

NORTH WEST BODYSHOP SUPPLIERS

INDEPENDENT PROMOTOR OF MAIN DEALER PARTS, SERVICES & EQUIPMENT

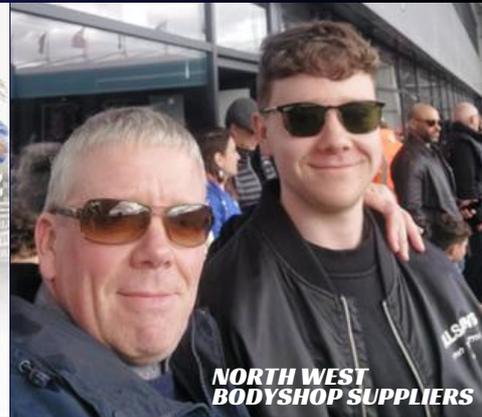
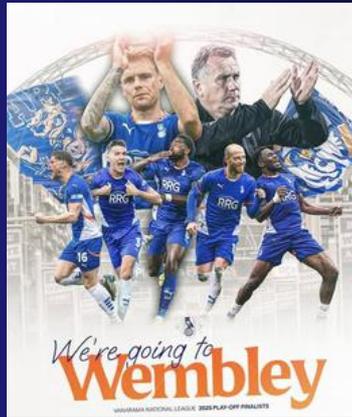
The newsletter supporting bodyshops!



Welcome

PAGE 3

Welcome to the Summer Edition of the NWBS Newsletter I just hope this weather does carry on through the actual summer season. Everything is rosy in the Buckley household with our team getting to Wembley – hopefully they will get us over the line on Sunday and we can get back into the Football League.



BODYSHOP SPOTLIGHT

PARKWAY PRESTIGE (ARC) LIMITED

PAGE 28

Welcome to our new bodyshop!

Parkway Prestige is a family owned and run prestige accident repair centre located centrally in Trafford Park, Manchester. In January this year we relocated into our brand new 32,000sq ft premises,

WHAT IS THE FUTURE OF THE REPAIR INDUSTRY FOR THE SMALL BODYSHOP IN THE NEXT 5-10 YEARS?

I was providing a training session to a group of small independent repairer (many are one man bands) and I was asked the question. I thought it was worth of exploring and certainly one in need of discussion. The repair industry as a whole.....



PAGE 20

School of Thought Automotive

AWE25

School of Thought mobilised in 2024 to encourage companies to engage with work experience something the industry used to do regularly in the past and we found those young people who wanted to be in the industry and even young people who hadn't thought of working in automotive.

PAGE 5

May / June Edition 2025

NORTH WEST BODYSHOP SUPPLIERS

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NORTH WEST BODYSHOP SUPPLIERS



Page

- 1: Cover Page
- 2: Menu
- 3: [Welcome to May June Edition 2025](#)
- 4: [Who is Neil](#)
- 5: [School Of Thought](#)
- 6: [Prestige Wheels](#)
- 7: [NWATS Automotive Training Solutions](#)
- 8: [Supertune](#)
- 9:
- 10: [CMG recovery](#)
- 11: [Brayley Nissan Manchester](#)
- 12: [BETA Group](#)
- 13: [Advertise Your Company or Products](#)
- 14: [Auto Logistic Solutions](#)
- 15:
- 16: [Redashe Bodyshop Equipment](#)
- 17:
- 18: [Auto Logistic Solutions 5 Tips](#)
- 19: [Put your Bodyshop Here](#)
- 20: [Motor Claim Guru](#)
- 21:
- 22: [GDI Services \(Calibration\)](#)
- 23:
- 24: [AC Tyres](#)
- 25: [Complete Garage Solutions](#)
- 26: [Basic Welding Advert](#)
- 27: [ARC Support Services \(Damage Assessment\)](#)
- 28: [PARKWAY PRESTIGE \(ARC\) LIMITED](#)
- 29:
- 30: [PPaul Berry](#)
- 31: [SGS Tools](#)
- 32:
- 33:
- 34:
- 35: [ABP Bodyshop Awards](#)
- 36: [The Maybe Awards](#)
- 37: [Auto Logistics Night Out](#)
- 38: [RRG An Award Winning Business](#)
- 39:
- 40: [NWBS Main Dealer Returns Policies.](#)
- 41:
- 42: [ESTIMATE SOLUTIONS VDA's](#)
- 43: [ACHIEVERS](#)
- 44: [Basic Welding Advert](#)
- 45: [Motor Claim Guru \(TRAINING\)](#)
- 46: [Basic Welding Advert](#)
- 47: [Automotive Compliance System](#)
- 48: [WURTH](#)
- 49:
- 50:
- 51:
- 52: [Purple Heart Charity](#)
- 53: [Venda Valet Vending Machines](#)
- 54: [Charity](#)
- 55: [PartsExchange](#)
- 56: [Redashe Advert](#)
- 57: [Picture](#)
- 58: [Charity](#)
- 59: [NWBS Trading Map](#)

Future 2025 Magazines:

Q3 Now taking Enquiries

Previous Newsletters



NWBS Newsletter

Welcome to the Summer Edition of the NWBS Newsletter

I just hope this weather does carry on through the actual summer season.

Everything is rosy in the Buckley household with our team getting to Wembley – hopefully they will get us over the line on Sunday and we can get back into the Football League.

Hopefully you will find lots of things of interest to you in this edition. Loads of Awards and some fun photos which is great to see along with a very impressive Bodyshop Spotlight on Parkway Prestige.

As always if you would to feature as a Bodyshop Spotlight let me know and with all the suppliers I now work with I really am your “One Stop Shop” so get in touch if you need anything. If I can’t help I know someone who can.

Enjoy and think of me at Wembley on Sunday afternoon!
Come on Oldham.

Regards

Neil Buckley
North West Bodyshop Suppliers Ltd
Mob: 07917 868203
Email: neil.nwbs@outlook.com

We're going to
Wembley

NWBS – NEIL BUCKLEY? WHAT MAKES HIM STAND OUT FROM THE CROWD?



I am a dedicated sales professional with a passion for helping and supporting my customers. My commitment to excellence is demonstrated by my drive to succeed, which has enabled me to specialise in helping main dealers and other partners sell parts and their products and services to the motor trade.

MY EXPERTISE

My expertise in this area makes me a valuable asset to any team or organisation that values customer service and sales success. My customers can trust that I will go above and beyond to meet their needs and ensure their satisfaction. Overall, I am an exceptional professional who is committed to making a positive impact in the Motor Trade industry. Contact me on 07917 868203.

NORTH WEST BODYSHOP SUPPLIERS LTD

NWBS = YOUR ONE STOP SHOP



AWE25

Powered by

**School of Thought
Automotive**

School of Thought mobilised in 2024 to encourage companies to engage with work experience something the industry used to do regularly in the past and we found those young people who wanted to be in the industry and even young people who hadn't thought of working in automotive.

We are seeing encouraging signs of more companies offering work experience and more companies registering on the School of Thought Portal making it easier for pupils, students, parents and careers officers to locate a business in their locality with placement opportunities.

But this is only the start, and we need many more companies from all sectors to enrol in The Portal at www.schoolofthoughtautomotive.co.uk

If you are an independent bodyshop, group bodyshop, dealer bodyshop or a supplier to bodyshops you can register and offer young people who will be our new generation of workers a placement which may well lead to your next apprentice or encourage them to enrol on an automotive course at college and be your next employees.

If you are exhibiting or attending Automechanika Birmingham or the RTX Show in Warwickshire in June you can come and meet us and we will tell you more and even do the enrolment for you.

We have even worked with the Automechanika team and a local college for 10 students to be part of the event team with three days of work experience to not only help the organisers but also meet hundreds of companies in the industry.

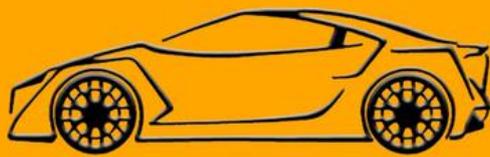
So come and join the growing number of companies who realise the importance of engaging with young people and bringing them into your business for work experience.

If you need any information about work experience just contact us through the website or even directly at dave@ready4work.uk

Automechanika Birmingham 3rd-5th June at the NEC Birmingham, B40 1NT

Road Transport Expo (RTX Expo), NAEC Stoneleigh, Stoneleigh Park, Warwickshire, CV8 2LH

Dave Reece.

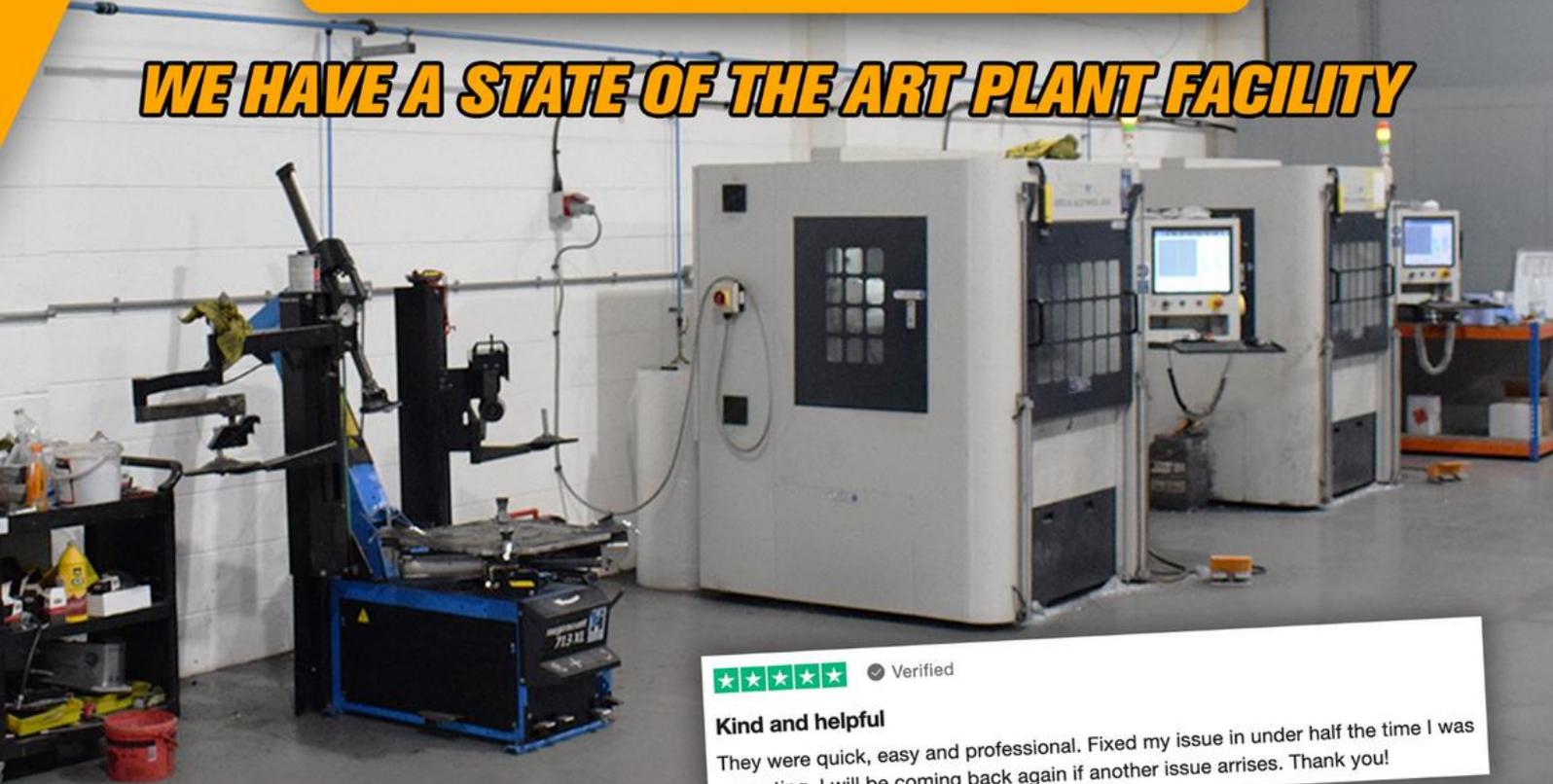


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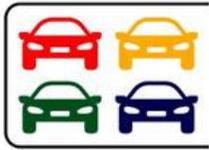
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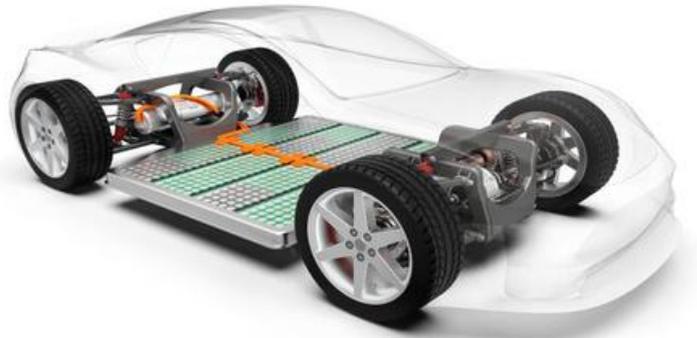


4.9 out of 5



NORTH WEST

AUTOMOTIVE TRAINING SOLUTIONS



IMI ACCREDITED TRAINING PROVIDER

There is increasing concern, as the numbers of Electric and Hybrid vehicles on our roads rises, about the shortage of suitably qualified technicians trained in their specialist care and maintenance. The situation is likely to get even worse with time as more pre-owned Electric and Hybrid vehicles enter the market place.

In theory, electric and hybrid vehicles should be no harder to maintain than a traditional ICE vehicle. However, many parts and components, especially the battery are drastically different, and require the attention of a specialist technician. Someone with access to the right parts and equipment, who has been trained in the more advanced technology and methods required, especially due to the very high voltages involved.

Advanced Driver Assistance Systems (ADAS) encompass a wide range of vehicle technologies that have the ability to enhance road safety. These can incorporate basic systems, such as rear-view cameras and automatic headlights to more sophisticated systems such as Autonomous Braking and Lane Departure Warning / Assist.

This technology uses vehicle software, ECUs and onboard sensors such as Radar, Lidar and Cameras to monitor the area around the vehicle, preventing accidents by correcting driver errors.

ADAS has to be recalibrated regularly – particularly after any Accident Repair or Geometry Adjustments. If this isn't carried out, safety features may fail to function correctly.



TechSafe[®]

For more information, please visit the web site at www.nwats.co.uk Or feel free to give us a call on 01200 452105 to discuss your training needs.

The Institute of the Motor Industry has developed a range of qualifications under the TechSafe banner to ensure that technicians have the skills and knowledge to work in this specialist sector. These qualifications are essential to confirm ADAS systems are operating to manufacturer's specification and ensure your technicians can work safely on and around EVs.

Being part of James Alpe Ltd, the North West's leading accident repair specialists, North West Automotive Training Solutions are ideally placed to offer this industry specific training. They are accredited by the Institute of the Motor Industry (IMI), and able to issue IMI TechSafe qualifications.

Our offer: **IMI AOM230 ADVANCED DRIVER ASSIST SYSTEMS (ADAS)**

TECHNOLOGIES AND CALIBRATION ACCREDITATION.

This unique module is designed to ensure that the technician has the ability to calibrate Advanced Driver Assistance Systems (ADAS). It demonstrates the technician's ability to identify and correctly interpret information relating to a specific vehicle and its ADAS features to determine which method of calibration is required to return the vehicle to manufacturer's specification.

IMI LEVEL 1 AWARD IN ELECTRIC / HYBRID VEHICLE AWARENESS.

Provides an introduction to safe working practices, the dangers surrounding and the precautions required to avoid potential injury when near electric/hybrid vehicles.

IMI LEVEL 2 AWARD IN ELECTRIC / HYBRID VEHICLE ROUTINE MAINTENANCE ACTIVITIES.

For those people who may encounter electric/hybrid vehicles within a routine maintenance situation. Including the knowledge and skills required to work safely around a vehicle that may have had damage to its high energy/electrical system, also suitable for recovery teams and first responders.

IMI LEVEL 3 AWARD IN ELECTRIC / HYBRID VEHICLE SYSTEM REPAIR AND MAINTENANCE.

Enabling technicians to work safely on electric/hybrid vehicles whilst carrying out diagnostic, testing and repair activities. This may include vehicles that may have or had damage to their high energy/electrical system.

The high-quality training from North-West Automotive Training solutions is provided by industry experienced trainers and assessors with IMI certification to meet BS10125 and IIR industry requirements. Sessions can be carried out at your premises to minimise disruption or at our Clitheroe training centre, whichever is more convenient.

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May June SPECIALS!



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NWBS
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3/8" Deep Sockets - 10/12/13/14/15/17mm
Extension - 152mm
Adaptors - 1/4" to 3/8" / 3/8" to 1/4"

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mm
300
mm
450
mm
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cdsales@supertune.co.uk

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Tel. - 01132 774311
lsales@supertune.co.uk

Gateshead Branch

Unit 21 Eleventh Ave
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Andrew Buswell
HR Director

Last week, our Franchise Director, Dean Naylor, took the opportunity to recognise two of our long-serving employees: John Sweeney, Parts Manager, and Stuart Whittaker, Master Technician. Their consistent high standards of work and positive attitudes, along with their willingness to go the extra mile, truly set them apart. Dean was pleased to personally present them each with vouchers to recognise and appreciate their service.

This is just one of the many ways we remain dedicated to ensuring our employees feel valued, supported, and motivated to achieve their best.





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The UK's leading independent spraybooth aftercare specialists.

Our services:

- Servicing of every make and model of spraybooth across all industries
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**We are accepting
advertisements for the
November/December
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Contact Neil on: 07917 868203



For Any Suppliers not listed contact Neil on 07917 868203



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OPPORTUNITIES

AUTO LOGISTIC SOLUTIONS (ALS)

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BASED IN THE NW WITH OVER 300 VEHICLES ON FLEET WE KNOW HOW TO SERVE YOU AND YOUR CUSTOMERS RIGHT.

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MAXIMISE
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OPPORTUNITIES

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EARN MORE FROM REPAIRS WITH LABOUR RATES AS MUCH AS
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IMPROVE CASH FLOW WITH REPAIRS PAID IN 24HRS

WITH INDUSTRY LEADING HIRE COMMISSIONS AND NOW WITH OUR
UNIQUE TOTAL LOSS UPFRONT PAYMENT PACKAGE FOR STORAGE
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FIND OUT WHY SO MANY PEOPLE
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Redashe

BODYSHOP EQUIPMENT



Energy saving has become a buzz sentence and an economic necessity over the last few years, paint manufacturers have all launched low bake, air & moisture dry products to reduce the energy consumed by the booth, with other overheads also increasing along with salaries, the need to increase efficiencies within the body shop has become critical.

Infra-Red Technologies have existed for a long time and are able to decrease the time taken to cure paints, freeing up the booth, so more vehicles can be passed through. A typical primed panel can be ready to work on in well under 10 minutes while a Lacquered panel is ready to polish in a similar length of time just let it cool, reducing the energy usage as well as saving time we calculate that an Infra-Red Light will use 0.4 of a kw hour or less, how much energy is the booth using on a 20 minute 30°C bake cycle let alone a full bake cycle?

It's not just Primer & Lacquer that can be cured using Infra-Red Lights Base Coat & Adhesives can all be cured more efficiently using heat from Infra-Red Lights.

Infra-Red curing Lights come as either medium or short wave, medium wave is closer to the lights you see in the Pub Garden keeping you warm the light is quiet red as it warms the air and the panel, Short wave is a lot clearer it generally passes through the air and mainly warms the panel making the light much more efficient in transferring the heat to the panel only.

Infra-Red with the reddish light is generally found in the more cost-effective units ranging from £199.00 for a 1kw unit to £1,665.00 for a 6KW lamp, while the Short wave clearer units start at £795.45 again for a 1kw light & range up to £8,863.64 for a 12kw unit. So why the cost difference the lower value lights tend to have lower bulb life expectancy and have fewer features, while the short wave light would typically have 20,000 hours of life this is due to the type of bulb, the way the lights are constructed & cooled during use, they can also be programmed to the paint brand being used allowing for even greater results.

Both types of Infra-Red light work by warming the panel which causes the solvent in the paint to evaporate the reddish type tends to work from the surface down while the shorter wave type works from the bottom to the top this generally means that there is less chance of trapping solvent in the paint layer if this happens the surface can crater this is not the fault of the light the way it has been used is incorrect, patience at the beginning of a job is key, start slowly finish strong.

The advent of UV Primers and Lacquers along with the lights to cure them has allowed for an even faster turnaround of jobs.

Redashe has all these lights available along with the technical backup, if you want to see any of the lights and have Demo please speak to Neil Buckley or give the team at Redashe a call.

Redashe

BODYSHOP EQUIPMENT



Redashe Ltd
Telephone: +44 (0)1252 785 010
Email:
Chris.Freeman@redashe.com
Website: www.redashe.com



SECURING NON FAULT REPAIRS

5 Tips to securing non-fault repairs.

- 1: Ask some simple questions at the start of doing an estimate as to who was to blame for the accident – you will be surprised as to how willing customers are in providing their views, particularly if its not their fault.
- 2: Remind your customers that they paid for their insurance to cover them should they cause an accident, and not for the benefit of the other driver.
- 3: Advise them that should they claim on their policy, fault or non-fault, they will pay up front their excess amount.
- 4: Also confirm to them that their policy is effected if there is a claim . Even if its isn't their fault, their policy will have a claim registered against it, and this WILL affect their premium amount, come the time of renewal.
- 5: Finally make them aware that if they let their insurer choose the repairer, then they will only be offered a small courtesy car while their car is being repaired. However by following your recommendations, they will be provided with a vehicle similar in size to their own.

There is only one way to ensure that;

A: Your client doesn't pay an excess

B: They keep their insurance no claims status clean

C: They get provided with a like for like replacement vehicle

D: And they have all the hassle and stress taken away from them



and that's to allow a specialist company to take the claim directly to the third party insurers on their behalf. If you follow these steps you will secure more repairs, securing top labour rates, being paid in 24Hrs, and you will earn more from your hire commissions.

BODYSHOP SPOTLIGHT

Why not put the spotlight on your bodyshop within NWBS Newsletter.



Advertising your bodyshop in NWBS Newsletter can be a great way to reach a targeted audience of car enthusiasts and potential customers. By placing an advertisement in the newsletter, you can showcase your services, highlight your expertise, and attract new business. The newsletter is distributed online to over 1000 businesses subscribers, including car bodyshops, car owners, and other industry professionals. This means that your advertisement will be seen by a highly engaged and interested 3500 + LinkedIn Readers, who are more likely to take action and contact you for services. So why not take advantage of this valuable advertising opportunity and promote your bodyshop to the NWBS community today?

THIS PAGE COULD BE YOUR BUSINESS!

CONTACT NEIL TODAY



What is the future of the repair industry for the small bodyshop in the next 5-10years?

I was providing a training session to a group of small independent repairer (many are one man bands) and I was asked the question. I thought It was worth of exploring and certainly one in need of discussion.

The repair industry as a whole.

The repair industry is in an extremely fragile state primarily due to lack of profitability. This is largely due to the influence of insurers. I have no doubt I will now have some stones thrown at me, but it is very hard to ignore the facts that around 90% or greater of the work that goes through the body repair industry is funded by insurers.



The key points in any business are :

You need goods or services to provide.

The skill sets or resources available to deliver this.

An audience that is in need of what you have to offer.



Only in satisfying all of the above, do we get to the most important point, the need to make profit.

If you are not making profit , you have an expensive hobby. Without one of the key points above, you do not have a business with any longevity attached to it.

The Future.

Before looking at the future for SME's, we actually need to look at what the main players in the industry are doing, and NOT do that. Why you ask?

The main players.

The main players are targeting all insurer's and are working on volume models. Due to efficiencies of scale, and the need to repair everything, their margins are too tight to compete against without scale, they will have financial reserves to allow them to invest in the future needs of what will be required to repair new vehicles that are coming out.

If the equipment is being used regularly, then it is a good investment, where due to lack of volume, if you only use it once a year as a small repairer , it is not.

I predicted nearly ten years ago where the industry was going at a BASF paints Event where I sat on the panel, and I was spot on. There is a lot of consolidation happening, and certainly with the likes of Steer group, they are better positioned



MOTOR CLAIM GURU

The same applies to franchise models like Fix Autos and other similar networks, due to the procurement models they use.

As a small repairer, you cannot compete with this.

The small repairer.

In short, **DO NOT DO WHAT THE LARGER ENTITIES ARE DOING!**

Contrary to what normal advice might be given by industry professionals, I would not be investing in everything that may be needed to repair vehicles of the future, or even what is current.

Unless the tools or training required can provide a return on the investment made, I would not be investing in them. What we will see is “niche” areas of specialist developing, indeed, we already see it with people offering ADAS recalibrations.

It is much better to outsource any of the specific future needs that require specialist, knowledge, training or equipment.

I have mentioned that the Industry is “Fragile”, indeed it is. I am currently reading a book called “anti fragile” by Nassim Nicholas Taleb. If you look in any dictionary, in any language, you will not find the term.

If you ask “what is the opposite of fragile?” people might ask “Robust”, “resilient” or “solid”. But they would be wrong. Fragile is something that can get damaged from external sources, where, robust, resilient, or solid does not. The opposite of “Fragile” is “Anti fragile”, which is something that gets better when an external force is applied to it.

That is the repair industry of the future, it is ever changing, what you are doing now, is not what you need to be doing in the future. You need to be “anti fragile”.

Small repairer’s have the ability to adapt and be much more flexible than the larger entities, and can potentially have a better future as a result. The larger models are very much “fragile” models and can very well be a pack of cards. (Nationwide crash repairs was a very good example of this, at one point turning over the largest volume and making the most profit, then POP!).

What does a small repairer need to do?

Develop it’s own customers.

Provide skills or services that are not provided by larger business,

Have unique selling points.

Adapt to changing business needs rapidly.

Make profit.

Where does the future lie?

If they do not do the above, they will not have a future. I expect a future reduction of smaller bodyshops and fear of extinction unless the owners become proficient business managers.



GDI *Services*

Specialists in OE Dealer Diagnostic Procedures,
ADAS Calibrations, Key Programming, Air Conditioning,
Resetting of Dashboard Warning Lights



Specialist Calibration of **Advanced Driver Assist Systems**



Calibration of Radars, Cameras & Sensors

- IMI quality assured program certificate for ADAS
- Years of experience in the calibration of ADAS sensors
- OE Beissbarth VAG & Nissan Calibration equipment
- Texa RCCS & CCS multi brand calibration equipment
- OE manufacturer software, equipment & on line dealer portal accounts with security programming access
- Calibration certificate available upon request

Calibration of ADAS sensors is required after

- Wheel alignment has been adjusted
- Sensor or module has been disturbed, removed or replaced
- Windscreen removed or replaced
- Fault stored in any of the ADAS control units
- Changing the ride height or running gear

Call GDI 07740 866555

Email: garygdi@live.co.uk www.gdiservices.co.uk



GDI *Services*

Specialists in OE Dealer Diagnostic Procedures,
ADAS Calibrations, Key Programming, Air Conditioning,
Resetting of Dashboard Warning Lights



Bodysshops with their own ADAS equipment may be experiencing problems calibrating newer vehicles.

This could be Secure Gateway security (SGW), blocking communication with diagnostic equipment or vehicles that are working on new diagnostic protocols E.g. DOIP.

Vehicles currently affected or require a security login to access certain control modules.

Alfa, Fiat, Ford, Hyundai, Jaguar, Jeep, Kia, Land Rover, Mercedes, Nissan, Renault, VAG.

GDI have the ability to get through the SGW by the use of our OE diagnostic equipment & account security logins.

If you can't complete your calibration or you simply don't have the calibration target, software or extra equipment needed we can help.

Unlike other companies GDI don't use or rely on a third party to remotely program & code new control modules. We use genuine original equipment and software.

Our OE Diagnostic equipment, software & security access allows us to complete OE ADAS Calibrations and safely program, code & configure new control modules Headlights, S-Racks, Radar, Airbag, Keys etc.

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Leo Buckley (Neil's son) got invited by his works to go along to Oldham Athletic v Rochdale in March courtesy of AC Tyres, it was a fantastic day out and Leo and Neil would like to take this opportunity to thank Wayne, Helen and their team for the hospitality shown on the day.



A C Tyres is a local and friendly Tyre and Service Centre offering a wide range of Tyres and Services for all your Motoring requirements.

With over 45 years experience of selling tyres, A-C TYRES and Service Centre believe we can offer the best prices and advice on all Makes and patterns for Car tyres, Van tyres, 4x4 tyres, Motorcycle tyre, Winter tyres, Caravan tyres, Agricultural tyres and Truck Tyres offering and National Service within the Whole of the UK And Europe Supported by leading Tyre Manufacturers.



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Oldham
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THE IMPORTANCE OF REGULAR MAINTENANCE

**Keep you and your employees
safe in the workplace!**

Having a proactive approach to maintaining your garage equipment safeguards your investment and allows potential concerns to be addressed before they escalate. Preventing large repair costs, less down time and avoiding any major accidents or fatalities!

**For more information and advice on the importance of regular maintenance contact
COMPLETE GARAGE SOLUTIONS TODAY: 0161 758 3000**

Complete Garage Solutions offers tailored maintenance contracts and flexible pricing to suit everyone.



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Paintless dent repair glue lifter gun

£135

exc. VAT

Call 0161 223 1843
to order yours today

Perfect for...

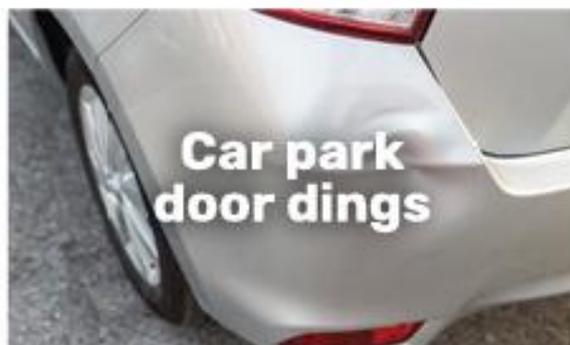
The PDR Glue Lifter Gun gives you full control over dent repairs, from small dings to larger creases, without damaging paintwork.

Featuring rotating rubber feet, ball-and-socket tech, and a lightweight design, it's ideal for use on steel or aluminium panels.

Skip the grinding and touch-ups. This tool saves time, reduces downtime, and delivers pro results fast.



Hail stone damage



Car park door dings



No Grinding

Gently but firmly pulls out smaller dents



No Painting

Perfect tool for paintless dent removal



Faster Working

Quick results with next to no downtime



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Your one stop for bodyshop



BWS

Are Your VDAs Adding Value - or Adding Risk?

The quality of the Damage Assessment directly affects the efficiency, productivity and Profitability of the whole repair facility. So ask yourself this simple question: "Are yours performing at the level of performance your business demands"?

The Vehicle Damage Assessor influences more than just assessments. They are the first definitive factor in relation to 'Workshop Performance' (efficiency, productivity and utilisation), Business Relationships, both internal and external (VDA to Technician, VDA to Work Provider, VDA to Policy Holder etc and so many more vital connections.



Development That Delivers

Our training, mentoring, and development programmes are built differently. We don't deliver generic content, we build capability, we deliver value, and you, the repairer, reap the rewards. From new starters to experienced VDAS, we equip your people with technical insight coupled with commercial awareness, so that they view every methodical decision as a commercial act. Assessing a damaged vehicle should not be isolated to a technical function alone, but with the realisation that it is interconnected to the overall financial performance of the business.

Tailored to Your Business

Every Accident Repair Centre is different. That's why we begin by understanding your workflow, your challenges, and your expectations. Whether you need structured VDA development, performance coaching, or a route to a highly recognised IMI accreditation-we'll build a plan around your needs.



Let's have a conversation

If you're serious about strengthening your Assessing Function, let's explore what's possible. One call could transform your team's performance.

M: 07956 202722

E: info@arcssupportservices.co.uk

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All our development programs are delivered by a specialist consultant with decades of experience improving business performance, profitability, and safety standards across UK Bodyshops.

PARKWAY PRESTIGE (ARC) LIMITED

Welcome to our new bodyshop!

Parkway Prestige is a family owned and run prestige accident repair centre located centrally in Trafford Park, Manchester.

In January this year we relocated into our brand new 32,000sq ft premises, which is just over 40% bigger than our old site. After 18 months of planning and searching for a new property, we successfully secured the keys to the new site in September 2024 and we immediately started the fit out which was completed in just under four months. Our new shop features state-of-the-art equipment and the latest in auto body repair technology.

The ergonomic design and layout enable a fast, efficient workflow with a smooth transition from one technician to another, allowing precision throughout each process.

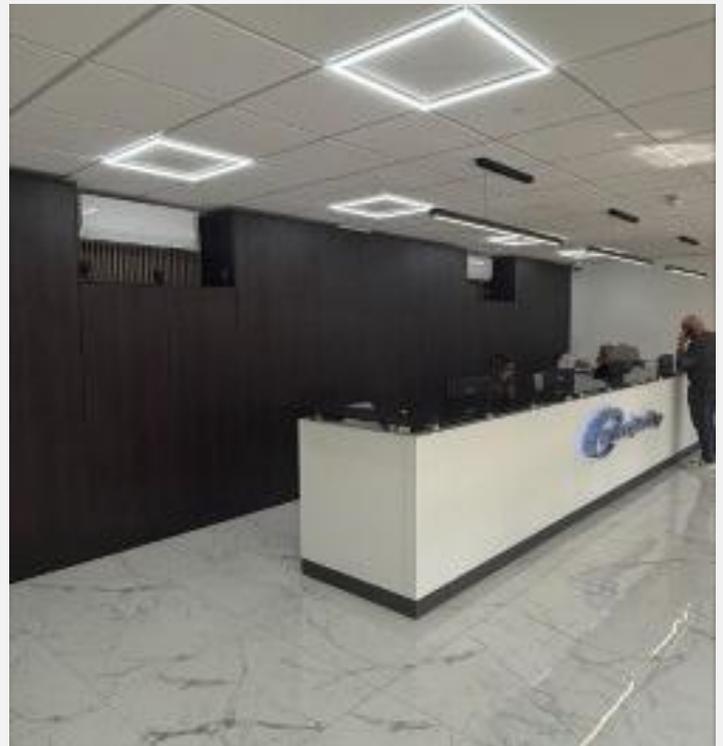
The workstations are designed with the technicians in mind offering a safe and clean, spacious working environment, allowing the technician the space to complete each task promptly and efficiently.

Each work-station has a bespoke tool-station incorporating access to a terminal to allow easy time management and clocking on and off their jobs for the day. It also offers information on parts location and status, images of the vehicle confirming areas of damage and a detailed assessment of the repairs required.

For added comfort and safety each station is equipped with a low-rise vehicle lift. This aids our technicians when they are carrying out their duties, allowing the vehicle to be worked on at a safe and comfortable working height.

LED lighting specifically for the automotive industry has been added to each station, utilising energy saving features when operatives are away from their working area.

Bespoke curtained bays add a level of noise and dust reduction, with specific bays being allocated to welding, allowing technicians to enjoy a degree of individuality at their station and the freedom to have their music of choice playing in the background while working.





From advanced paint-matching systems to computerised chassis straightening, our new workshop is built for quality, efficiency and therefore, your satisfaction. We encourage and embrace all eco-friendly processes and we are continually committed to working towards our net zero target.

We are proud to be BSI approved and we hold a number of high-end manufacturer approvals. We are the repair partner of choice for the insurance providers. We are incredibly proud to say that we consistently pass our manufacturer annual audits with 100%.

We are also committed to embracing new technology in a fast-changing world. We have an internal apprentice policy and we continually have an apprentice in the paint, panel and MET departments and we are proud to have our first EV specialist apprentice.

Whether you are a returning customer or visiting for the first time, you'll enjoy a very warm welcome in our luxurious reception. You may wish to utilise the new 'wait and work' area for those who work on the move, or simply sit and relax and enjoy a refreshing drink from the selection on offer. We are now able to offer a more efficient service and all from the same trusted team you've always counted on.

Come see the future of collision repair, we'd love to show you round; our new address is:

A: 1 Leo Industrial Estate, Mosley Road, Trafford Park, Manchester, M17 1JS.

T: 0161 872 5335

W: www.parkwayprestige.co.uk

E: info@parkwayprestige.co.uk





🏆 1st Place: Paul Berry – Perfect Finish Ltd

Congratulations to the 2024 Stellantis Audatex Estimator of the Year - Central Region Winners! 🏆

We're proud to recognise the outstanding achievements of our top Vehicle Damage Assessors in the Central Region for their dedication, expertise, and commitment to excellence.

- 🏆 1st Place: Paul Berry – Perfect Finish Ltd
- 🥈 2nd Place: Phil Sedgwick – M&M Group X FixAuto Stoke
- 🥉 3rd Place: John Holmes – James Alpe Ltd

A special congratulations to Paul Berry for securing the top spot – a well-deserved recognition of your hard work and skill!

The awards were presented by Simon Taylor, Stellantis Regional Manager, celebrating not just individual success, but also the collective standards of quality upheld across our network.

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...to the **Stellantis & You** range

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SGS Hydraulic Vehicle Positioning Skates Set of 4
- 680kg Per Skate

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Service Kits Available



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Service Kits Available



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- 150PSI 4500mAh

QSGSST100

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Compressors

All prices exclude VAT. While stocks last. Subject to availability. E & OE.



SGS Pro Super Silent 100L Air Compressor - 3HP 13.6CFM

QSGSSC100PRO

£399.99



SGS 100 Litre Direct Drive Air Compressor - 13.8CFM 3.0HP 100L

QSGSSC100V

£229.00



SGS 150L Belt Drive Air Compressor - 14CFM 3HP with Free Oil

QSGSSC150B

£420.00



SGS Shot & Sand Blasting & Polishing Cabinet

QSGSSSB100

£109.99



SGS 20 Metre Air Line Reel

QSGSSHREEL3

£19.99



SGS Pro Super Silent Vertical 50L Air Compressor - 1HP 4.5CFM

QSGSSC50VPROL

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☎ 0121 753 7600

PACE Trade Parts
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The SGS 2 Tonne Folding Engine Crane is the professional and DIY mechanic's essential tool for lifting heavy engines and machinery.

2 Tonne Capacity
25-2450mm Lifting Range
1220mm Reach

QSGSEC2000

£229.00



SGS 680kg Engine Crane Load Leveller

QSG5SLL680

£23.00



SGS Professional Folding Engine & Gearbox Support Stand - 680kg

QSGSES2000

£89.99



SGS 72in Stainless Steel 15 Drawer Work Bench With Upper Cabinets

QSGSSTC7200TB

Available without Upper Cabinets and Back Board (XSGSSTC7200B):

£649.99

£999.99



SGS Professional Heavy Duty Tool Cart & Parts Trolley

QSGSSTCC550

£229.99



SGS Mechanics Large Service Tool Cart

QSGSSTCC400

£99.99



SGS Wall Mount Power Tool Charger & Rack 22in

QSGSSTCC5011

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SGS 41in Stainless Steel 14 Drawer Roller Tool Cabinet

Constructed from high-quality 430-grade stainless steel with a brushed 20-gauge finish, this cabinet offers unmatched durability and resilience. It's built to endure the demands of even the most rigorous workshops.

QSGSSTC41TB

£539.99



SGS Pro 56in 8 Drawer Roller Cabinet and 56in Hutch Cabinet

Maximise your workspace efficiency with this premium hutch. Designed to seamlessly complement your 56-inch work centre, this hutch offers ample storage, convenient features and durable construction.

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SGS 26in Professional 19 Drawer Tool Chest Middle Chest & Roller Cabinet

QSGSSTC12TMB

£399.99



SGS 26in Professional 7 Drawer Roller Tool Cabinet

QSGSSTC12B

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SGS 26in Professional 3 Drawer Middle Chest

QSGSSTC10M

£83.33



SGS Professional 9 Drawer Tool Box Chest - 660mm

QSGSSTC10T

£124.99

ABP British Bodyshop Awards 2025



The team from Fleet Solutions NW Oldham who were a finalist – Avant Repair Network, Commercial Vehicle Repairer of the Year Sam, Danielle, Rachael, Adam



Terry Moores Mercedes-Benz Stockport who won Avant Repair Network Vehicle Manufacturer Approved Repairer of the Year Award



Nick Smith Williams Bolton who won BMW Bodyshop of the Year Award



Andy & Scott from ARD Autobodies who were nominated for Avant Repair Network Car Repairer of the Year

to all winners and everyone who got nominated for an Award a great night was had by all.

MAYBE AWARDS



Maybe next year – Brian and Emma posing with a Winners Trophy



Maybe next year – Joe from JR Elite Autos posing with a winners trophy



Maybe next year – Matt from Milton Autobodys posing with a winners trophy



Maybe next Year – Liam, Marcus & Danny from Mac Auto Body posing with a winners trophy



Danny Mac Auto Body
with Neil

**Many thanks
to Kyle and his
team from
Auto Logistic
Solutions
Accident
Management
for inviting
Customers &
Neil, see some
fun photos
below:**



Brian & Emma from
Evolution Smart
arriving at the Awards



Joe JR Elite Autos with Charles
from Auto Logistic Solutions



Brian & Emma with Joe from
JR Elite Autos



Mac Auto Body & Jason from
Auto Logistic Solutions



AN AWARD-WINNING BUSINESS

Celebrating Success:

RRG Group's Award-Winning Year

At RRG Group, excellence isn't just a goal – it's a way of life. This year, our commitment to delivering outstanding customer service, employee satisfaction, and operational excellence has been recognized across multiple franchises. From Lexus and Toyota to Mazda and Škoda, our dealerships have been honored with prestigious awards, showcasing our dedication to being the best in the business. Here's a look at our 2024 accolades:

RRG An Award-Winning Business



Lexus Excellence Awards

We are incredibly proud of our Lexus teams for their remarkable achievements in the Lexus **Excellence Awards**:

- 1st Place – Lexus Best Group
- 1st Place – New Car Customer
(Lexus Bolton)



Local Awards

BEIT Award (Best Employer in Town)

Lexus Bolton is the only Lexus site to win this prestigious award, highlighting our commitment to fostering a great workplace culture.



Toyota BRIT Awards (Best Retailer in Town)

Our Toyota centres stood out in this highly competitive category, finishing in the top two for eight different awards across a network of 182 dealers – a fantastic achievement!

1st Place – Customer Excellence (Rochdale)

1st Place – Ichiban (Medium Dealership) (Bury)

1st Place – Ichiban (Large Dealership) (Rochdale)

The Toyota Ichiban Award is one of the most prestigious accolades, recognizing excellence in customer service and retention.

2nd Place – People Award (Rochdale)

2nd Place – Trade Parts (North CDA)

2nd Place – Toyota Financial Services (Altrincham)

2nd Place – Toyota Motor Insurance (Bury)

2nd Place – Best Group Overall

BEIT Award (Best Employer in Town) – Denton, Rochdale, and Bury all received this top employer recognition.



Mazda Dealer Awards

1st Place – Best Fleet

4th Place – Balance Scorecard (Mazda Stockport)

Škoda Dealer Awards

Our Škoda teams also earned national recognition:

3rd Place – Rochdale Retailer of the Year (Nationally)

5th Place – Bolton Retailer of the Year (Nationally)

3rd Place – Rochdale Aftersales Award (Nationally)

2nd Place – Rochdale Fleet Award



A Year to Remember

These awards are a testament to the passion, hard work, and commitment of our entire team. At RRG Group, we pride ourselves on delivering an exceptional customer experience and creating a thriving workplace culture. We would like to thank our employees, customers, and partners for making these achievements possible.

Here's to another year of excellence!

Stay tuned for more updates and success stories from the RRG Group.

NWBS MAIN DEALER RETURNS POLICIES

STELLANTIS Alfa/Citroen/Fiat/Peugeot/Vauxhall and Related franchises:

- Parts from PNW Stock can be returned
- Non stocked parts over £15 which PSA will accept back can be credited with a 15% handling charge

WILLIAMS BMW/MINI:

- Any request to return a part must be made within 7 working days.
 - Any item ordered from Germany is strictly non-returnable.
- Anything not in original or damaged packaging or painted is non-returnable.
 - Air bags & electrical items are not returnable.
- All other items are subject to a 20% handling charge which the dealership gets charged by the manufacturer to return.

JOHNSONS HONDA:

- Any special orders, Any painted items, Electrical items or Parts valued under £25
 - cannot be returned.
- Other items are possible to return with a 25% handling fee

PREMIER ISUZU/KIA/MITSUBISHI:

- Special orders non-returnable – this will be stated at point of order.
- Any returns that are not special order will be subject to a handling fee that ranges from 15% - 25% depending on the part and the time frame in which it is returned.
- All electrical and airbag components are non-returnable this will be stated at point of order.
 - Returned parts will not be collected unless another delivery is being made, in which case they can be brought back with the delivery driver.

VERTU JAGUAR/LAND ROVER:

- Up to 14 days of invoice items over £30 return F.O.C.
- 14 days to 30 days of invoice over £30 would attract a £30 handle fee per item.
 - Items from stock or we keep within Group would be returnable F.O.C.
- All above terms dependable of packaging being acceptable for resale

STEADPLAN MAN:

- Any returns must be requested in advance within 30 days of invoice
 - Non stocked parts under £40 cannot be returned
 - All returned items will be subject to a 20% handling charge
- Parts must be returned in their original packaging, undamaged and not painted

VANS NORTH WEST MAXUS:

- Goods not accepted for credit after 10 days from invoice date (Must be sent back with original packaging and undamaged)
 - 25% handling charge on all special order parts supplied correctly
- Claims for shortages or damages must be lodged within 24h from receipt of goods

NWBS MAIN DEALER RETURNS POLICIES

RRG MAZDA:

- Any Correctly ordered electrical/electronic part CANNOT be returned for credit/refund.
- Any Correctly ordered parts with a cost value less than £30 CANNOT be returned for a credit/refund.
- ALL Special ordered returns are subject to a 20% handling charge this includes Mazda's Administration charge
- ALL Parts returns MUST be made within 14 days of the original order date.

MARSHALL MERCEDES:

- all non-stock parts will require approval from the Parts Team/Manager to be returned. If we get approval from MBUK, we will collect the part with a 15% handling charge.
- If MBUK decline the return, then we will not accept the return from the customer.

RRG MG:

- Any correctly ordered electrical/electronic part cannot be returned for refund/credit
- Any correctly ordered part with a cost value Less than £50 cannot be returned for refund/credit
- All Special ordered returns are subject to a 30% handling charge
- All parts returns must be made within 5 days of the original order date

BRAYLEYS NISSAN:

- Anything under £20 NO REFUND
- Anything electrical NO REFUND
- Anything not in original or damaged packaging NO REFUND
- Anything else we will try to return but will incur a 20% handling charge
- If a part won't go back to the manufacturer, then we are happy to hold on to it and if we sell it, we will supply a credit note again 20% handling charge.

BURY MOTORS RENAULT:

- Parts over the value of £50 are returnable
- Any fast moving parts regardless of value we will take back and credit the customer
- Any parts for credit must be returned within 30 days
- Any parts not in original or damaged packaging cannot be returned
- Airbags & electrical parts are non-returnable

CHAPELHOUSE SUZUKI:

RRG TOYOTA/LEXUS:

- All Parts under £20 are non-returnable as are Airbags and ECU Control Systems
- Any other parts must be returned within 15 working days and be in original packaging and in a resaleable condition.
- Any parts that have been fitted or items with sealed security labels that have been opened are strictly non-returnable



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ACHIEVERS



Simon Morgan from Fix Auto Manchester East recently ran the London Marathon and got a Personal Best for the year completing it in 4 Hours and 44 Minutes – Well Done Simon.



Matty and Team from Williams Liverpool would like to congratulate Barry Kehoe on his 10 year anniversary with us as Van Driver. He is loved by the team here and trade customers alike, always got a smile on his face, always helpful and he is an Evertonian.

We, as Toyota Trade Parts team walked 26.2 miles around Burgh Heath to raise funds for Motor Neurone Disease Association (MNDA). On May 9th, in aid of Motor Neurone Disease Association (MNDA), we walked 26.2 miles as part of One Toyota Marathon from the very doors of Toyota UK, Epsom HQ on a beautiful course that takes in the local nature and countryside on our doorstep. We walked two loops of 13.1 miles. We as a team raised £2,000. Collectively raising around £9,000 by everyone involved on the day.



Professional glue pull repair made simple

£395

incl. VAT

Call 0161 223 1843 to order yours today

Looking for a complete, reliable, and professional-grade Glue Pull Repair solution?

Our new **GPR Solutions Kit** has everything bodyshop professionals and advanced PDR users need to carry out fast, efficient, and paint-safe dent removal without the need for drilling or welding.

Whether you're a repair technician, an accident repair centre, or a skilled DIY user, this kit is designed to deliver top-level results with ease and precision.

Perfect for...



What's included?

- 300W Hot Glue Gun
- GPR ProFlex Glue Sticks
- Pulling Tabs Kit
- Long Centipede Pulling Adaptor
- Curved Centipede Pulling Adaptor
- Short Centipede Pulling Adaptor
- Cleaning & Release Solution
- Carry Case

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Watch video



All-in-One Kit

Everything you need for GPR and PDR in one professional-grade kit



Re-Usable Tabs & Glue

Designed for long-term, repeat use with more available online



Safe for All Panels

Can be used on all panels made from aluminium or steel



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BWS



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Motorclaimguru is running a series of training sessions that WILL 100% guarantee to make your business more profit.

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This is the foundation of the training you will be provided with, which we will then build on.

For this course on “How to overcome the obstacles insurers place in front of you”. Go to our website www.motorclaimguru.co.uk Fill in the contact form, provide your details and we will send what content is covered.

This course is ONLY provided to bodyshops, we will not provide this course to any insurer, accident management company or Engineering company.

This course is aimed at:

Your Brand ambassador's that are reception staff.

Your VDA's.

Your Bodyshop Managers.

This training is to help “YOU” and “OUR” repair industry.

Cold glue dent repair kit

The ultimate solution for fast, effective, and potentially paint-free dent repair



3x Re-usable Steel Tabs



1x Re-usable Glue



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£125

Call 0161 223 1843
to order yours today

The BWS Cold Glue Kit is perfect for quick dent repairs without the need for hot glue or pulling tools.

Includes a slide hammer, 3 steel tabs, and cold glue that's easy to apply and reuse. Keep working surfaces clean at all times for the best results.

A must-have in any bodyshop toolkit which is great for hail damage, door dings, and minor panel work.



Re-Usable

Glue and tabs can be stored for re-use time and time again



Paint-Free

Perfect tool kit for repairs that don't require paint work



Faster Working

Allows you to work efficiently with incredible results in no time



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TEST**



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Extremely versatile wrench for
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For gripping, holding and cutting soft
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3/8in Lever Reversible Ratchet

Dust-protected ratchet ensuring durability,
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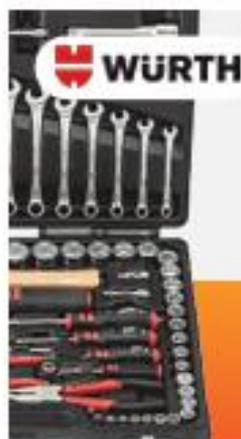


3/8in Jointed-Head Ratchet

Swivel head rotatable by 180°,
DIN 3122, ISO 3315

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£36.80



Tool Case with all common tools Assortment of 93 pieces

Compact plastic case, ideal for mobile use, robust design,
professional-quality ZEBRA® tools

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Screen Wash

Eurorepar Concentrated

5 Litres **£3.50**

25 Litres **£12.50**



Blue Roll

Pack of 6

£7.50



AdBlue

10 Litres

£6.85



Antifreeze

Eurorepar

OAT Red
5 Litres **£10.75**

OAT Red
20 Litres **£29.99**

Blue
20 Litres **£29.99**



Bag of Rags

10kg Bag

£10.99



Floor Mats

Pack of 250

£9.50



Brake Cleaner

Eurorepar

500ml	£2.50
5 Litres	£10.75
25 Litres	£56.41



Seat Covers

Roll of 100

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Nitrile Gloves

Available in M, L and XL

Blue Sleeve of 100	£3.50
Black Sleeve of 100	£3.50
Green Sleeve of 50	£6.50
Orange Sleeve of 50	£6.50



Number Plate Screws

Pack of 100
Available in white and yellow

£10.50



De-icer Spray

750ml

£2.08

All prices exclude VAT. While stocks last. Subject to availability. E & OE.

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Electric/Hybrid Vehicle Tool Case

32 pieces

Case containing a wide range of the most important VDE tools and accessories

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£599.95



Mini Ratcheting Double Box-End Wrench Assortment

31 pieces with the most common short sockets and bits

096511310

£26.45



3/8inch Jointed-Head Ratchet Extendable

Extendable to max. 373mm using locking sleeve with locking device

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£42.55



Time-Sert® Thread Repair Assortment

70 pieces, Ideal for repairing metric standard threads M5/M6/M8/M10/M12

5964096171

£454.25



System Assortment 8.4.1, Socket Wrench 1/4 + 1/2 inch

108 pieces

Compatible with all products of the ORSY system world

0965905922

£166.75

All prices exclude VAT. While stocks last. Subject to availability. E & OE.

Dave from Brookfield Motors in Glossop



Purple
Heart
Wishes

LONDON TO PARIS BIKE RIDE

23 JULY 2025



HELP ME RAISE
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A CHARITY THAT
GRANTS WISHES TO
TERMINALLY ILL
ADULTS, AGED 18-
55.



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- Table Top & Traditional Coffee Machines
- Snack & Cold Drink Vending Machines
- Fresh Food Machines
- Water Coolers & Taps

About Us

Founded In 1981, Venda Valet has been a main stay in the Northern vending industry ever since. The company originally started as an ingredient only company, however as time passed, the company moved into the machine and operating aspect of the industry, becoming a reputable name in the North West of England & beyond.

Venda Valet have a professional team of operators and engineers situated throughout the North West, whilst also using carefully selected partners in the rest of the UK. To uphold our reputation and retain existing customers we always ensure there's a healthy balance of clients and our resources so the service we provide remains at the highest standards.

What to Expect

- Regular Restocks of Machines
- 24H Rapid Response Repair Service
- Personal Service to Tailor Your Needs



"Great company to deal with. Provided and service our machine. All staff very friendly and go out of their way to help. Great products at competitive prices. Brilliant company to work to deal with. Highly recommend."



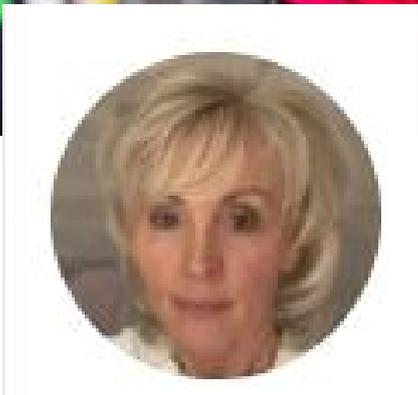
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AVA



Rachel from LDS Motorbodies

Rachel Walsh My Story

I'm raising money in aid of the BHF in memory of my Dear Mum and the great work heart surgeons did for her in her early life, to enable her to live a full and happy life. She always supported the British Heart Foundation throughout her life so if I can raise some money to enable more people to benefit from this great charity i would be very grateful xx

We are the British Heart Foundation. We fund lifesaving medical research to beat the world's biggest killers.

Our vision is a world free from the fear of heart and circulatory diseases. We raise money to research cures and treatments, so we can give people more time with the ones they love.

We fund around £100 million of research each year into all heart and circulatory diseases and the things that cause them. Heart diseases. Stroke. Vascular dementia. Diabetes. They're all connected, and they're all under our microscope.

Heart attacks that strike without warning, strokes that shatter futures, newborn babies born with broken hearts. These are just some of the cruelties of heart and circulatory diseases. And the brutal reality is, there is so much more for science to discover before we can beat the world's biggest killers.

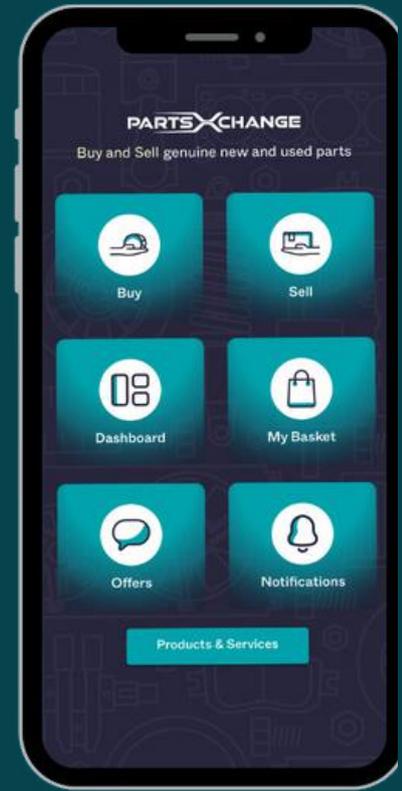
We have been funding science since 1961. Heart transplants, pacemakers, portable defibrillators and valve replacements are all breakthroughs we have helped fund.

Every donation funds scientific breakthroughs. Your donations will support the lifesaving research that turns science fiction into reality.

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- 1 Kilowatt power
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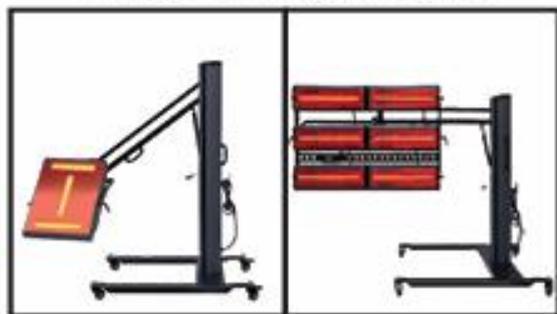
GJG-1TW
List Price £199 + VAT



- 3 Kilowatt power
- Programmable
- Temperature and distance sensor
- Soft Touch Display
- 1200mm x 1000mm baking area

GJG-3CW
List Price £1045 +
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Also Available



- 12 Kilowatt power
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- Short wave infrared
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Ultraviolet Lamps



Smart Cure



Spot Cure

£2000 + VAT





Here is Raees and Firoz from Fix Auto Worsley being presented with an Alfa Romeo Lego Racing Car which they won at the Fix Auto Conference presented by Darren Batchelor, Ashley Ward & Ricky Khederia from Stellantis.



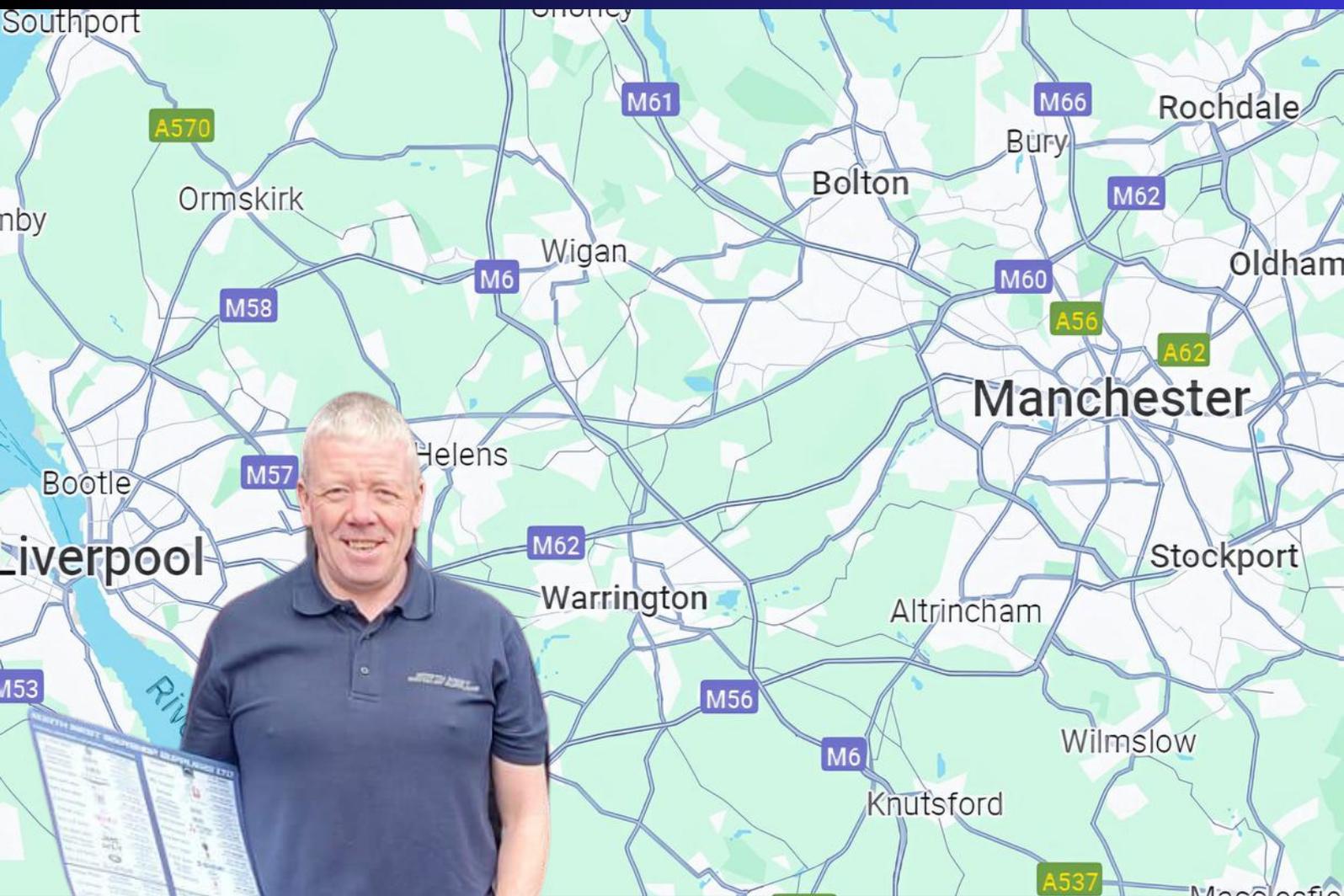
Ed Gore (Fix Auto Manchester East) with that winning smile

Please Contribute to our Newsletter!
We are constantly searching for content related to charitable events or fundraisers that your company is involved in. Please send us any relevant pictures and text to help support your cause.



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