



CITY OF KYLE

ANNUAL REPORT — 2025 —

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A message from our City Manager

Bryan Langley

At the City of Kyle, our mission is to deliver results that truly matter to our residents. Over the past year, our team has worked purposefully to launch new programs, strengthen essential services, and complete projects that make a meaningful difference in daily life.

Guided by the City Council's vision, we remain committed to innovation, accountability, and transparency, ensuring every tax dollar is invested wisely. Together, we are building a stronger, more vibrant community that reflects the pride and aspirations of the people who call Kyle home.



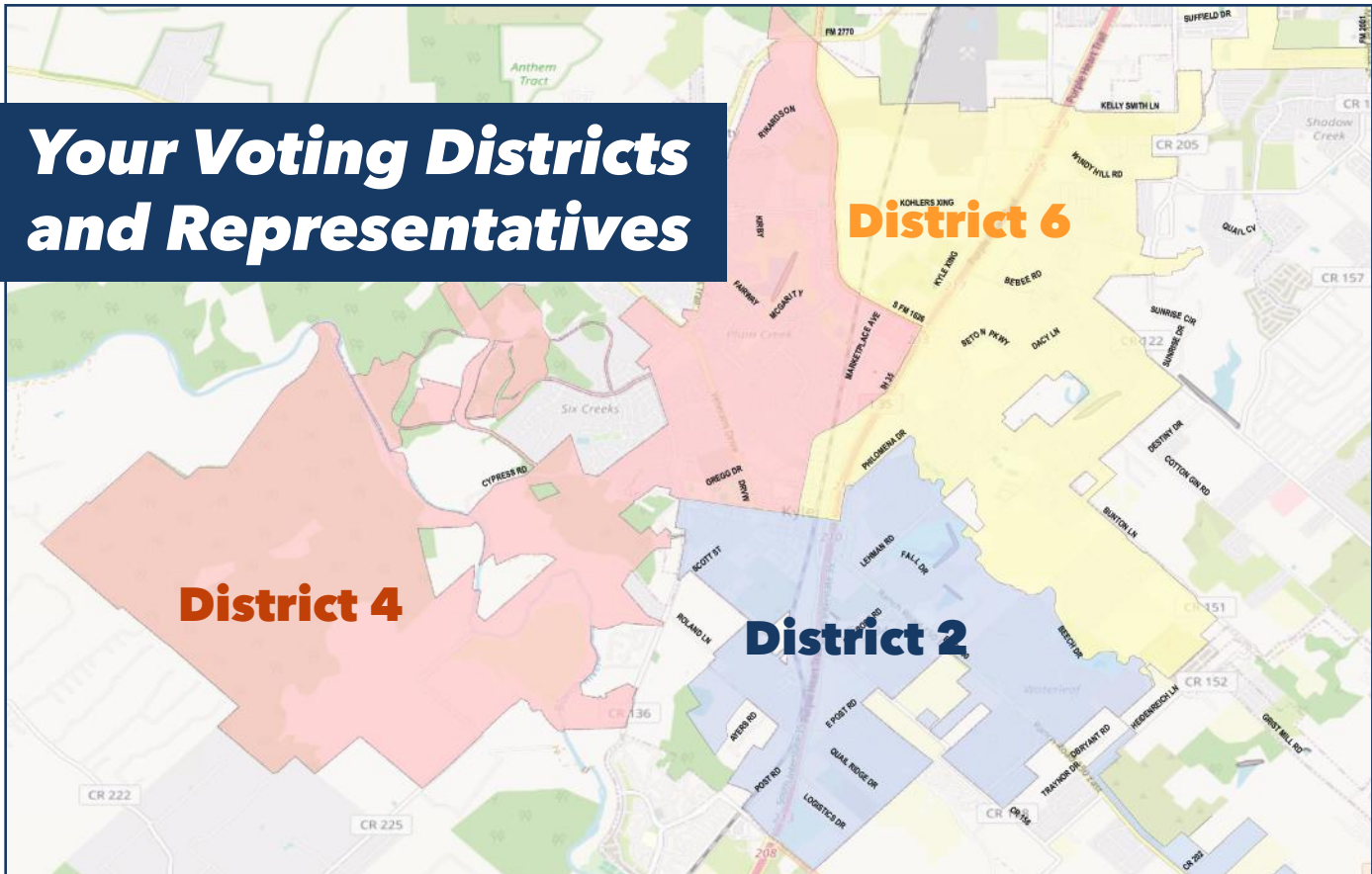
Our Vision Statement

Kyle aspires to be the undisputed regional leader in vehicular and pedestrian mobility, state-of-the-art parks and sports infrastructure, downtown redevelopment, and quality of life retail which augment a diverse, vibrant, equitable, thriving community that families, neighbors, and businesses are proud to call home.

Our Strategic Goals

To have an excellent and accountable city government, sustainable and resilient infrastructure, a safe and welcoming community, a thriving and prosperous economy, and to make Kyle a vibrant and fun destination.

Your Voting Districts and Representatives



Council Member
District 2
Robert Rizo



Council Member
District 4
Dr. Lauralee Harris



Council Member
District 6
Michael Tobias

City of Kyle Council members

serve staggered three-year terms. Districts 2, 4, and 6 are elected by district (shown above), while the Mayor and Districts 1, 3, and 5 are elected at-large. The Council meets regularly on the first and third Tuesdays of each month at City Hall.



Mayor Pro Tem
District 1
Bear Heiser



Council Member
District 3
Miguel Zuniga, Ph.D



Council Member
District 5
Marc McKinney

A message from our Mayor

Travis Mitchell

This past year, the City Council has worked diligently to set a clear vision for Kyle's future—one rooted in stewardship of your hard-earned tax dollars and focused on projects that directly enhance your quality of life.

Together with our dedicated city staff, we are committed to building a community that reflects your priorities, strengthens our neighborhoods, and prepares Kyle for the opportunities ahead. Thank you for your trust and partnership.



Excellent and Accountable City Government

Kyle is committed to building an innovative, transparent, and high-performing government that meets community needs with excellence. This year, we launched a redesigned City website, a dedicated news site at KyleTXNews.com, an OpenGov transparency portal, and Kyle 3-1-1, a one-stop shop for City requests.

Website Redesign

The City of Kyle is excited to announce the launch of its newly redesigned website, **CityofKyle.gov**, going live October 22, 2025 at 12 p.m CST. The updated site features a modern design, simplified navigation, and new tools that make it easier than ever for residents to access City services and information on any device.

As part of the redesign, the City's Communications team prioritized full ADA compliance, streamlined the navigation system, and enhanced the mobile browsing experience to better serve the community.

Kyle TX News

In July, the City of Kyle launched Kyle TX News, a digital platform designed to keep pace with the City of Kyle's rapid growth by offering residents clear, detailed updates directly from the professionals who serve the community.

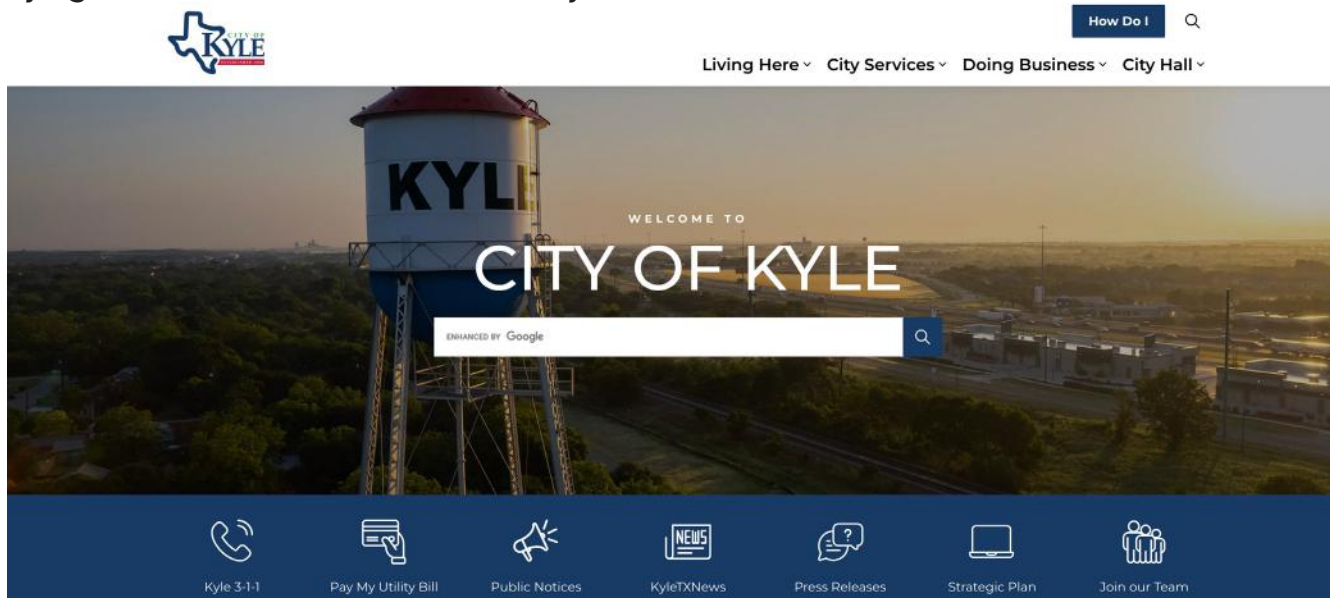
We invite you to explore the site at [KyleTXNews.com](https://kyletxnews.com), browse topics that interest you, and return often. As Kyle continues to grow, so will this platform, helping ensure that everyone has a clear, trusted source for staying connected to the heart of our city.

Launch of OpenGov Transparency Portal

As part of our commitment to transparency, the City of Kyle has launched a new OpenGov Transparency Portal, giving residents direct access to information on City projects, initiatives, and budgets—from planning to completion.

The portal also features an interactive breakdown of the City's Strategic Plan, showing the goals that guide our decision-making and providing real-time progress updates through user-friendly dashboards.

In addition, the new OpenGov Budget Book centralizes financial information, allowing residents to clearly see how funds are allocated across departments, programs, and community priorities.



Kyle 3-1-1

We launched the Kyle 3-1-1 service on March 11, 2025, making it easy to report non-emergency issues and submit service requests.



24,550

 Calls Answered Since Launch

There are many ways to put in service requests!

Here's how people have been using Kyle 3-1-1:

Phone: 50%

3-1-1 Website: 31%

3-1-1 Mobile App: 16%

Customer Service Window (In Person): 2%

Customer Service Drive-Thru (In Person): 1%



1,829

 Total Service Requests Received

Top 10 Service Requests:

General Code Concern

Water Leak (Meter)

High Grass/Weeds

Contact Us

Water Leak (Non-Meter)

Pothole and Minor Street Repairs

Street Light Concern (Illumination)

Tree Limbs or Debris on Street

Traffic Sign Concern

Water Payment or Billing Inquiry

Want to give it a try?



Call



Click



Connect

Scan to download the app!



Sustainable and Resilient Infrastructure

Kyle is investing in sustainable, resilient infrastructure, maintaining streets, sidewalks, and drainage systems while proactively expanding our water and wastewater systems. This year, the city expanded its water supply, updated to smart water meters across the city, advanced the Sidewalk Master Plan, and is improving and expanding our transportation network through the 2022 Road Bond Program and pavement management initiatives.

With the approval of our one and five-year Capital Improvements Plan (CIP) we have a variety of improvements planned and in the works around Kyle.

\$460.4M

Planned CIP Spending in
Fiscal Year 2025 -2026

\$1.27B

Five-Year CIP Spending Planned



We have approximately **\$700M** planned for **48** water and wastewater infrastructure improvement projects over the next **5 years**.

Water and Wastewater Improvements Completed

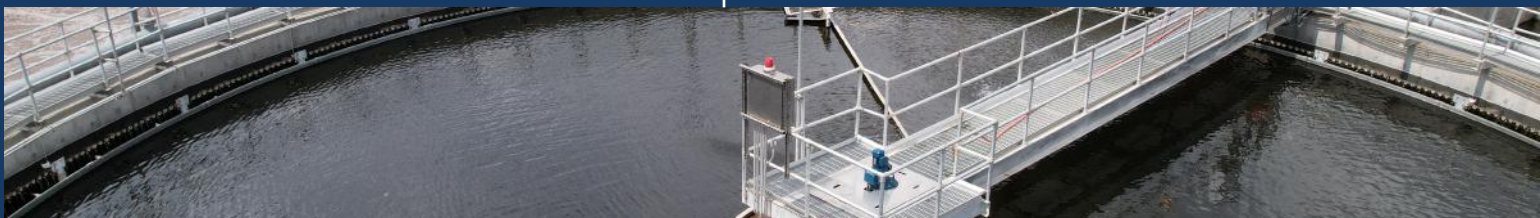
Water Master Plan Adopted

The city adopted the Water Master Plan in April 2025, which evaluates the city's current water sources and provides a strategic framework for acquiring additional water, managing the current water supply, and recommending system improvements to meet the demands of current residents and future growth. It is designed to guide the city's water planning efforts for the next 50 years, ensuring a sustainable and reliable water supply through capital improvements and system optimization.

New Water Sources Online

The city completed the FM 1626 Take Point in late April 2025 and Alliance Water Phase 1B came online in June 2025 and the Green Valley SUD agreement in March of 2025. Together, these efforts increased the city's total water supply by **2.37 million gallons per day** (MGDs) or approximately 37%.

Increased
Total Water
Supply By
37%



Systemwide Water and Wastewater Improvements Underway

SCADA System Implementation

We are deploying a new Supervisory Control and Data Acquisition (SCADA) system to enable remote monitoring and control of critical water and wastewater infrastructure. This enhances operational oversight and responsiveness for essential utility systems.

Generator Docking Stations

We're installing docking stations to support rapid deployment of portable generators during unexpected power outages. This provides increased system resilience at key water and wastewater sites. \$1.32 Million in federal grants has been awarded to the City of Kyle to support this critical utility infrastructure.

Automated Meter Integration (AMI) System

We're deploying smart meters citywide for modern water usage tracking. A customer portal will be live by early 2026. Improved leak detection, billing accuracy, and reduced manual labor are all benefits of this deployment.

Wastewater Treatment Plant Expansion

Our growing community means more wastewater we need to treat. We are working to increase treatment capacity to 6 million gallons per day (MGD) by August 2026 & 9 MGD by August 2028. Additionally, we're installing a masonry wall and Beautification Plan with landscaping buffers as well as an access road to eliminate the need for large trucks on residential roads.

New Water Supply Planning Strategies

As part of its long-term planning efforts, the City of Kyle is actively exploring innovative strategies to enhance water reliability and sustainability. These initiatives are designed to complement the City's existing water portfolio and support future growth. Key Strategies Include:

Aquifer Storage and Recovery will let Kyle pump surplus treated water into the Trinity Aquifer during low-demand months and recover it during drought or summer peaks; field testing starts in 2026, with about 1 MGD online by 2030 and room to double that later.

GBRA WaterSECURE Partnership Will bring up to 10 MGD of additional water supply by 2035.

Indirect/Direct Potable Re-use adding 3 MGD to Kyle by 2036, expand to 6 MGD in 2041.



Pavement Management Program

In the past year the city resurfaced, rehabilitated, and reconstructed approximately 39 lane miles, holding our roads at an average of 82.5 in the Pavement Condition Index (PCI) which is considered satisfactory by the American Society for Testing and Materials.

The city has \$1.5M budgeted for annualized road preservation program in fiscal year 2025-2026 in order to maintain our roads.

See a pothole or a road that needs repairs? Let us know by submitting a ticket through Kyle 3-1-1!



Road Bond Project Updates

Marketplace Avenue Ribbon Cutting

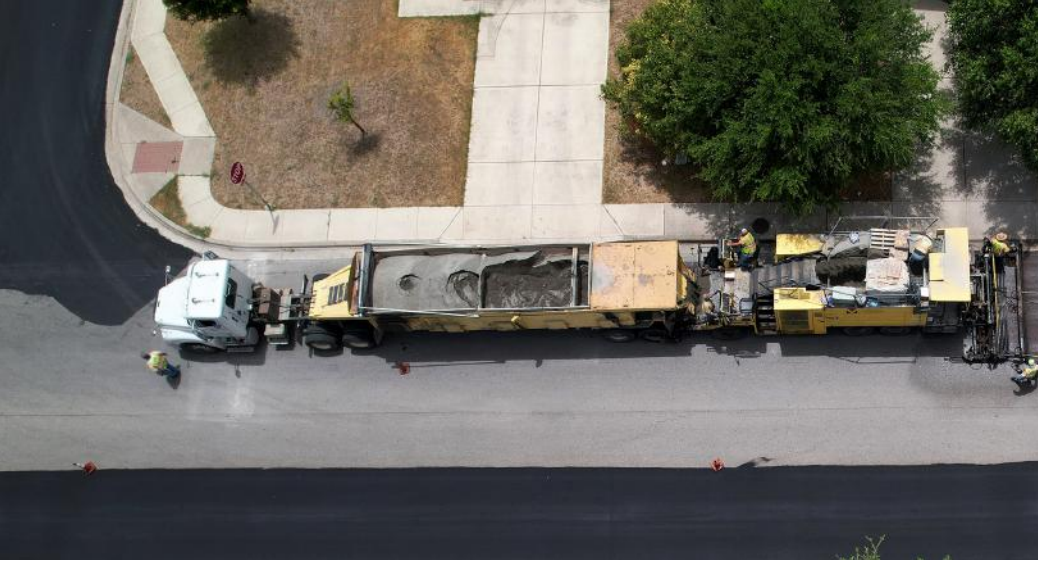
In July 2025, the City of Kyle cut the ribbon on the Marketplace Avenue Extension Project, the first of eight major road projects completed in the 2022 Kyle Road Bond Program

Kohlers Extension and Bebee Road Ground Breakings

The city broke ground on two major roadway improvement projects in July 2025—the extension of Kohlers Crossing to Seton Parkway and the Bebee Road Project—marking a significant milestone in the city's 2022 Road Bond Program. Construction is currently ongoing with the first phase being completed in 2027.

There are many more projects reaching milestones in the coming years. To see details on these upcoming projects, visit [KyleRoadBonds.com](https://kyleroadbonds.com).





We have approximately **\$359M** planned for **23** planned road and infrastructure improvement projects over the next **5 years**.

Transportation Improvements Underway

Capital Road Projects

In 2026, we have \$89M going towards a variety of road improvement projects, including:

- \$25.2M for roundabouts on Kohlers Crossing at the Cromwell, Sanders, and Benner intersections
- \$12M for roundabouts on Kohlers Crossing at the Kyle Crossing and Marketplace intersections
- \$7.1M for a railroad track overpass at Kohlers Crossing
- \$7.7M for a roundabout at Dacy Lane and Downing Way
- \$15.4M for roundabouts at Dacy Lane at the Bunton Creek and Burleson Road intersections

Sidewalk Master Plan

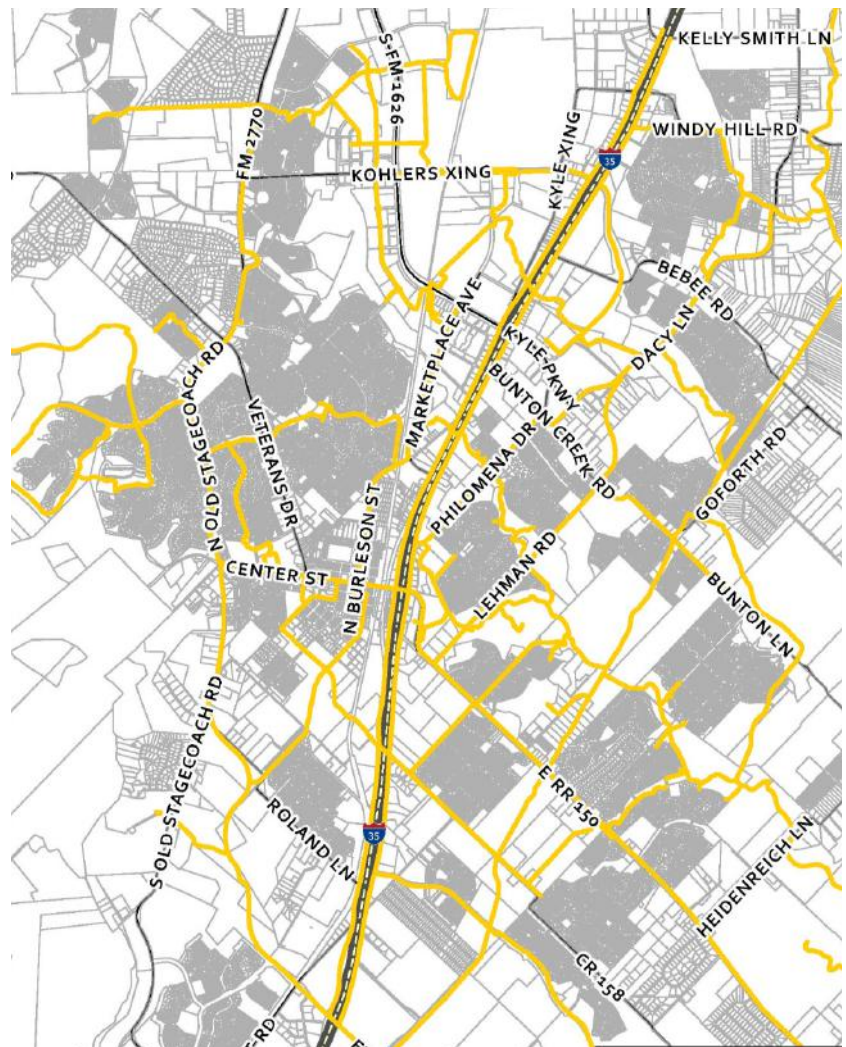
Adopted in June 2025, this plan provides a prioritized, citywide inventory and investment strategy for pedestrian connectivity. It lays out a clear schedule to close gaps, improve ADA compliance, and enhance safety – particularly around schools and transit corridors.

There is \$966,144 budgeted for sidewalk improvements and connectivity in 2026 and \$4.8M over the next 5 years.

Vybe Trail Updates

The Vybe Trail system currently has 16.07 existing miles of connected trails throughout the city. Over the next 5 years, an additional 29.28 miles of trail will be added to the system for a total of 45.35 miles of trail.

In 2026, 8.98 miles of new trails will be under construction. The yellow lines on the map below shows the Vybe Trail in its stages of development.



Safe and Welcoming Community

Kyle is building a safe and welcoming community where inclusive public spaces and strong neighborhood connections foster a sense of belonging. Supporting this vision, the city has boosted engagement with the Kyle Police Department, launched a mental health dashboard to ensure proper care for related calls, and partnered to expand wireless coverage citywide.

Increased KPD Community Engagement

As of August 2025, the Police Department has participated in 50 community outreach events, outlining their goal to increase engagement with the community they serve.

Engagements have included school safety presentations, Coffee with a Cop sessions, and participation in local festivals - demonstrating a consistent commitment to community connection and public service. By continuing these outreach events, the Kyle police department strives to be a positive force in the community and foster trust and visibility.



Open Records Response Time

City of Kyle responds to open records requests in an average of 4.03 days, staying well within our 10-day target. This reflects strong performance in transparency and responsiveness to our residents and is one of the ways we try to build trust in our community.

Outdoor Warning System Update

The City of Kyle is taking important steps to enhance public safety with the development of a citywide Outdoor Warning System. This system will provide audible alerts during severe weather and other emergencies, adding another layer of protection for our community.

Following a Request for Qualifications in May 2024, City Council awarded a design services contract to Mission Critical Partners, LLC (MCP) in August 2024. Since then, MCP has worked with City staff to evaluate needs and develop a detailed plan for implementation.

The proposed system will include omni-directional sirens mounted on 60-foot poles, integrated with national alert systems to provide broad, redundant coverage across the city. Phase I is expected to feature 7-9 strategically placed siren sites on city-owned property, with estimated costs of \$50,000-\$75,000 per site. MCP submitted its final report in August 2025, and the City anticipates publishing a Request for Proposals (RFP) for the construction in late 2025, with Phase I construction beginning in early 2026.

KPD Participated In
50
Community Outreach Events



5.48

Minutes: Average Response Time for Emergencies

We strive to ensure that the average response time for priority one calls (e.g., emergencies, life-threatening situations) is under 10 minutes, with continuous efforts to improve efficiency.

16

Mental Health Providers and Organizations We Partner With

998

Confirmed Mental-Health Related Calls in 2025

60

Crisis Interventions Provided

Mental Health Dashboard

A new Mental Health Dashboard was created in 2025 to analyze all calls and ensure people are receiving the right care when there is a Mental Health related concern.

It makes sure the appropriate response is taken when receiving calls including crisis intervention, conducting mental health assessments, providing supportive guidance, and ensuring ongoing care for individuals experiencing a crisis.

In addition, the City of Kyle is actively partnered with 16 mental health providers and organizations, including Ascension Seton Hays, Hill Country MHDD, VA Waco, and Hays-Caldwell Women's Shelter. These partnerships strengthen access to behavioral health services and provide critical support for residents in need.

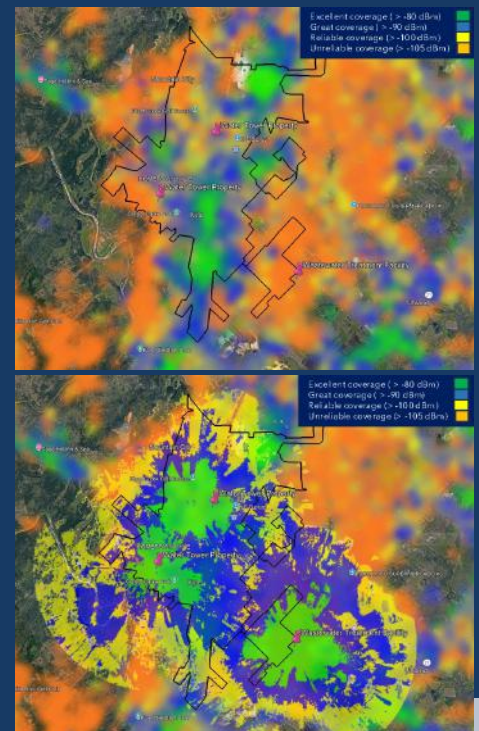


Wireless Telecommunications Facilities

In July 2025, the Kyle City Council approved a resolution authorizing agreements with Diamond Towers V LLC to construct wireless telecommunications towers on three City-owned properties: FM 1626 Water Tank (5155 S. FM 1626), Dacy Lane Water Tank (1401 Dacy Rd.), and the Kyle Wastewater Treatment Plant (941 New Bridge Dr.).

Diamond Towers has secured interest from major national carriers—including AT&T, Verizon, T-Mobile, and Boost Mobile—to build and operate the towers. These new installations are designed to address documented coverage gaps, enhancing cellular service capacity and reliability for Kyle's growing population of roughly 66,000 residents and businesses.

The City continues to explore additional locations for future cell towers to support its rapid growth. By strategically investing in telecommunications infrastructure, Kyle is ensuring that residents, businesses, and visitors have reliable connectivity now and into the future.



Vibrant and Fun Destination

Kyle is becoming a vibrant destination where culture, entertainment, and innovation thrive. Through diverse events, lively public spaces, and growing business opportunities, the city attracts visitors, showcases local talent, and enriches residents' quality of life. Supporting this vision, Kyle is investing in parks, community facilities, and the Kyle Public Library, including the new Mobile Library and expanded resources through state library accreditation.

Facilities and Parks:

Republic Drive Facility

Ribbon Cutting held in July 2025. Renovated and relocated Parks & Recreation operations to the new Republic Drive hub, centralizing services and improving coordination.

1500 Dacy Lane Facility Design

This design includes 6 multi-purpose rooms with retractable walls, allowing for flexible configurations—including a single open ballroom capable of accommodating up to 300 people. Construction is slated to begin in September 2025, with completion expected by January 2026.

Lake Kensington Park

In August 2025, the City of Kyle launched the Master Plan process for Lake Kensington Nature Park, a newly acquired 115-acre property. Centered around a 23-acre reservoir, the park will balance conservation, recreation, and community connection—ensuring this natural treasure becomes a vital cornerstone for Kyle's future.

Steeplechase and Waterleaf Playgrounds

In 2025, the City of Kyle advanced major park upgrades, reinforcing its commitment to accessibility, inclusivity, and community-driven planning. Steeplechase Park unveiled a new modern-themed playground in August 2025 designed with inclusive features for children of all abilities. In September 2025, construction began at Waterleaf Park on a resident-chosen, nature-themed playground, set to open in fall 2025. With upgraded surfacing, shade, communication boards, a zip line, and seating, Waterleaf's reimagined space will offer families a truly engaging destination.

\$96M

**In Planned
Improvements For
the Next 5 Years**

\$30.3M

In 2026 Projects

193,367
lbs. of Litter Removed

28
**Park and Capital
Projects Planned
for 2025**

241
**Miles of Trails
Serviced**

9,492
Acres Mowed



Mobile Library

The Kyle Public Library celebrated the ribbon-cutting of its Mobile Library in May 2025. This innovative service brings library resources and programs directly to the community, reaching neighborhoods, schools, and events across the city. Designed to ensure access for all residents—regardless of location, mobility, or other barriers—the Mobile Library offers books, digital resources, and interactive programming for all ages.

Kyle Public Library Earns State Accreditation

The Kyle Public Library has officially received notification from the Texas State Library and Archives Commission that it has met all accreditation criteria for State Fiscal Year 2026, covering September 1, 2025, through August 31, 2026.

State accreditation is awarded to libraries that meet rigorous standards in areas including collection size, budget, facility, and staffing. Achieving this recognition demonstrates the library's commitment to providing high-quality services and resources to the community.

With accreditation, the Kyle Public Library can fully participate in TexShare programs, including the TexShare card, which allows residents to access participating library collections across Texas, and TexShare databases, providing a wealth of digital research and learning tools. Accreditation also enables the library to qualify for state-funded grant opportunities, supporting future initiatives and programs. This achievement reflects the dedication of library staff and the city's ongoing investment in fostering an informed, engaged, and connected community.



196,968

**Books Circulated This Year,
an Increase of**

25% Over 2024



The Library Gained

3,011 New Members

**In 2025, bringing the total
number of active members to**

13,463

79,122

**Total Library Visitors in 2025,
an Annual Increase of**

6.7%



Thriving and Prosperous Economy

Kyle is shaping its future as Hays County's economic powerhouse—an innovative, business-friendly city where workforce development, emerging technologies, and sustainable growth drive prosperity. To support this vision, the city is investing in downtown, and fostering quality developments that bring jobs, retail, dining, and entertainment opportunities to the community.

Downtown Redevelopment

\$23.8M

**Invested in Downtown
since 2003**

\$1.5M

Planned Annually

Downtown Planning

During the council visioning workshop in Spring 2025, staff presented redevelopment opportunities on a block by block basis which provided guidance for future investment and planning efforts for Downtown.

Short Term Improvements

- **Beautification and Landscaping**
linear park and Center Street entry way improvements - to be brought before council Fall 2025.
- **Krug Center and Mary Kyle Hartson Park improvements**
Final recommendations expected late 2025.

Long Term Improvements

- **Downtown Parking Solutions**
Assembling properties to build a parking solution to support broader downtown area improvements.
- Engaging with development partners to transform key properties into vibrant mixed-use destinations featuring retail, office, and residential components.
- Expansion and redevelopment of City Hall and municipal offices.



Kyle Park District

A 100-acre mixed-use retail and residential destination located at I-35 and Bebee Road. Represents a private investment of \$250 million in the city of Kyle, generating \$2.5 million in sales taxes and \$1 million in property taxes. Groundbreaking to take place in Fall of 2025.



Brick and Mortar District

The city has key infrastructure investments underway at the Brick and Mortar District. Three major retail roads Avenue A, Heroes Memorial Drive, and the extension of Cromwell, are on track for completion by late fall 2025.

Design work is also advancing on three roundabouts at Benner, Cromwell, and Sanders to improve mobility and traffic flow throughout the district while increasing safety for drivers and pedestrians in the area.

But wait, there's more!

Sprouts

Ribbon Cutting was held on October 10, 2025 - is joining more developments on the intersection of FM 1626 and Kohlers Crossing, bringing even more to the area.

Nitro Swim

Ribbon Cutting held on May 16, 2025

Plum Creek Technology Park

Groundbreaking held on May 29, 2025

Public Private Partnership Development

Issued Requests for Proposals (RFPs) for several transformative projects, including:

- A restaurant at Heroes Memorial Park
- A hotel within the Lake Park District
- An office development in the Brick and Mortar District



Sportsplex

Council recently adopted the outdoor site master plan for a regional sports complex. The plan supports a recreation-forward site design that emphasizes high-intensity athletic uses and tournament-ready facilities, that support a strong regional draw and is aligned with the City's economic development goals.

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Resources, Info, and Services

Stay Informed With Kyle TX News

Kyle TX News is a digital platform designed to keep pace with the City of Kyle's rapid growth by offering residents clear, detailed updates directly from the professionals who serve the community.

Our goal is to empower residents with the knowledge needed to feel informed, confident, and connected to the city they live in.

We invite you to explore the site at KyleTXNews.com, browse topics that interest you, and return often. As Kyle continues to grow, so will this platform, helping ensure that everyone has a clear, trusted source for staying connected to the heart of our city.

Find Detailed Info on Our New Transparency Page!

The City of Kyle is committed to transparency and open government. We want our residents to know exactly what is happening in their city. From what projects are underway and how much they cost, to what goals we're working toward and when things will be completed, so everyone stays informed, involved and empowered.

Highlights include:

- An interactive Strategic Plan, tracking over 90 goals with real-time updates.
- Individual department pages with details on current work (pothole repair and response rates), departmental goals (responding to potholes requests within 48 hours), and individual budget breakdowns, including real-time spending (amount of money set aside and spent on street repair maintenance).
- A Capital Improvement Project (CIP) tracker offering detailed timelines, funding, and design updates for infrastructure projects.
- An interactive digital budget book to further improve accessibility. Built for residents, city staff and leadership, and community partners, the Open Data & Transparency Portal is now live and accessible to the public.

Scan the QR code for info!



Need a Ride?

Uber anywhere in town for \$3.14 with the Kyle Uber \$3.14 program! We also offer one round-trip from Kyle to the Austin Veterans Administration, 7901 Metropolis Dr., for \$3.14, as well as two one-way trips to and from Austin-Bergstrom International Airport per person, per month for 50% of the ride cost. Riders who require a Wheelchair Accessible Vehicle can request a ride by calling the MT Connect call center at 210-227-1900, and dial option 4.

Conditions apply, scan the QR code below for details.



City Service Simplified

Kyle 3-1-1 is your one-stop contact for non-emergency city services. Whether you need to report a pothole, request utility connection, or get information about local events or city services, 3-1-1 is here for you!

How It Works:

1. Dial 3-1-1, visit Kyle311.com, or download the mobile app.
2. Report issues, ask questions, make requests, and more.
3. Get fast, helpful responses from the City of Kyle!

Kyle 3-1-1 can help with city service inquiries, sidewalk or road repairs, noise complaints, traffic signal issues, reporting a pothole, pay or ask about your utility bill, litter or graffiti, and more!



Call



Click



Connect



Scan to download the app!

Check us out on our Socials! @CityofKyleTX

