



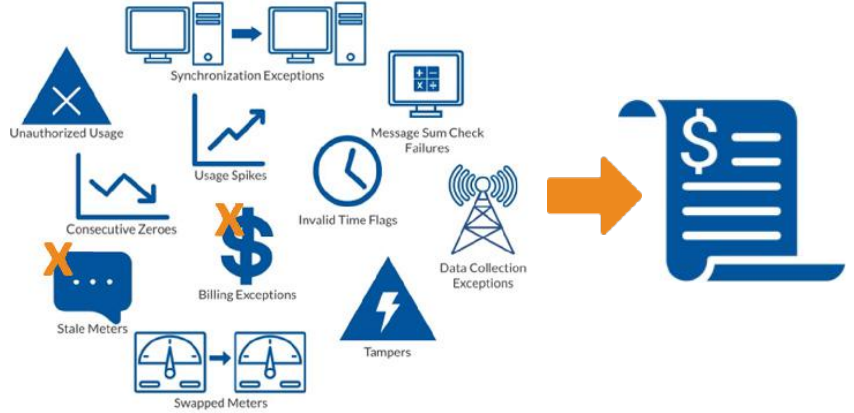
syncassist for Sync Success

util-assist Solutions. Simplified.

SyncAssist is the managed services solution that simplifies AMI operations.

Each day, there are thousands of exceptions: synchronization exceptions, data collection exceptions, stale meters, tampers, invalid time flags, usage spikes, swapped meters, and more. And, if there are delays, the exceptions can quickly pile up and affect revenue.

Our operators ensure meter-to-cash operations continue without interruption so that bill-ready data is delivered accurately and on time.



SyncAssist Services

- Monitor daily **synchronization** between the CIS, the AMI head-end, and the MDM
- Ensure that the AMI network meets contracted **SLAs**
- **Troubleshoot** data anomalies and identify and track trends
- Monitor and investigate **data collection** issues, such as stale meters
- Generate **service orders**
- Promptly analyze and resolve **validation** and estimation exceptions
- Increase productivity through business intelligence **rules configuration** and automation
- Resolve issues in a timely manner through **liaison** with third parties
- Optimize **business processes** and recommend strategies to proactively address data problems
- Execute remote **disconnect and reconnect** functions

SyncAssist Benefits



Improve AMI performance



Resolve issues faster



Improve visibility and reporting



Reduce truck rolls



Improve the customer experience



Free up your staff



Turnkey Meter Data Operating Centre

With our turnkey services, we can establish a meter data operating centre to manage the integrity and operational health of your end-to-end solution, ensuring a smooth transition through AMI implementation and beyond.

Contact Us



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