



STATE OF

THE COUNTY

"EVERY RESIDENT,
EVERY DAY"

2026





Opportunity County

Franklin County is growing with purpose. The work ahead focuses on connecting residents to jobs, housing, and the services that make a real difference in daily life so that every family can thrive. Our strategic investments and partnerships are guided by the simple belief that when opportunity is shared, the whole community moves forward.





Service | Progress | Excellence

Franklin County Board of Commissioners

373 S. High Street
26th Floor
Columbus, Ohio 43215-6314

614.525.3322
commisioners@franklincountyohio.gov

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WELCOME LETTER

To the residents of Franklin County,

Thank you for being part of a community that continues to move forward together. This report highlights how Franklin County government works alongside residents, businesses, and community partners to expand opportunity and support a strong, thriving region.

Franklin County's success is driven by its people. County government plays a supporting role by investing in reliable services, modern infrastructure, and programs that create pathways to opportunity. With an annual operating budget exceeding \$2 billion, the County remains committed to responsible stewardship of public dollars while making strategic investments that strengthen neighborhoods and support long-term growth.

This strong financial foundation is reflected in the County's long-standing Triple-A bond rating, which helps keep costs low and supports continued investment in essential services. Critical operations like the 9-1-1 Emergency Communications Center ensure fast, coordinated responses when they matter most; while initiatives like the Magnet Fund expand access to safe, affordable housing near jobs and services.

Together, we build opportunities that help every resident grow, succeed, and be part of Franklin County's future.

In 2025, Franklin County focused on priorities that impact daily life, including job creation, housing stability, transportation, public safety, and access to essential services. Efforts to improve accessibility through mobile services, online tools, and community outreach are also making it easier for residents to connect with the support they need.

This report reflects both our progress and the work ahead. It shows how Franklin County's programs and partnerships come together to strengthen communities, create opportunities, and build a more resilient future.

Thank you for taking the time to learn more about your county government and how it serves our community. To stay informed on current initiatives, please visit commissioners.franklincountyohio.gov

With gratitude,

The Franklin County Board of Commissioners



John O'Grady
Board President

A handwritten signature in blue ink that reads "John O'Grady".



Kevin L. Boyce
Commissioner

A handwritten signature in blue ink that reads "Kevin L. Boyce".



Erica C. Crawley
Commissioner

A handwritten signature in blue ink that reads "Erica C. Crawley".



**COMMUNITY
SAFETY, SECURITY,
& EFFECTIVE JUSTICE**

Keeping Franklin County residents safe is a top priority for the board.

Nearly two-thirds of the General Fund budget goes toward programs that protect and serve our community, including the Sheriff's Office, county courts, Animal Care and Control, and the county jail. The commissioners also support restorative programs that help people in the justice system succeed and build better lives. These programs reduce repeat offenses and help residents move forward, creating a stronger, safer community for everyone.





Justice, Policy & Programs

[The Office of Justice Policy and Programs \(OJPP\)](#) is Franklin County's main agency for planning and supporting criminal justice programs. Guided by the Franklin County Board of Commissioners, the Criminal Justice Planning Board, and the Reentry Advisory Board, OJPP works to make the justice system fairer, more effective, and more efficient. The office creates programs that prevent crime, support rehabilitation and treatment, and use federal, state, and local resources wisely to keep our community safe.

Additionally, OJPP oversees [Court Appointed Special Advocates \(CASA\)](#) of Franklin County, which trains and supports volunteers to serve as independent voices for children in abuse and neglect cases. CASA volunteers provide objective recommendations to the court that promote safety, permanency, and well-being. By staying closely involved and monitoring each case, CASA helps ensure children have a stronger chance at safe, stable, and loving homes.

Bridge Respite Program

59 → 177

551 → 753

Calendar Year 2024

Calendar Year 2025

For each calendar year, the first number is the number of individuals exiting jail who indicated homelessness at the time of booking. The second number is the number of emergency bed nights provided through the BRIDGE Respite Program.

Tap In Center

57 → 192

122 → 399

Launch 2024

Calendar Year 2025

Since launching in September 2024, the Tap In Center has helped recall 192 outstanding misdemeanor warrants and provided services to a total of 399 residents.

Medication-Assisted Treatment (MAT)

455 → 528

Calendar Year 2024

Calendar Year 2025

Individuals booked into the Correctional Center and identified as at risk for overdose were inducted on MAT. (including Vivitrol and Sublocade), an 85% increase since calendar year 2023.

Justice-Involved Support Programs

221 → 293

Calendar Year 2024

Calendar Year 2025

Justice-involved individuals participated in the Pathways to Healthy Living programs - both pre- and post-release - receiving case management, peer support, cognitive behavioral treatment, and referrals to services.

Rapid Resource Center Services

9,980 → 9,957

Calendar Year 2024

Calendar Year 2025

Residents who received services through the Rapid Resource Centers

Community Administration Portfolio

6

Calendar Year 2024-2025

OJPP and CASA are now co-located in six physical locations across Franklin County, increasing accessibility to services.

Coroner's Office

[The Franklin County Coroner's Office](#) continues to grow as a trusted public health and safety partner, strengthening its impact across the community. In 2025, the office investigated 2,503 cases, providing critical information that helps law enforcement, prosecutors, and public health leaders understand causes of death and respond effectively. With a fully staffed Pathology Department supporting accurate and timely autopsy reports, the office ensures families receive answers while communities gain insight that can save lives.

Beyond its statutory responsibility to determine cause and manner of death, the Coroner's Office is deeply committed to prevention, using data, collaboration, and innovation to reduce unnecessary deaths and improve overall well-being. These efforts are contributing to encouraging trends, including decreases in both homicides and overdose deaths, helping make Franklin County safer and healthier for all residents.

Collaboration remains central to this mission. As a principal stakeholder in the [Columbus and Franklin County Addiction Plan](#), the Coroner's Office works alongside government agencies, nonprofit organizations, faith leaders, and community partners to reduce substance use, strengthen prevention, and improve access to treatment with dignity and compassion.

The office also invests in the future through education and outreach, partnering with academic institutions to introduce students to careers in forensic science and positioning the Franklin County Forensic Science Center as an employer of choice that attracts interns and emerging professionals. Through partnership and forward-thinking leadership, the Coroner's Office is helping ensure every resident has the opportunity to live a full and natural life.

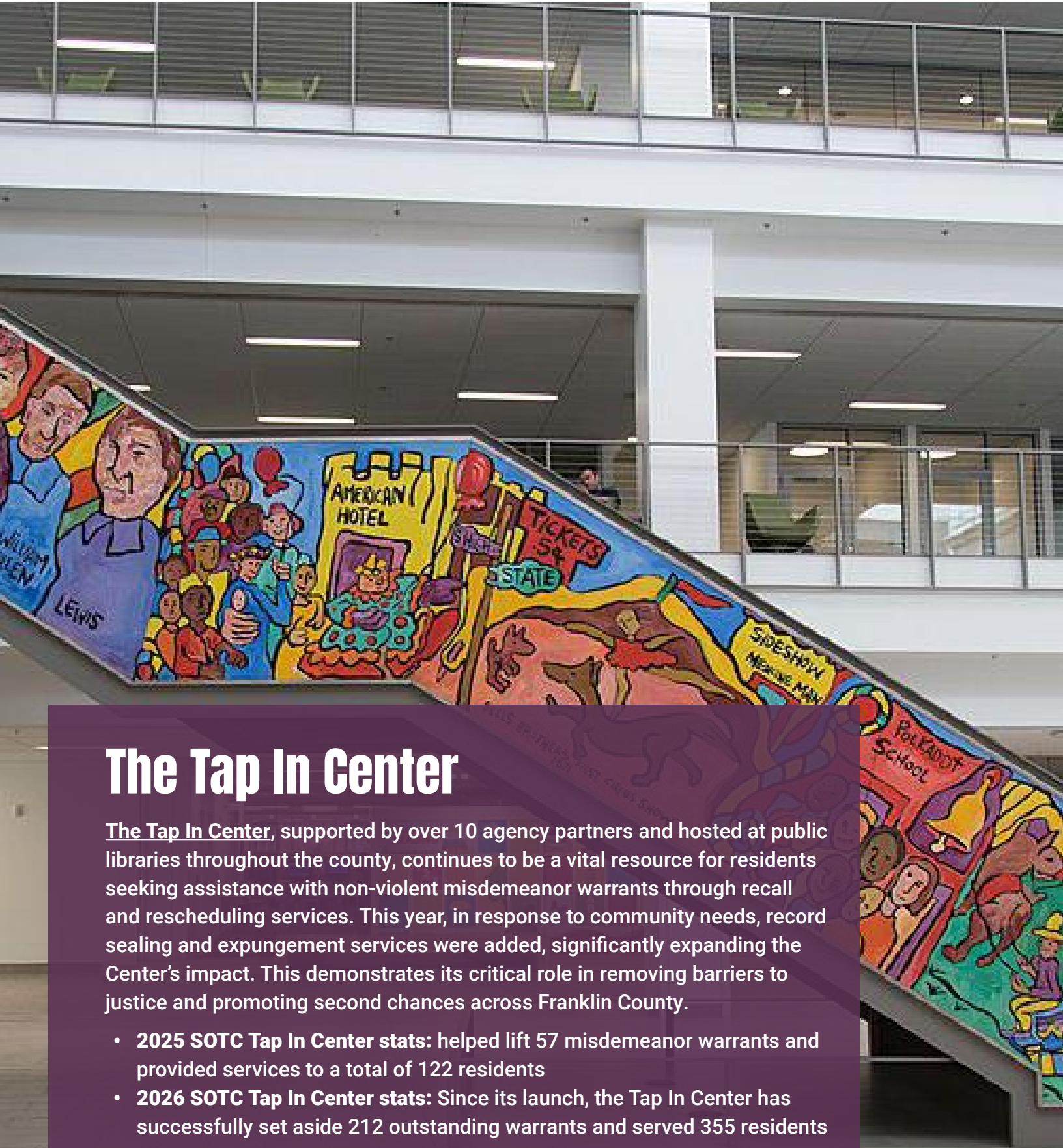


Mission

The mission of the Franklin County Coroner's Office is to serve and protect the interest of the community by maintaining the highest standard of professionalism and integrity in determining the cause and manner of death.

Vision

Our vision is to be a national leader in forensic science and investigation as we seek the truth on behalf of the families and community members we serve. We are committed to collaboration, excellence and compassion.



The Tap In Center

The Tap In Center, supported by over 10 agency partners and hosted at public libraries throughout the county, continues to be a vital resource for residents seeking assistance with non-violent misdemeanor warrants through recall and rescheduling services. This year, in response to community needs, record sealing and expungement services were added, significantly expanding the Center's impact. This demonstrates its critical role in removing barriers to justice and promoting second chances across Franklin County.

- **2025 SOTC Tap In Center stats:** helped lift 57 misdemeanor warrants and provided services to a total of 122 residents
- **2026 SOTC Tap In Center stats:** Since its launch, the Tap In Center has successfully set aside 212 outstanding warrants and served 355 residents

Franklin County Animal Care and Control

[Franklin County Dog Shelter & Adoption Center](#) serves the residents of Franklin County, Ohio by providing high quality care, protection, and second chances for thousands of dogs each year. As the county's only 24 hour, open-admission dog shelter, we accept all stray, lost and abandoned dogs, ensuring every dog has a safe place to go.

Our team works to reunite lost dogs with their families, facilitate adoptions into loving homes, and support responsible pet ownership through licensing, education, and community outreach. We also enforce Ohio dog laws to promote public safety and animal welfare across the county.

Record-Breaking Holiday Sleepover

2025 had the most successful Holiday Sleepover since inception (2019). We saw record-breaking numbers of dogs leaving the shelter for a sleepover and record-breaking adoptions as a result of their sleepover!



2025 INTAKE

2545

ACO Impounds

2957

Strays (intake from public at shelter)

1375

Total Owner Surrenders

1102

End of Life

273

General Surrender

2953

Adoptions

1558

Return to Owner

2020

Euthanasia (includes owner requests)

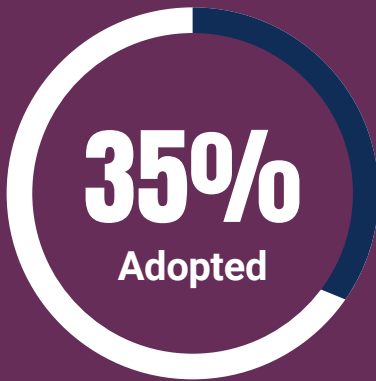
155

Transfer out (to rescue/ other agencies)

Thanksgiving
Sleepover:

96

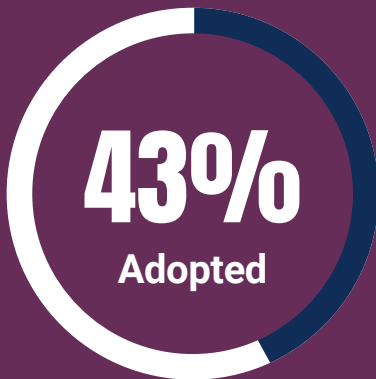
Total
Sleepovers



December Holiday
Sleepover:

138

Total
Sleepovers



Emergency Management & Homeland Security



[Franklin County Emergency Management and Homeland Security \(FCEM&HS\)](#) works with all 43 jurisdictions in Franklin County to enhance community safety, preparedness, and resilience. As an all-hazards agency, it plans for, mitigates, responds to, and supports recovery from natural, technological, and human-caused emergencies. Its work includes disaster planning, alerting and warning, training and exercises, grant administration, and resource management, all designed to strengthen readiness across the county.

FCEM&HS ensures residents receive timely and accurate information during incidents, empowering them to take protective actions and make informed decisions. Through community outreach and education, the agency helps individuals and households build preparedness plans, protect their families and property, and navigate emergencies effectively. By coordinating prevention, response, and recovery efforts, FCEM&HS fosters a safer, more prepared, and more resilient Franklin County for everyone who lives and works here.

“

As we have witnessed nationally during times of disaster, being prepared is a critical part of creating personal as well as a community wide resiliency. This resiliency keeps impactful and life-changing incidents from becoming true community-destroying disasters as well as speeding the recovery process.”

- Jeffery Young, Director, Emergency Management & Homeland Security

Franklin County Public Health

Since 1919, [Franklin County Public Health \(FCPH\)](#) has played a vital role in protecting and improving the health of residents across Franklin County. As one of the largest general health districts in Ohio, FCPH serves more than 1.3 million people living in 17 townships, 9 villages, and 14 cities throughout Central Ohio. National accreditation reflects the department's ongoing commitment to quality improvement, strong partnerships, and evidence-based programs that advance community health and wellbeing.

Guided by its mission to prevent disease, promote healthy living, and protect against public health threats through education, policies, programs, and partnerships, FCPH focuses on improving the conditions where people live, work, and play by addressing social determinants of health and aligning efforts with community priorities.

Through collaboration with state and county agencies, health systems, community organizations, and academic institutions, FCPH works to strengthen prevention strategies, expand access to care, and ensure residents have the resources they need to thrive.

By leveraging data-driven strategies, cross-sector collaboration, and targeted investments in prevention and care coordination, Franklin County Public Health is advancing measurable progress toward a community where all residents have the opportunity to achieve optimal health and well-being.



Substance Use Prevention

1.3 million people, 17 townships, 9 villages, & 14 cities throughout Central Ohio, served!

19,000+ naloxone kits distributed

17,000+ fentanyl test strips distributed

5,000+ community members trained to administer naloxone

Overdose prevention education series delivered at the James A. Karnes Corrections Center, continuing in 2026



Franklin County Public Health ensures residents have access to vital services like vaccines, home visits and health education. FCPH plans for and responds to emergencies ranging from disease outbreaks to natural disasters. We work behind the scenes to improve things like clean water, safe food and healthy environments. In partnership with our community, FCPH offers critical programs that support mental health and addiction, care coordination, chronic disease and maternal and child health.”

- Joe Mazzola, Health Commissioner, Franklin County Public Health



Community Preparedness & Safety

1,000+

emergency preparedness kits distributed

400

harm-reduction supplies distributed

12,600+

residents engaged through outreach & education events



Care Coordination & Housing Stability

7,994

community health worker pathways initiated; over 90% completed including social service & medical referrals

Transitional Housing Program Served

58

adults

103

children

41

families

In temporary housing

23

adults

35

children

securing permanent housing

Franklin County Data Center

[The Franklin County Data Center](#) serves as the county's enterprise technology partner, delivering secure, reliable, and innovative solutions that support 40 county offices and agencies. With a team of more than 100 professionals, the Data Center supports over 6,000 users and helps deliver services to 2.5 million residents across Central Ohio. Its work spans cloud services, network infrastructure, servers, collaboration tools, and digital platforms, ensuring county operations run efficiently and effectively.

With strong cybersecurity, reliable systems, and modern infrastructure, the Data Center safeguards sensitive information while enabling coordinated services and timely emergency response. It provides agencies with the tools and data necessary to enhance service delivery, reduce barriers to access, and drive innovation across county government. This foundation strengthens operations and positions agencies to better serve residents while expanding opportunities for individuals, families, and businesses throughout Franklin County.



The Franklin County Data Center plays a vital role in supporting the services our community relies on every day. By keeping county systems secure, accessible, and dependable, its work helps ensure residents can connect with essential services, trust their government, and experience a county that works for everyone.”

Adam Frumkin, Chief Information Officer, Franklin County Data Center



Franklin County Sheriff's Office

[The Franklin County Sheriff's Office](#) plays a central role in protecting life and property, enforcing the law, and maintaining public safety across the county. Through patrol services, emergency response, investigations, traffic enforcement, and crime prevention efforts, the Office works to ensure that residents and visitors feel safe and supported. Grounded in the principles of community safety, security, and justice, the agency emphasizes proactive policing, accountability, and fairness in all aspects of its work.

This commitment is strengthened through partnerships with residents, businesses, and local organizations, helping to build a safer and more connected community. In 2025, the Patrol Division led several targeted enforcement operations in high-need areas, focusing on crime reduction, drug rehabilitation outreach, shoplifting, and speeding.

Working collaboratively with internal units and regional law enforcement partners, these coordinated efforts, carried out under initiatives like Operation Unity, Operation Bridge, and Operation Hot Hands, were designed to improve the quality of life and enhance safety for all who live and work in Franklin County.





Franklin County 911 Call Center

The Franklin County Sheriff's Office unveiled a new \$6.5 million 911 center designed to improve response times and enhance coordination during emergencies. The upgraded facility includes advanced technology such as a computer-aided dispatch system with real-time mapping, expanded radio connectivity across Ohio, and access to live video feeds from surveillance and body cameras.

Built to support the state's upcoming Next Generation 911 system, the new center strengthens the Office's ability to respond quickly and accurately. These improvements equip deputies with better tools and real-time information, helping deliver faster, more reliable service and increased peace of mind for Franklin County residents.



The new 9-1-1 Call Center includes several major upgrades that significantly enhance countywide emergency response:

Next Generation 9-1-1 readiness, allowing seamless connectivity and improved operations across Ohio and neighboring states.

Expanded fiber redundancy, enabling uninterrupted operations even if one or more service providers experience outages.

Hardened infrastructure, designed to operate during severe weather and other high-impact emergencies.

A new video wall technology system that provides real-time viewing of multiple feeds, allowing dispatchers to monitor incidents as they unfold.

GIS mapping capability for the first time in Sheriff's Office history, enabling dispatchers to see precise locations of incoming emergency calls.

A new **Computer-Aided Dispatch (CAD)** system that shows the real-time location of deputies, improving response times, supporting closer unit deployment, and enhancing deputy safety.

Updated radio system training, as the Sheriff's Office becomes one of the first agencies in Ohio to operate on the new radio platform.



The thoughtful design of the center recognizes the critical and challenging jobs of the 911 call center staff. It's important that they have the environment that they deserve doing incredibly challenging work on behalf of all of us in Franklin County. "

- Kris Long, Deputy County Administrator

Franklin County Engineer

[The Franklin County Engineer's Office \(FCEO\)](#) is responsible for designing, constructing, and maintaining the infrastructure that supports safe and efficient movement throughout the county. This includes 252.687 miles of roadway and 357 bridges, 42 of which are more than 100 years old. Through its work on roads, bridges, drainage systems, and multimodal networks, the office helps connect residents, businesses, and communities while supporting mobility and economic growth across Franklin County.

Guided by a commitment to action, innovation, and collaboration, the office focuses on delivering reliable infrastructure that enhances safety and quality of life. Strategic planning, responsible stewardship of public resources, and data-driven decision-making guide investments that improve roadway and bridge safety, strengthen traffic operations, and support flood mitigation efforts. By ensuring access and maintaining strong, resilient systems, the Franklin County Engineer's Office helps create a safer, more connected community for all residents.



Every road, bridge, and drainage project we deliver is about more than infrastructure—it's about serving people. The Franklin County Engineer's Office exists to create safe, reliable connections that support opportunity, strengthen communities, and improve everyday life for the residents and businesses we serve.

- Adam W. Fowler, P.E., P.S., Franklin County Engineer





Franklin County Prosecutor

[The Franklin County Prosecutor's Office](#) is dedicated to promoting justice, public safety, and the well-being of all residents. The office prosecutes felony cases on behalf of the State of Ohio, works closely with law enforcement to hold offenders accountable, and pursues alternatives to incarceration when appropriate, addressing the root causes of crime. In addition, it provides civil legal representation for county agencies, boards, townships, judges, and elected officials, protecting taxpayer interests and ensuring compliance with state and local laws.

Through its Innovation Unit, the office expands diversion programs, record sealing, and expungements, removing barriers to employment, housing, and stability and providing meaningful second chances. By partnering with schools, courts, law enforcement, and community organizations, the office emphasizes prevention, accountability, and restorative justice, building a safer and more equitable community.

Juvenile Felony Diversion (JFD) Program

The JFD Program is a one-year pilot in partnership with the [Franklin County Court of Common Pleas, Domestic Relations and Juvenile Branch](#). Eligible youth participate in a 90-day intensive restoration program through the Youth Education & Intervention Services (YEIS) Department, including Restorative Justice Circles that bring together juveniles, families, victims, and community members to pursue accountability, restitution, and healing. The program focuses on low-level felony offenses involving \$500 or less in restitution, and participants who complete it have their records sealed and expunged. If the program had been in place in 2024, 315 cases would have been eligible, highlighting its potential to help hundreds of young lives get back on track.



**ECONOMIC
ENGAGEMENT &
INCLUSIVE DEVELOPMENT**

The Franklin County Board of Commissioners is committed to expanding opportunity across the community.

A central priority is strengthening neighborhoods to support economic growth and broaden access for all residents. This is advanced by connecting individuals and businesses to essential resources, investing in workforce development, increasing access to funding and contracting for small businesses, and supporting community efforts that reduce barriers to employment and entrepreneurship in partnership with county agencies and local organizations.

The Commissioners recognize that addressing long-standing gaps in health, education, housing, and economic opportunity requires more than intention. It requires deliberate, data-informed, and sustained action to remove systemic barriers and ensure all residents have a fair opportunity to succeed regardless of zip code.



The Office of Economic Engagement and Community Development (EECD)

[The Office of Economic Engagement and Community Development \(EECD\)](#) advances economic mobility across Franklin County by connecting residents, businesses, and communities with the resources, relationships, and support systems needed to succeed. Grounded in three core pillars, Workforce Development, Economic Opportunity, and Community Engagement, EECD collaborates across Franklin County Board of Commissioners agencies and with community partners to strengthen local businesses, expand access to career pathways, and promote long-term economic stability.

EECD's work is centered on expanding access to opportunity by addressing barriers to employment and business growth. The office invests in programs that create pathways into diverse workforce sectors, including fashion, STEM, arts, and healthcare. In parallel, EECD supports small and emerging businesses through entrepreneurship development, technology innovation, business scaling, and improved access to capital. These coordinated efforts contribute to a more resilient and competitive local economy.

In fiscal year 2025, EECD directed \$53,040,287 in funding to small and emerging businesses and community initiatives. These investments generate broad impact, as individual programs often benefit multiple industries, neighborhoods, and workforce pathways simultaneously. Key accomplishments during the year included hosting large scale community events, launching the Thrive Together Resource Fair, convening the Imagine Forward Conference for over 250 participants, developing Opportunity Plans across 12 agencies, and delivering 22 educational webinars that reached more than 3,500 viewers.

Franklin County Commissioners Hearing Room



Purchasing Department (SEBE)

[The Purchasing Department](#) plays a critical role in expanding access to contracting opportunities for local vendors. In partnership with EECD, Purchasing works to increase supplier diversity and ensure that small, minority, and local businesses can effectively compete for county contracts. This includes ongoing review of contract scopes and requirements to remove unnecessary barriers and improve accessibility for a broader range of vendors.

[Small Emerging Business Enterprise \(SEBE\)](#) participation remains a key priority. EECD supports agency level engagement with SEBEs to ensure a meaningful share of procurement opportunities is directed toward these businesses. In 2025, SEBE invoices totaled \$28.7 million, representing a 44 percent increase over the previous year. The majority of spending was driven by the Office on Aging and Job and Family Services, which together accounted for more than 90 percent of total expenditures.

SEBE participation spanned multiple categories, including SEBE vendors, Women Business Enterprises, Minority Business Enterprises, and Local Economy Disadvantaged Enterprises. Strong activity in the first quarter of 2025 reflects continued growth in inclusive procurement practices across the county.

The Purchasing Team actively engages vendors through outreach events such as Coffee and Conversation sessions, procurement fairs, and industry panels. These efforts are designed to increase awareness of contracting opportunities and help vendors navigate registration and bidding processes. The team has also expanded outreach channels to include partnerships with minority owned media outlets, ensuring that opportunities reach businesses in underserved areas.

“

Partnering with our local, small and emerging vendor community is not only a means to secure resources for county programs and operations. It’s how we build bridges between small businesses and opportunity, ensuring fair and sustainable pathways to economic mobility within Franklin County.”

- Megan A. Perry-Balonier, Director, Purchasing Department



Total Investment		Primary Drivers of Spending		
\$28.7M	in SEBE BOC invoices	Office on Aging \$19.83M	Job & Family Services \$6.2M	Combined Impact 90%+
44%	increase from 2024			of total SEBE expenditures

Total Investment		
SEBE Vendors	\$16.26M	representing 55.69% of total
Women Business Enterprise (WBE)	\$5.27M	
Minority Business Enterprise (MBE) & WBE	\$4.05M	
Minority Business Enterprise (MBE)	\$2.24M	
Local Economy Disadvantaged Enterprise (LEDE)	\$0.75M	





**EFFICIENT,
RESPONSIVE, &
FISCALLY SUSTAINABLE
GOVERNMENT
OPERATIONS**

Effective government begins with thoughtful planning and responsible stewardship of public resources.

The Franklin County Board of Commissioners manages a \$2 billion budget with a strong commitment to accountability, transparency, and long-term sustainability. By investing in a skilled and dedicated local government workforce, the Board strives to deliver high-quality services that meet the evolving needs of residents. Every decision is guided by a focus on impact, ensuring that resources are used efficiently and that each dollar contributes to improving quality of life across Franklin County.



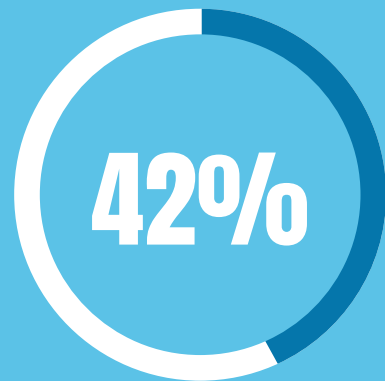
Office of Management & Budget

The Office of Management & Budget (OMB) supports Franklin County leadership by providing financial guidance and strategic insight to inform decision-making. OMB leads the development of the County's annual operating budget, working closely with agencies, courts, and boards to gather requests, evaluate needs, and ensure alignment with County priorities. Budget Analysts review proposals and provide recommendations that balance fiscal responsibility with the delivery of essential services. Through this work, OMB promotes accountability and helps ensure taxpayer resources are used efficiently and effectively.

Once the budget is approved, OMB remains actively engaged by monitoring spending, tracking performance, and supporting adjustments throughout the year. The team coordinates budget updates as needed to respond to changing conditions while maintaining a focus on long-term financial health. This ongoing oversight ensures that County services remain consistent, high-quality, and responsive to resident needs.



Percent of the General Fund budget devoted to safety and security



**Percent of the All-Funds Budget devoted to human services.
3. Franklin County's rainy-day fund – maintained at \$92 million**



Percent of budgeted General Fund revenue that is generated by the Sales Tax. The County portion of the Sales Tax is only 1.25% with most of the revenue going to the state.



Franklin County’s double Triple-A” bond rating

Franklin County continues to earn the highest possible “double Triple-A” bond rating from both Moody’s Investors Service and S&P Global Ratings, a distinction held by only about 2% of counties nationwide. For over 30 years, this rating has reflected the County’s strong financial management, stable revenues, and careful planning. It also allows the County to borrow at lower interest rates, helping save money and invest more back into the services and programs residents rely on every day.

Human Resources

[The Department of Human Resources](#) supports Franklin County by providing employment services, training, and guidance that help agencies operate efficiently and serve residents effectively. The department focuses on building a strong workforce by ensuring employees are prepared, supported, and equipped to succeed in a safe and compliant environment.

Through its Benefits and Wellness division, Human Resources offers programs that support employees' and their families' well-being. The Franklin County Cooperative Health Improvement Program, including the [ThriveOn initiative](#), promotes whole-person health and long-term wellness. While this work is internal, it strengthens the workforce responsible for delivering essential services across the community.

Human Resources fosters a workplace culture that reflects the community it serves. By supporting professional development and encouraging engagement, the department helps maintain a stable and productive workforce, ultimately enhancing the County's ability to deliver high-quality outcomes for residents.



Strong public service starts with a workforce that reflects the community it serves. When our employees bring varied lived experiences, perspectives and talents, we build trust, make better decisions, and deliver more meaningful outcomes. Human Resources also has the privilege of helping to create work environments where our employees feel valued, supported and inspired to grow."

- Laura Repasky, Director, Franklin County Human Resources





2025 Highlights

- **Employed individuals from every zip code** across Franklin County
- **Supported 44 agencies** through the Cooperative Health Improvement Program
- Participated in more than **40 hiring events** countywide
- Hired **177 new employees** and **promoted 83 employees**
- **Raised nearly \$250,000** through the Combined Charitable Campaign

Wellness & Engagement Impact

- **7% increase** in participation in the gym reimbursement program
- **2% increase** in members with a primary care physician
- **4.4% decrease** in average health risks among participants
- **Approximately 1% reduction** in reported anxiety, depression, and stress
- **Largest in-person turnout to date** for the Franklin County 5K

Purchasing

[The Franklin County Purchasing Department](#) plays a central role in keeping County operations running smoothly and responsibly. By managing purchasing and bidding processes, the department ensures agencies receive the goods and services they need in a timely, cost-effective, and compliant manner. At the same time, strong oversight practices promote transparency, accountability, and confidence in how public resources are managed.

Beyond procurement, Purchasing delivers a range of shared services, including mail delivery, printing and design, and an online surplus auction program that helps agencies reduce costs and generate revenue. The department continues to build on this work by expanding staff and vendor training, increasing outreach to small and local businesses, and investing in technology to improve efficiency and access. These efforts not only strengthen day-to-day operations but also create greater opportunities for community partners.



To support this broad scope of work, the Purchasing Department is organized into several key divisions, each playing a distinct role in delivering efficient, transparent, and responsive services across Franklin County:

Procurement Services

Manages purchasing and bidding processes to help agencies obtain goods and services in a timely and cost-effective manner while meeting all legal and policy requirements.

Compliance

Provides oversight of purchasing activities and contract administration to ensure accuracy, accountability, and adherence to regulations.

6,671 purchase orders processed
totaling \$504.6 million

3,885 County Business Card transactions
totaling \$1.4 million

Training & Development

Delivers training for staff, agencies, and vendors to make procurement processes easier to understand. Supports outreach to small and local businesses to increase participation in County contracting opportunities.

Information Technology / Systems Administration

Leads technology improvements that streamline operations, automate processes, and enhance data and reporting, while strengthening communication through digital tools.

Mail Services

Handles interoffice and outgoing mail, ensuring timely and cost-effective delivery while reducing operational costs.

1.78M postage pieces
processed

\$311,607 County Business Card transactions
totaling \$1.4 million

Graphic Arts / Print Shop

Provides design, printing, and copying services to support agency communication needs while reducing costs through centralized production.

12.7M total impressions
produced

2.0M envelopes
processed

6.5M e-file documents
processed

196,969 tax
statements

239,492 ballots
produced

1.2M in total
cost savings

Surplus Auction Services

Manages the sale of surplus County property through online auctions, helping agencies reduce storage needs and recover value from unused items.

Clerk to the Board of Commissioners

[The Clerk's Office](#) plays a key role in keeping Franklin County government organized, transparent, and accessible. As the official record keeper, the office documents all official actions of the Board of Commissioners, manages every public meeting, and supports each resolution presented; ensuring residents have access to accurate and reliable information. This work is fundamental to building trust and accountability in County government.

In addition to record keeping, the Clerk's Office serves as a key access point between residents and County government. By managing public records, and maintaining clear communication, the office drives transparency, reduces barriers to participation, and supports timely decision-making and responsible stewardship of public resources.

In 2025, the Clerk's Office continued to modernize its operations, improving meeting flow, strengthening records management, and expanding online access. These enhancements enabled the team to assume additional responsibilities while maintaining a high level of service and accuracy.

The office also focuses on [Community Appointments](#), overseeing the board and commission appointment process, connecting with residents to provide meaningful opportunities to serve on County boards and commissions, which directly support civic engagement and public participation.

- **Appointments in Action:** 130 board and commission appointments facilitated
- **Board Engagement:** Provided training for all appointees, meet with organizational leadership regularly
- **Public Engagement:** Expanded outreach and applicant support, increasing awareness and access to service opportunities



The Clerk's Office keeps Franklin County government operations organized and accessible by ensuring decisions are clearly documented and available to the public. At the heart of this work is a dedicated team that leads with purpose and shows up each day committed to serving our community. I am proud of the work we do, the way we support one another, and the shared commitment we bring to this mission."

- **Brittany Razek, Clerk to the Board of Commissioners & Director of Community Appointments**

Public Records Requests:

723 requests fulfilled, including expanded responsibilities for Animal Care and Control

Board Support:

79 public meeting agendas built with 981 resolutions managed

Administrative Actions:

140 County Administrator authority actions tracked and journalized

Produced 85 sets of official meeting minutes

Digital Execution:

300+ envelopes coordinated for official actions and agreements



The background is a solid orange color with a repeating pattern of a stylized icon. Each icon consists of a five-pointed star above a vertical rectangular shape with a pointed top, resembling a stylized building or monument. The icons are arranged in a grid pattern across the entire page.

**GOOD STEWARDSHIP OF
NATURAL RESOURCES,
ENVIRONMENTAL
SUSTAINABILITY, & CIVIC
ENGAGEMENT**

Franklin County is committed to protecting natural resources, promoting sustainability, and engaging residents in shaping their community's future.

The Board of Commissioners recognizes that preserving the environment is essential to maintaining a strong, vibrant county and works to ensure resources are used responsibly through thoughtful planning and collaboration.

This includes expanding access to sustainable services, encouraging responsible practices across agencies and partners, and strengthening civic engagement through transparent operations and clear communication. Together, these efforts help keep residents informed, involved, and connected to the future of Franklin County.



Public Facilities Management

[Public Facilities Management \(PFM\)](#) plays an essential role in keeping Franklin County buildings safe, functional, and ready to serve the community. The department oversees more than 40 County facilities, including corrections centers, the dog shelter, and other public-facing spaces. By managing these buildings, PFM supports County offices' daily operations and ensures residents have access to clean, reliable, and well-maintained environments.

PFM's Operations team handles day-to-day facility services, responding to work orders and maintaining buildings for both staff and visitors. At the same time, the Construction division manages new building projects, renovations, and long-term facility improvements to keep County spaces up to date and efficient. Together, these efforts help create safe, comfortable, and sustainable environments where County services can be delivered effectively.

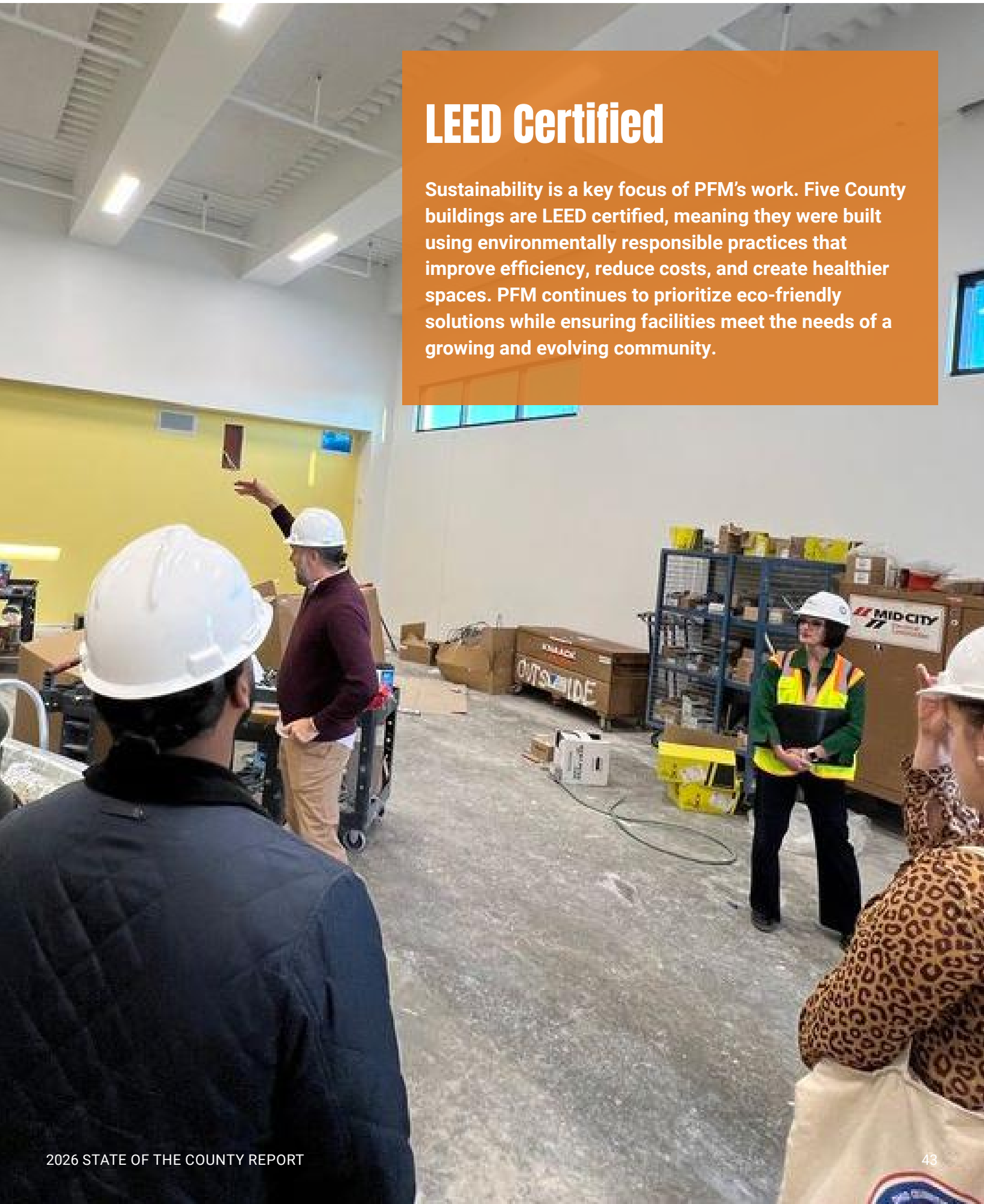
Downtown Jail Demolition & Redevelopment Project

In 2025, Public Facilities Management completed the planning and design work to prepare for the demolition of the long-vacant downtown jail. Due to its age and structural design, the building cannot be safely or easily repurposed, making demolition the best path forward. Once cleared, the site will be redeveloped into a new childcare center designed to serve County employees, families visiting the court system, and nearby residents. This project will help address the growing need for childcare in the area, support working families, and bring new life to a key location near downtown Columbus.



LEED Certified

Sustainability is a key focus of PFM's work. Five County buildings are LEED certified, meaning they were built using environmentally responsible practices that improve efficiency, reduce costs, and create healthier spaces. PFM continues to prioritize eco-friendly solutions while ensuring facilities meet the needs of a growing and evolving community.





Mobile Office Team

2025 marked the first full year of Franklin County’s Mobile Office team, bringing County services directly into neighborhoods across the community. The team participated in 139 events, meeting residents where they are and making services more accessible and convenient.

Working in partnership with Health and Human Services agencies, Human Resources, and the Sheriff’s Office, the Mobile Office helps connect residents to resources, answer questions, and provide support in real time. This collaborative, community-focused approach strengthens engagement and ensures more residents can access the services they need.



Fleet

[Fleet Management](#) plays a key role in keeping Franklin County running by supporting the employees who serve residents every day. Working behind the scenes, the team ensures frontline staff have safe, reliable vehicles to carry out essential services. The department supports 34 county agencies, from Adult Probation to Weights & Measures, each with unique operational needs.

Managing a fleet of more than 600 vehicles and a wide range of equipment, Fleet Management oversees purchasing, maintenance, fueling, and replacement. From law enforcement vehicles to service trucks and mobile units, this work keeps critical services moving and allows County employees to stay focused on serving the community.

Fleet continues to purchase vehicles of alternative fuel.

87

Flexible Fuel

3

Electric

108

Hybrid

3

Biodiesel

18

Plug in Hybrid

2

Propane

5,186,204

miles driven in 2025



Sanitary Engineer

[The Franklin County Department of Sanitary Engineering](#) continues to play a vital role in delivering clean water and wastewater services to residents in unincorporated areas of the county. Through safe, reliable, and environmentally responsible water management, the department helps protect public health, support economic development, and preserve natural resources.

The department oversees drinking water delivery, wastewater system maintenance, and ongoing infrastructure improvements to enhance efficiency and service quality. It also provides guidance on sewage solutions, particularly in environmentally sensitive areas, while ensuring compliance with state and federal regulations. Through these efforts, the department safeguards water quality, reduces public health risks, and supports sustainable growth. By working closely with local, state, and federal partners, it continues to implement best practices in water management and environmental stewardship.

83,390,000

gallons of wastewater treated

320,532,801

gallons of wastewater were sent to the
City of Columbus for treatment

527,096,000

gallons of drinking water delivered
to customers

Treating every **1,000**
gallons of wastewater
uses roughly the same
electricity as powering
90 traditional 60-watt
lightbulbs for one hour

Solid Waste Authority of Central Ohio

[The Solid Waste Authority of Central Ohio \(SWACO\)](#) is one of 52 solid waste districts in Ohio and the only district that owns and operates its own landfill as a public service. Serving all of Franklin County, SWACO manages the Franklin County Sanitary Landfill while working to reduce the amount of waste sent there. Through partnerships with 41 local communities, the organization focuses on increasing recycling, reducing landfill use, and promoting more sustainable habits. SWACO also offers educational programs and public tours to help residents better understand waste management and environmental impact.

Proper waste disposal helps protect air, soil, and water quality, while reducing landfill use supports long-term growth. To advance these goals, SWACO invests in programs that make recycling and waste reduction more accessible. In 2025, this included funding for upgraded recycling carts, grants to support local recycling and composting efforts, community collection events, and expanded drop-off locations. These efforts, along with [SWACO's Greenprint initiative](#), continue to guide a more sustainable future through partnerships and innovative solutions.





1,275,743

tons of waste managed at the landfill

138

tons of recyclable materials collected at the Recycling Convenience Center

6.5

tons of political yard signs recycled

2,280

pounds of pumpkins composted

71

community recycling drop-off sites, including 35 for food waste

378

illegal dumping cases investigated

- Recycling support provided at **47 public events** through the Container Loan Program
- Partnered with or supported **31 businesses** with recycling and composting efforts

“

We're being bold in making it easier than ever for families and businesses to recycle more, waste less, and see real savings. This effort creates a clear opportunity for our residents to lower their costs while diverting more waste from the landfill. It's a practical solution that strengthens our environment, supports our local economy, and delivers real impact across our entire community.”

- **Joe Lombardi, Executive Director, SWACO**

Mid-Ohio Regional Planning Commission

[Mid-Ohio Regional Planning Commission](#)

serves as a key regional partner in advancing responsible stewardship of natural resources, environmental sustainability, and civic engagement across Central Ohio. As the region's council of governments, MORPC brings together more than 90 local governments and community partners to provide data-driven planning, shared resources, and long-term strategies that support sustainable growth. Its work spans transportation, land use, environmental planning, and housing, helping ensure communities are connected, resilient, and prepared for the future.

A central focus of MORPC's work is improving mobility while protecting the environment. In 2025, MORPC approved more than **\$52 million in transportation funding** for projects that enhance walkability, bike access, and safety, including trails, intersections, and bridge improvements. The organization also strengthens regional collaboration through initiatives like the Annual Summit on Sustainability, which convened nearly 600 leaders and community members to advance solutions related to air quality, water resources, and environmental practices.



As Central Ohio continues its rapid growth, we have a choice in how we shape our future. Success won't be measured by growth alone, but by how well we expand opportunities for housing, transportation and economic prosperity. Through collaboration and bold investments... we can ensure our communities grow stronger, more connected, and constructive for all."

- William Murdock, Executive Director, MORPC



Soil & Water

[The Franklin Soil & Water Conservation District \(SWCD\)](#) helps Franklin County residents protect and improve natural resources, especially soil and water, through practical, voluntary programs. By staying informed on emerging science and community needs, SWCD develops initiatives that make a meaningful impact. Through rebates, grants, technical assistance, and education, the Franklin Soil & Water Conservation District supports residents, businesses, nonprofits, and local governments in making sustainable choices that protect drinking water and promote responsible land use.

A key focus of SWCD’s work is making sustainability accessible. Programs like the [Community Backyards rebate](#) help residents afford tools such as rain barrels, compost bins, and native plants, while the [Urban Agriculture Critical Infrastructure Grant](#) supports community gardens and urban farms in expanding local food production. Since 1946, SWCD has served as a hub for environmental stewardship in the county, working to prevent soil erosion, improve water quality, and expand green spaces through strong partnerships and community engagement.

\$340,859

in conservation and urban agriculture grants distributed, the largest in District history

750+

acres of land protected through conservation easements, including Hellbranch Meadows

19,221

students reached through environmental education programs

1,658

stormwater compliance inspections completed

14,285

native trees and shrubs distributed through annual sale

68

community events attended, connecting with over 5,200 residents



**JOB CREATION,
STRATEGIC ECONOMIC
DEVELOPMENT, &
FISCAL SECURITY**

Franklin County is committed to building a strong, growing economy that benefits all residents.

The Board of Commissioners recognizes that true economic success goes beyond job creation alone. It requires a coordinated approach that connects people to opportunity through workforce development, access to education, affordable housing, and support for local businesses. By investing in these areas together, the County is creating pathways for residents to secure stable, higher-paying jobs, build stronger financial futures, and fully participate in the region’s growth. Strategic economic development helps grow the local tax base, attract private investment, and reduce long-term reliance on public resources. This allows the County to reinvest in essential services and infrastructure while maintaining financial stability. By aligning economic growth with community needs, Franklin County is fostering a more resilient economy where prosperity is shared, and families are better positioned to thrive.



Economic Development and Planning

[Franklin County Economic Development and Planning \(EDP\)](#) helps guide the County's growth in ways that support both the economy and the community. The agency manages key functions such as zoning, land use planning, and building services, while also overseeing funding and programs that support business development, housing, and job opportunities.

EDP focuses on ensuring that growth benefits residents. This includes supporting entrepreneurs, expanding access to higher-paying jobs, and aligning development with community needs. By bringing together planning, investment, and partnerships, EDP helps create opportunity, remove barriers, and strengthen the local economy for the long term.



Greater economic development is the best opportunity we have to build the strength our communities need to achieve a better quality of life and overall wellbeing. We must never forget that what we do or choose not to do will directly impact the families we serve. Our goal is to do economic development WITH community, not TO community, through proactive engagement, innovation, and access.”

- Ruchelle Pride, Chief of Economic Development and Planning



\$6.19M

in [Community Development Block Grant \(CDBG\)](#) funding managed

\$1.3M

in HOME and HOME-ARP funds supporting housing and rental assistance

\$7.4M+

million programmed in recent funding to support community development initiatives

EDP also plays a critical role in managing day-to-day development activity across the county. In 2025, the agency:

677

planning applications processed

483

zoning requests executed

2,322

residential building permits issued



The Magnet Fund

Access to affordable housing remains one of the most pressing challenges for families in Franklin County. In response, the Board of Commissioners launched the Magnet Fund in 2019 to accelerate affordable housing development through a dedicated funding source tied to property sales.

Since its launch, the Magnet Fund has continued to drive meaningful impact:

- \$20.9 million invested across 20 projects since 2020
- 1,650 affordable housing units created
- More than \$493 million leveraged in total development investment

Building on this momentum, the County has made additional targeted investments to preserve and expand housing opportunities. This includes a \$5 million COVID-19 Recovery Grant to [Nationwide Children's Hospital](#) to support housing stability in Linden, as well as a \$1.35 million commitment to new affordable housing developments through community partnerships.

Moving Franklin County Forward Together

The Franklin County Board of Commissioners continues to make strategic investments to grow the local economy, attract new opportunities, and showcase what makes the region a vibrant place to live and visit. This work is carried out through strong partnerships with organizations that support tourism, business development, and innovation across Central Ohio.

Experience Columbus

[Experience Columbus](#) leads efforts to promote Franklin County as a destination for conventions, sports, meetings, festivals, and leisure travel. By attracting visitors from across the country, these efforts support local restaurants, hotels, shops, and entertainment venues. Tourism remains a key economic driver, supporting more than 85,000 jobs and generating approximately \$8.2 billion in annual visitor spending. Campaigns like “Yes, Columbus” have reached over 200 million people, contributing to a 39% increase in visitor length of stay and strengthening the region’s national visibility.

The Greater Columbus Sports Commission (GCSC)

[The Greater Columbus Sports Commission \(GCSC\)](#) complements this work by attracting major sporting events that bring visitors and economic activity to the region. With support from Franklin County, including a \$200,000 investment, GCSC helps position Columbus as a destination for large-scale events, driving additional spending and supporting local businesses.

Powering Regional Growth

Beyond tourism, Franklin County is also investing in long-term economic growth through business development and innovation. Through a \$300,000 partnership with [Rev1 Ventures](#), the County supports the region’s startup ecosystem, helping entrepreneurs launch and grow innovative businesses while expanding opportunities in emerging industries.

At the regional level, Franklin County partners with [One Columbus](#), the economic development organization for the 11-county Central Ohio region. Through a \$1 million investment, this partnership helps attract new companies, retain existing businesses, and support job creation. One Columbus works with local and state partners to position the region competitively, helping businesses grow and succeed globally.

Local Food Action Plan

In 2025, Franklin County and its partners made significant progress in building a more equitable, resilient, and sustainable local food system. Through collaboration across more than 30 organizations, efforts focused on expanding access to healthy food, supporting local farmers and food entrepreneurs, and responding quickly to community needs.

When federal SNAP benefits were disrupted, partners mobilized rapidly to connect families with food resources, serving over 2,000 households through emergency distribution sites. At the same time, ongoing programs reached tens of thousands of residents, including 2.1 million meals delivered to children, more than 1 million meals provided to seniors, and expanded access to fresh food through produce markets and community-based initiatives.

These efforts also strengthened long-term sustainability. Investments in urban agriculture, school gardens, and food waste reduction helped build a more environmentally responsible system, while workforce and education programs supported the next generation of farmers and food leaders. Together, this work reflects a shared commitment to ensuring all residents have access to healthy, affordable food while creating lasting community impact.





SUPPORTIVE HEALTH & HUMAN SERVICES

Supporting the health and well-being of Franklin County residents remains a central focus of the Board of Commissioners and a key driver of a strong, resilient community.

Across every stage of life, the county's health and human services system is designed to meet people where they are, offering support that ranges from early childhood interventions to services that help older adults remain independent. Whether residents need access to nutritious food, stable housing, quality healthcare, or community-based programs, the county works to ensure those resources are within reach.

This commitment is rooted in the belief that healthy, supported families are the foundation of strong communities. Franklin County recognizes that impact of social determinants of health factors like access to housing, education, jobs, and healthcare all play a major role in overall well-being. Through a network of agencies, programs, and community partnerships, the County works to meet immediate needs while also creating opportunities for long-term stability. By focusing on practical solutions and forward-thinking approaches, the Board's health and human services efforts help residents build stronger futures and support a healthier, more connected community.



Job and Family Services

[The Franklin County Department of Job and Family Services \(JFS\)](#) serves as the largest agency under the Board of Commissioners, with more than 600 full-time employees dedicated to supporting residents across the county. Reaching more than a quarter of the population, JFS provides essential services, including food assistance, Medicaid health coverage, publicly funded childcare, and emergency housing support. These programs serve as a critical safety net while also creating pathways toward long-term success.

JFS operates with a vision of a community where all residents can thrive. The agency emphasizes inclusion and intention in delivering timely and effective support. Beyond traditional public assistance, JFS promotes self-sufficiency through programs that assist with transportation, childcare, and emergency rental needs through the [Prevention, Retention, and Contingency \(PRC\) program](#).

Collaboration is central to the agency's impact. By partnering with more than 85 nonprofit organizations, JFS helps fund and expand access to youth enrichment programs, adult education, workforce development, and family stability services. These partnerships extend the agency's reach and ensure residents can access a wide range of supports tailored to their needs.

Medicaid

406,792

residents

SNAP

177,500

residents

TANF Cash Assistance

8,670

residents

Publicly Funded Child Care

25,169

residents



The work we do at Job and Family Services is the foundation of a stronger community. Every program, every service, and every interaction is designed to support stability, dignity, and opportunity for the individuals and families we serve. Our agency's impact is measured not just in outcomes, but in lives strengthened and futures made possible."

- Michelle Lindeboom, Director, Job and Family Services



Office on Aging

[The Franklin County Office on Aging](#) plays a vital role in supporting older adults, caregivers, and families by connecting them to programs and services that promote independence, enhance quality of life, and help residents age safely in place. Serving as a centralized hub, the agency empowers seniors to remain stable, engaged, and confident as they navigate the aging process.

Focused on meeting residents where they are, the Office on Aging provides a range of direct services and community-based supports, including home-delivered meals, minor home repairs, caregiver assistance, and protective services. At the same time, the agency fosters connection through outreach, education, and partnerships that keep older adults actively involved in their communities. Through this comprehensive approach, the Office on Aging helps create a community where older adults can age with dignity, independence, and strong support systems.



“

The work of the Franklin County Office on Aging is about more than services; it is about people. Every day, we work to protect, support, and uplift seniors so they can continue living with dignity, independence, and connection.”

- Chanda Wingo, Director, Franklin County Office on Aging

Grant for Grandparent University (Kinship Services)

Grandparent University is an educational and support program for older adults raising grandchildren or other relatives. The program offers training on child development, parenting, financial management, and legal issues, while connecting participants to essential resources like food banks, clothing closets, and medical or mental health services. It also provides peer support groups and social activities, helping kinship families gain practical caregiving skills, access necessary services, and build a supportive community.

Seniors Served

14,794

Home Repair Jobs Completed

700+

Care & Kinship Program Enrollments

450+

Emergency Response Systems Provided

5,200+

Durable Medical Equipment Provided

1,300+

Transportation Miles Delivered

1.6M

Meals Delivered

2.3M

Community Events Hosted

446

Adult Protective Services Referrals

4,818

Child Support Enforcement Agency

[The Franklin County Child Support Enforcement Agency \(CSEA\)](#) works to ensure that children receive consistent financial, emotional, and medical support from both parents. Through services such as locating parents, establishing parentage, setting and modifying support orders, and distributing payments, the agency helps create stability for families across the county.

Reliable child support plays a significant role in household stability, often representing 10 to 15 percent of income for low-income custodial families and up to 63 percent for those who receive payments. Recognizing this impact, CSEA approaches its work with a focus on empathy, accountability, and collaboration. In addition to financial support, the agency connects families to resources such as parenting and fatherhood programs, mediation, transportation, housing, and employment training. Through strong community partnerships, CSEA helps meet immediate needs while creating pathways for long-term stability and brighter futures for children and families.

The Franklin County Board of Commissioners Community Partnerships agency plays a key role in improving residents' quality of life by investing in programs that support health, stability, and overall well-being. Through intentional grantmaking decisions and collaboration with nonprofits, local leaders, and community partners, the office helps expand access to essential services across areas such as healthcare, housing stability, education, safety, and economic support.

This work is centered on community-driven solutions that meet residents where they are. By strengthening nonprofit capacity and supporting coordinated services, Community Partnerships helps ensure individuals and families can access the resources they need to live healthy, stable, and connected lives.

Parents Served

100,979

Children Served

76,474

Open Cases

64,926

Collections Disbursed

\$137,539,129.99

Children Connected with Fathers

445

State Recognition for Child Support Program Excellence

In Federal Fiscal Year 2025, the Ohio Office of Child Support awarded Franklin County CSEA two certificates for Most Improved Collections on Arrears and Most Improved Paternity Establishment (Metro Caseload Division), highlighting the program's dedication to providing families with critical financial and legal support.



ADAMH

[The Alcohol, Drug and Mental Health Board of Franklin County \(ADAMH\)](#) funds essential mental health and substance use services for county residents. While ADAMH does not provide direct services, it partners with nearly 50 nonprofit providers across Franklin County to support individuals living with mental illness and those pursuing recovery from addiction. Services are delivered across six key areas: treatment, crisis care, housing, prevention, recovery supports, and family support.

Through ongoing investment in prevention, treatment, crisis response, and recovery services, ADAMH and its provider network help individuals stabilize, heal, and thrive. By supporting innovative programs, data-driven strategies, and strong community partnerships, the agency ensures providers have the resources to deliver high-quality care and that residents have access to compassionate behavioral health services. ADAMH also funds care for uninsured and underinsured residents, covering many crisis and recovery services even for those with Medicaid or private insurance.



Guided by the shared commitment of commissioners, residents, and community partners, Franklin County has demonstrated that behavioral health is a cornerstone of a healthy community. Through our network of providers, ADAMH ensures that people can access the right level of mental health and addiction services when they need them most without barriers tied to insurance or income. This work strengthens families, supports recovery, and helps keep our community whole.”

- Erika Clark Jones, CEO, ADAMH



Franklin County Crisis Care Center

The Franklin County Crisis Care Center, which opened in September 2025, provides 24/7 support for adults experiencing mental health or addiction-related crises. In its first four months, the center handled 1,861 visits and 1,677 admissions to its 23-hour observation units. Developed through collaboration with community partners, first responders, and public leaders, the facility offers a safe and supportive environment for those in crisis. As a vital part of Franklin County's behavioral health system, the center delivers timely, compassionate care while helping residents regain stability and move toward recovery.

Veterans Service Commission

[The Franklin County Veterans Service Commission \(VSC\)](#) provides critical support to Veterans, active-duty service members, and their families during times of need. By offering emergency financial assistance for essentials such as housing, utilities, and food, the agency helps stabilize households while connecting clients to long-term resources.

Service officers play an important role in guiding Veterans through the process of applying for federal benefits, ensuring they receive the support they have earned through their service. The VSC also works closely with community partners to expand access to services, including healthcare, financial coaching, and employment support.

At its core, the agency focuses on providing Veterans with a pathway forward. By addressing immediate needs, the VSC creates a foundation for lasting stability and opportunity. Outreach efforts continue to strengthen relationships with Veterans and community organizations, ensuring that more individuals are aware of and able to access available resources.

Financial Assistance Request
Processed: Nearly

6,500

(over 97% received support)

VA Benefit Service Requests

2,205

New VA Claims Filed

1,225

(16% increase from 2024)

Dental Benefits Provided

418

Individuals

Indigent Burials Funded

91

Veterans

Transportation Trips to Medical
Appointments

9,740



DIRECTORY

Animal Care & Control

(614) 525-3400

Dog Shelter & Adoption Center

(614) 525-3647

dogs.franklincountyohio.gov

Board of Elections

(614) 525-3100

vote.franklincountyohio.gov

Clerk of Courts

(614) 525-3600

clerk.franklincountyohio.gov

Court Appointed Special Advocates - CASA of Franklin County

(614) 525-7450

casa.franklincountyohio.gov

Domestic Relations/Juvenile Branch

(614) 525-3628

drj.fccourts.org

Engineer

(614) 525-3030

franklincountyengineer.org

Job & Family Services

(614) 233-2000

jfs.franklincountyohio.gov

Mid-Ohio Regional Planning Commission

(614) 228-2663

morpc.org

Probate Court

(614) 525-3894

probate.franklincountyohio.gov

Recorder

(614) 525-3930

recorder.franklincountyohio.gov

Solid Waste Authority of Central Ohio

(614) 871-5100

Auditor

(614) 525-4663

franklincountyauditor.com

Child Support Enforcement

(614) 525-3275

support.franklincountyohio.gov

Columbus Partnership/

One Columbus

(614) 225-0500

columbusregion.com

Court of Appeals

(614) 525-3580

tenthdistrictcourt.org

Economic Development & Planning

(614) 525-3095

development.franklincountyohio.gov

Franklin Soil and Water Conservation District

(614) 486-9613

franklinswcd.org

Justice Policy & Programs

(614) 525-5577

jpp.franklincountyohio.gov

Municipal Court

(614) 645-8214

municipalcourt.franklincountyohio.gov

Municipal Court (Clerk's Division)

(614) 645-8346

fcmcclerk.com

Prosecuting Attorney

(614) 525-3555

prosecutor.franklincountyohio.gov

Sanitary Engineering

(614) 525-3940

cleanwater.franklincountyohio.gov

Treasurer

(614) 525-3438

treasurer.franklincountyohio.gov

Board of Developmental Disabilities

(614) 475-6440

fcbdd.org

Children Services

(614) 275-2571

childrenservices.franklincountyohio.gov

Coroner

(614) 525-5290

coroner.franklincountyohio.gov

Court of Common Pleas

(614) 525-3453

fccourts.org

Emergency Management & Homeland Security

(614) 794-0213

fcmhs.org

Guardianship Services Board

(614) 525-2279

guardian.franklincountyohio.gov

Law Library

(614) 525-4971

lawlibrary.franklincountyohio.gov

Office on Aging

(614) 525-5230

officeonaging.org

Public Health

(614) 525-3160

myfcph.org

Purchasing Department

(614) 525-3750

purchasing.franklincountyohio.gov

Sheriff

(614) 525-3333

sheriff.franklincountyohio.gov

Veterans Service Commission

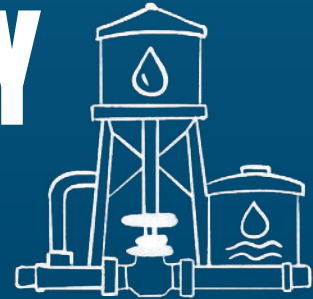
(614) 525-2500

vets.franklincountyohio.gov





THE OPPORTUNITY COUNTY



RISE TOGETHER



FORWARD



WORK, LIVE, + PLAY



THE FUTURE IS FRANKLIN

