

Prague Congress Centre

ESG REPORT

2025



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Foreword by the Chief Executive Officer



Lenka Žlebková

Chair of the Board of Directors
& Chief Executive Officer
Prague Congress Centre

Dear colleagues, partners and clients,

In recent years, we have confirmed that the strength of our Centre lies not only in operational performance, but also in the values that guide us. The challenges we have faced have strengthened our resilience and shown us how essential it is to manage our impact responsibly and transparently.

It is from this need that our ESG strategy was born. This year, we developed it in collaboration with our employees, clients, suppliers, external advisors and representatives of the City of Prague. This shared dialogue helped us define key topics and set clear objectives that now form the foundation of our strategic direction.

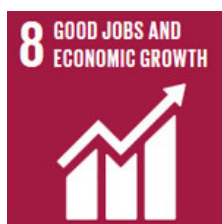
The report we are presenting today is a natural continuation of this strategy. It delivers our first results, outlines concrete steps, and provides an overview of how we translate our commitments into everyday practice. It is built on three pillars – in our Centre, in our city, and in our world – and demonstrates how we integrate sustainability with efficient operations.



In 2024, we hosted 241 events attended by more than 250,000 participants. Our Centre offers over 20,000 sqm of flexible event space, including up to 70 halls and meeting rooms.



As a company, we align ourselves with SDGs 5, 8 and 12, which form the foundation of these pillars.



Our previous projects have already demonstrated that environmental measures are often economically beneficial as well, and this synergy continues to guide our direction. This report has been prepared in accordance with the VSME standards and structured to help us meet future CSRD requirements.

I would like to thank everyone who contributed to the development of both the strategy and this report. I firmly believe that together we can fulfil our commitments and continue advancing the Prague Congress Centre on its path toward a sustainable future.

Ing. Lenka Žlebková, MBA

Chief Executive Officer and Chair of the Board of Directors

About Us

Introduction to Prague Congress Centre

Prague Congress Centre (PCC) is one of the leading conference and cultural venues in Central Europe.

Since its opening in 1981, it has hosted thousands of international congresses, corporate meetings, cultural and social events, bringing tens of thousands of visitors from around the world to Prague each year.

Located in Vyšehrad, our venue symbolically connects history with the present day. Thanks to our modern infrastructure, professional facilities and high standard of services, we contribute to Prague's international reputation as a centre of innovation, culture and education.

The complex also includes the Holiday Inn Prague hotel, the Business Center Vyšehrad office building, and additional supporting infrastructure, enabling us to provide comprehensive services under one roof – from congress logistics to accommodation, catering and technical support.



Company Details – Prague Congress Centre

Company Name	Prague Congress Centre
Registered Office	5. května 1640/64, 140 21 Prague 4 - Nusle
ID No.	63080249
Legal Form	Joint-stock company
Website	praguecc.cz

ESG in 2024

- 19% electricity savings compared to 2022
- 100% of electricity from renewable sources
- 15% increase in participation in community activities
- ESG training for all managerial positions
- Internal methodology for calculating ESG score implemented in 2025

ESG in 2030

- ISO 20121 certification
- Expansion of renewable energy sources and electrification of the vehicle fleet
- Digitalization of ESG reporting
- Participation in the Net Zero Carbon Events initiative
- New partnerships with the academic and public sectors

Key Points

 <p>Environmental</p>	<h3>Environment</h3> <ul style="list-style-type: none"> • Energy consumption • Carbon footprint • Water management • Waste management • Climate change and pollution • Water and marine resources • Biodiversity and ecosystems • Resource use and circular economy
 <p>Social</p>	<h3>Social</h3> <ul style="list-style-type: none"> • Impact on the surrounding area • Working conditions • Health and safety • Own workforce • Workers in the value chain • Affected communities • Consumers and end-users
 <p>Governance</p>	<h3>Governance</h3> <ul style="list-style-type: none"> • Transparency • Cybersecurity • Ethical business conduct

The PCC is also an important driver of congress tourism, which has a significant economic benefit for the city and supports the development of related services – from hotels and restaurants to transport and local technology and production suppliers. Thanks to the capacity and versatility of our premises, we are able to host events of various types and sizes, from professional conferences to major cultural productions, thus creating a platform for sharing know-how and international cooperation.

In response to the growing expectations of clients and the public, we are also developing the center towards responsible and sustainable operation. We are gradually increasing energy efficiency, improving resource management, and emphasizing transparent management and quality reporting so that sustainability becomes a natural part of our services. Our long-term goal is for the PCC to be not only a top venue for events, but also a model of modern management that creates value for Prague, visitors, and the wider community.

Our role in Prague

Prague Congress Centre is not only an event venue, but also an active partner of the City of Prague, which is its sole shareholder.

Our activities generate both economic and cultural value – we support local businesses, suppliers and community projects. As a proud partner of the City of Prague, we strive to ensure that our operations have a long-term positive impact on the urban environment, the local economy, and the lives of residents and visitors alike.

We connect the worlds of business, science, culture and education. Thanks to our strategic location in the heart of Europe and excellent accessibility, Prague Congress Centre has become a place where international collaborations, scientific innovation and social initiatives are born.

We develop our cooperation with the City through long-term partnerships, joint projects and transparent sharing of information about our activities and the planned development of the complex. In practice, this means coordination in hosting major events, supporting the City's sustainability and cultural priorities, and engaging in initiatives that strengthen Prague's attractiveness as an international congress destination. At the same time, we ensure that our operations respect the needs of the City and its residents – from transport and logistics coordination to consideration for the surrounding environment.

Our goal is to be a reliable and responsible neighbour and partner that brings long-term value to the City. We support projects with an impact on education, culture and community life, and create space for bringing together diverse groups – professionals, students, non-profit organisations and the business community. In doing so, we reinforce the role of Prague Congress Centre as a place that connects, inspires and contributes to the development of Prague as an open, modern and sustainable city.



"We aim to be among the top ten congress centres in Europe and a model of responsible, innovative and sustainable operations."

"We strive to rank among the leading congress venues and set the standard in service quality, transparency and long-term sustainability."

"We aspire to be the preferred choice for international events, proving that world-class operations can be both environmentally responsible and modern."



"We bring together people, ideas and values."

"We create a space where professionalism, creativity and responsibility meet."

"Our goal is to provide services that inspire while respecting the planet and the community in which we operate."



Responsibility
towards people, the city and the environment.

Transparency
openness and trust in every partnership.

Collaboration
teamwork and partnership with clients, employees and the public.

Innovation
seeking new approaches that deliver both efficiency and sustainability.

Respect
for diversity, ethics and social responsibility.



Our Activities

Our activities cover a broad range of areas that together form the core pillars of our business and ESG approach:

- **Congresses and Conferences**
International and domestic professional events, scientific symposia, including exhibitions.
- **Corporate and Cultural Events**
Concerts, theatre performances, balls, gala evenings and corporate presentations.
- **Venue Rental**
Long-term rental of conference and exhibition spaces.
- **Hotel and Supporting Services**
Accommodation, catering, technical services and logistical support.
- **Community and Charitable Projects**
Support for cultural and non-profit activities.

At the same time, as part of our long-term cooperation with the City of Prague – our shareholder and partner – we implement projects and initiatives that have a direct impact on the public and the city's infrastructure.

KACPU (Regional Assistance Centre for Ukraine)

During the crisis, we provided facilities for humanitarian and administrative support to thousands of people in need.

Vaccination Centre

During the COVID-19 pandemic, our premises were transformed into one of the largest vaccination centres in the country, helping to manage the extraordinary situation.

Stakeholder Engagement and Materiality

Dialogue as the Foundation of Our Strategy

Our ESG strategy is based on the belief that true sustainability is not created behind closed doors, but through open dialogue with those affected by our activities. During the preparation of the strategy, we therefore engaged a broad spectrum of stakeholders – employees, clients, suppliers, representatives of the City of Prague, as well as partners from academia and the non-profit sector. The aim was to understand how they perceive our responsibility, where they see room for improvement, and which areas they consider crucial for our long-term development.

This approach ensured that the ESG strategy became a genuine framework for collaboration rather than merely an internal document. The insights gathered were reflected in our priority topics, specific objectives and the setup of measurable indicators that we will continuously monitor and evaluate.







We intend to provide stakeholders with regular feedback on the progress achieved and to communicate transparently about areas where we may not be advancing as expected. In this way, the strategy will remain a dynamic management tool, evolving alongside the needs of our organisation, the city and society as a whole.

Stakeholder Engagement Process

The process was carried out in several phases throughout 2024 and 2025:

Process Phase	Description / Method of Implementation
Stakeholder Identification	Mapping all relevant groups that influence, or are influenced by, PCC's activities
Input Collection	Online survey among employees and suppliers, individual interviews with key partners, and workshops with management
Materiality Analysis	Each topic was assessed based on two criteria: its impact on PCC's business and its importance to stakeholders
Priority Setting	Topics with the highest materiality were incorporated into the ESG strategy and translated into specific objectives and indicators

Our Key Stakeholders

Stakeholder Group	Method of Engagement	Key Topics and Expectations
 PCC Employees	Survey Internal workshops Personal consultations	Fair working conditions Development Health Work-life balance
 Clients and Tenants	Personal consultation Post-event feedback	Energy efficiency Responsible operations ESG service standards
 Academic sector & PRO organisations	Partnerships Knowledge sharing	Education Innovation Scientific events
 Suppliers	ESG questionnaire Contractual cooperation	Responsible procurement Ethics Transparency
 City of Prague and Institutions	Strategic cooperation	Sustainable urban development Emissions reduction Culture
 Community and Public	Open events Cooperation with non-profit organisations	Community life Accessibility Social responsibility

Materiality

Eight Key Material Topics

The results of the analysis identified eight priority topics that form the foundation of our ESG strategy. These topics represent areas where we can have the greatest positive impact and where stakeholders perceive our responsibility as essential.

For each topic, we have defined specific objectives, responsibilities and an implementation timeline. The management approach also includes clearly defined measurable indicators, enabling us to continuously monitor progress and report on it transparently.

At the same time, we integrate these priority topics into our investment planning and day-to-day operations to ensure that sustainability is embedded in decision-making across the organisation.



Sustainability, for us,
is a dialogue – not a one-off project,
but a way of listening, learning and collaborating.



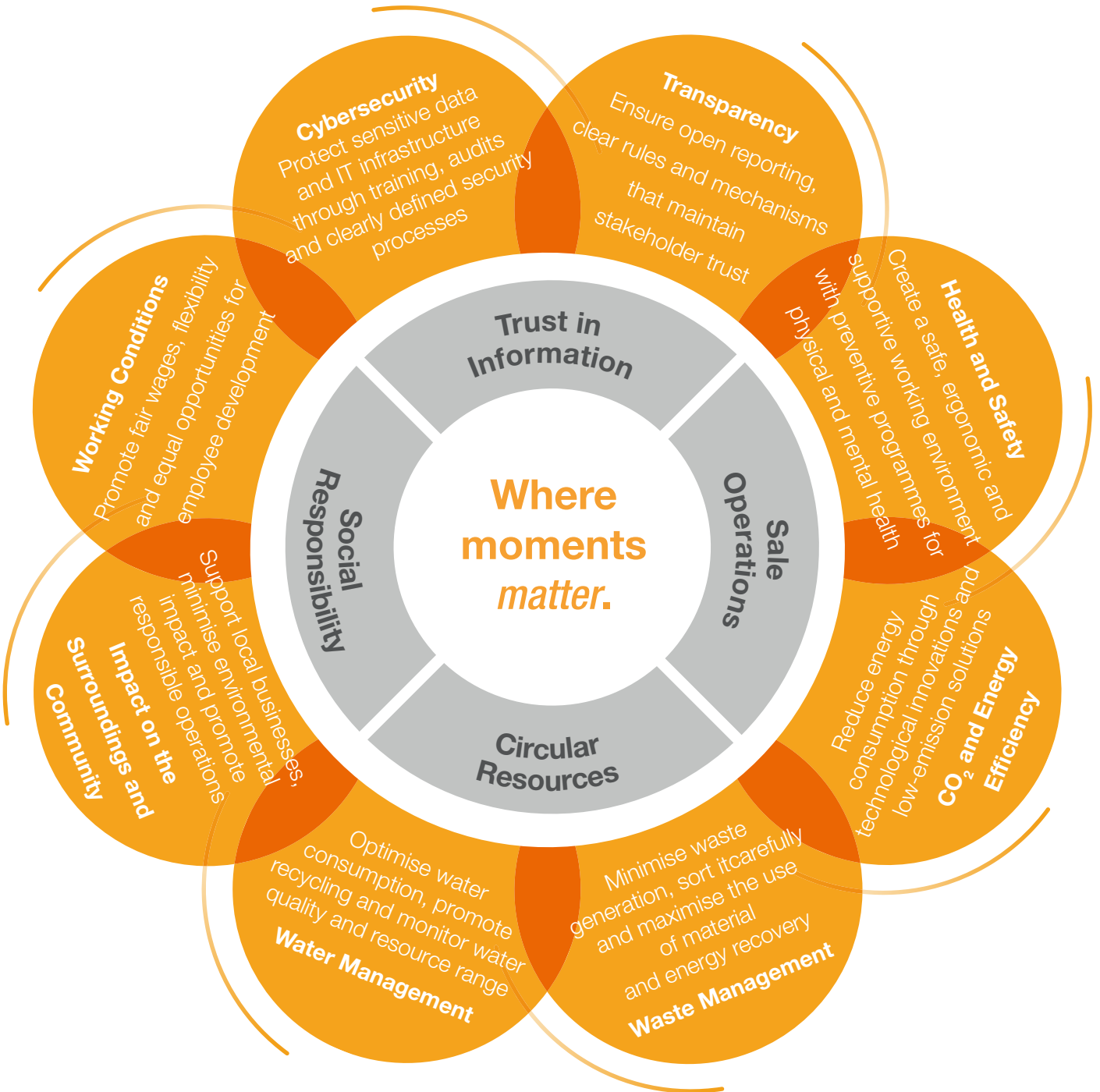
Materiality Conclusions

These eight areas have become the foundation of our ESG strategy and the structure of this report. Each topic is further elaborated in a dedicated chapter presenting specific measures, objectives and measurable results.

The materiality process itself is not static – we will regularly update it to reflect the evolving needs of our stakeholders as well as new legislative requirements. At the same time, we will continuously collect feedback and supplement data to ensure that the materiality assessment remains as accurate and comparable over time as possible.

Updates will be closely linked to our strategic management and investment planning to ensure that priority topics are translated into concrete decisions.

In this way, we ensure that our ESG strategy remains a living document that continuously supports the sustainable development of the organisation.



Environmental area

Building a Clean Future through Carbon Reduction Initiatives

Energy Efficiency and Commitment

Energy consumption and CO₂ reduction are among the main pillars of our long-term commitment to sustainability. We focus on energy efficiency and smart solutions that help reduce consumption and operating costs while delivering measurable environmental benefits. Already today, 10% of our electricity consumption is covered by our own photovoltaic power plant.

EPC as a Driver of Savings

The cornerstone of our energy transformation is the EPC (Energy Performance Contracting) project, implemented in cooperation with ENESA. The modernisation included the transition to LED lighting, optimisation of heating, ventilation and air conditioning (HVAC) systems, and the introduction of energy monitoring and control systems. As a result, compared to 2015, we have reduced our carbon footprint by 44.13%, with Scope 1 emissions decreasing by 47.2%, while Scope 2 emissions have been reduced to zero through the purchase of electricity from renewable sources.

Further Steps in Operational Decarbonisation

Building on these achievements, we are implementing further steps to support operational decarbonisation and the development of renewable energy sources — including preparations for trigeneration, expansion of photovoltaic systems, testing of micro wind energy sources, and the introduction of energy management with reporting in line with the GHG Protocol. In 2024, we also comprehensively calculated our carbon footprint for the first time, enabling us to plan future measures more precisely, target investments effectively, and monitor long-term sustainability progress.





I Energy Consumption and CO₂

Energy efficiency and the reduction of greenhouse gas emissions are a key part of our long-term commitment to sustainability.

Our goal is to reduce both consumption and costs through smart and sustainable solutions.

„10% of our electricity consumption is covered by our own photovoltaic power plant“

I EPC Project – A Cornerstone of the Energy Transformation

A crucial role in achieving energy savings is played by the EPC (Energy Performance Contracting) project, implemented in cooperation with ENESA. The modernisation included the replacement of lighting with LED technology, optimisation of heating, ventilation and air conditioning (HVAC) systems, and the introduction of a monitoring and energy consumption control system.

Thanks to the EPC project, we have achieved:

- a total reduction of our carbon footprint by 44.13% compared to 2015, of which:
- **Scope 1:** 47,2% reduction in emissions;
- **Scope 2:** zero emissions achieved through the purchase of electricity from renewable sources (100% reduction).

I Operational Decarbonisation and Development of Renewable Energy Sources

Building on the results of the EPC project, we continue with further investments in sustainable infrastructure:

- **Trigeneration Unit**
We are preparing the transition from cogeneration to a trigeneration system, which will enable the efficient use of both heat and cooling and reduce dependence on external energy sources.
- **Photovoltaic Power Plant**
We are planning the installation of additional solar panels on rooftop areas to cover part of the building's daily energy consumption.
- **Pilot Wind Turbine**
We are testing the feasibility of micro wind energy sources for supplementary power supply.
- **Energy Management**
We are introducing a real-time energy consumption monitoring system and regular reporting in accordance with the GHG Protocol (Scopes 1–3).

I Carbon Footprint Measurement

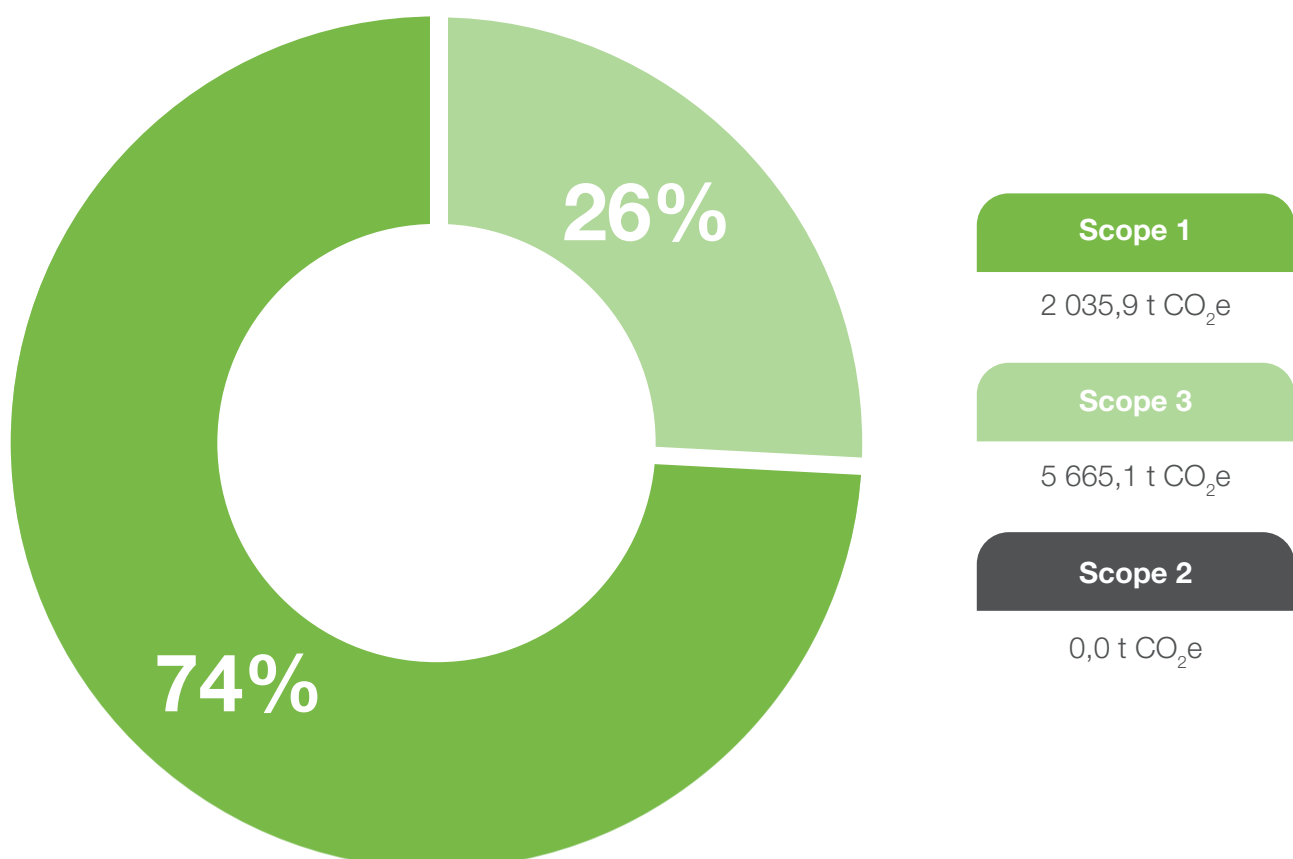
In 2024, we calculated our total carbon footprint for the first time.

Total emissions amounted to **7 701 t CO₂e**, of which:

- **26%** represented direct emissions (**Scope 1** – heating, vehicles, fuel consumption),
- **74%** represented indirect emissions (**Scope 3** – supply chain, waste, materials, travel).
- **Scope 2** emissions were reduced to zero thanks to decarbonisation measures implemented within the EPC project and the purchase of electricity with a guarantee of origin.

These data enable us to plan future measures more precisely and monitor achieved progress. The results help us identify key emission sources and focus on areas with the greatest potential for reduction. Based on the findings, we are gradually defining priority projects in energy efficiency, procurement of services and materials, and logistics. At the same time, we are refining our data collection methodology and working closely with suppliers to improve the availability and quality of emissions data.

Regular repetition of the carbon footprint calculation will allow us to report developments transparently over time and verify the effectiveness of implemented measures. Our objective is to continuously reduce emissions across all relevant Scope categories and thereby contribute to sustainable operations and responsible event hosting.



I Water Management

Water is an important resource that we manage with respect for both the environment and the economic efficiency of our operations. Our goal is to optimise water use across the entire complex, prevent losses and promote reuse wherever technically feasible.

Our water management plans include:

- the introduction of rainwater retention tanks for the maintenance of the premises and greenery
- regular monitoring of water quality and consumption levels
- gradual replacement of equipment with more water-efficient technologies
- employee education on efficient water use and responsible operations

These measures form the basic framework of our approach to water management and will help us achieve the planned 20% reduction in water consumption by 2034.

At the same time, we will continuously evaluate the effectiveness of the implemented measures and adjust our plan based on measured data and operational experience. We also place strong emphasis on preventing incidents and early detection of leaks to minimise losses and ensure operational stability. Results will be regularly shared with management and reflected in investment priorities as well as routine maintenance. Our approach also includes cooperation with expert partners in identifying new solutions for water savings and more efficient water use across the complex.

I Waste Management

Waste management is one of the areas where we can most visibly apply the principles of responsible and efficient operations. Prague Congress Centre has long been strengthening circular economy principles and implementing measures that reduce the amount of waste generated both by building operations and during events.

We have introduced a centralised waste sorting system that enables the separation of different material streams and improves the efficiency of their subsequent processing. In cooperation with municipal companies and specialised partners, we ensure that the maximum possible share of waste is recycled or reused. Our activities also include awareness-raising and education for employees and clients — for example, through recommendations for sustainable event operations, minimising single-use packaging, and responsible material handling during events.

We regularly monitor the volume and composition of waste and evaluate where the greatest losses occur and how they can be further reduced. We are gradually expanding sorting options, including in backstage and event areas, to ensure they are accessible to organisers, suppliers and visitors, and clearly labelled. We prioritise reusable or returnable solutions for catering and equipment wherever possible. Where this is not feasible, we opt for materials that are easily recyclable. An important component of our approach is also the responsible handling of specific waste streams (e.g. electronic waste and hazardous waste) in compliance with legislation and safety requirements.

Our long-term objective is to reduce the production of mixed waste and increase material recovery rates so that sustainability becomes a natural part of every event as well as our daily operations.

Water management

Waste management



S Social area

Towards a Healthy Future through Innovation

People as the Foundation of Success

Our employees are a key pillar of the success and credibility of Prague Congress Centre. That is why we continuously build a working environment that fosters collaboration, safety, fairness and work-life balance. An open approach, respect and opportunities for professional growth are the cornerstones of our corporate culture and are reflected in the quality of services we provide to our clients and visitors.

Development, Education and Wellbeing

A systematic approach to education across all departments is an integral part of our strategy — from the development of professional skills and managerial competencies to talent support and leadership development. We implement several internal training programmes and organise an annual Employee Care Week focused on health, wellbeing and stress prevention. In doing so, we strengthen long-term motivation, loyalty and team stability.

Social Impact and Community

At the same time, we recognise our role within the broader context of the city and the community. We support social and charitable initiatives, education and awareness-raising activities, open our spaces to the public, and collaborate on projects that connect culture, innovation and social impact. We believe that meaningful impact is not created through one-off actions, but through long-term partnerships and everyday steps that strengthen relationships, solidarity and openness.



I Working Conditions and Education

Our employees are the key to the success and credibility of Prague Congress Centre. That is why we place strong emphasis on creating a working environment that fosters development, collaboration, safety and work-life balance.

A systematic approach to education and professional growth across all departments is an integral part of our strategy. We support the development of skills, managerial competencies and personal growth through several training programmes:

- **Management academy** – focused on leadership development, communication and team management,
- **Customer Service Academy** – strengthening service quality and a professional approach to clients,
- **IT academy** – enhancing digital skills and the ability to work with new technologies
- **EMpowering Women** – an internal educational programme supporting women in managerial positions.

Each year, we also organise an Employee Care Week, focusing on health, relationships, personal balance and wellbeing. The programme includes workshops, health consultations and activities promoting stress prevention and a balanced lifestyle. At the same time, we ensure that working conditions meet high standards of safety, equality and fairness.

An open approach and opportunities for professional growth are the cornerstones of our corporate culture. This approach strengthens employee loyalty, satisfaction and long-term motivation — and consequently enhances the quality of our services.

I Support for Social and Charitable Initiatives

For Prague Congress Centre, it is important to be an active part of the community in which we operate and to contribute to meaningful initiatives that have a real impact on people's lives. We believe that our capacities and resources can be used not only for hosting events, but also to support those who need help and inspiration.

Our long-standing cooperation with the Jedlička Institute Foundation is one of our longest-running charitable activities. In addition to financial support, we participate every year in the “Run for Jedlička,” which supports the rehabilitation and integration of people with disabilities.

The involvement of our employees in this event is a symbol of solidarity and personal commitment — connecting our workplace community with values that go beyond everyday operations.

We also greatly value our partnership with the NO FOOT NO STRESS Foundation, which focuses on supporting people after limb amputation. Each year, PCC provides its premises free of charge for a charity ball aimed not only at raising funds, but also at creating a space for sharing, empathy and courage.

| Education and Awareness

In cooperation with the Gene Therapy Association, whose mission is to accelerate research, promote awareness and education, and improve access to innovative treatment, we hosted the exhibition “The Gene Era” in the second half of 2024. The exhibition presented the latest trends in gene medicine, its significance, and scientific research. Our goal was to provide the public with access to expert topics and to foster an educational dialogue between science and society.

We also support educational and professional initiatives that raise awareness of sustainability, innovation, and personal development.

We regularly participate in events such as Open House Prague and Zažij Prahu (“Experience Prague”), which open our building to the general public. We also regularly host and support events such as Happiness at Work and the Holky z marketingu conference, which connect professionals, inspire the community, and bring contemporary topics to the Prague Congress Centre.

| Culture and the City

Art District Vyšehrad – a project of the Prague Congress Centre – plays a significant role in connecting surrounding communities and gradually transforming the area into a vibrant cultural hub that links history with modern art and offers visitors a wide range of experiences. The project includes various artworks, such as sculptures by leading Czech and international artists, installed in cooperation with the international sculpture festival Sculpture Line Prague.

The Prague Congress Centre has long collaborated with the Vyšehrad National Cultural Monument to revitalize the surrounding areas. Together, we seek ways to present Vyšehrad as an attractive destination not only for Prague residents but also for congress and conference participants. We support artists, young creators, and educational institutions that foster creativity and openness.

| Social Impact

Our support for the community is not a one-time activity but part of a long-term strategy. Culture, solidarity, and education are values that define our relationship with the city and the public. The space we provide has meaning when it serves people – not only as a venue for events, but also as a place for meeting, inspiration, and mutual understanding.



Governance area

Upholding Integrity
for a Better Future

Ethics and Transparent Governance



Ethics, openness, and integrity are the fundamental principles guiding the management of the Prague Congress Centre. We strive to ensure that responsible conduct, clear rules, and transparent decision-making are a natural part of our daily practice — from strategic initiatives to routine operations. Our corporate culture is built on ethical behaviour, open communication, and responsible leadership that aligns managerial objectives with the fulfilment of our ESG commitments.

Control Mechanisms and Trust



Our governance framework includes control mechanisms that strengthen trust and help prevent risks. We operate a secure and confidential whistleblowing channel for reporting irregularities, regularly update our Code of Ethics and internal policies, and foster an environment where employees can raise concerns without fear. Transparent reporting and performance evaluation ensure that findings are not merely formalities but are reflected in decision-making, investments, and HR policies.

Cybersecurity and Data Governance



Responsible governance today also means protecting data and digital infrastructure. We view cybersecurity as an integral part of governance: we ensure secure information management, conduct regular audits and system resilience testing, provide employee training, and manage access rights based on authorisation levels. In doing so, we safeguard operational continuity, sensitive data, and the trust of our partners and the public.





I Transparency and Ethics

Ethics, openness, and integrity are the fundamental principles guiding the management of the Prague Congress Centre. Our goal is to ensure that responsible conduct, clear rules, and transparent decision-making are firmly embedded in our daily practice — from strategic decisions to routine operations.

The corporate culture of the Prague Congress Centre is built on three pillars:



Ethical Conduct

Every employee undergoes regular training on ethics, corporate values, and the prevention of conflicts of interest to ensure that the principles of integrity and fair conduct are embedded in everyday practice.



Open Communication

We foster an environment where employees can speak up safely and raise concerns, with their input being transparently assessed and used to improve processes and prevent risks.



Accountability

Key management positions have clearly defined performance indicators (KPIs) linked to the achievement of ESG objectives, ensuring clear personal accountability for results and their regular evaluation within the organisation's management framework.

I Ethical Framework and Control Mechanisms

A secure and confidential whistleblowing channel forms an integral part of our governance system, enabling the anonymous reporting of ethical or operational misconduct. This tool is designed to foster a culture of accountability and risk prevention, rather than punishment.

The Code of Ethics and related internal policies are regularly updated in line with EU legislation and the principles of good governance.

The whistleblowing channel is generally accessible to all employees as well as selected external partners and is structured to protect whistleblowers from any form of retaliation. The process includes clearly defined procedures for the receipt, assessment, and investigation of reports, including set deadlines for acknowledging receipt and providing feedback where possible. An important component is also awareness and training to ensure that individuals understand how to use the channel, what types of issues should be reported, and how confidentiality is safeguarded.

Reported concerns are evaluated not only individually but also from a trend perspective. This approach helps identify systemic weaknesses, refine control mechanisms, and strengthen preventive measures. Regular reviews of internal policies, audit activities, and transparent reporting on the functioning of the system further contribute to building trust and enhancing the organisation's integrity.

I Responsible Governance and Reporting

We regard transparency as a key element of governance and the foundation of trust between the institution, its founder, and the public. ESG objectives are regularly evaluated, and the results are reported to the company's management and the City of Prague. Insights gained from these processes are reflected in strategic decisions, investments, and HR policies. Our aim is to ensure long-term sustainable and trustworthy governance built on facts, open communication, and accountability towards all stakeholders.

We also apply a transparent approach when setting priorities and measuring impact, so that achievements and areas for improvement can be clearly demonstrated. We work with clearly defined indicators and internal controls that support consistent decision-making and reduce reputational and operational risks. This approach includes the continuous engagement of relevant stakeholders and the sharing of key information to an appropriate extent, thereby strengthening cooperation and predictability.

I Cybersecurity

Cybersecurity and digital data governance are essential components of the responsible operation of a modern organisation. The Prague Congress Centre manages a significant volume of technical, operational, and personal data, and therefore places strong emphasis on the security, integrity, and proper management of information in line with legal and ethical standards.

We have implemented a comprehensive information security management system that covers both technological infrastructure and user behaviour. This system includes regular security audits and penetration testing to verify the resilience of key systems against potential threats.

Employees undergo training focused on the secure handling of data and the identification of risks, strengthening prevention across all levels of the organisation. Access to sensitive information is granted based on authorisation levels to ensure control and accountability. The system also includes data backup procedures and a business continuity plan, enabling us to maintain operational continuity even in the event of extraordinary situations.

Governance & Cybersecurity

Pillars of Trust and Management



Cybersecurity

data protection, access
incident prevention



Responsible reporting and management

ESG data, targets
regular evaluation



Ethical framework and control mechanisms

guidelines, internal controls
audit trail



Transparency and ethics

open communication
trust, fairness

Conclusion

Our first comprehensive Sustainability Report demonstrates that the ESG strategy we have launched is not merely a set of principles, but a concrete framework guiding our decisions and activities. The benefits of our ESG strategy are reflected across several areas: within the Centre — where we increase efficiency, reduce environmental impact, and support our employees; within the community — where we contribute to social and charitable projects, build partnerships with the City of Prague, and support local initiatives; and globally — where we focus on challenges such as climate sustainability and the responsible management of resources.

Our responsibility is continuous. For us, ESG is not a one-time initiative, but a long-term journey through which we will continue to develop projects and initiatives that create meaningful impact for people, Prague, and the planet. This report represents our commitment that the Prague Congress Centre will remain a place where moments matter — and where the values and impact behind those moments contribute positively to society as a whole.





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