One Platform ... One Login ... Complete Control

fusion
CARE SOFTWARE

- Time & Attendance
- Care Planning
- Billing
- CareCalc
- Digital Reception

📞 01133 979 555

✉ hello@fusioncare.co.uk

🌐 www.fusioncare.co.uk

Fusion supports:

✓ **Residential & Nursing Homes**

✓ **Supported Living Services**

✓ **Single-site & Multi-site Providers**

BUILT FOR CARE
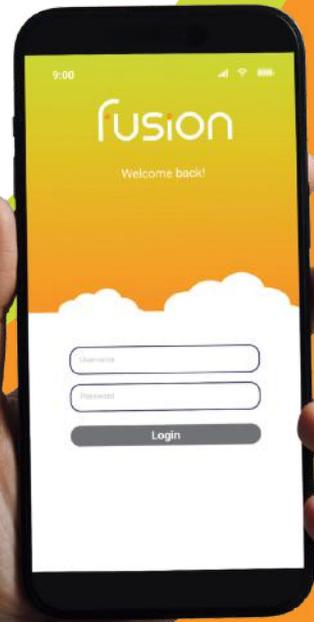### Designed to work in the real world

Running a care service today means balancing quality of care, staffing pressures, compliance, finances, and safety — often across multiple disconnected systems.

Fusion care software brings complete control of your organisation all under one connected platform.

Our software is:

◉ **Modular** – Choose only what you need

◉ **Scalable** – Grows as you do

◉ **Care Focused** – Built by care professionals

◉ **Compliance Ready** – NHS assured and designed to support inspection readiness

What's Inside

fusion

Welcome back!

Login

01 Staffing with Time & Attendance

Staffing is one of the biggest challenges in care — from rota gaps and agency reliance to payroll accuracy and compliance tracking.

The Result:

> Less Admin
> Better Staffing Visibility
> Improved Compliance
> Aids Staff Retention

Fusion's Staffing and Time and Attendance module gives you full visibility and control over your workforce.

Smart Scheduling

01

Put the right staff in the right place automatically and accurately

- Staff Rotas
- Timesheets
- Payroll
- Holiday & Absence Tracking

Hire. Train. Retain

02

Manage your team from recruitment to development in one place

- Recruitment
- Training Records
- Staff Appraisals
- Employee Mobile App

Stay Inspection Ready

03

Keep records organised, secure and compliant at all times

- Compliance Monitor
- Cloud Document Storage
- Alerts & Notifications
- Agency Analysis

Connect Everything

04

Powerful reporting, dashboards and integrations for total control

- Reporting Suite
- Custom Report Writer
- Live Dashboards
- APIs & Integrations

From Rota to Payroll – Workforce Management Made Easy

02 Resident Billing & Invoicing

Clear Accurate Billing Without the Complexity

Fusion's **Resident Billing** module simplifies the process while giving you complete financial oversight.

Built for Care Finance:

> **Local Authority Funding**
> **Private Funding**
> **Mixed Funding Arrangements**
> **Transparent Fee Breakdowns**
> **Accounting Integrations: Sage, XERO, Opera + More!**

Care billing is rarely simple. Different fee structures, funding arrangements, and changes over time all increase the risk of errors and disputes.

From Contract to Invoice — Fully Connected

Flexible Billing Structures

01

- Customisable Billing Cycles
- Custom Fee Components
- Adjustments and Credits
- Full Billing History
- Resident Ledgers
- Ad-hoc Billing

Automated Invoicing

02

- Generate Invoices Quickly and Consistently
- Clear and Professional Layouts
- Reduced Manual Errors
- Billing by Funding Type
- Fee Uplifts by Funding Type

GDPR Safe Invoice Emailing

03

- Email Invoices Directly to Families, Representatives, or Authorities
- Reduce Printing and Postage
- Faster Delivery
- Fewer Delays
- GDPR Compliant

Financial Reporting

04

- Income and Revenue Tracking
- Occupancy and Fee Analysis
- Group Analysis
- Clear Audit Trails for Inspections
- Full Reporting Suite with Custom Report Writer

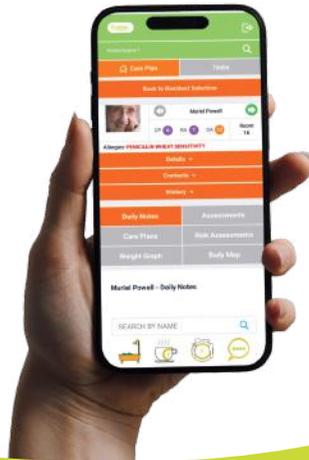**Professional Billing that Reflects the Quality of Your Service**

03 Digital Care Planning
Person-Centred Care, Clearly Documented

GP Connect

Fusion's **Care Planning module** supports teams to deliver, record, and evidence high-quality, person-centred care — without unnecessary paperwork.

Designed to be practical, intuitive, and inspection-ready, Fusion helps ensure care records are meaningful and easy to follow.

Backed by NHS Assurance You Know You Are in Safe Hands

NHS ASSURED SOLUTION
NHS Transformation Directorate

PRSB QUALITY PARTNER

Complete Care Records in One Place

DCB 0129
NHS CLINICAL RISK MANAGEMENT STANDARD

01 Care Planning

- Individualised Care Plans
- Colour Coded Notifications
- Easy for all Staff to Follow
- Customisable Dashboards
- Full Audit History

02 Daily Care & Tasks

- Daily Notes
- Task Scheduling
- Medication
- Body Maps
- Digital Handover

03 Compliance Records

- Risk Assessments
- Clinical Tools & Forms
- Hospital Transfer
- Digital NEWS Charts
- DNACPR and DOLS Management
- GP Connect

04 Real-Time Access

- Available on Mobile & Desktops
- Updates Instantly Across the System (**No Syncing!**)
- Clear Audit Trails for Inspections
- Built-in Messaging Tool
- Alerts & Reporting Suite

Less Paperwork. Better Visibility. Stronger Care Delivery

04 CareCalc

Evidence-Based Dependency & Staffing Calculator

Understanding how many staff you need and being able to clearly explain why — has never been more important.

How CareCalc Works:

Residents are assessed using a structured questionnaire that considers activities of daily living including:

- ✅ **Personal Care Needs**
- ✅ **Mobility & Transfers**
- ✅ **Cognitive & Supervision Needs**
- ✅ **Behavioural Support**
- ✅ **Skilled & Clinical Care Input**
- ✅ **Person-centred Requirements**

CareCalc

Designed by Clinicians

Smarter Care — Safer Staffing — Stronger Funding Cases

Replace Opinion With Structured Evidence

01

What CareCalc Does:

> Assesses each resident's individual care needs

> Calculates total required care hours automatically

> Splits hours into regular care and skilled care

> Shows whether your current staffing levels are sufficient

02

Perfect To:

> Evidence safe staffing levels

> Prepare for CQC inspections

> Support LA or ICB funding reviews

> Understand workload across your organisation

03

Simple to Use — Powerful Results:

> **Step 1:** Complete the resident dependency assessment

> **Step 2:** CareCalc calculates required care hours instantly

> **Step 3:** View total staffing requirements across your service

> **Step 4:** Use reports for inspections, planning, and funding evidence

✓ **No Guesswork** ✓ **No Spreadsheets**

✓ **Just Clear Answers**

05 AVA Digital Reception
A Safer, More Professional Welcome

01 Visitor Management

- Digital Sign-in and Sign-out
- Secure Visitor Logs and Audit Trails
- Support Inspections with Vital Visitor Feedback

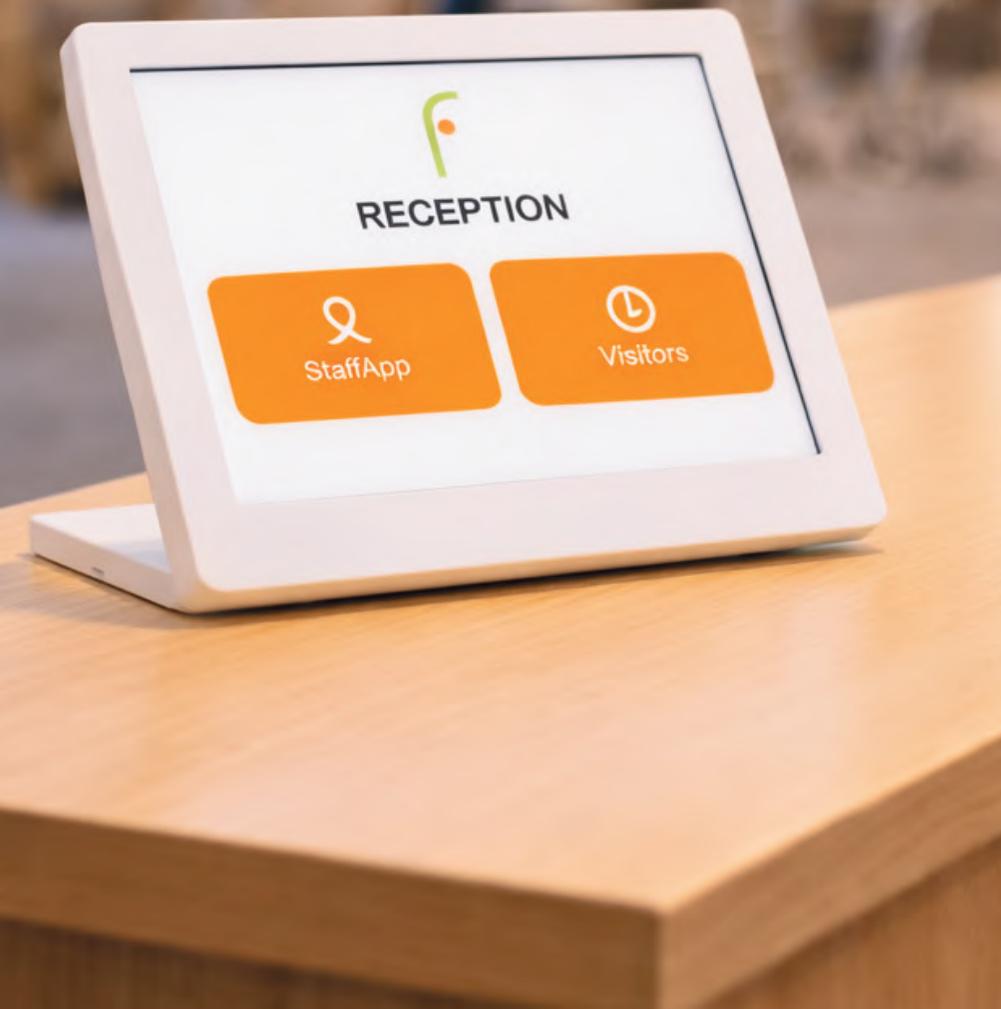## Replace Your Paper Visitor Book Today!

02 Professional First Impressions

- Custom Branding
- Clean, Modern Interface
- Reassurance for Families and Professionals

GDPR Compliant

AVA Turns Your Reception into a Safety and Compliance Asset, Not an Admin Risk

03 Fire Safety Support

> Instant Fire Roll Call
> Clear Visibility of Who Is On Site
> Improved Emergency Preparedness

If the fire alarm went off now, could you quickly list everyone inside?

06 Support & Reliability
Reliable Systems, Backed by Real Support

Fusion is more than software — we provide ongoing support to keep your **systems running smoothly**.

What You Can Expect:

> **UK-based Support Team**
> **Dedicated Account Manager**
> **Secure Hosting and Data Protection**
> **Ongoing System Improvements**
> **Regular Updates and Enhancements**
> **Help from People Who Understand Care**
> **Access to Our Customer Enrichment Portal**

Got a Great Idea You'd Like to See in The System? We'd Love to Know!

★★★★★

"Fusion Care delivered a seamless implementation, improved operational efficiency, and consistently outstanding support."
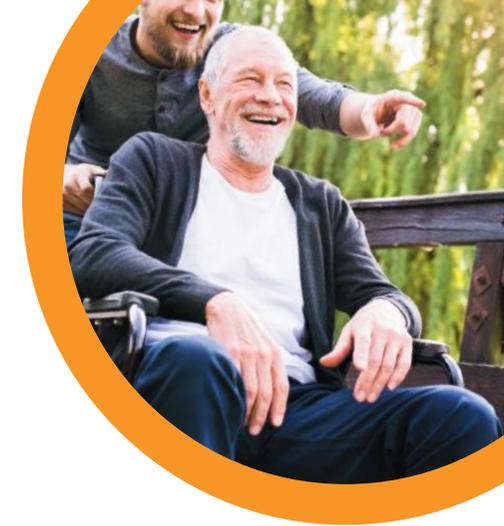
Jagjit Sandher —
Operations Manager
Unity Homes

"Fusion Care supports person-centred care while streamlining staffing, payroll, and day-to-day operations across our homes."

Helen Giles —
Operations Manager
Summerhill Group

"Clear onboarding, tailored training, and consistently responsive support made our system transition straightforward and effective."

Han Fan —
Finance Director
Mission Care

Let's Talk About Your Service

Whether you need one module or a fully connected care management system, Fusion adapts to your service.

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Supporting Better Care Through Better Systems

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CARE SOFTWARE

PRSB QUALITY PARTNER

CYBER ESSENTIALS PLUS

DCB 0129
Assured by SAFEHAND

NHS ASSURED SOLUTION
NHS Transformation Directorate

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