



Sustainability Report

—2023

CCIB is a unique experience
in Barcelona for professional events
that mark a turning point.

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Letter from the **General Manager**



Marc Rodríguez

General Manager, CCIB

Dear customers, suppliers, partners and contributors:

The CCIB has experienced a very busy 2023 and has achieved historic results in a year of great activity and new projects. As we have done since 2011, we are once again presenting our **Sustainability report** drawn up in accordance with the Global Reporting Initiative (GRI), the international standard of reference to report our activity in terms of sustainability, social action and economic management.

In the economic area, the balance in 2023 has been excellent with a **record turnover** of 43.4 million euros, 92 events and 370,000 delegates. The results will enable us to continue

innovating, acting as an **economic engine** and consolidating congresses and conventions as **hubs of knowledge** in areas such as medicine and technology.

In the environmental area, we have detected an increase in demand for organizing **more sustainable events**. Our task is to provide support in this goal and serve as an example. For this reason, we are committed to a **circular economy**, a **reduction of emissions and waste**, and we promote **environmental education**. Among the main figures, we have reduced our CO₂ emissions by 19% thanks to the 100%

Our excellent results allow us to continue innovating, to be an economic driver and to consolidate the congresses and conventions as a knowledge hub in areas such as medicine and technology.

renewable electricity we use at the CCIB and Fira de Barcelona. In addition, as we have been doing since 2009, we have **calculated and offset** the carbon footprint in certified local projects.

Innovation and **digitisation** are key to achieving a lower environmental impact. We have continued upgrading the facilities with new lighting, insulation and efficient air conditioning systems. These actions are part of a long list of initiatives, all of them aligned with the United Nations **Sustainable Development Goals (SDG)** and the demanding certifications that evaluate us, including the **ISO 20121** for sustainable event management, the **ISO 22000:2018** for food safety and the **Biosphere certification** for tourism sustainability.

In the social area, we maintain our firm commitment to having a **positive impact on society**. We collaborate in projects that help to improve people's quality of life, especially those at greater risk of social exclusion. In 2023, we have participated in 34 initiatives and provided more than 375,000 euros in **food and material donations**, the **provision of spaces and services free of charge** or with **direct contributions**.

A commitment to people and specially to the enthusiastic CCIB team that offers excellence and the best service every day. In this regard, we have increased the workforce and promoted **talent** retention, carried out new training courses and implemented **new work-life balance and welfare measures**. We have also distributed the **Code of Ethics** and implemented the new **Equality Plan**.

Finally, we have revamped the image of the CCIB with a new, modern logo and a **new visual identity** that will be applied in 2024 on the occasion of the venue's 20th anniversary. "Making the Difference", our new motto, highlights everything that makes us unique to generate a positive impact on society. **We are sure that an excellent year awaits us, and with your invaluable support, we will embark on another 20 years of making a difference in all areas.**

We have participated in 34 social measures and have allocated more than 375,000 euros, with donations of material and foodstuffs, the cession of spaces and services or direct contributions.

The CCIB in 2023: a year of advances and challenges

We are leader in events

92

events

369,625

attendees

100,000 m²

gross surface area for events

15,000 pax

maximum capacity

ISO 20121, 22000,
Biosphere

certified standards

We are **business**

4.5/5

customer satisfaction

€43.4 M

net sales

€300 M

indirect economic impact on the city

88%

turnover from international events

55.5%

recurring events

374

local suppliers

92.5%

volume of purchases from local suppliers

We are **people**

136

employees

44%

women on the workforce

2,242.5

hours of training

99%

workforce with indefinite contracts

+6.3%

workforce (compared with 2022)

62.5%

women in management positions

100%

workforce trained in the code of ethics

We are **the environment**

714 tn

waste produced

9,398 MWh

energy consumed

-18.8%

emissions produced (compared with 2022)

-97%

tn CO₂ eq. scope 2 (compared with 2022)

+58%

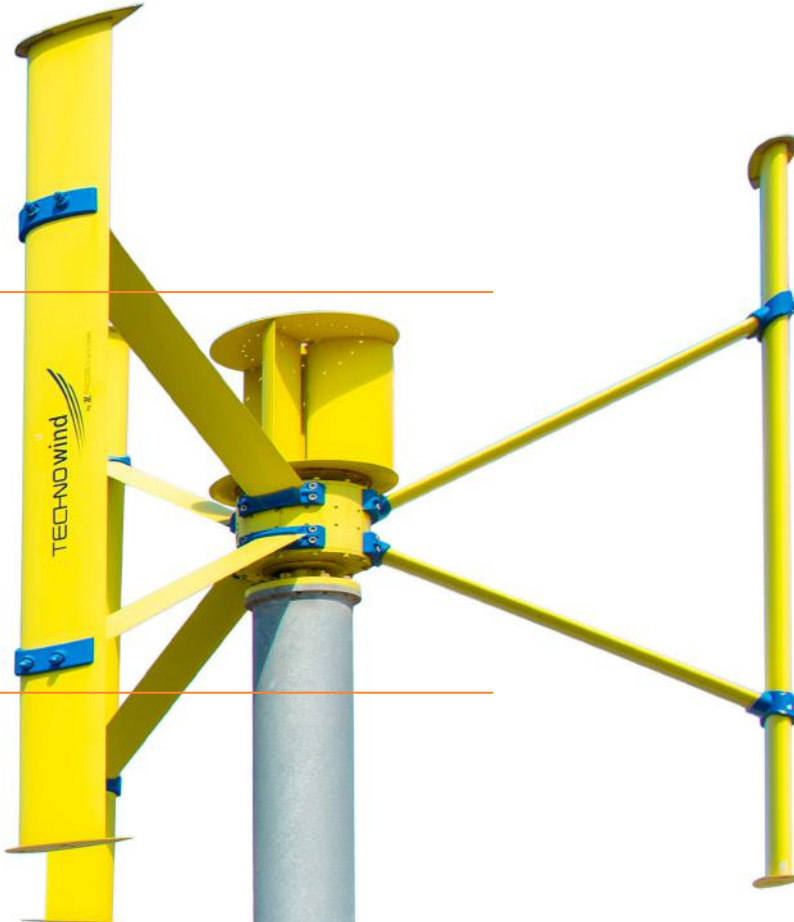
waste produced (compared with 2022)

100%

renewable energy consumed

100%

emissions offset



We are **community**

34

social action initiatives

20+

partner entities

€375,000+

contributions to actions with the community

+1 TN

food donated

BFD (Barcelona Forum District)

founding partners



The CCIB

About us

Fira de Barcelona

Fira de Barcelona, was founded in 1932 with a consortium comprising Barcelona City Council, the Government of Catalonia and the Chamber of Commerce of Barcelona, combining a public ownership with an autonomous business management.

It is currently a leader in the Spanish trade fair market, particularly when it comes to industrial and professional shows. Its positioning is linked with the brand Barcelona, one of the most dynamic cities in Europe, with more than a century of trade fair tradition.

Fira has at its disposal two large exhibition venues that add up to 400,000 m² of gross exhibition space: the iconic Montjuïc and the avant-garde Gran Via. In addition, it manages the [Barcelona International Convention Centre \(CCIB\)](#) since 2021.

400,000 m²

gross surface area for exhibitions

The CCIB is a business engine for Barcelona and its area of influence, while also generates shared value with all its stakeholders.

CCIB

The Barcelona International Convention Centre (CCIB) was opened in 2004, for the Universal Forum of Cultures. Since then, it has been a leader in organising events in Europe. It is situated in the technology and business district **22@**, located in Barcelona.

The management by Fira Barcelona has allowed the CCIB to gain competitiveness, strengthen its international positioning and carry out comprehensive management of the three main fair venues in the city.

369,625

attendees and professionals

€M +300

economic impact on Barcelona and the surrounding area

100,000 m²

gross surface area for exhibitions

What we do

The Barcelona International Convention Centre (CCIB) is widely recognized as a European leader in the organization of events and is one of the main conference venues in southern Europe.

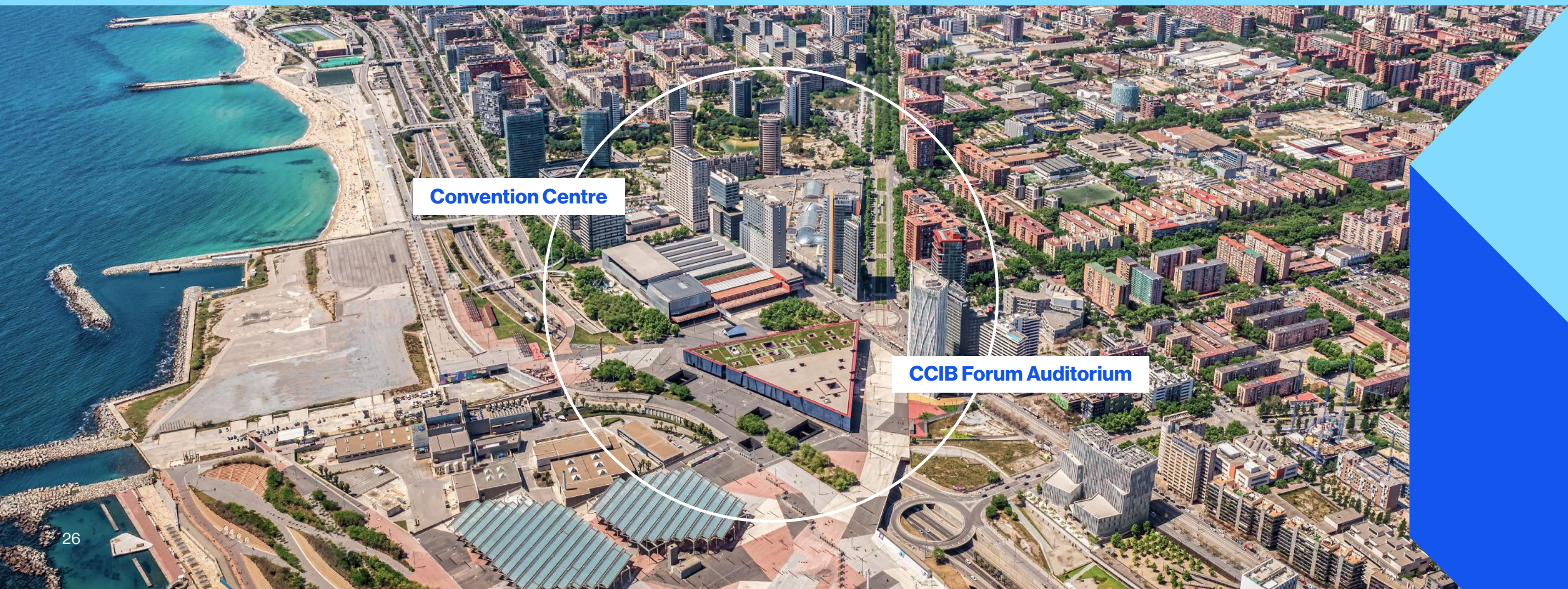
Business model

It is specialized in congresses, conventions, product launches, meetings, seminars and other kinds of events.

Architecture

The CCIB comprises two buildings of great architectural value: the **Convention Centre** and the **Forum Auditorium**. In them, it offers different services to meet the requirements of each occasion.

Take a virtual tour [here](#)





Convention Centre

- A versatile and multipurpose building, designed to give prominence to light. **All the meeting rooms have natural light** and the façade was designed to create the lowest impact in the surroundings
- **39 Open meeting rooms** (3 floors and 2 mezzanines)
- **11,340 sqm Multi-purpose room** (8 modular areas)
- **Banquet Hall** with sea views



CCIB Forum Auditorium

- A building in the shape of an **equilateral triangle** connected to the Convention Centre by a 116-metre long underground walkway
- **Designed to host any event or show**, its rugged façade encloses spacious interiors and rooms designed as hybrid spaces
- **3,084 Seats** (2,341 in the stalls and 743 in the amphitheatre)
- **420 sqm Stage** with translation booths
- **10 Dressing rooms**

Business lines

Signage

Comprehensive design, production and implementation service of the different elements of signage (flags, banners, vinyls, frames, canvas, photocalls).

Furniture

Furniture and accessories available to hire and incorporate in the meeting rooms of the event and the registration area. Standard furniture / Design furniture.

Audiovisual equipment

All events incorporate a wide range of cutting-edge audiovisual equipment for sound, rigging, video and production, lighting and translation booths. AV / Packs AV.

Exhibition

Comprehensive service for planning exhibitions and fairs, which includes the provision of shell scheme, furniture, carpet and technical support throughout the event.

Food & Beverage

An extraordinary gastronomic offer managed by a team of professionals that operates the 3,000sqm of kitchens and spaces exclusive to the centre.

Floral decoration

Flower arrangements and plants to decorate the different spaces of the event, for presidency or dining tables, as well as the construction of vertical gardens.

Cleaning

Permanent cleaning service for each event supported by a team with extensive experience and professionalism that keep all the facilities in perfect conditions.

Security

Cutting-edge security and technology equipment ensures the best physical protection for people and facilities.

First Aid

Immediate medical care to anyone who needs it (ambulance service is mandatory in events with more than 2,000 people).

Hostesses/Hosts

Auxiliary service of hostesses and hosts with language skills during events (registration, cloakroom, support in events and stands).

Electrical installations

Planning and execution of low voltage electrical installations to meet the needs of any event (connection, electrical panels, wiring and generators).

Logistics

The planning, organisation and support of logistics services are key to the proper functioning of the event (reception of parcels, coordination of assembly and disassembly, control of attendees and flow of attendees, control of use of lifts, escalators and forklifts).

IT

Specialists with great expertise in network technologies provide support for Internet access, Wi-Fi, telephone and IT services.

Office automation

Photocopying and installation service, as well as packages of paper.

Staging

Creation and installation of decorative elements in the performing arts of events (curtains, backdrops, stages, screens, fabrics and accessories).

Simultaneous translation

Interpreter service that simultaneously translates the speakers' speech to the attendee's language.

Photography and miscellaneous items

Photography or video service to graphically document the most memorable moments of the event and other services such as office supplies.

Sustainable products and services

As a market leader in organizing events, we are committed to making them more sustainable, both from an environmental and social perspective. For this reason, since 2014, we have a **Corporate Social Responsibility Plan**, which allows us to conduct a sustainable activity from a economic, social and environmental point of view.

Sustainable events

In recent years, we have detected a growing interest in holding more sustainable events by stakeholders such as customers, organisers, attendees, etc. To respond to this demand, we place at your disposal tools such as:

- Environmental policies, available in our [corporate website](#).
- Informative document about environmental issues. This is sent to all clients interested in organizing a sustainable event and allows us to make them aware of the need to take care of the environment in events.
- Record of all the carried out actions. This allows us to trace the information and thus continue improving and implementing new measures.
- Ongoing communication with clients through sustainability@ccib.es.

To make more sustainable events possible, we offer our clients suppliers and services that meet environmental requirements.

- **ISO 20121 Certification in Sustainable Event Management**, which shows our commitment with the environmental protection and a responsible attitude with our surroundings, the transparency and the integrity of our activity. The certification is audited each year and is led by the Facilities and Maintenance Director, with the support of other departments.



- In 2019, the CCIB obtained the **Biosphere Certification** for its sustainable management and the promotion of responsible tourism. The venue is among the first 50 companies acceding to the Barcelona Sustainable Tourism Commitment.



Biosphere is an initiative promoted by the Barcelona City Council, the Barcelona Chamber of Commerce and Barcelona Tourism. It recognizes the tourist companies that operate for a responsible management with the environment, culture, working conditions, gender equality and a social and economic impact.

Barcelona, as the first city in the world to achieve the Biosphere certification as a sustainable tourist destination, in 2019 began the process of extending this distinction to tourism companies. The Barcelona Biosphere Commitment is based on a manual of good practices that includes the 17 Sustainable Development Goals (SDGs) of the United Nations.

Sustainable F&B

Food & Beverage (F&B) is a fundamental part of the events we manage. We have our own F&B service, which offers a wide variety of menus to suit the needs of each event. We also have options for a more sustainable service, such as serving food in **reusable or recyclable materials**, as well as offering **organic or locally sourced food**.

In our F&B service, we make sure to offer the most sustainable possible option, as well as a quality gastronomic experience.

To guarantee this, we have **ISO 22000:2018 Food Health & Safety** certification, which ensures compliance with the highest standards in all processes, from the purchase of raw materials to service at the table.



Measures for more sustainable catering

- Use of 100% recyclable tetrabriks to replace plastic bottles in coffee breaks
- 100% recyclable paper coffee cups for coffee breaks
- Biodegradable coffee capsules
- Locally sourced organic coffee
- Availability of eco-friendly products
- Products sourced from local suppliers
- Reusable, disposable or biodegradable crockery and cutlery (depending on the service)
- Reusable bags for bag lunch services
- Menus considering dietary restrictions, healthy menu options, special menus (vegan, vegetarian, halal, kosher)
- Use of glass bottles for soft drinks and water in buffet, lunch or dinner services

Innovation and digitalization

Innovation and digitalization of products, services and facilities are crucial to meet the needs of our clients and their events. We are constantly working on improvements related to the facilities **lighting, insulation** and **air conditioning systems**.

Improvements and innovations at the CCIB (2023)

- Waterproofing of the glazed terrace on the P1 floor.
- Replacement of cold-water pipes for HVAC in the Forum Auditorium building
- Renewal of Equipped Fire hydrants (BIEs) and fire extinguishers
- Replacement of broken glasses in the Exhibition Area windows
- Upgrade of the public address system (PA)
- New shelves for the storage of furniture, audiovisual equipment and rigging
- New digital cameras for the surveillance system (CCTV)
- New electrical panels for schell scheme
- Adaptation of the lawn patio on the P1 floor and leaks sealing
- Start of the renovation of the Auditorium dressing rooms (dressing room 1, multi-purpose room and corridor)
- Building control system migration
- Installation of a door for loading and unloading materials on the Willy Brandt façade
- Repair of the sprinkler network
- Waterproofing the roof of rooms 211-212
- Upgrade of the IT infrastructure
- New rigging points in rooms 211-212
- New furniture for events
- New office for audiovisual and IT operational staff on S0 floor
- Replacement of the ceramic flooring in the Auditorium Foyer

Thus, we ensure that we stay at the forefront of technology and provide an optimal environment for the events we host

How we do it

Organizational phylosophy

The CCIB takes pride in its commitment to business policy based on an ethical and operational culture. These values inspire and guide all our actions.

Our values

Diversity

We promote a professional environment that enables full personal fulfilment and does not tolerate any degrading act.

We are firmly committed to recruitment, mentoring and specialisation as key factors to guarantee the efficiency of our professionals and the excellence of our services.

Respect

We respect our business partners, customers, suppliers and competitors.

We strive to behave in an ethical manner and we reject any agreement that runs contrary to fair competition or that pursues monopolistic or unfair practices.

Loyalty

We ensure all the information we communicate is in accordance with principles of transparency, reliability and accuracy. We provide honest and quality information.

Image

We take care of our image and reputation, ensuring the integrity and protection of our assets.

We are committed to a business policy based on a consolidated ethical and operational culture.

Confidentiality

We safeguard and manage the data and information we provide, complying with the necessary precautions.

Neutrality

We maintain a neutral political position, respecting the free political position of workers, as long as they do so on a strictly personal level.

Transparency

We take decisions objectively, without considerations of personal interest and having identified the risks of conflict of interest, to act in the best interest of society.

Integrity

We conduct our operations based on the principles of transparency and integrity.

Environment

We integrate respect and protection of the environment into our daily activity, contributing to implement a system to reduce waste and recycle materials at the end of their useful life.

Our road map

The origins of the CCIB are grounded in the management of a corporate responsibility business model that aims to respond to sustainable development through our activity, with economic transparency, conserving the environment and improving the social environment.

Sustainable Development Goals

The CCIB is aligned with the United Nations Sustainable Development Goals (SDGs) and we set clear objectives to achieve our commitment.

Prioritisation of SGD's in CCIB

Main impact

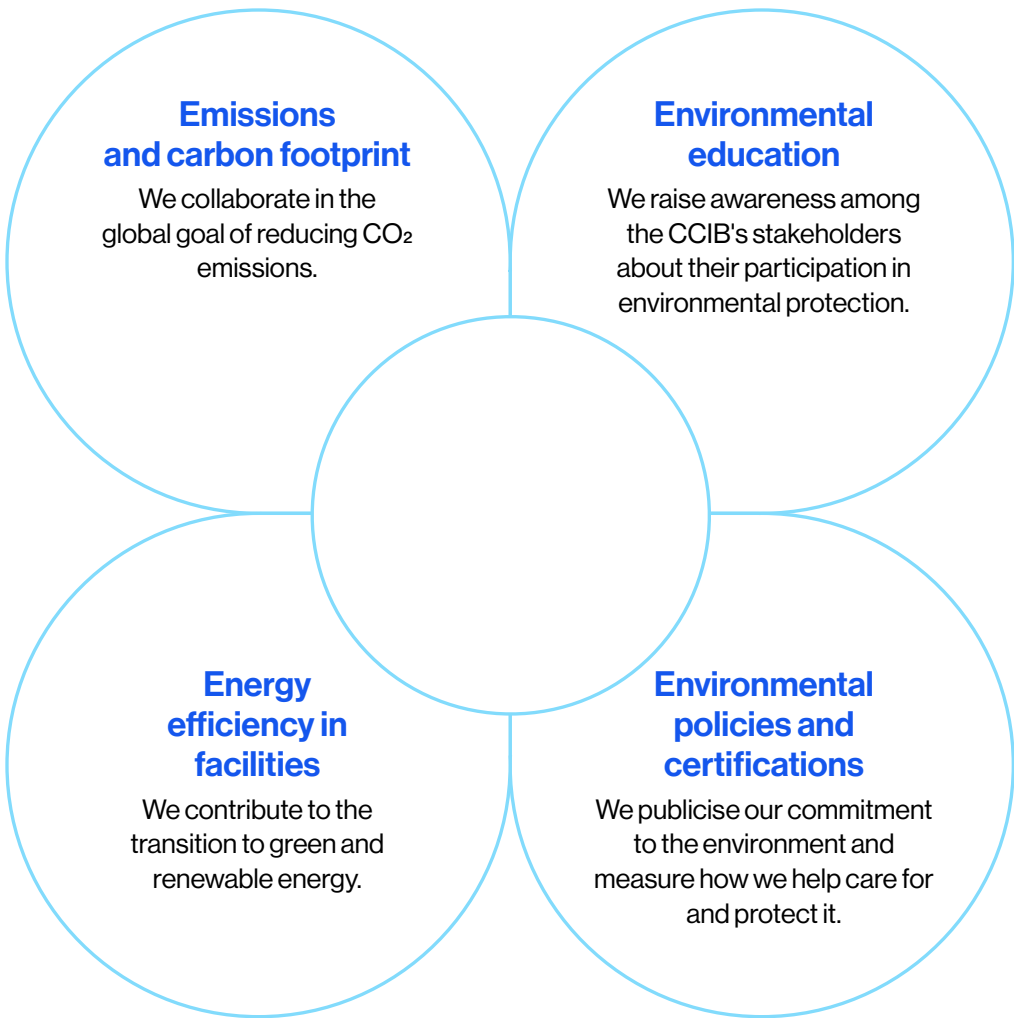


Complementary impact

Sustainability strategy

Last year, we reformulated our sustainability strategy, aligning it with those SDGs to which we contribute to the greatest extent and integrating them into our actions.

Our **main lines of action** are:



Good governance

Corporate Governing Bodies

The governing bodies of Fira Barcelona are the **General Council**, the **Board of Directors**, and the **Executive Committee**.

Management Committee

The Management Committee of the CCIB is the most senior body for taking any kind of decision regarding the Centre and is represented by the Directors of each department.

To manage the CCIB, Fira de Barcelona set up the subsidiary Fira CCIB, S.L.U., in which Fira has a 100% stake. Marc Rodríguez was appointed General Manager, maintaining the continuity and the CCIB own team.

CCIB-Fira Coordination Committee

It is made up of the top representatives of the CCIB Management and representatives of Fira Barcelona's Executive Committee. It meets monthly and is responsible for coordinating the actions and strategies implemented in the CCIB.



Management Committee
Areas

Management

Assistant General
Management

Assistance to the General Management

Sales, Marketing and
Communication

Sales
Marketing &
Communication

Projects

Projects
Events

HR

HR
H&S

Administration
and Technology

Accounts
Procurement
Technology

IT
AV

Facility and
Maintenance

Maintenance
Electrical
Facilities
Operational
services

F&B

Banquet
Kitchen
F&B logistics
Project Managers

Logistics and
Furniture
Cleaning
Security



Corporate ethics

The CCIB operates under the same compliance regulations as the Fira Barcelona Group. All business and professional activities strictly comply with current legislation and the principles contained in our [Code of Ethics](#). It aims to establish general performance criteria that, based on ethical and regulatory compliance, guide the professional conduct of our activity.

In 2023, the Code of Ethics, the Money Laundering Prevention Manual, the Conflict of Interest Policy and the Competition Policy were made available to all staff through the Staff Portal.

During the first quarter of 2024, it is planned to carry out new training for all staff, as well as a refresher course on all the CCIB compliance policies.

In addition, the CCIB's permanent security team guarantees compliance with the regulations to prevent any type of corruption, whether by action or omission. Also, it regularly monitors people and materials to ensure their path, origin and destination. At the same time, there is a specific security team for events that ensures that no undesirable conduct can occur.

With the aim of preventing criminal risks, the CCIB implemented a **Crime Prevention Model** in 2019. Its purpose is to effectively take and execute the necessary measures to prevent and detect possible criminal risks in compliance with the requirements of Article 31 bis of the Spanish Criminal Code.

100%

Staff trained on the Code of Ethics (regulations, management tools and reporting breaches)

Who we work for

Our stakeholders

The continued relationship with our stakeholders is essential to plan our management and growth. The opinions or suggestions of all are the basis of our strategic decisions, so we work to know in detail their perceptions and needs and integrate them into our development plans.

CCIB stakeholders

- | | | |
|---------------------------------------------------|---------------------------------------------------|-------------------|
| — Management of the CCIB | — Fira de Barcelona | — Staff |
| — Clients and event organizers | — Suppliers | — Event attendees |
| — Public administration and state-owned companies | — Local community: people, entities and companies | — Media |

Dual materiality analysis

In 2022 we updated our materiality analysis by adding the **dual materiality** perspective. This year, 2023, the impact topics are retained.

- 1

Financial development
- 2

Presence in the market
- 3

Indirect economic impacts
- 4

Sustainability in business strategy
- 5

Responsible supply chain management (procurement practices) and sustainable procurement by suppliers of event organisers
- 6

Commitment to suppliers
- 7

Ethics/anti-corruption and integrity in business
- 8

Privacy and confidentiality of the information
- 9

Regulatory compliance
- 10

Use of Resources / Materials / Reuse / Circular Economy
- 11

Energy / Energy efficiency
- 12

Water
- 13

Biodiversity
- 14

Emissions
- 15

Waste Management
- 16

Environmental compliance
- 17

Transport / sustainable mobility
- 18

Occupation
- 19

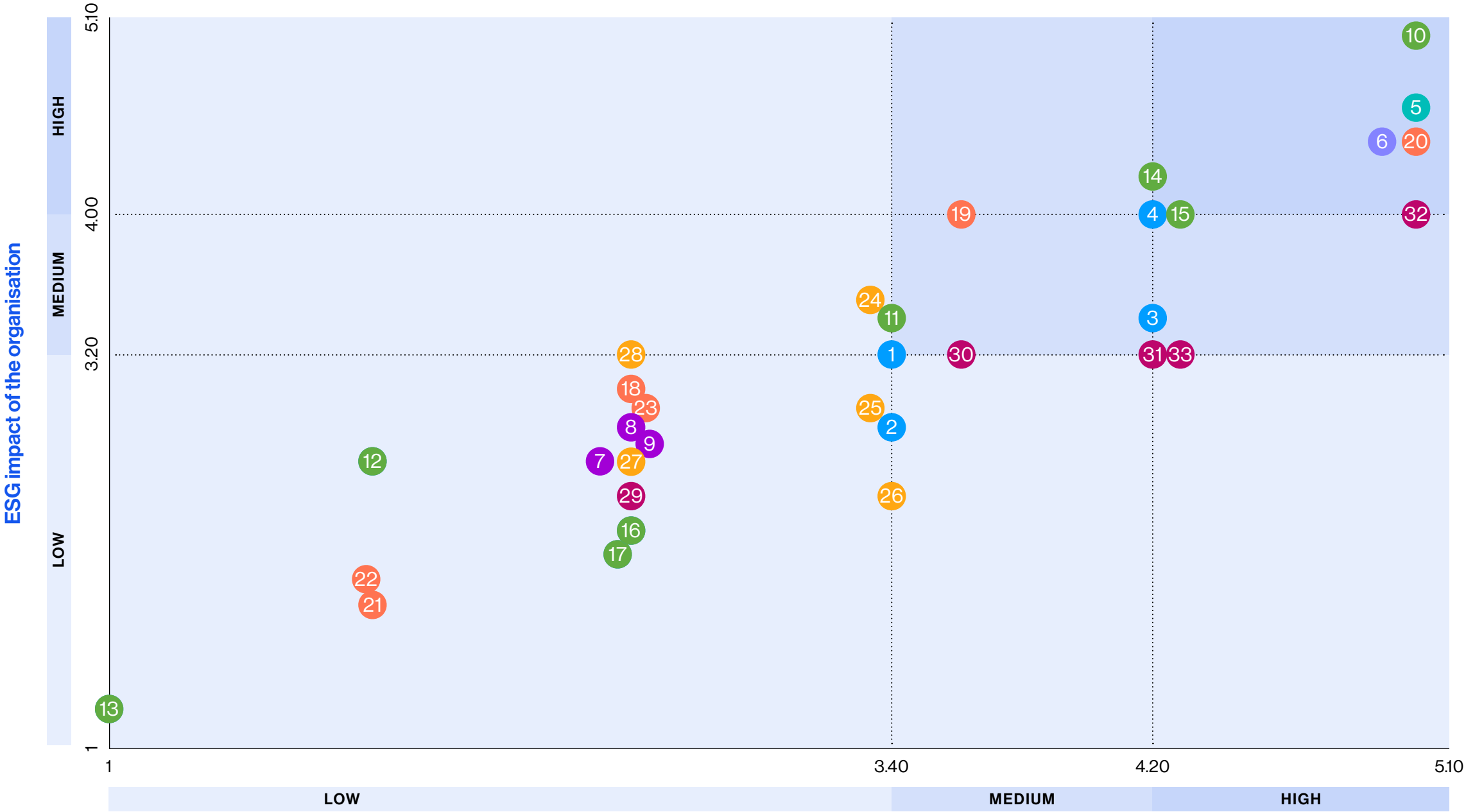
Occupational health and safety
- 20

Training and education
- 21

Diversity and equal opportunities
- 22

Non-discrimination
- 23

Training and programmes focused on the promotion of human rights



- 24

Involvement in local communities (social contribution)
- 25

Sectoral and strategic territorial alliances
- 26

Communication
- 27

Short and long term legacy
- 28

Practices for the promotion of social inclusion
- 29

Customer health and safety
- 30

Communications and marketing
- 31

Food and drinks
- 32

Innovation in products and services
- 33

Environmentally and socially sustainable events

- Economy
- Suppliers
- Commitment with suppliers
- Ethics and corporate governance
- Environment
- Work practices
- Society
- Products and services
- HIGH-PRIORITY MATERIAL TOPICS
- SECONDARY MATERIAL TOPICS

The CCIB and its people

A committed team

Quality employment

During this year, we have continued to focus on growing our talent and we have expanded the workforce to meet the increasing demand of events.

As a result, we have extended our workforce by 6.3%, from 128 employees in 2022 to 136 in 2023.

+6.3%

CCIB workforce

In 2023, we committed to growing talent.

Welfare and work/life balance

Our daily goal is to increase the welfare of our workforce. To achieve this, we have assumed a **policy of social benefits and work-life balance measures**.

Social benefits

- **Flexi-time** and one remote working day per week*
*if the position allows it
- **Life insurance**
- **Restaurant vouchers** for office staff
- **Health insurance**
- **Free parking** for cars and motorbikes
- **Parking for bicycles and electric scooters**

These measures not only facilitate the **balance between work and family life**, but also increase productivity, improve the working climate and help retain talent.

Furthermore, 100% of the workforce is covered by collective agreements. 70% are covered by the office staff collective agreement and the other 30% by the restoration staff collective agreement.

Talent and professional development

We work on **managing and retaining our human talent**. An example of this is the time we devote to training our workers. In 2023, 2,242.5 hours were allocated to training: 1,088 hours were delivered to women and 1,154.5 to men. These training courses were evaluated individually, with an evaluation in which both the head of the department and the employee expressed their respective opinions and evaluated the year.

In this regard, the in-house training reflects our commitment to provide the team with the skills and the knowledge they need to successfully tackle the professional challenges they will have to deal with, and to ensure compliance with the relevant regulations and quality standards in place.

With this aim in mind, in 2023, we have run a variety of **in-house training courses**. Some of them focused on the use of the new digital tool. Mandatory courses have also been organised in the field of occupational risk prevention, hazard analysis and critical control points, and measures, means and actions of self-protection of the catering area.

To achieve the goals in terms of training and talent retention, in 2023 we committed to staff qualification through a **Training plan** that met the needs of employees in the performance of their work.

In 2024, the main objective will be to increase the time of internal training to take even more advantage of the knowledge between the different departments, taking due account of the specificity of the positions and tasks.

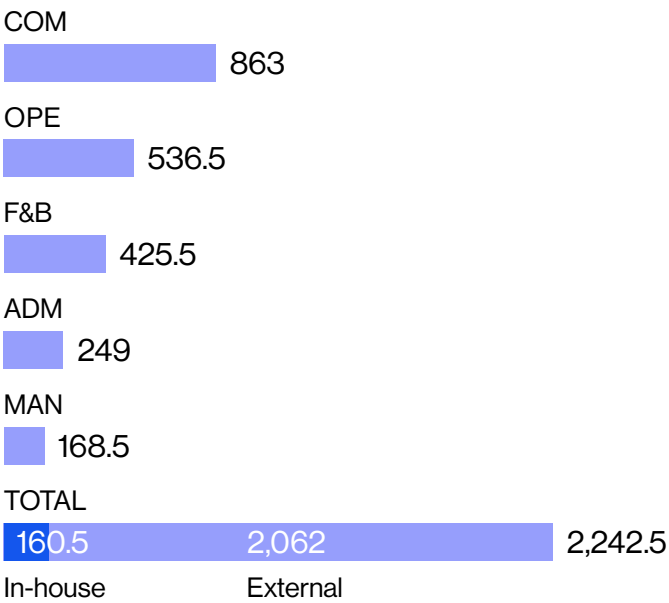
2,240+ hrs

workforce training

In 2024, a training will be carried out to improve skills in leadership, autonomy and personnel management.

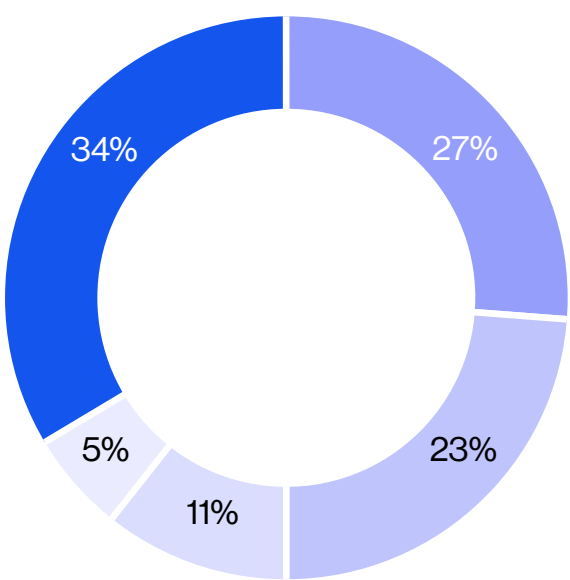
Training summary 2023

Areas



COM (Sales, Marketing and HR).
OPE (Operations)
F&B (Food & Beverage)
ADM (Administration)
MAN (Maintenance)

Course typology



- Especifics (1) (1) Graphic design, Change2Grow, AIPC, Labour, AV...
- Heath and safety (2) (2) Initial, Renewal of Machinery Licences...
- Habilities (3) (3) Team management, leadership, languages...
- Catering (4) (4) ISO 22000 maintenance, bakery...
- IT tools (5) (5) Lingerboeck, Excel...

Diversity, equality and non-discrimination

We continuously and actively work to create an egalitarian, diverse and inclusive work environment. We guarantee that equity in working conditions and professional promotion is monitored closely. As a result of this management, there have been no cases of discrimination for any reason at the CCIB.

Furthermore, the **Equality Committee**, renewed in 2022, has focused its efforts on working on and publishing the **Equality Plan**, which will be distributed among the workforce during the first quarter of 2024. The Committee is made

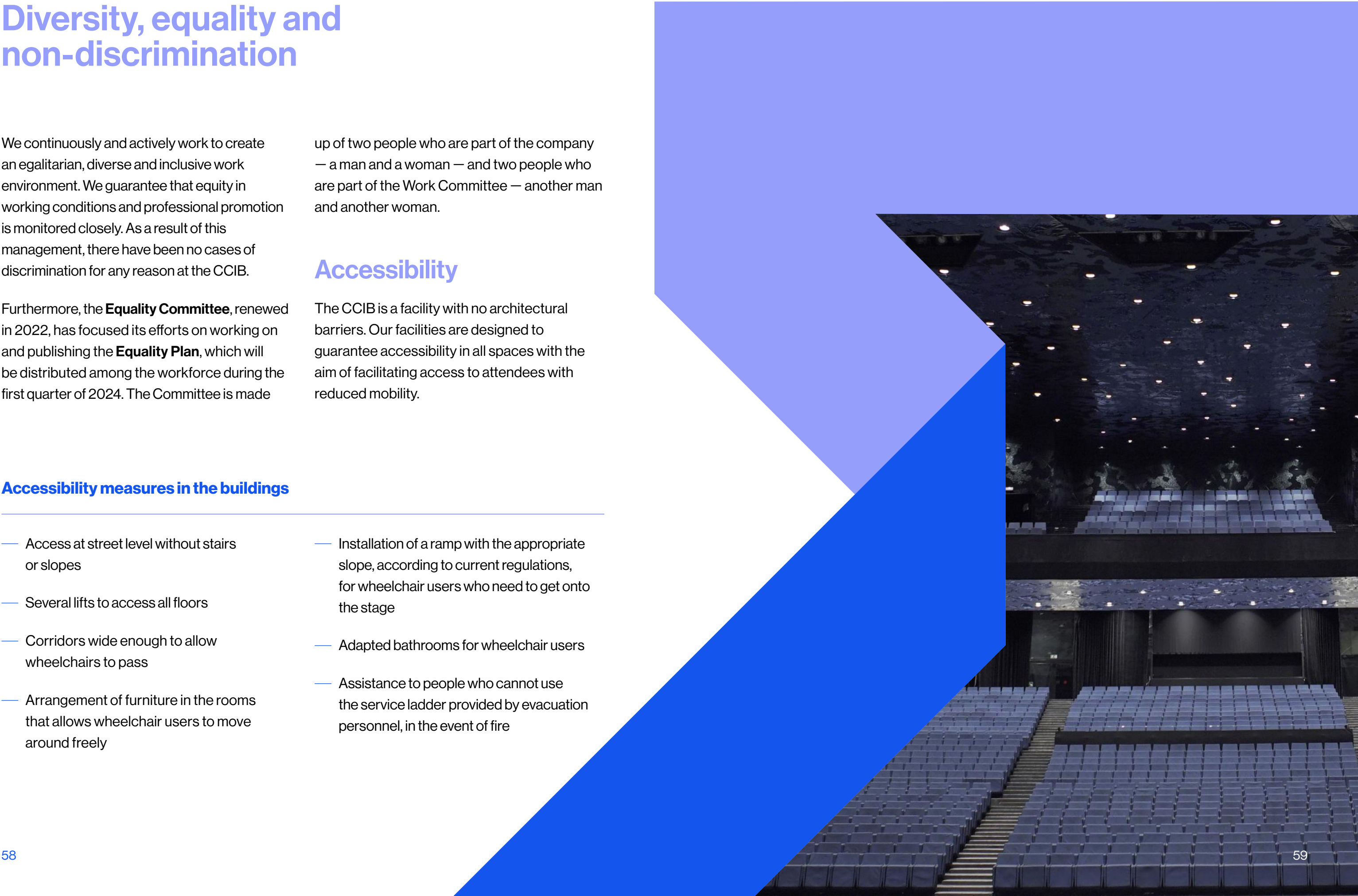
up of two people who are part of the company — a man and a woman — and two people who are part of the Work Committee — another man and another woman.

Accessibility

The CCIB is a facility with no architectural barriers. Our facilities are designed to guarantee accessibility in all spaces with the aim of facilitating access to attendees with reduced mobility.

Accessibility measures in the buildings

- Access at street level without stairs or slopes
- Several lifts to access all floors
- Corridors wide enough to allow wheelchairs to pass
- Arrangement of furniture in the rooms that allows wheelchair users to move around freely
- Installation of a ramp with the appropriate slope, according to current regulations, for wheelchair users who need to get onto the stage
- Adapted bathrooms for wheelchair users
- Assistance to people who cannot use the service ladder provided by evacuation personnel, in the event of fire





Health and safety

In terms of occupational health and safety, our goal is to guarantee a safe working environment and protect both CCIB staff and third parties. For this reason, in 2022 we developed a **Protocol Plan** that includes our risk prevention policy and the organisation of occupational risk prevention within the company. Its purpose is to prevent and appropriately manage the risks arising from our activities, considering the presence of other key companies for the smooth functioning of the events we organise.

In addition, we work closely with a risk prevention service that assists us in complying with each of the protocols in place and provides an outsider's perspective, one that specialises in risk prevention. In addition, we have in-house staff assigned to **risk and hazard prevention management**, such as Senior Management, middle management, risk prevention officers and the interlocutor with the outsourced prevention service, as well as the workers and their representatives.

Furthermore, we have implemented our **own management system** that allows us to establish and implement various procedures related to the prevention of occupational risks.

Risk prevention culture processes

- Risk assessment, planning and follow-up of preventive action
- Communication of pregnancy or breastfeeding
- Communication, participation and consultation
- Procurement and maintenance of work equipment
- Emergencies
- Accidents and incidents
- Documentation management and control
- Procurement and control of chemical products
- Health monitoring
- Training and information
- Control de equipos de protección individual
- Coordination of business activities

Responsible supply chain

We work closely with local suppliers to reduce the environmental impact of our activity and generate a positive work and economic impact in our community.

In line with our commitment to sustainability, we evaluate our suppliers through **audits**. Furthermore, we request that those that involve a greater volume of purchases have **certificates of excellence and social responsibility policies** in place.

Supplier audits

- Sustainability policies and practices (environmental and social)
- Compliance with the legislation in the facilities in terms of industrial safety
- Waste management and state of materials
- Quality, cleanliness and punctuality
- Certifications
- Documentation relating to the coordination of activities

Our culture of awareness-raising and training also applies to our service providers and suppliers. For this purpose, we organise courses on:

- Prevention of workplace-related **occupational risks and specific risks**.
- Awareness-raising for maintenance and cleaning services with the aim of improving energy efficiency, managing waste correctly and minimising our environmental impact.

92.5%

purchases from local suppliers

We contribute to revitalising the economic fabric of our environment and to create jobs by purchasing local products and services from our suppliers.



Impact on the local community

Social action

At the CCIB we are aware of the environmental and social impact that organising events has on our immediate surroundings.

Throughout 2023, we have partnered with entities that have a **positive social impact**. As a result of our commitment, we have carried out 34 actions that resulted in an approximate contribution of €375,000, distributed among the entities with which we have collaborated.

Investment in the community

The CCIB is strongly committed to the welfare of its communities, which is why it participates in several initiatives together with other organisations, such as the donation of materials or food from events, participation in campaigns of non-profit organisations and environmental initiatives.

34

social action initiatives

€+375,000

contribution distributed among partner entities

We work closely with entities that share our vision of making the organisation of events a more sustainable activity.



Donation of materials

12 donations of materials

8 NGOs

- Menjador Solidari Mestral
- Casal de Nens
- Trinijove Foundation
- Formació i Treball Foundation
- Escola d'Educació Especial Fasia
- Escola d'Educació Especial Concha Espina
- ARED Foundation
- Pere Mitjans Foundation

Donations of surplus food from events

7 occasions when food not consumed during events was donated

- Fundació Formació i Treball (Training and Work Foundation)

Provision of our spaces for events

7 events

- Sant Joan de Déu Hospital Inseparables Gala
- The Festival of Consciousness of the Associació ConFest.
- Pere Tarrés Solidarity Dinner
- Pere Tarrés Foundation Christmas Meet-Up and Dinner
- IX Congress for Young People of the "Lo que la Verdad Importa" Foundation
- TV3 Telethon
- Prevent grants ceremony of the Prevent Foundation

Participation in entities' campaigns

6 campaigns

- Sant Joan de Déu Hospital
- Fundació Lluita contra la Sida (People in Red Gala)
- Portolà Foundation
- Pasqual Maragall Foundation
- Multiple Sclerosis Foundation
- Trinijove Foundation

Environmental initiatives

2 initiatives in conjunction with Barcelona Forum District

- Day cleaning the seabed and waste collection on the beaches of Mar Bella and Nova Mar Bella in Barcelona.
- Waste collection from the Besòs riverbed (Sant Adrià del Besòs) Besòs (Sant Adrià del Besòs)

Sensitized customers

We strive to **guarantee the satisfaction of our customers** in each event we host. The excellence of our facilities, the quality of our services and an experienced team ensure the success of events at the CCIB, which has enabled us to maintain an overall satisfaction score of 4.5 out of 5.

We pride ourselves on providing a service that meets our clients' expectations.

4.5/5

satisfaction
of our clients

We have a Strategic Security Plan to guarantee the health and safety of clients.

Health and safety

We have a **Strategic Safety Plan**, which establishes the investments and improvements of the safety systems available according to the needs of each client, as well as a **Protection Plan**, which contains the preventive policy and the organisation of the prevention of occupational risks within the company (occupational risk prevention management system, preventive mode, integration of prevention, prevention roles and responsibilities, communication flows).

Likewise, the **safety team**, covered by 12 people, ensures compliance with all the safety regulations and protocols, with the aim of ensuring the protection of the facilities and people. The health and safety of attendees at all events is also ensured, thanks to the support of an **outsourced medical first aid service**, which is supplemented by an ambulance at events attended by more than 2,000 people.

In addition, periodic practices are carried out in the use of emergency devices, evacuation systems, use of defibrillators and dealing with people, to ensure the safety devices are fully functional.





We ensure that outsourced personnel carrying out functions at the CCIB know, comply with and ensure compliance with the guidelines related to risk assessment, safety standards and instructions for coordinating business activities.

Regarding the activities carried out by outsourced personnel within the facilities, various actions are carried out to coordinate them. On one hand, regular visits and safety inspections are carried out during the critical phases of the activity. On the other hand, a health and safety advisor is available to resolve queries and incidents.

Data privacy

Our commitment to customer privacy is also fundamental. In contracts with customers, we include a **data protection clause** that specifies that the processing of data occurs during the contractual relationship and that the data is in accordance with the established legal terms

This approach has resulted in a totally clean track record, with no complaints for breach of privacy or loss of customer data.

Communication about sustainability

Communicating what we do at the CCIB for sustainability not only gives value to the current contribution to a more sustainable development, but also encourages customer awareness and helps promote the **organisation of more sustainable events**. Thus, we monitor communication with clients and advise them on the possible actions they can take to increase their commitment to sustainability.

We respect the privacy of information and data is never disclosed to third parties without the customer's prior authorisation.

The CCIB and the environment

The CCIB demonstrates its commitment to the preservation of the environment through various actions related to an optimal energy management and the reduction and offset of our emissions.

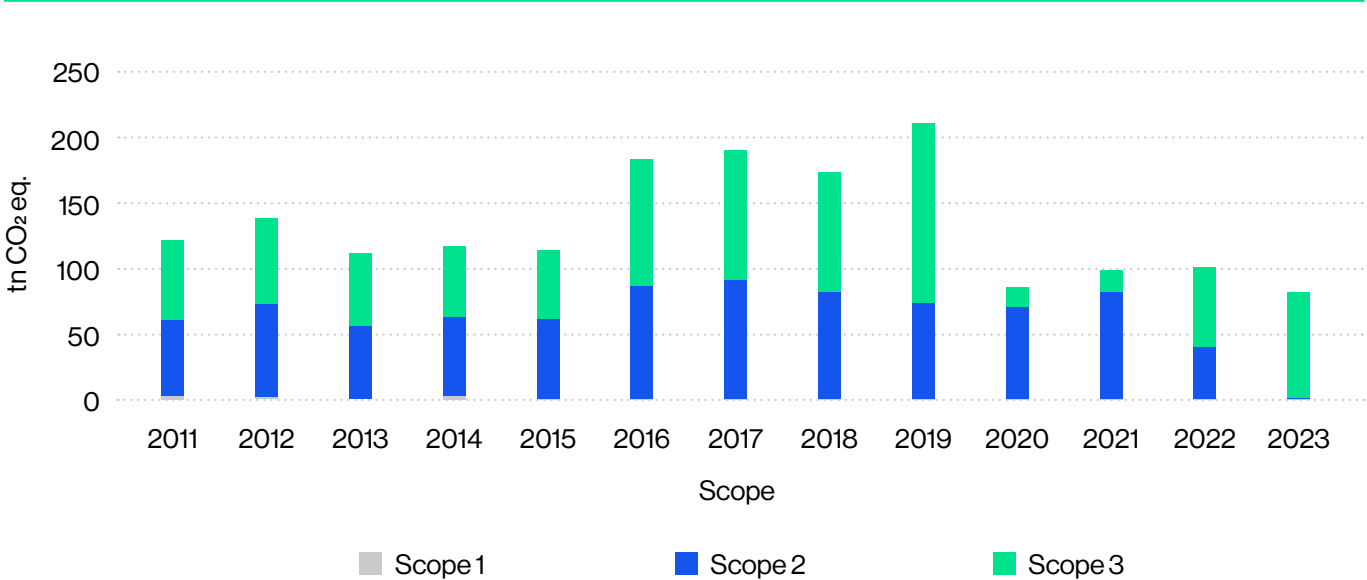
We contribute to reducing the environmental impact of our activity through energy efficiency measures, the calculation of the carbon footprint and a more efficient waste management.

Combating climate change

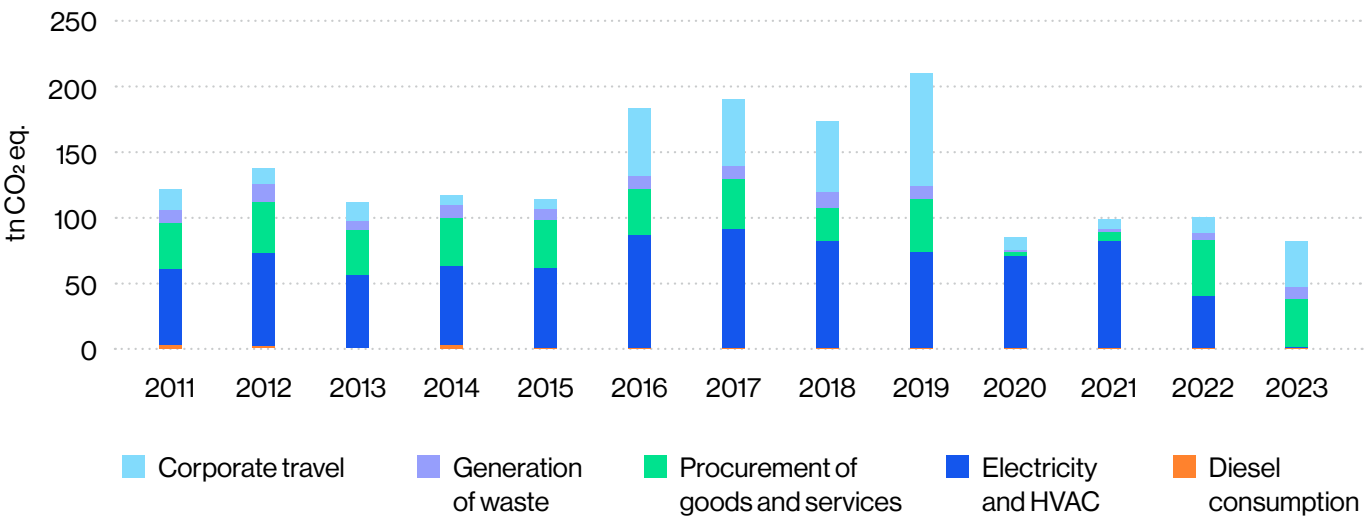
Carbon footprint

Since 2009, **we have been calculating and offsetting the CO₂** emissions generated by our activity. To calculate the carbon footprint, we compile annual data on waste, energy, water and materials consumption and corporate trips. The calculation of emissions has been carried out based on the methodology established by the Greenhouse Gas Protocol and the "Corporate value chain (scope 3) accounting and reporting standard".

Evolution of GHG emissions (tn CO₂ eq.) 2011-2023 for scope



Evolution of GHG emissions (tn CO₂ eq.) 2011-2023 for operational limit



This year we have continued to progress in reducing the environmental impact, especially in the **emissions derived from energy consumption**.

-18.8%

CO₂ emissions
(compared with 2022)

With a view to environmental difficulties and the climate emergency, in 2023 the CCIB succeeded in reducing greenhouse gas (GHG) emissions by 18.8% compared with the baseline year, 2022, thanks to the **replacement of conventional sources of electricity with renewables**.

In 2023, the emissions generated by the CCIB decreased by almost 19% compared with those of 2022, thanks to the fact that the electricity consumed came from **100% renewable energies**.

Focusing on the different scopes, scope 1 has been reduced by 94% compared to 2011 (base year), thanks to a lower use of generators. Scope 2 has decreased by 98% compared to 2011 (97% compared to last year), mainly due to the change in the electricity supply, since 100% of the electricity consumed in the CCIB comes from renewable energy sources. As for scope 3, it has increased by 33% compared to the base year (32% compared to 2022), mainly because of an increase in the volume of corporate air trips (attendance at events in the industry, participation in fairs...) compared to the years in which they decreased for health-related reasons.

GHG emissions according to scope and emissions sources (tn CO₂ eq.)

	2023	2022	2021
Range 1	0.14	0.14	0.14
Gasoil consumption	0.14	0.14	0.14
Range 2	1.05	39.54	81.92
Electricity	0.00	38.29	76.66
HVAC	1.05	1.25	5.26
Range 3	80.57	60.86	16.33
Water consumption	0.21	0.21	0.12
Paper consumption	35.95	42.84	6.50
Toner consumption	0.80	0.57	0.42
Waste generation	8.69	5.05	2.20
Corporate trips	34.92	12.19	7.08
Total	81.76	100.54	98.39

The CCIB has four parking spaces with a **charging point for electric vehicles**, 11 spaces with 3 connections for electric scooters and 8 spaces with 3 connections for electric bicycles, which it makes available to clients, suppliers and workers.

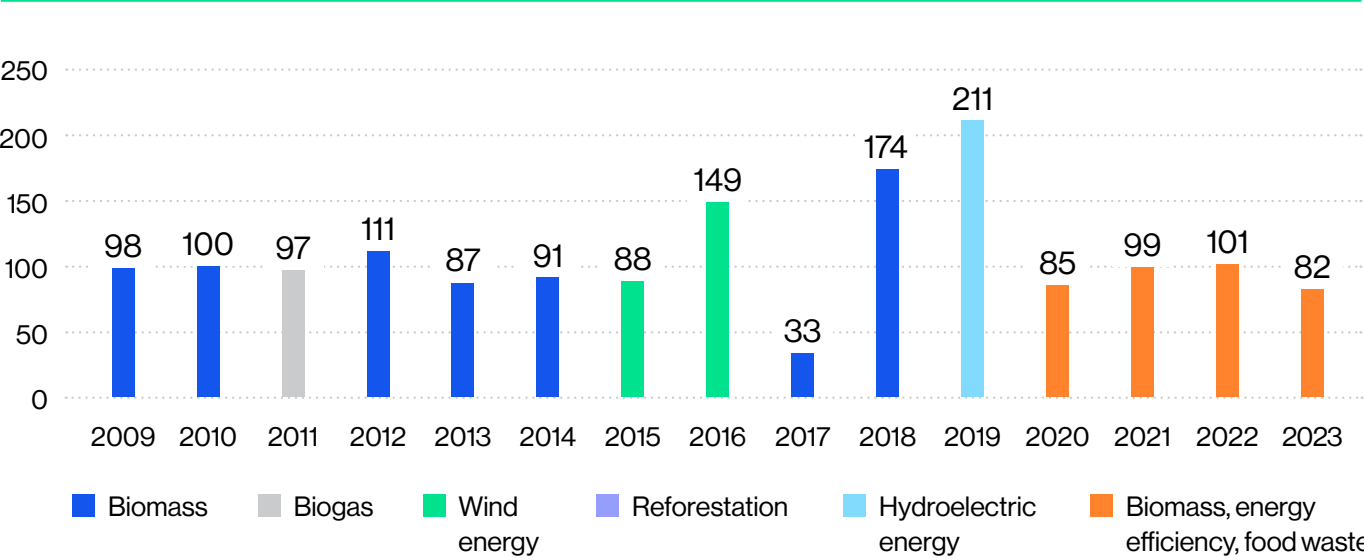
Offsetting emissions

From 2009 to 2019, the CCIB offset part of its emissions by **purchasing carbon credits** from international projects with certificates verified by the United Nations. These projects took place in developing countries and contributed to the generation of renewable energy and reforestation, while having a positive social impact in the corresponding operational areas.

Since 2020, the CCIB has been offsetting its emissions by purchasing **carbon credits** through SENDECO2 in Pool 2 of the voluntary projects of the Catalan Climate Change Office, which is based on voluntary projects of social entities, and which enable us to continue to mitigate our environmental impact.

We continuously encourage our clients to calculate and offset emissions of their events, providing them with **calculator options** and supporting them during the data entry process.

CO₂ emissions offsetting history
(tn CO₂ for the offset target year)



Responsible consumption

Energy efficiency

The CCIB is committed to protecting the environment, which is why one of our aims is to reduce the environmental impact of the energy we consume.

The main source of energy consumed is electricity, followed by refrigerants and calories used for cooling and heating respectively. For this reason, we have designed a [Temperature management protocol](#), that ensures regulatory compliance and, at the same time, ensures a healthy and comfortable work space for all attendees at our events.

100%

consumption of electricity from renewable energies

* Royal Legislative Decree 14/2022. Royal Legislative Decree 486/1997.

40% of this energy comes from exclusive generation parks for Fira Barcelona and Fira CCIB, such as the Forques, Passanant, Belltall, Montargull, Llorac, Talavera and Santa Coloma de Queralt wind farms. The remaining 60% is **green energy** which, although its origin cannot be identified, has a certificate from the National Markets and Competition Commission.

+11.7%

energy consumption (compared with 2022)

1,710 kWh

of energy generated by a wind turbine (1 kW power output) and solar PV panels (0.25 kW each).

21 °C

(+/- 2 degrees) of heating temperature.

The temperature variations are consistent with the dimensions of the building and the distribution of the spaces.

In 2023, thanks to green energy procurement, we avoided the emission of 2,004.9 tonnes of CO₂, equivalent to 80,197 trees planted.

50 L.

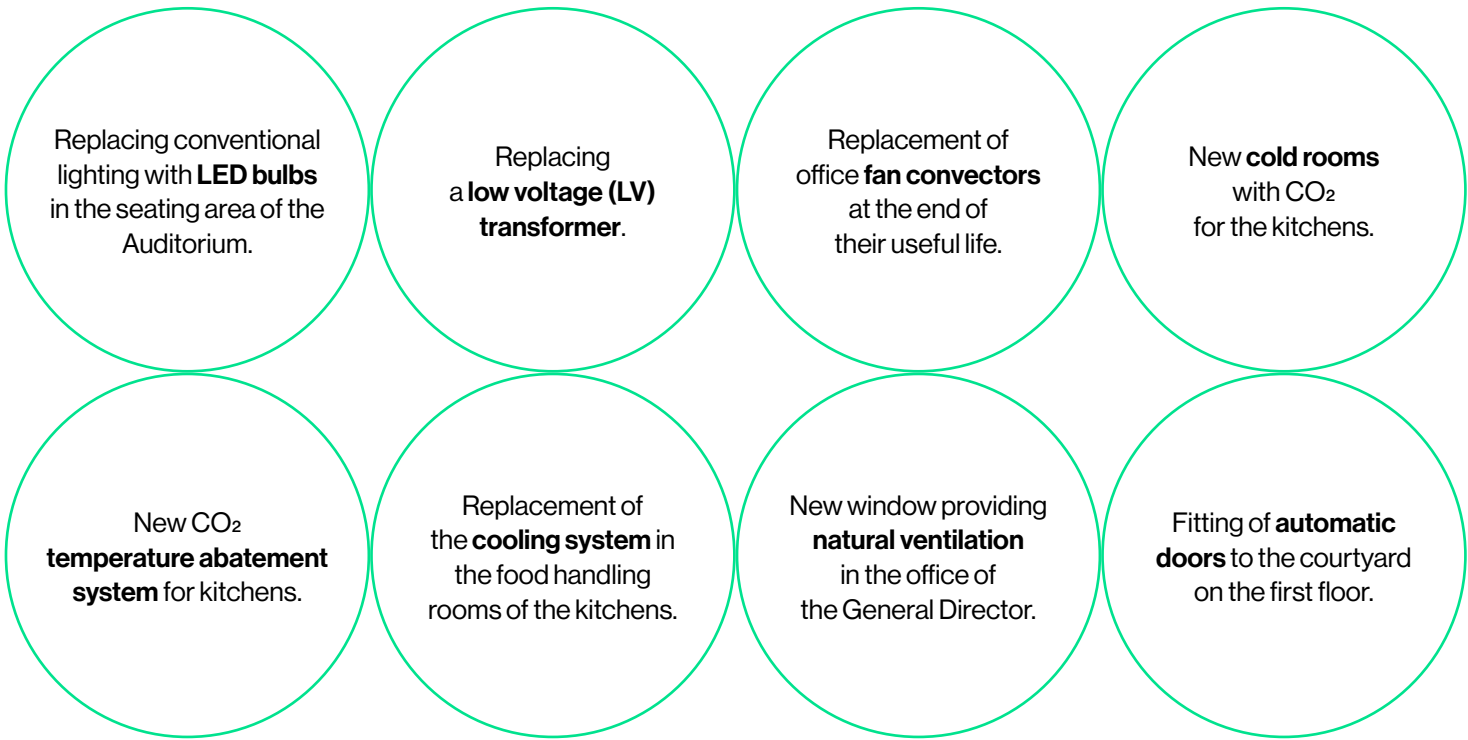
of diesel consumed, for use by electrical generators.

25 °C

(+/- 2 degrees) cooling temperature, as set by the new Event Temperature Protocol.*

* As set forth in Royal Legislative Decree 14/2022 and Royal Legislative Decree 486/1997.

To ensure a better energy efficiency and **reduce our environmental impact**, in 2023 we worked on different actions, such as:



Energy consumption according to

	2023	2022	2021
Electricity (MWh)	4,137	3,710	7,428
Cooling network (MWh)	3,243	3,056	4,568
Heating network (MWh)	2,018	1,649	2,988

Water management

The wastewater that serves the uses of the centre is similar to domestic one and is discharged into the public sewerage network.

Water consumption by source (in m³)

	2023	2022	2021
Third-party water (by municipal manager)	13,541	13,867	8,114

Consumption of materials

Many of the materials used in the events can be reused or recycled in pieces at the end of their useful life, such as furniture, audiovisual/ IT equipment, fabrics for stage props and shell scheme.

The most used material resources are those in the CCIB facilities. In this respect, we chose to use **reusable materials** with the aim of minimising their environmental impact. Apart from this, we also re-use to a large extent of materials used during events. Thus, we offer customers the option of choosing sustainable products, such as recycled and recyclable carpets, recycled paper or reusable crockery and cutlery, among others.

The Facilities and Maintenance Director is responsible for overseeing the management of the material resources used both in the CCIB facilities and in the events we host.

Likewise, at the CCIB we consume toners and paper daily, the latter certified by the **Forest Stewardship Council (FSC)**.

We advocate a circular economy and we use resources sustainably.

We strive to reduce the consumption of material resources and, consequently, reduce the environmental impact of events.

-15.9%

paper consumption
(compared with 2022)

+88%

toner consumption
(compared with 2022)

Consumption of materials and raw materials
(by weight or volume)

	2023	2022	2021
Raw materials Renewable raw materials			
Paper (kg)	4,003	4,760	724
Consumption of materials Non-renewable materials			
Laser printer toner (units)	64	46	34

Circular economy

Waste Management

Efficient waste management is essential to prevent environmental pollution. For this reason, at the CCIB **we control, measure and monitor the waste** we generate.

Likewise, we ensure that **waste is duly separated** during events using recycling bins distributed throughout the building. This waste, together with high-volume waste generated during setup and dismantling, is transferred to the containers located in the loading bay and then delivered to the corresponding authorised waste managers, such as Foment del Reciclatge. Although this non-hazardous waste can be recovered or valued, reuse is the most common way of final treatment.

In 2023, waste generation increased significantly (by 58% compared with 2022), as the number of large corporate events increased.

Volume of non-hazardous waste generated (tn)	2023	2022	2021	Destination
Wood	140.52	74.94	11.4	Recycling
Plastic	57.54	28.55	4.96	Recycling
Paper	61.98	45.16	2.69	Recycling
Glass	40.65	29.82	3	Recycling
Carpet	75.02	45.49	0.44	Recovery
Organic	27.37	20.19	2.46	Compost
Metal	47.98	11.7	2.1	Recycling
General	262.86	195.41	0	Incineration
Total	713.92	451.26	27.05	

Recovery of non-hazardous waste generated (tn)	2023
Paper	95 %
Glass	95 %
Wood	95 %
Plastic	95 %
Metal	95 %
General	95 %

Carpet

Among all the items discarded, at the CCIB we highlight that **carpet**, one of the materials that undergoes a largest use in events. Since 2012, we have facilitated its valorisation, collecting and delivering it to an authorised waste management company, which transforms it into pellets that are subsequently used as fuel in the cement industry.

In addition, we have a more sustainable type of carpet, since it uses less water, electricity and less polypropylene during the production process. In those events where it is used, additional cleaning staff remove the two-sided tape to recycle it. In its recycling process, it is also transformed into pellets that are later used to make fruit boxes or other plastic items.

A very common alternative that the CCIB also offers to clients is carpet tiles. This has greater resistance and versatility and it can be combined with different colours, which makes it a widely used option in specific areas or in the corridors of an exhibition. This is collected at the end of the event and goes through a cleaning and disinfection process, so it can be reused in perfect conditions.

Signage

Currently, there are sustainable alternatives for many of the elements used in decoration and signage of an event, either with the type of materials used or the use of inks with eco-friendly certificates. Example:

- Corrugated cardboard totem
- 100% recyclable fabric triangles and frames (eco-fabric)
- 100% recyclable polyester banners (eco-mesh)
- PVC-free vinyls delivered without plastic

At the same time, the CCIB has LED screens in the lobby, next to the entrances to the meeting rooms and on the connection walkway, as well as additional plasma screens, which can be a complementary and a more sustainable option than traditional signage.



GRI Standards Index

GRI Standard Indicator

Section or direct response

GRI 1 Fundamentals 2021

GRI 2 General contents 2021

1. The organisation and reporting practices

2-1 Significant organisational	Legal name: FIRA CCIB, SLU Commercial name: CCIB – Barcelona International Convention Centre The Fira Barcelona Group set up the company Fira CCIB, SLU, a subsidiary of Fira Barcelona in charge of managing the CCIB autonomously in close coordination with the group
2-2 Entities included in the presentation of sustainability	This Report consists exclusively of the information relating to the CCIB – Barcelona International Convention Centre
2-3 Notification period, frequency and point of contact	Date of last report: 2022 Report preparation cycle: Annual
2-4 Information update	There have been no reformulations of the information provided in previous reports

2. Activities and workers

2-6 Activities, value chain and other business relationships	The CCIB > What we do
2-7 Employees	The CCIB and its people > A committed team > Quality employment

Size of the workforce (at the end of the financial year)	2023	2022	2021
Men	76	67	55
Women	60	61	53
Total	136	128	108
Total number and distribution of contract types by gender (at the end of the financial year)	2023	2022	2021
Indefinite contract			
Men	75	67	54
Women	59	59	53
Total employees with indefinite contracts	134	126	107
Temporary contract			
Men	1	0	1
Women	1	2	0
Total temporary employees	2	2	1

GRI Standard Indicator

Section or direct response

2-7 Employees

The CCIB and its people > A committed team > Quality employment

Total number and distribution of contract types by gender (at the end of the financial year)	2023	2022	2021
Full-time contract			
Men	76	67	54
Women	60	61	53
Total full-time employees	136	128	107
Part-time contract			
Men	0	0	0
Women	0	0	0
Total part-time employees	0	0	0
Hiring without guaranteed working hours			
Men	0	0	0
Women	0	0	0
Total employees without guaranteed hours	0	0	0
Number and percentage of employees by professional category and gender (at the end of the financial year)	2023	2022	2021
	No. %	No. %	No. %
Managerial positions			
Men	3 37.5 %	3 37.5 %	4 44.4 %
Women	5 62.5 %	5 62.5 %	5 55.6 %
Middle management positions			
Men	13 72.2 %	12 54.5 %	9 45.0 %
Women	5 27.8 %	10 45.5 %	11 55.0 %
Rest of the workforce			
Men	60 54.5 %	52 53.1 %	42 53.2 %
Women	50 45.5 %	46 46.9 %	37 46.8 %

GRI Standard Indicator	Section or direct response
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3. Governance

2-9 Governance structure and composition	The CCIB > How we do it > Good governance
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4. Strategy, policies and practices

2-22 Declaration on the sustainable development strategy	The CCIB > How we do it > Our road map
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GRI 3 Material issues

3-1 Process for determining material issues	The CCIB > Who we work for > Dual materiality analysis
3-2 List of material issues	The CCIB > Who we work for > Dual materiality analysis

ECONOMIC AND GOVERNANCE ISSUES

GRI 203 Indirect economic impacts 2016

3-3 Management of material issues	The CCIB in 2023: a year of advances and challenges The CCIB > Who we are > CCIB The CCIB and people > Responsible supply chain
203-2 Material indirect economic impacts details	The CCIB in 2023: a year of advances and challenges The CCIB > Who we are > CCIB The CCIB and people > Responsible supply chain

GRI Standard Indicator	Section or direct response
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ECONOMIC AND GOVERNANCE ISSUES

Sustainability in business strategy

3-3 Management of material issues	The CCIB > How we do it > Our road map
Business strategy development	The CCIB > How we do it > Our road map

GRI 204: Responsible supply chain management and sustainable procurement by event suppliers 2016

3-3 Management of material issues	The CCIB and people > Responsible supply chain
204-1 Proportion of spending on local suppliers	The CCIB and people > Responsible supply chain

Proportion of spending on local suppliers	2023	2023	2023
Number of local suppliers	374	429	135
Spending on local suppliers (out of total)	92.5 %	77 %	96 %

Commitment to suppliers

3-3 Management of material issues	The CCIB and people > Responsible supply chain
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GRI Standard Indicator Section or direct response

ENVIRONMENTAL ISSUES

GRI 301: Use of resources and materials, reuse of materials and the circular economy 2016

3-3 Management of material issues	The CCIB and the environment > Responsible consumption > Consumption of materials The CCIB and the environment > The circular economy and efficient use of resources
GRI 301-1 Materials used by weight or volume	The CCIB and the environment > Responsible consumption > Consumption of materials

GRI 305: 2016 emissions

3-3 Management of material issues	The CCIB and the environment > Combatting climate change
305-1 Direct emissions of greenhouse gases (GHG) (scope 1)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-2 Indirect GHG emissions when generating energy (scope 2)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-3 Other indirect GHG emissions (scope 3)	The CCIB and the environment > Combatting climate change > Carbon footprint
305-5 Reduction of GHG emissions	The CCIB and the environment > Combatting climate change > Carbon footprint

GRI 306: Waste Management 2020

3-3 Management of material issues	The CCIB and the environment > The circular economy and efficient use of resources > Waste management
306-3 Waste produced	The CCIB and the environment > The circular economy and efficient use of resources > Waste management

GRI Standard Indicator Section or direct response

306-5 Waste sent for disposal The CCIB and the environment > The circular economy and efficient use of resources > Waste management

Scope	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Scope 1	2.38	1.95	0.00	2.49	0.14	0.14	0.14	0.14	0.14	0.14	0.14	0.14	0.14
Scope 2	58.74	70.83	56.11	60.49	61.35	86.62	91.33	82.33	73.26	70.33	81.92	39.54	1.05
Scope 3	60.42	65.53	55.44	54.14	52.40	96.51	99.31	91.27	137.04	14.72	16.33	60.86	80.57
Operational limit	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020	2021	2022	2023
Corporate travel	15.57	12.12	13.98	7.34	7.58	51.63	50.83	54.22	86.13	9.83	7.08	12.19	34.92
Generation of waste	10.00	13.65	6.34	9.70	7.81	9.84	10.09	11.50	9.87	1.26	2.20	5.05	8.69
Procurement of goods and services	34.64	39.29	34.82	36.86	36.79	34.8	38.13	25.29	40.79	3.49	6.92	43.41	36.75
Electricity and HVAC	58.74	70.83	56.1	60.49	61.35	86.62	91.33	82.34	73.25	70.33	81.92	39.54	1.05
Diesel consumption	2.38	1.95	0.00	2.49	0.14	0.14	0.14	0.14	0.14	0.14	0.14	0.14	0.14

	Biomass	Biogas	Wind energy	Reforestation	Hydroelectric energy	Biomass, energy efficiency, food waste
2009	98					
2010	100					
2011		97				
2012	111					
2013	87					
2014	91					
2015			88			
2016			149			
2017				33		
2018				174		
2019					211	
2020						85
2021						99
2022						101
2023						82

GRI Standard Indicator Section or direct response

SOCIAL ISSUES

GRI 403: Occupational health and safety 2018

3-3 Management of material issues	The CCIB and people > A committed team > Health and safety			
403-1 Occupational health and safety management system	The CCIB and people > A committed team > Health and safety			
403-2 Hazard identification, risk assessment and incident investigation	The CCIB and people > A committed team > Health and safety			
403-3 Occupational health services	The CCIB > What we do > Sustainable products and services The CCIB and people > A committed team > Well-being and work/life balance The CCIB and people > A committed team > Health and safety			
403-8 Coverage of the occupational health and safety management system	The CCIB and people > A committed team > Health and safety			
403-9 Injuries due to occupational accidents	Injuries due to occupational accidents (for all employees) at the end of the financial year	2023	2022	2021
	Deaths resulting from an injury due to an occupational accident	0	0	0
	Total number	0	0	0
	Rate	0	0	0
	Work-related injuries with major consequences (excluding fatalities)	0	0	0
	Total number	0	0	0
	Rate	0	0	0
	Recordable occupational accident injuries	20	5.59	22.30
	Total number	4	1	2
	Rate	16	5	20
	Number of hours worked	239,904	217,800	98,500

GRI Standard Indicator Section or direct response

GRI 404: Training 2016

3-3 Management of material issues	The CCIB and people > A committed team > Talent and professional development
404-1 Average hours of training per year per employee	The CCIB and people > A committed team > Talent and professional development
404-2 Programmes to improve employee skills and transition assistance programmes	The CCIB and people > A committed team > Talent and professional development
404-3 Percentage of employees who receive periodic evaluations of performance and professional development	The CCIB and people > A committed team > Talent and professional development

SUSTAINABLE BUSINESS

Sustainable events from an environmental and social point of view

3-3 Management of material issues	The CCIB > What we do > Sustainable products and services > Sustainable events
Actions promoted for the integration of sustainability in the CCIB's business model	The CCIB > What we do > Sustainable products and services > Sustainable events

Innovation in products and services

3-3 Management of material issues	The CCIB > What we do > Innovation and digitalisation
Actions to offer more sustainable products and services	The CCIB > What we do > Innovation and digitalisation

Communications and marketing

3-3 Management of material issues	The CCIB and people > Sensitised customers > Communication about sustainability
Sustainability communication actions for clients	The CCIB and people > Sensitised customers > Communication about sustainability

Food and drinks

3-3 Management of material issues	The CCIB > What we do > Sustainable products and services > Sustainable catering
Measures to ensure sustainable catering services	The CCIB > What we do > Sustainable products and services > Sustainable catering



Part of  **Fira Barcelona**

CCIB Centre de
Convencions
Internacional de
Barcelona