



# CORAL I & CORAL II

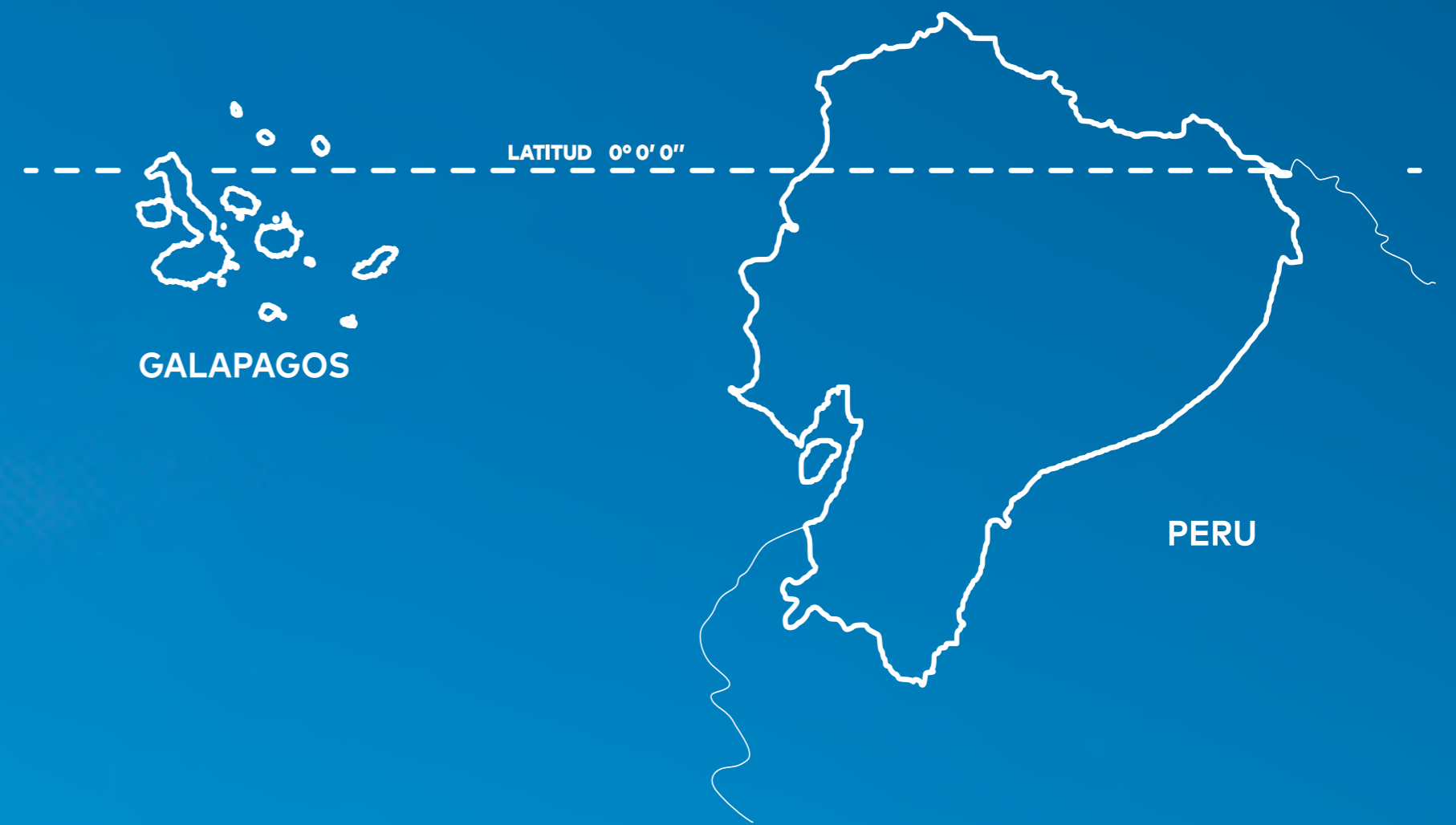
Expedition Yachts



[gogalapagos.com](https://gogalapagos.com)

## WHERE IS GALAPAGOS?

Located approximately 1,000 kilometers off the coast of Ecuador in the Pacific Ocean, the Galapagos Islands sit along the Equator, a unique archipelago brimming with rugged landscapes and diverse ecosystems. These volcanic islands rise from the ocean in a mesmerizing collection of isolated landforms, each with its own distinct character and natural wonders.



# DISCOVER



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CORAL I - DECKPLAN 6

CORAL I - CABINS 12

CORAL II - DECKPLAN 16

CORAL II - CABINS 22

ITINERARIES 26

2026 RATES 34

GENERAL CONDITIONS 38



ECUADOR



The Coral I and Coral II are charming sister yachts, thoughtfully designed to provide a comfortable and intimate expedition experience. Spread across three decks, they feature inviting social areas, both indoors and outdoors, allowing you to enjoy the Galapagos at your own pace.

With capacities for 36 and 20 guests respectively, these yachts offer open deck spaces complete with a Jacuzzi, perfect for relaxation as you cruise the islands. The interiors exude the ambiance of a private yacht, blending elegance with coziness.

The onboard restaurant delights guests with a fusion of Ecuadorian and international cuisine, including a memorable BBQ dinner on the open-air Moon Deck. Ideal for charter groups, the Coral I and Coral II promise an unparalleled balance of adventure, comfort, and personalized service.



## TIME TO RELAX AND ENJOY

Unwind in the onboard Jacuzzi of the Coral I & II and savor the exceptional service provided throughout your journey. The open deck areas bring you closer to the stunning surroundings, offering opportunities for unforgettable encounters with the local wildlife.

These intimate yachts combine the comfort of small-scale cruising with thoughtful design. Enjoy easy access at the embarkation area, cozy spaces on every deck, and ample social areas ideal for relaxation, connection, and discovery.



# CORAL I

## DECKPLAN

36 guests - 18 seaview cabins

Single, double & triple accommodation / connected cabins.

## SOCIAL AREAS

### Moon Deck

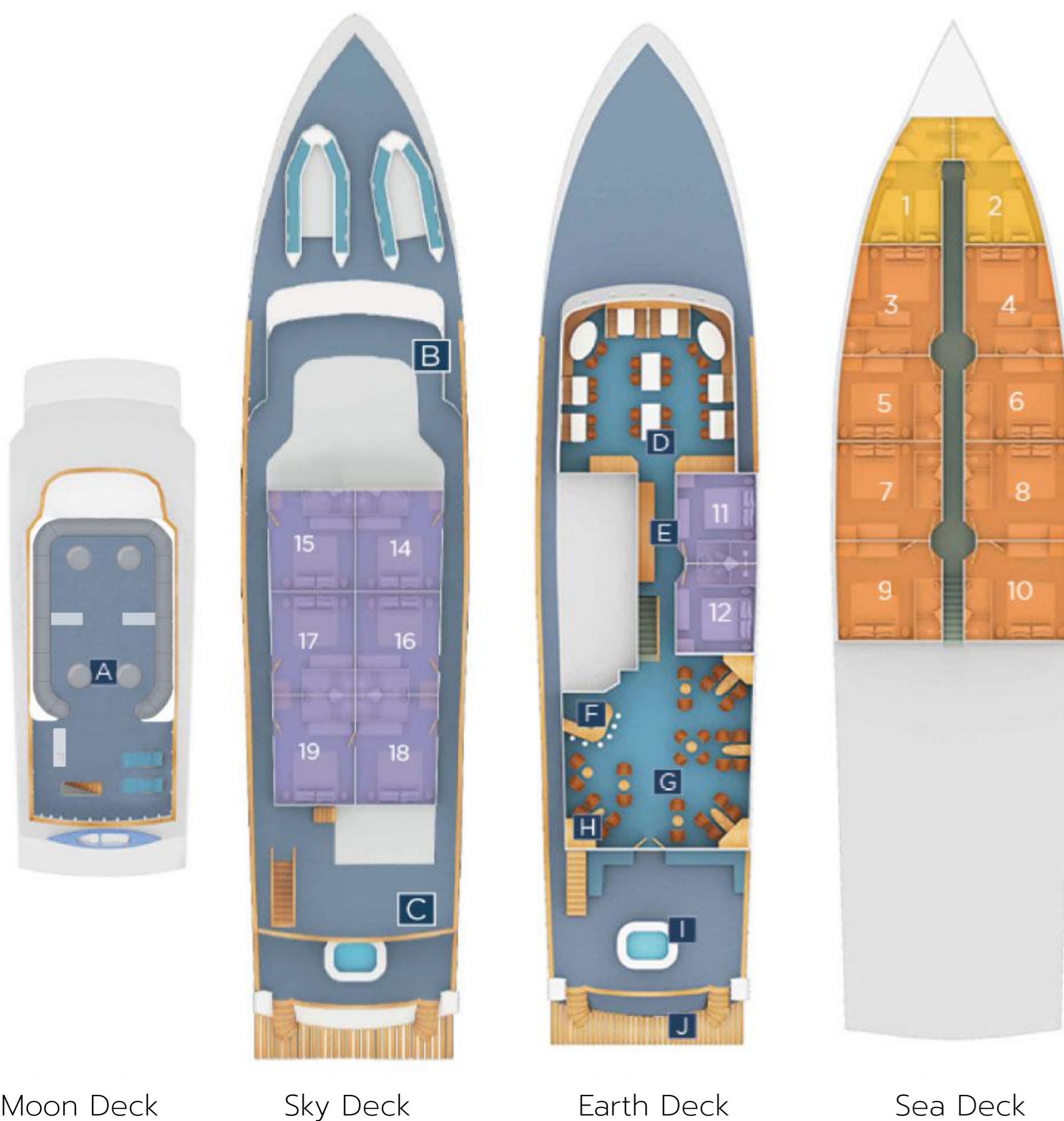
- A** Panorama Lounge
- Stargazing Area

### Sky Deck

- B** Dolphin Observation Deck
- C** Roofed Terrace

### Earth Deck

- D** Restaurant
- E** Boutique
- F** Bar
- G** Lounge
- H** Library
- I** Jacuzzi
- J** Embarkation Area



Moon Deck

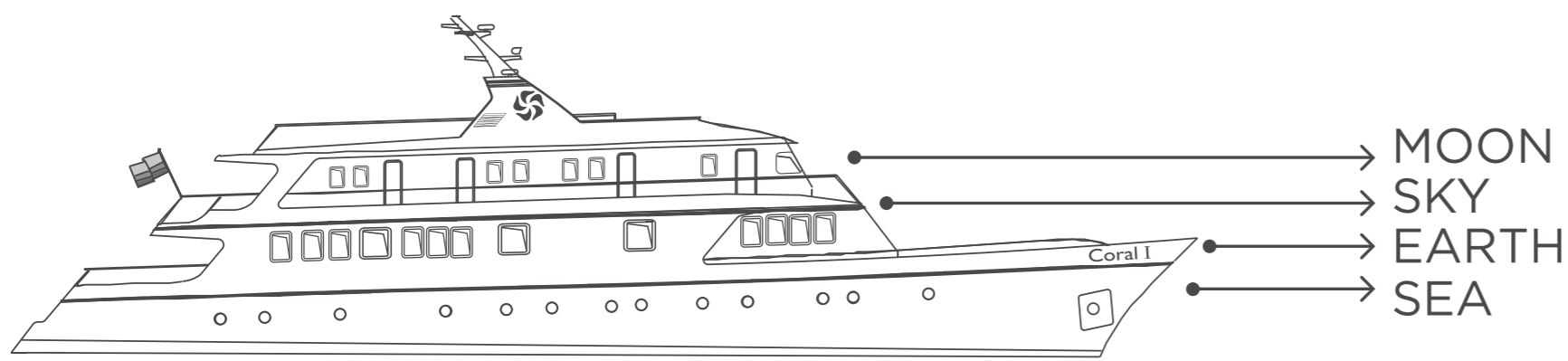
Sky Deck

Earth Deck

Sea Deck

## CABIN CATEGORIES

- Junior
- Standard Plus
- Standard



### CABIN CATEGORIES:

- Junior
- Standard Plus
- Standard

### CABIN INFORMATION:

Sea view cabins with the following general features:

- Lower twin or matrimonial beds
- Private bathroom
- Safe-deposit box
- Air conditioning
- Phone service for internal calls

Total cabins: 18

Max. capacity: 36 passengers - double accommodation / connected cabins.

Cabin No.	Cabin Category	Triple accomm.	Deck	Cabin Area: with WC	
				m <sup>2</sup> approx.	ft <sup>2</sup> approx.
1	Standard		Sea	8,8	94
2	Standard			8,8	94
3	Standard Plus			12	129
4	Standard Plus			12	129
5	Standard Plus			11	118
6	Standard Plus			11	118
7	Standard Plus	o	Earth	12	129
8	Standard Plus	o		12	129
9	Standard Plus			12	129
10	Standard Plus			12	129
11	Junior		Earth	11	118
12	Junior			11	118
14	Junior	•	Sky	12	129
15	Junior	•		12	129
16	Junior			12	129
17	Junior			12	129
18	Junior			12	129
19	Junior			12	129

o child sofa bed

• sofa bed

### TECHNICAL SPECIFICATIONS:

- Length:** 131 ft (40 m)
- Wide:** 28 ft (8.5 m)
- Decks:** 4
- Made in:** Germany
- Rebuilt:** 2004
- Refurbished in:** Agosto 2024
- Guest Capacity:** 36
- Crew:** 11

- Speed:** 12 knots
- Cruise speed:** 10 knots
- Guides:** 3 multilingual naturalists
- Life Rafts:** 4 for 25 pax each
- Dinghies:** 2 for 20 pax each
- Kayaks:** 2 doubles, 1 single
- Safety:** ISM, SMC, ISSC, IOPP, DOC
- Electricity:** 110v



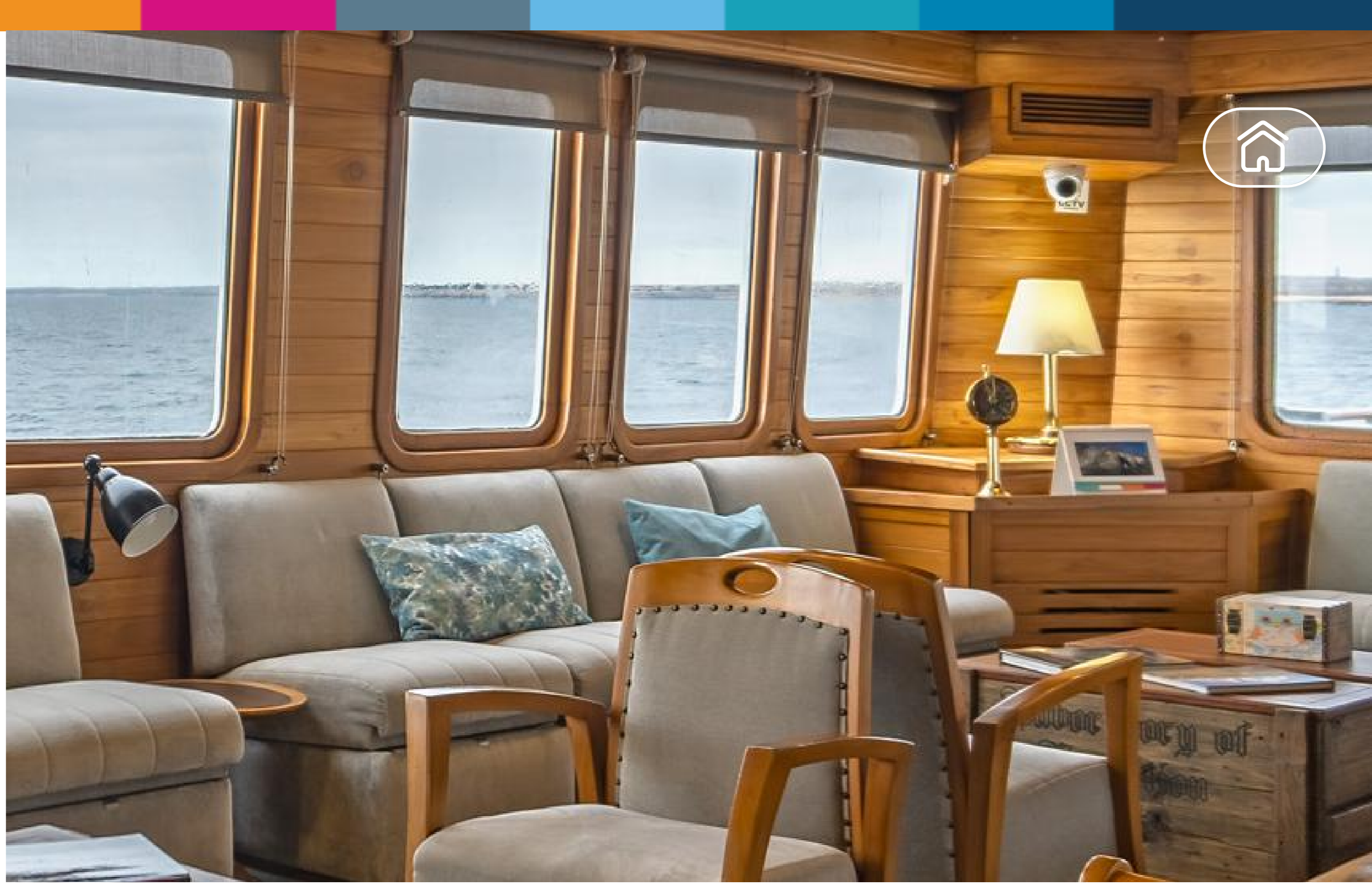
[gogalapagos.com](http://gogalapagos.com)



Bar



[gogalapagos.com](https://gogalapagos.com)



## CHARMING JOURNEYS ABOARD CORAL I

Discover intimate spaces and a beautifully designed interior that exudes warmth and elegance, creating a cozy atmosphere perfect for relaxation. Every detail invites you to unwind and fully immerse yourself in the breathtaking beauty of the Galapagos Islands.



Lounge



Restaurant





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CORAL I

CABINS

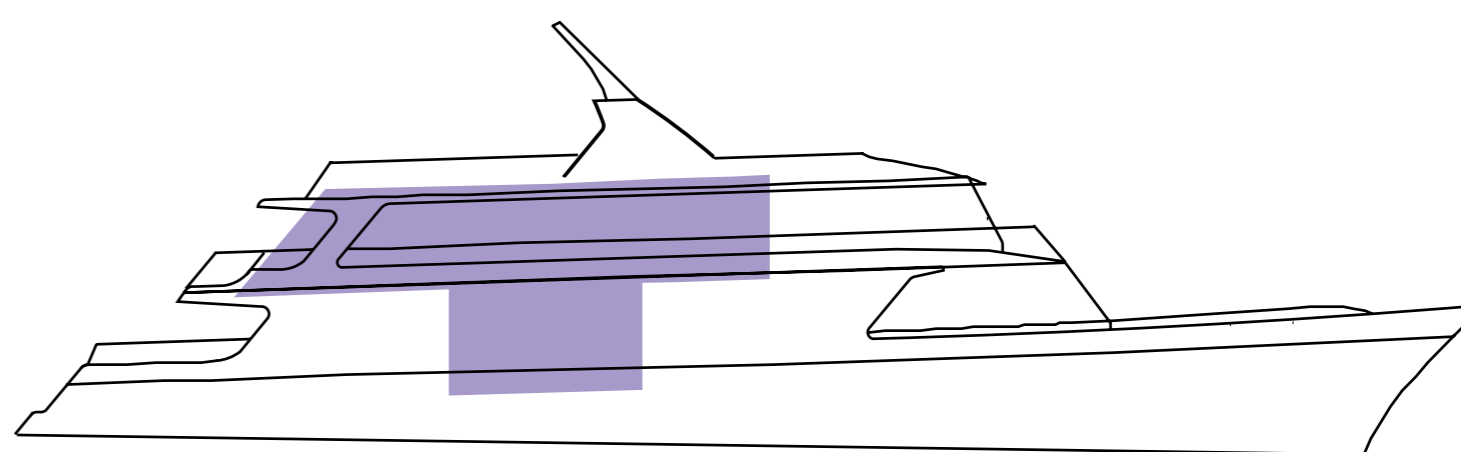


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## JUNIOR CABIN

- 8 cabins on the Earth & Sky Decks.
- Double & Triple options.
- 2 picture windows per cabin.
- Water containers & crossbody bag as souvenirs.
- Average Area 12m<sup>2</sup> / 128 ft<sup>2</sup>.



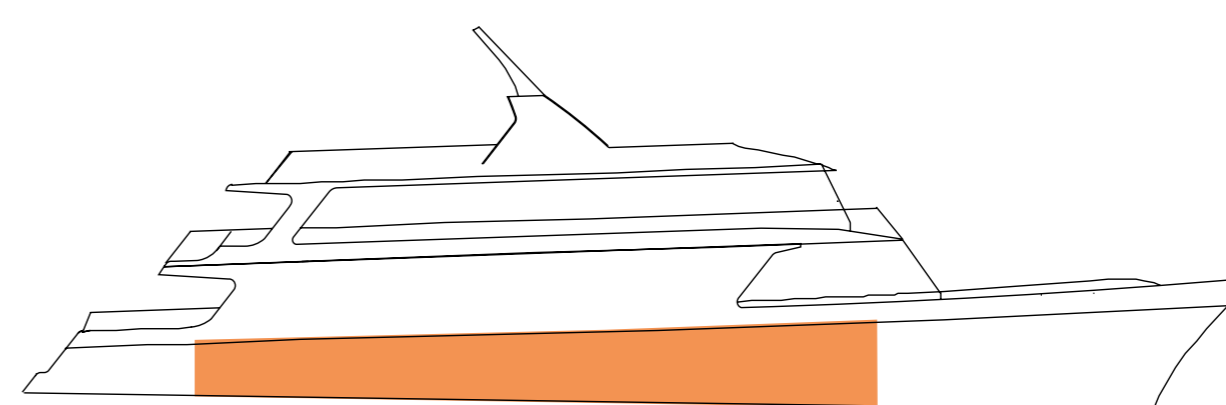


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## STANDARD PLUS

- 8 cabins on the Sea Deck.
- Single & double options.
- 2 portholes per cabin.
- Water containers & crossbody bag as souvenirs.
- Average Area: 11 m<sup>2</sup> / 118 ft<sup>2</sup>.



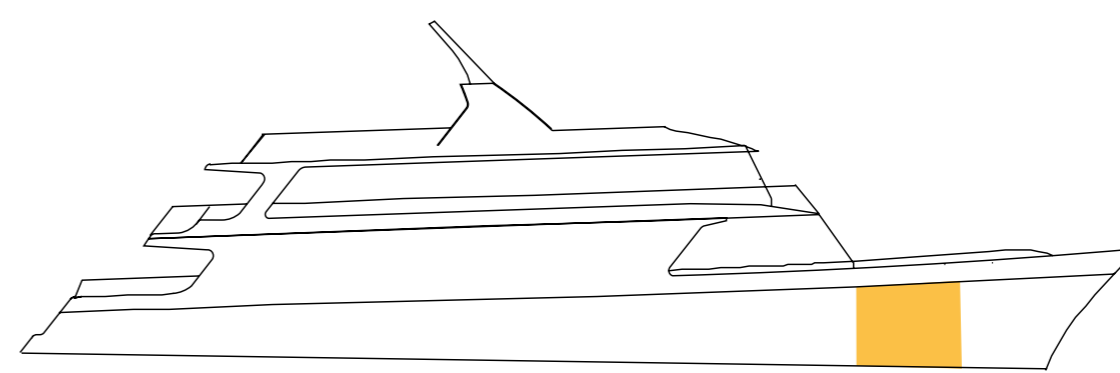


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## ■ STANDARD

- 2 cabins on the Sea Deck.
- Double, Twin & single options.
- 2 portholes per cabin.
- Water containers & crossbody bag as souvenirs.
- Average Area: 9 m<sup>2</sup> / 96 ft<sup>2</sup>.

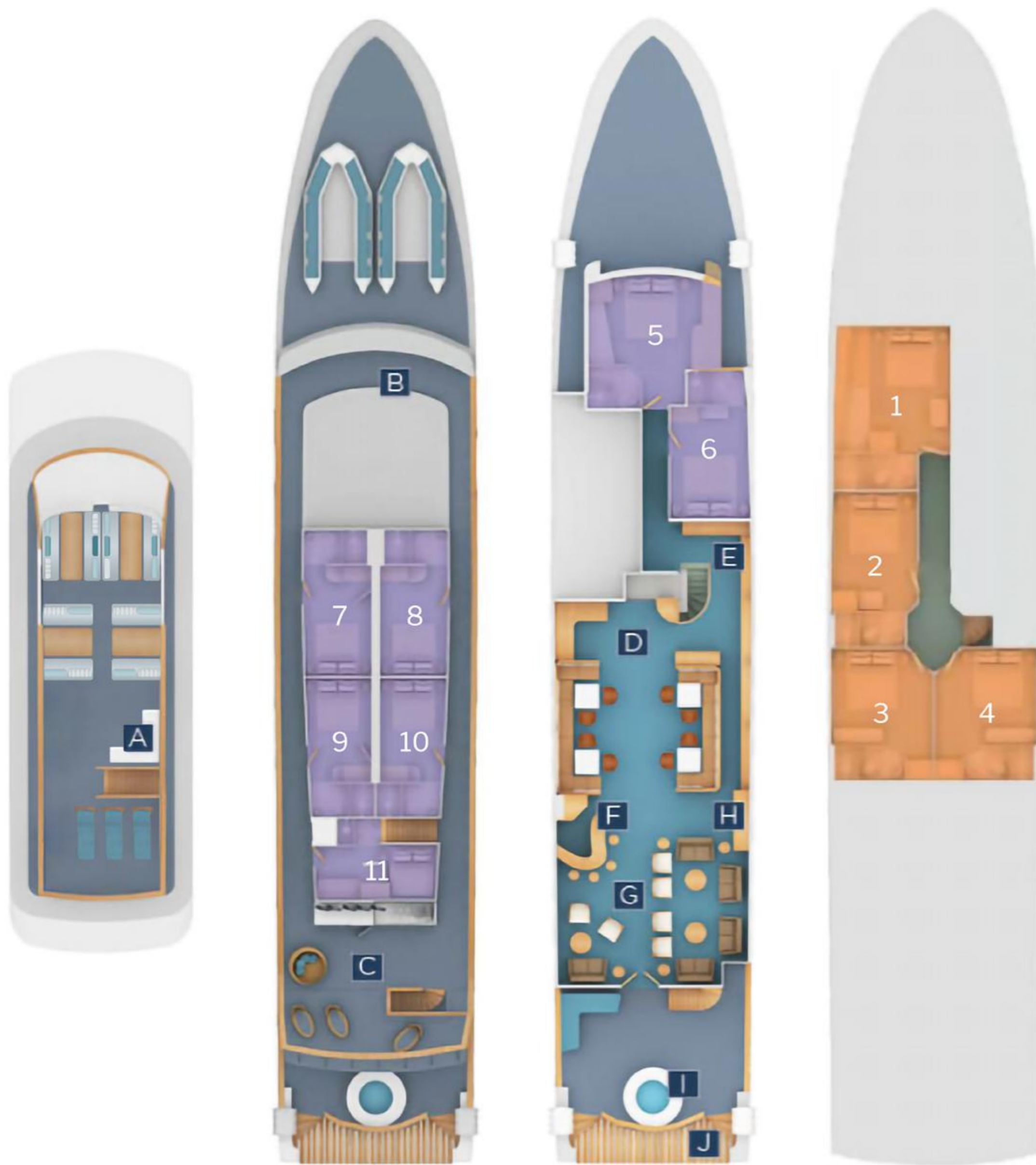




# CORAL II

## Deckplan

20 guests - 11 seaview cabins  
Single, double & triple accommodation / connected cabins.



Moon Deck

Sky Deck

Earth Deck

Sea Deck

## SOCIAL AREAS

### Moon Deck

- A** Sun & Shadow Terrace
- A** Al Fresco Restaurant
- A** Stargazing Area

### Sky Deck

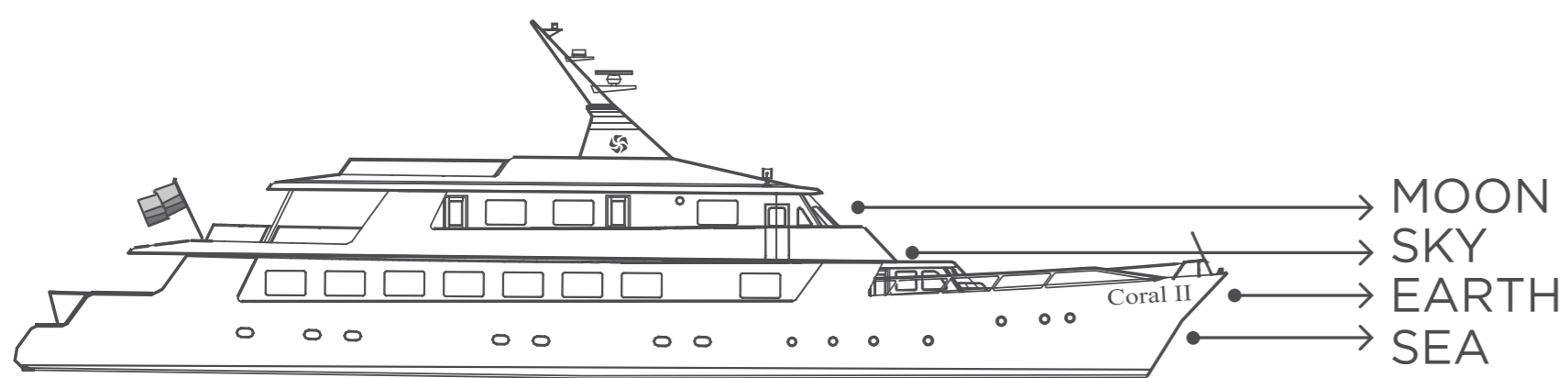
- B** Dolphin Observation Deck
- C** Roofed Terrace

### Earth Deck

- D** Restaurant
- E** Boutique
- F** Bar
- G** Lounge
- H** Library
- I** Jacuzzi
- J** Embarkation Area

## CABIN CATEGORIES

■ Junior   ■ Standard Plus



## CABIN CATEGORIES:

- Junior
- Standard Plus

## CABIN INFORMATION:

Sea view cabins with the following general features:

- Lower twin beds or double beds
- Private bathroom
- Safe-deposit box
- Air conditioning
- Phone service for internal calls

Total cabins: 11

Max. capacity: 20 passengers - Single, double & triple accommodation / connected cabins.

## TECHNICAL SPECIFICATIONS:

- Length:** 113 ft (34.4 m)
- Wide:** 20.80 ft (6.3 m)
- Decks:** 4
- Made in:** Holland
- Rebuilt:** 2006
- Refurbished in:** November 2023
- Guest Capacity:** 20
- Crew:** 9

- Speed:** 12 knots
- Cruise speed:** 10 knots
- Guides:** 2 multilingual naturalists
- Life Rafts:** 2 for 25 pax each  
2 for 20 pax each
- Dinghies:** 2 for 17 pax each
- Kayaks:** 2 doubles, 1 single
- Safety:** ISM, SMC, ISSC, IOPP, DOC
- Electricity:** 110v

Cabin No.	Cabin Category	Triple accomm.	Deck	Cabin Area: with WC	
				m <sup>2</sup> approx.	ft <sup>2</sup> approx.
1	Standard Plus		Sea	16	172
2	Standard Plus			12	129
3	Standard Plus			12	129
4	Standard Plus			12	129
5	Junior		Earth	14	151
6	Junior			11	118
7	Junior		Sky	10	108
8	Junior			10	108
9	Junior			10	108
10	Junior			10	108
11	Junior			10	108

○ child sofa bed

• sofa bed



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## ELEGANT ESCAPES ABOARD CORAL II

Experience the charm and sophistication of Coral II, where intimate spaces and elegant interiors create the perfect setting for relaxation. Every detail is thoughtfully designed to provide a cozy retreat, allowing you to fully immerse yourself in the wonders of the Galapagos. Let the warmth of this exceptional vessel invite you to unwind and embrace the adventure that awaits.



Lounge



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Restaurant



[gogalapagos.com](http://gogalapagos.com)



Bar





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CORAL II

CABINS

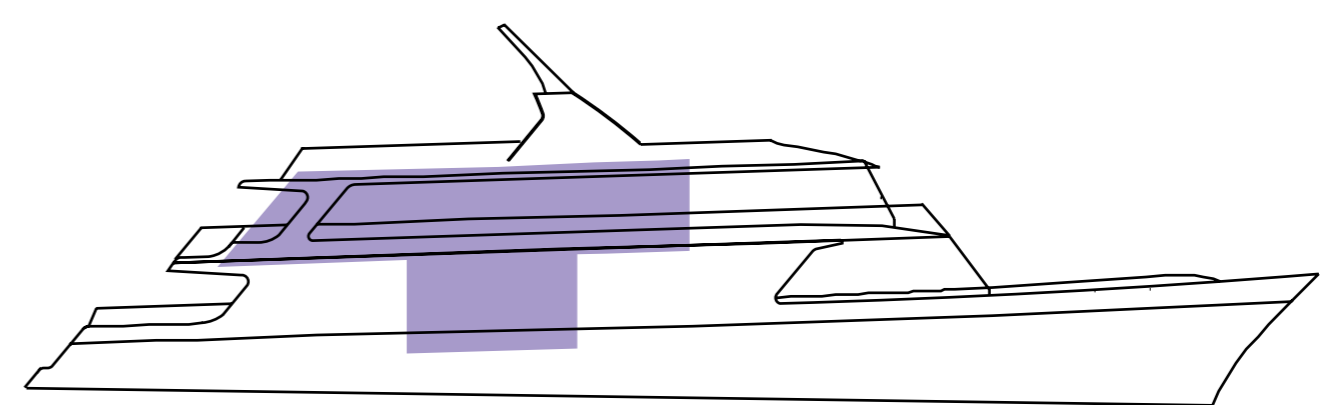


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## ■ JUNIOR CABIN

- 7 cabins on the Earth & Sky Decks.
- Double & Triple options.
- 2 picture windows per cabin.
- Water containers & crossbody bag as souvenirs.
- Average Area 12m<sup>2</sup> / 128 ft<sup>2</sup>.



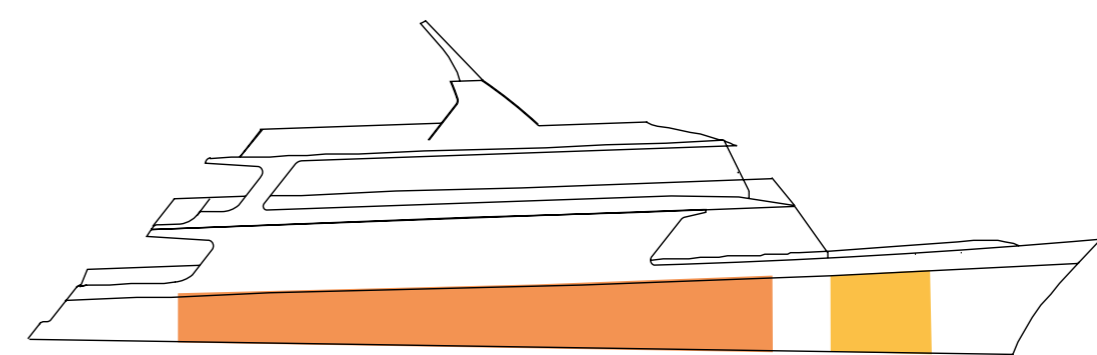


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## STANDARD PLUS

- 4 cabins on the Sea Deck.
- Matrimonial and single options.
- 2 portholes per cabin.
- Water containers & crossbody bag as souvenirs.
- Average Area: 9 m<sup>2</sup> / 96 ft<sup>2</sup>.





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### North Expedition (A)

4 days - 3 nights Sunday - Wednesday

#### Sunday

am. ✈ Baltra Airport  
pm. Punta Carrion (Santa Cruz Island)

#### Monday

am. El Barranco, Prince Philip's Steps (Genovesa Island)  
pm. Darwin Bay (Genovesa Island)

#### Tuesday

am. Rabida Island  
pm. Bartolome Island

#### Wednesday

am. Highlands Tortoise Reserve (Santa Cruz Island)  
✈ Baltra Airport

### West Expedition (B)

5 days - 4 nights Wednesday - Sunday

#### Wednesday

am. ✈ Baltra Airport  
pm. Black Turtle Cove (Santa Cruz Island)

#### Thursday

am. Punta Vicente Roca (Isabela Island)  
pm. Punta Espinosa (Fernandina Island)

#### Friday

am. Urbina Bay (Isabela Island)  
pm. Tagus Cove (Isabela Island)

#### Saturday

am. Egas Port (Santiago Island)  
pm. Sullivan Bay (Santiago Island)

#### Sunday

am. Highlands Tortoise Reserve (Santa Cruz Island)  
✈ Baltra Airport

### East Expedition (C)

4 days - 3 nights Sunday - Wednesday

#### Sunday

am. ✈ Baltra Airport  
pm. North Seymour Island

#### Monday

am. Charles Darwin Research Station (Santa Cruz Island)  
pm. Mosquera Islet

#### Tuesday

am. South Plaza Island  
pm. Santa Fe Island

#### Wednesday

am. Lobos Island  
✈ San Cristobal Airport

### South Expedition (D)

5 days - 4 nights Wednesday - Sunday

#### Wednesday

am. ✈ San Cristobal Airport  
pm. Interpretation Center & Frigatebird Hill (San Cristobal Island)

#### Thursday

am. Kicker Rock (circumnavigation) & Cerro Brujo (San Cristobal Island)  
pm. Punta Pitt (San Cristobal Island)

#### Friday

am. Punta Suarez (Española Island)  
pm. Gardner Bay (Española Island)

#### Saturday

am. Punta Cormorant or Champion Islet (Floreana Island)  
pm. Post Office (Floreana Island)

#### Sunday

am. Highlands Tortoise Reserve (Santa Cruz Island)  
✈ Baltra Airport



Land Iguana



Blue-Footed booby



Giant Tortoise



Galapagos Albatros



Sea Lion



Galapagos Frigate



Flightless Cormorant



Sea Turtle



Red-Footed Booby

Itineraries



Marine Iguana



Galapagos Penguin



Flamingo



Galapagos Pelican



Fur Seal



Darwin Finch



Nazca Booby



Galapagos Hawk



Mockingbird





# 2026

## JANUARY

M	T	W	T	F	S	S
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## FEBRUARY

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## MARCH

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## APRIL

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## MAY

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31						

## JUNE

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## JULY

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## AUGUST

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31						

## SEPTEMBER

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28	29	30				

## OCTOBER

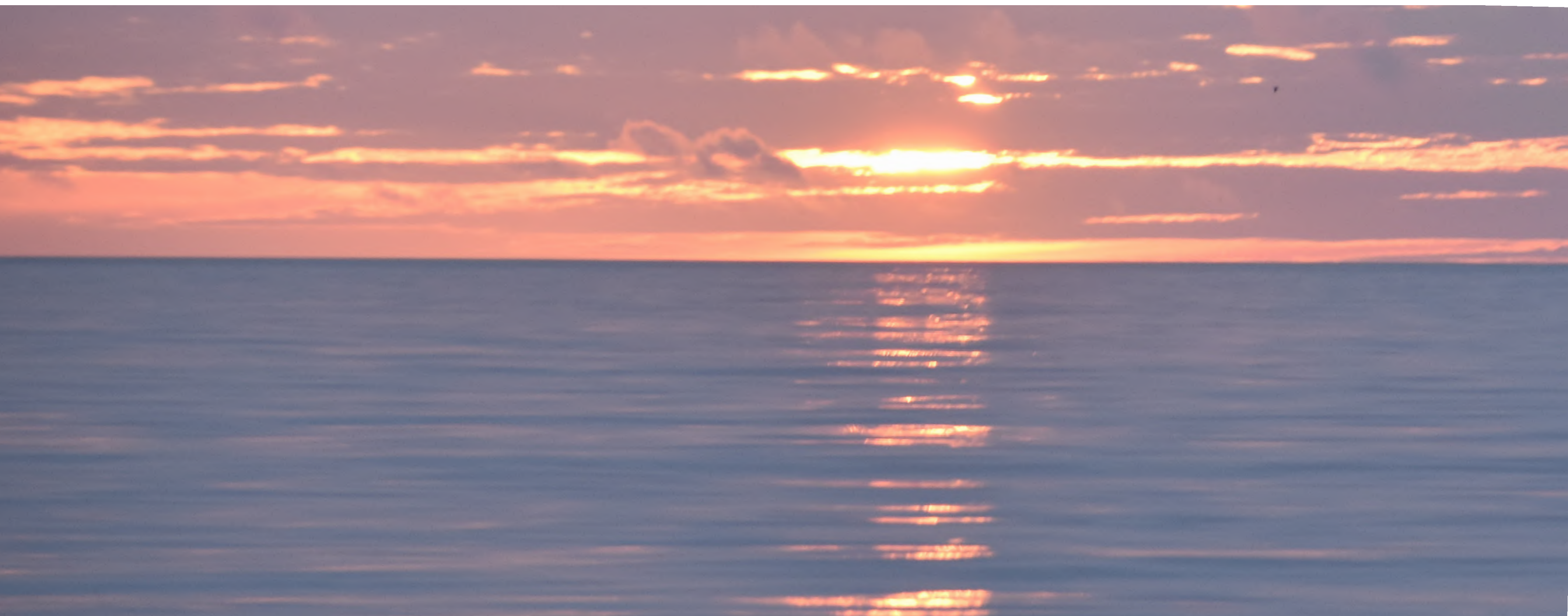
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## NOVEMBER

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## DECEMBER

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# 2027

## JANUARY

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## FEBRUARY

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## MARCH

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## APRIL

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## MAY

M	T	W	T	F	S	S
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17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## JUNE

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

## JULY

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

## AUGUST

M	T	W	T	F	S	S
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2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## SEPTEMBER

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

## OCTOBER

M	T	W	T	F	S	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## NOVEMBER

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

## DECEMBER

M	T	W	T	F	S	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		





# Expedition Highlights

## North Expedition (A)

### DAY 1

Sunday

4 days / 3 nights  
Sunday - Wednesday

#### Morning

##### Baltra Airport

Meet and greet, bus transfer to the port, check-in on board.

#### Afternoon

##### Punta Carrion

Stunning coastal cliffs, crystal-clear waters, white-tip reef sharks, vibrant reef fish, rocky outcrops teeming with life.

Type of terrain: water | Activity: Dinghy Ride

### DAY 2

Monday

#### Morning

##### El Barranco, Prince Philip's Steps (Genovesa)

Dried lava field, red-footed boobies, short-eared owl, Nazca boobies' nesting site.

Landing: dry | Type of terrain: rocky | Activity: Hiking

#### Afternoon

##### Darwin Bay (Genovesa)

Sand coral beach, swallow-tailed and lava gulls, mockingbirds, yellow-crowned night herons.

Landing: wet | Type of terrain: sandy | Activity: Hiking - dinghy ride - snorkeling - Glass-Bottom Boat

### DAY 3

Tuesday

#### Morning

##### Rabida

Incredible landscape, brown pelicans, nesting spot of seabirds, red sand beach.

Landing: wet | Type of terrain: sandy & grabble | Activity: Hiking - snorkeling - dinghy ride

#### Afternoon

##### Bartolome

Landscape, Pinnacle Rock, penguins, blue-footed boobies.

Landing: dry | Type of terrain: wooden path of 372 stairs | Activity: Hiking - snorkeling

### DAY 4

Wednesday

#### Morning

##### Highlands Tortoise Reserve (Santa Cruz)

Lush forested slopes, giant tortoises in the wild, misty climate, volcanic terrain, rich biodiversity, hidden lava tunnels.

Landing: dry | Type of terrain: flat | Activity: Hiking

##### Baltra airport

Check-out, transfer to airport.  
7-night guests Baltra' shore



# Expedition Highlights

## West Expedition (B)

5 days / 4 nights  
Wednesday - Sunday

### DAY 1 Wednesday

Morning

#### Baltra Airport

Meet and greet, bus transfer to the port, check-in on board.

Afternoon

- Black Turtle Cove (Santa Cruz Island)

Four species of mangrove, declared as a "Turtle Sanctuary".  
\*For extended cruise only

Type of terrain: water | Activity: Hiking

### DAY 2 Thursday

Morning

- Punta Vicente Roca (Isabela)

Nazca and blue-footed boobies, flightless cormorants. Remnants of ancient volcano, turquoise coves along the cliff.

Type of terrain: water | Activity: dinghy ride - snorkeling

Afternoon

- Punta Espinosa (Fernandina)

Pristine island, largest marine iguana colony, whales seasonal pahoehoe and AA lava formations, unique lava cactus.

Landing: dry | Type of terrain: rocky & lava | Activity: Hiking - snorkeling

### DAY 3 Friday

Morning

- Urbina Bay (Isabela)

Land iguanas, giant tortoises, sea birds, cormorants, 2 trails for trekking.

Landing: wet | Type of terrain: flat | Activity: trekking - snorkeling

Afternoon

- Tagus Cove (Isabela)

Calm water, pirates history, lots of seabirds: blue-footed boobies, brown noddly terns, flightless cormorant, Galapagos penguins depending on season; marine iguanas.

Landing: dry | Type of terrain: steep & lava | Activity: trekking - dinghy ride - snorkeling - kayak

### DAY 4 Saturday

Morning

- Egas Port (Santiago)

Landscape tuff cone (volcanic ash) and lava, sea lions.

Landing: wet | Type of terrain: flat & semi-rocky | Activity: Hiking - snorkeling

Afternoon

- Sullivan Bay (Santiago)

Walk on lava flows, pahoehoe, great geological place, penguins.

Landing: dry | Type of terrain: flat volcanic lava | Activity: Hiking - snorkeling / beach time

### DAY 5 Sunday

Morning

- Highlands Tortoise Reserve (Santa Cruz)

Lush forested slopes, giant tortoises in the wild, misty climate, volcanic terrain, rich biodiversity, hidden lava tunnels.

Landing: dry | Type of terrain: flat | Activity: Hiking

- Baltra airport

Check-out, transfer to airport  
7-night guests Baltra' shore.



# Expedition Highlights

## East Expedition (C)

4 days / 3 nights  
Sunday - Wednesday

### DAY 1

Sunday

#### Morning

##### Baltra Airport

Meet and greet, bus transfer to the port, check-in on board. Transfer to Puerto Ayora.

#### Afternoon

##### • North Seymour

Unique place for two types of frigate: magnificent and great; swallow-tailed gull, nesting colony of blue-footed boobies.

Landing: dry | Type of terrain: rocky & sandy | Activity: Hiking - snorkeling

### DAY 2

Monday

#### Morning

##### • Charles Darwin Research Station (Santa Cruz)

Giant tortoises, Darwin finches, prickly-pear, cactus forest, interpretation center.

Landing: dry | Type of terrain: flat | Activity: Hiking

#### Afternoon

##### • Mosquera Islet

White sand beach, large colony of sea lions.

Landing: wet | Type of terrain: sandy | Activity: Hiking - snorkeling

### DAY 3

Tuesday

#### Morning

##### • South Plaza

Large colony of sea lions, unique landscape of a cactus forest, land and marine iguanas, Nazca and blue-footed boobies, swallow-tailed gulls.

Landing: dry | Type of terrain: water | Activity: snorkeling

#### Afternoon

##### • Santa Fe

Santa Fe land iguana unique in Galapagos, Galapagos hawk, mockingbirds, sea lions.

Landing: wet | Type of terrain: rocky | Activity: Hiking - snorkeling - kayaking

### DAY 4

Wednesday

#### Morning

##### • Lobos Island

Up-close sea lion encounters, iconic blue-footed booby sightings, crystal-clear snorkeling, unforgettable wildlife moments.

Type of terrain: water | Activity: dinghy ride

##### • San Cristobal airport

Check-out, transfer to airport.

7-night guests free time in Puerto Baquerizo Moreno.



# Expedition Highlights

## South Expedition (D)

### DAY 1 Wednesday

5 days / 4 nights  
Wednesday - Sunday

#### Morning

San Cristobal airport  
Meet and greet, bus transfer to the port, check-in on board.

#### Afternoon

- Frigatebird Hill (San Cristobal)  
Landscape, viewpoint, seasonal frigatebird colony.  
Landing: dry | Type of terrain: walking path | Activity: trekking
- Interpretation Center (San Cristobal)  
Learn about the history of the islands, San Cristobal mockingbird.  
Landing: dry | Type of terrain: walking path | Activity: trekking

### DAY 2 Thursday

#### Morning

- Kicker Rock (circumnavigation)
- Cerro Brujo (San Cristobal)  
Eroding tuff cone, beautiful white sand beach, impressive landscape, sea lions, Ruddy turnstones, lava gulls.  
Landing: dry | Type of terrain: walking path | Activity: trekking

#### Afternoon

- Punta Pitt (San Cristobal)  
Magnificent viewpoints, sea lion colony, 3 booby species and 2 of frigatebirds.  
Landing: wet | Type of terrain: rocky | Activity: hike - snorkeling - kayaking

### DAY 3 Friday

#### Morning

- Punta Suarez (Española)  
Largest colony of waved albatross, Nazca and blue-footed boobies, marine iguanas, landscape "the blowhole".  
Landing: dry | Type of terrain: rocky | Activity: trekking

#### Afternoon

- Gardner Bay (Española)  
Hood mockingbird, marine wildlife, sea lion, marine turtles.  
Landing: wet | Type of terrain: sandy | Activity: trekking - dinghy ride - snorkeling - kayak

### DAY 4 Saturday

#### Morning

- Punta Cormoran (Floreana)  
White and black mangrove, flamingoes, sea turtles, sea lions.  
Landing: dry | Type of terrain: sandy & flat | Activity: trekking - dinghy ride - snorkeling
- Devil's Crown (Floreana)  
Sting rays and colorful fish.  
Type of terrain: water | Activity: dinghy ride - snorkeling

#### Afternoon

- Post Office (Floreana)  
Darwin finches, green pacific sea turtles, historical place since 1793.  
Landing: wet | Type of terrain: sandy & rocky | Activity: trekking - snorkeling

### DAY 5 Sunday

#### Morning

- Highlands Tortoise Reserve (Santa Cruz)  
Giant tortoises, lava tubes, scalesia forest, Chato Reserve.  
Landing: dry | Type of terrain: flat & muddy | Activity: Hiking
- Baltra airport  
Check-out, transfer to airport. / 7-night guests Baltra' shore.



[gogalapagos.com](https://gogalapagos.com)



# 2026 RATES



[gogalapagos.com](https://gogalapagos.com)



- All-inclusive cruises of 4, 5, 8 and up to 15 days, accommodation in sea view cabins with air-conditioning & private facilities.
- Two daily excursions to the islands, multilingual speaking naturalist guides English-Spanish (French, German, Italian, available upon request).
- All meals included, plus welcome & farewell cocktails, BBQ dinner and 24/7 hours self-service coffee, tea & snacks.
- Open decks to observe flora and fauna, briefings, lectures and activities on board.
- Snorkeling opportunities, glass-bottom boat available and optional DIVING.



# GALAPAGOS CRUISES

## 2026 Rack Rates

### CORAL I & CORAL II

Expedition Yachts - 36 & 20 passenger capacity.

Embarkation Days: Sunday & Wednesday Year-Round

US\$ per person sharing double cabin

Cabin Category	Deck	Number of cabins		4 Days Sun - Wed	5 Days Wed - Sun	8 Days Sun & Wed
		Coral I	Coral II			
Standard Plus	Sea	8	4	2,894	3,858	6,151
Junior	Earth/Sky	8	7	3,299	4,399	7,012

\*High season supplement: 5% over the cabin rate per person. Jan 01 - Jan 05 / Apr 05 - May 25 / Jul 03 - Aug 26 / Oct 02 - Nov 22 / Dec 18 - Dec 31

\*Group and charter rates on board Coral I & Coral II: available upon request.

\*Cruises of 10, 11 and 14 nights also available at discounted rates.

### 2027 RATES: Upon request

## Not Included

Net per person in US\$ subject to change:

- **Air ticket** from Quito / Guayaquil to Galapagos: \$525 per adult, \$395 per child under 12, issued by GO in connection with cruise schedules, prearranging and assuring logistics, luggage, and passengers transfer from airports to port - ship and back, documentation.
- **Galapagos Entrance Fee:** \$200 for adults, \$100 for children under 12, to be paid in cash upon arrival in Galapagos. If requested, GO can invoice this tax.
- **CGG Migration Control Card:** \$20 per person.
- Tips, medical services, travel insurance, and other costs are not specified.

### Supplements and discounts:

- **Single accommodation:** 50% supplement. On holiday season dates: 75%.
- **Triple accommodation:** 25% discount for the third person sharing a cabin with two full-fare paying guests.
- **Children under 12 years old accommodation:**
  - **Double:** 25% discount sharing cabin with one full-fare paying guest.
  - **Triple:** 50% per child, sharing a cabin with two full-fare paying guests. 25% per child, up to two children sharing a cabin with one full-fare paying guest. During the Holiday Season, the 25% discount applies for one child only; the additional two guests will pay the total rate.
- **Quadruple accommodation** is available for two adults plus two children under 12 years, with a

50% discount per child, sharing a cabin with two full-fare paying guests. In case of three children plus one adult willing to share the cabin, 50% of the discount will be applied to two children, and the third child will pay in full. During the Holiday Season, only a 25% discount applies.

- **Balcony Suite Plus & Junior Suite Plus supplement (on the Galapagos Legend):** \$50 per night per person, over the net rate of the cabins. (extra space on the cabins).

### Optional on board plus taxes

- **Scuba Diving during GO's cruises:** \$385 half-day tour with 1-2 immersions and equipment included.
- **Wetsuit rental:** \$25 for 3 or 4-night cruises, \$50 x 7/10-11 nights, \$75 x 14-night cruises.
- **Kayak rental:** \$25 each use per person.
- **Wi-Fi** internet service is available on board.
- **Alcoholic/non-alcoholic beverages.**
- **Tips** suggested per day per person: \$20 for crew / \$10 for guide.

### Notes

- Yacht assignments for Coral I and Coral II and cabin numbers are at the sole discretion of GO, which considers factors such as charters, groups, languages, age, etc.
- Extended cruises: 7 or more nights on board may require a ship change during the cruise between Coral I and Coral II or Galapagos Legend.

- **Note 1:** If any other ticket to/from Galapagos is used, an operational-refundable fee of US\$90.00 net per person will be added to provide a dinghy ride to/from the ship in Galapagos. GO is not responsible if passengers miss the cruise or other services due to delays in independent arrangements.
- **Note 2:** During High Occupancy Departures (HOD) cabin requests, double, single, and triple accommodation cannot be guaranteed.

- GO Galapagos will do its best to provide the requested cabin; however, if it is not possible, the assignment will be based on a round-the-boat basis.
- All regulations are subject to change and are beyond GO Galapagos' control.
- Passengers must comply with specific government travel regulations and pay for their accommodation, if any.



## PASSENGERS ASSISTANCE AND FLIGHTS INFORMATION

Cruise Itinerary	Route	Vessel	Days	FLIGHT TO GALAPAGOS			RETURN FLIGHT				
				AVIANCA Flight Number	DEPARTING		ARRIVING Galapagos	AVIANCA Flight Number	ARRIVING		
					Quito	Guayaquil			Galapagos	Galapagos	Guayaquil
NORTH EXPEDITION	To - From Baltra	Coral I & Coral II	Sun-Wed	AV1632	8:05	9:50	10:47	AV1633	11:30	14:30	16:15
WEST EXPEDITION	To - From Baltra	Coral I & Coral II	Wed-Sun	AV1632	8:05	9:50	10:47	AV1633	11:30	14:30	16:15
EAST EXPEDITION	To Baltra From S. Cristobal	Coral I & Coral II	Sun-Wed	AV1632	8:05	9:50	10:47	AV1631	13:05	15:55	17:30
SOUTH EXPEDITION	To S. Cristobal From Baltra	Coral I & Coral II	Wed-Sun	AV1630	9:20	11:20	12:15	AV1633	11:30	14:30	16:15

## COMPLIMENTARY ASSISTANCE

FOR PASSENGERS CRUISING ON GO GALAPAGOS - KLEINTOURS' FLEET

\* Only if using our scheduled flights

Schedules and flights subject to airline operation.

### QUITO & GUAYAQUIL AIRPORT

- Free shuttle service in connection with GO cruises: Pick up time from hotels to airport: approx. 3 hours before flight, from / to specific hotels in Quito and Guayaquil. Reservation is required.
  - Quito:** GO Quito Hotel, Patio Andaluz, Mercure, JW Marriott, Swissotel, Hotel Quito, Dann Carlton.
  - Guayaquil:** Palace, Grand Hotel, Wyndham, Oro Verde, Hilton Colon.
- \* Pick-up times will be reconfirmed at the hotel the night before the departure.
- GO** is not responsible if passenger misses the shuttle, flight, cruise for failing to show up on time. Arrive at the airport at least 90 min. before the flight. Itineraries, flights and shuttle service are subject to change. Check for updates at Go Galapagos web page: gogalapagos.com
- The cruise documentation will be delivered on the way to the airport.
- SICGAL inspection for seeds, plants, fruits, etc.
- Counsel of the Government of Galapagos - Migration Control Card (if not prepaid \$20).
- At the airport in the Avianca counter, a GO representative will provide the Migration Control Card (if paid upfront) luggage ID & boarding pass.
- Luggage check-in, 1 piece 20 kg (soft case).
- Boarding pass issuance.

### GALAPAGOS AIRPORT

- Galapagos National Park fee payment (if not invoiced and prepaid by GO).
- Pass CGG Consejo de Gobierno de Galapagos control.
- Baltra & San Cristobal airport assistance.
- Pick-up luggage and deliver to Galapagos guide.
- Transfer to port/dinghy ride to ship.
- Luggage delivery to the cabin by crew members and back to the airport.

Online GO GOWARE



Our website features a practical "Member's Area" that enables agents to manage online, confirmation records, travel vouchers and invoices, as well as download itineraries, pictures, videos and news, by entering your User & password.

Real-time availability: we offer a quick and easy booking engine to sell cruise spaces based on real-time availability by cruise length and type of cabin, discounts and family departures on our website.

<https://partner.gogalapagos.com/site/login>





## GO GALAPAGOS

## GENERAL CONDITIONS

The terms and conditions described herein apply to all services, cruises, and programs booked with GO Galapagos – Ecuador GGE Cia. Ltda. hereinafter referred to as “GO” and/or Kleintours y Representaciones Cia. Ltda. and/or Galapagos Corporación Turística Galatours S.A. and/or Kleintours SL, we might also refer to these companies as “KT Group”. These terms and conditions shall also apply to any third-party program or services sold or arranged by GO. Any trip member, traveler, customer or any person or company that hires services shall be referred to as a “user”. The user of GO services agrees to be bound by the present “Terms and Conditions” and any other change that might be updated in the future on the website at [www.gogalapagos.com](http://www.gogalapagos.com) or [www.kleintours.com](http://www.kleintours.com), which are valid at the time the service is provided. Any deposit or payment for services to GO constitutes joint acceptance by the customer and the end-user of the terms and conditions described in the present document. All users of GO’s services are responsible for reading and understanding this section.

**RATES & CONDITIONS**

GO published rates are GROSS. Airfares, taxes, and extra charges are NET. Exceptions may apply. GO rates are guaranteed for the stated period unless there are steep increases in prices for fuel and logistics, international or local policies and government regulations, exchange rate fluctuations or any other event affecting the operation beyond GO’s control. If there is any adjustment, it shall be reported when a firm booking with full payment is received. All items not specifically included in the itinerary must be paid directly by the passenger. GO accepts no responsibility for discrepancies between verbal quotes and written quotes. After full payment has been made, all information contained on GO’s voucher of services and/or invoice is considered correct.

Sales performance is constantly monitored and, if goals are not reached, GO reserves the right to revise net rates for any new booking or space held without the required deposit.

**BOOKING GUIDELINES**

GO must be advised in writing about all reservation requests, changes in reservation, deposits and/or payments. Reservations shall be confirmed when the total payment is credited to “KT Group” accounts. The client is also responsible for double-checking vouchers and pro forma invoices quoted by GO at [gogalapagos.com](http://gogalapagos.com), “Members’ Area”.

For groups and charters, monthly sales reports are mandatory: the number of passengers, and type of cabins/rooms, must be updated in writing. If a group size increase is requested, spaces will have priority for confirmation according to availability. If a sales report is not received during the first 10 days of the month, GO reserves the right to reduce the spaces when occupation is high. No groups, charters, or space allocations can be held during holidays such as Easter, Christmas, and New Year periods due to limited availability; spaces will be granted for individual passengers with full payment.

Submit passengers’ information: Once a reservation is confirmed, the rooming list and passengers’ information must be submitted exactly as shown in the passport. To issue a final confirmation of services and to comply with the Galapagos National Park and Government Council requirements, the final rooming list and passengers’

data must be submitted up to 61 days before the tour date.

Use the Excel format sent with each confirmation and fill it out with the passenger’s information data. No other chart or format can be used for this purpose.

**12 Waiver of Liability forms duly signed is required along with a passport’s copy in the following cases:**

Children under 12 years old: along with a copy of the legal representative’s passport.

Passengers with special needs including physical disabilities or health problems: For passenger’s and suppliers’ safety, GO reserves the right to decline the provision of services in case physical condition information has been distorted, or omitted.

Scuba diving and other sports or adventure tours: Trip members are responsible for selecting a trip that is within their abilities and deciding if their participation in the tour is safe. They will have to engage in activities that can often involve speed, height, a high level of physical effort, and sometimes specialized training. An International Diving License is required in order to confirm scuba diving options. PADI Open Water Diver course and a minimum number of immersions might be required depending on depth and/or immersion time, intermediate or advanced level, on programmed dives.

Special requirements: Diet or allergy requests should be notified on the passengers’ information form to GO, up to 61 days before the tour departure date. GO shall do its very best to meet reasonable special dietary needs; some, however, cannot be guaranteed. In certain cases, GO might need further information such as height, weight, physical condition, etc., to be able to provide the best accommodation and services for the user.

**DEPOSIT, PAYMENT, AND CANCELLATION POLICIES**

GO shall proceed to book space when deposit/ payment conditions are fulfilled. All payments must be made to “KT Group” accounts within the time limits indicated, otherwise, the space that has been booked could automatically be released, deposits forfeited, or listed on a first pay/first served basis. A yearly floating deposit might replace individual ones. Ask for particular conditions.

When a Galapagos cruise departure or third-party service reaches “High Occupancy Departures” (HOD) status, GO reserves the right to ask for an extra non-refundable deposit or full payment. If the “HOD” notification is not accepted by the customer, the requested space will be listed only. Space will be confirmed if available when full payment is credited. During an HOD, cabin category for double share, single and triple accommodation cannot be guaranteed. GO will do its utmost to provide the requested cabin, however, if it is not possible, an assignment will be around the boat base. GO will refund the proportional amount due to price differences in alternative categories and accommodation given, if any.

In the case of groups and charters, deposits and monthly sales reports are mandatory.

All changes and cancellations must be notified in writing to be considered and accepted by GO; the user must request a written confirmation from GO’s side informing that the cancellation notice was received and that spaces have been released accordingly. Penalties might apply. The cancellation fees shall be debited automatically from the deposits or payments. If a booking agent guarantees a reservation without payment, the invoice must be honored in case services are canceled.

Remaining balances shall be credited to future bookings with a credit note, or will be used as a part-payment for the spaces that remain held, if any.

Last-minute requests: Priority is given after full payment is credited on a first-paid/first served basis.

**2.1 Galapagos Cruises****a) Individual Passengers & Groups****Deposits and Payments:**

To confirm a booking, a deposit of USD \$500 net per person per short cruise is required. If the deposit is not credited, the reservation will be given a “priority two” status. During Peak Seasons (Easter, Christmas, and New Year), the deposit is non-refundable.

The total balance must be fully credited into “KT Group” accounts up to 61 days prior to departure.

Conditions for High Occupancy Dates (HOD) apply.

**Cancellations and penalties:**

121 days prior to departure, spaces can be released without penalty.

120 – 61 days prior to departure, USD \$500 per person per short cruise shall be charged for any space released.

Reservations made 60 days before departure are automatically considered firm; therefore, 100% of the total negotiated rate of the cruise will be charged and withheld if the booking is canceled.

**Changes:** Rather than canceling services, we suggest rescheduling the cruise date, or changing the name in the same held departure, under the following conditions: Between 120 and 61 days prior to departure, a USD \$150 penalty per person per short cruise shall be charged. Between 60 and 31 days prior to departure, a 20% discount will apply for new reservations involving date changes with the same names. The balance will be forfeited. Price adjustments apply depending on the available date, ship, and cabin(s). The above conditions do not apply to HOD departures.

**b) Charters or Half Charters****Deposits and Payments:**

A 20% deposit of the total charter rate is required to confirm the reservation. If the deposit is not credited, space will be reserved as requested.

A 30% deposit of the total charter rate is required 181 days before the date of departure.

The remaining 50% balance must be paid 91 days before the departure date.

**Cancellations and penalties:**

301 days prior to departure, a charter can be released without penalty.

300 – 181 days before departure date, a full charter can be changed without penalty to a half charter rate for the m/v “Galapagos Legend” (50 passengers); applying group rate for m/y “Coral I” (18 passengers) and m/y “Coral II” (10 passengers). If the cancellation is in full, a 20% deposit is forfeited.

180 – 91 days prior to departure, a 50% deposit is forfeited.

90 – 0 days prior to the departure, full cancellation fees apply.

**c) Promotional deals (non-refundable)**

Immediate, non-refundable full payment is mandatory. Special deals apply to new bookings only. Spaces are limited. Promo deals might be modified or withdrawn without previous notice. Different offers cannot be combined.

**2.2 Third-party services**

**Land services:** Individual operation, payment, and cancellation conditions apply for each supplier.

**Air tickets:** shall be processed only when the requests are in firm and tickets will be issued only with full payment. Galapagos air tickets are issued 30 days prior to departure and are not refundable.

If the booking is canceled within 30 days before the tour begins, 20% of the total negotiated rate will be charged.

Taxes and entrance fees are refundable up to 10 days prior to the travel date.

**2.3 Payment Process**

Payments can be made only to the account specified by “KT Group” in U.S. Dollars.

Major credit cards and PayPal payments are accepted, request for conditions. Any extra expense for transferring funds must be covered by the user and included in the payment. GO must receive notice of payment to be able to check when the money was credited. The booking shall be confirmed once the money has been completely deposited into “KT Group” accounts. Otherwise, GO reserves the right to render the requested services, place said booking under request, refuse services or request payment directly from the passenger, who is held jointly liable for all terms and conditions stated in these policies and in our agreements or quotations. Priority shall be given to bookings that have been paid in full. Services shall be confirmed on a first-paid/first-served basis.

**2.4 Refunds and compensation**

As a basic principle, no refund will be made for any unused service, such as hotel or cruise accommodation, service, or transportation. If a refund is obtained, however, a fee for administrative charges may be withheld.

GO’s responsibility will not extend beyond this refund, and no payments will be made, or compensation given, in respect to claims for contingent liability or inconvenience experienced by users. No refund can be made for lost, mislaid, or destroyed tickets or vouchers, or for lost property.

Any complaint the user might have while on holiday must be expressed in writing by the passenger and addressed to GO’s main office within 30 days of the termination of the tour in order to be duly processed. The complaint must also be expressed on the comment cards provided by GO for mainland services or cruises and include supporting documentation. GO shall not accept responsibility for claims received after this period.

No claim or refund will be granted for any extra or optional service that for any reason could not be provided.

No refunds shall be made for missed service or extra expenses, except where it is possible to substantiate that they were the operator’s responsibility. Any adjustment shall be considered only on the basis of the current prices directly involved.

GO will not be held liable for any consequences or expenses incurred for any changes, cancellations, accidents, injury, death, etc., caused by any disability, whether it has been reported to GO or not. No refund will be forthcoming for missed sightseeing or meals, early/late departures, or visits that were not enjoyed by the user.

All refunds shall be endorsed by a credit note to future bookings that must include a Galapagos Cruise.

GO is not liable for complaints or refunds for services not provided when the information detailed as “special requirements” on 1.1, 1.2 and 1.3 is not sent, or does not arrive on time, or due to limitations of the properties



involved such as during high occupancy departures, when a cabin/room category for double share, single, and triple accommodation, cannot be guaranteed. Should a passenger's accommodation be changed, the customer will be contacted prior to the scheduled departure date and GO will refund the proportional amount due to price difference, if any, for alternative service, category, or accommodation given.

## GUIDES AND GROUP LEADERS

GO complies with all national tourism regulations. All guides are highly knowledgeable of all areas that the passengers will be visiting as part of the programmed itineraries. GO provides tourists with experienced guides who are fluent in English and Spanish. German, Italian and French guides are provided only if available when groups exceed 6 passengers on board GO fleet, conditioned to a non-refundable deposit. The guide may provide assistance, information, and interpretation in two or more languages at the same time. No refund nor compensation will be made if at the time of tour the guide in that language was not provided.

Tourists must facilitate the work of guides and drivers by handing over vouchers when requested, respecting pickup times when transfers are required, and complying with local rules and regulations and all instructions that are given.

The customer recognizes that any local or foreign group leader being provided by the customer is not allowed to operate and act as a guide on Ecuadorian territory and/or the Galapagos Islands. The group leader must comply with all requests put forth by the local guide authorized by GO, and will otherwise be able to coordinate all steps in accordance with contract terms.

Group leaders may not change the itineraries presented by GO or other itineraries operated by GO without the prior written authorization of GO. Group leaders are forbidden from offering alcoholic beverages or any other substances to guides, drivers, crew members, or any other tour staff member.

## GENERAL RESPONSIBILITIES

### INSURANCE

It is obligatory for all passengers using any GO services or third-party services arranged by GO to obtain necessary insurance before arriving in Ecuador. Insurance is not included on GO cruises and tours. We highly recommend coverage for travelers and property, as well as for trip delays, trip cancellations, interruptions, lost baggage, life insurance, medical, accident, sickness, etc.. GO equipment meets local insurance law requirements for their operation only.

### OPERATION SAFETY

GO has certified ships and yachts that comply with international standards and regulations. GO ships, yachts, and buses meet all national safety regulations and legal requirements.

If a passenger is believed to be a hazard for himself/herself or others or causes disturbance to other passengers, the GO representative, the ship's captain, or the tour guide, may refuse the passenger or terminate any cruise or mainland program for that passenger at any time, at the complete risk and expense of the passenger.

For safety reasons, GO will not admit passengers carrying firearms or sharp weapons on cruises or mainland tours who could cause injury to themselves, other passengers, crew, flora, or fauna. Forbidden articles include guns, knives, compressed gas, corrosive substances, poison, explosives, firearms, ammunition, fireworks and flares, inflammable liquids and solids, radioactive materials, and oxidizing materials.

GO reserves the right to refuse, revoke, accept, or prevent the further participation of any person whose actions impede trip operations, jeopardize the rights or welfare of other group members, interfere with their enjoyment of the trip, pose a hazard to themselves and others, harm nature, or violate regulations. GO also reserves the right to refuse, revoke, accept or prevent the further participation of any person it deems incapable of withstanding the hardships or meeting the

requirements of participating in the activities that have been planned or contracted.

GO shall not be required to refund any portion of the rate paid by any passenger who must leave the cruise, or mainland service prematurely, for any of the reasons specified above. Therefore, GO will not be responsible for accommodations, meals, return transportation, or other expenses incurred by the passenger for these reasons.

GO shall not be held liable for the actions or activities of any passenger who consumes, purchases, or obtains, by any means, alcoholic beverages or illegal drugs. Illegal drugs are strictly forbidden on board or during GO's mainland excursions. Illegal drug possession shall be reported immediately. If detected, the cruise or tour will be terminated immediately for that person and all money paid forfeited.

Any physical disability or health problem that might require special attention or treatment, should be reported in writing to GO. In these cases, GO reserves the right to decline the provision of services.

GO will not be held liable for any consequences, or expenses, incurred for any changes, cancellations, accidents, injury, death, etc., caused by any disability, whether it has been reported to GO, or not.

No refund is applicable for missed sightseeing, meals, early/late departures and visits that were not enjoyed by the user. GO shall not be held liable for the provision of medical care during the trip.

## THIRD-PARTY SERVICES

GO acts only as the agent for the owners, contractors, and suppliers, providing means of transportation and/or related travel services, including adventure sports and scuba diving activities. Therefore, it cannot be held liable for injury, loss, or damage to person or property in connection with any service resulting directly or indirectly from, but not confined to, detention, annoyance, delays, and expenses arising from quarantine, strikes, pilferage, theft, force majeure, failure of any means of transportation or conveyance to arrive and depart as scheduled; civil disturbances, terrorism, government restrictions or regulations, and in-transit discrepancies or changes on aircraft, cruises, hotels, and any other services or locations. This includes incidents such as airline cancellations, re-routing, delays, or any disruptions of schedule, service, or accommodation, and for baggage lost by airlines or independent tour operators who handle overland transfers or arrangements.

GO is not responsible if a transfer, hotel accommodation, flight connection, or any other service is missed due to delayed or canceled flights. Alternative transportation, hotel accommodation, additional services or flight rescheduling shall be arranged and paid directly by the passenger, or through the issuing Travel Agent.

GO is not responsible for the acts and/or omissions of providers (third parties) or for any loss, damage, or expense the user may incur as a result of the acts and/or omissions of service by the third party.

GO and its associates act only as agents for passengers in matters pertaining to transportation, accommodation, or other services. As agents, tickets, exchange orders, or vouchers, if issued by GO, are subject to each and every term and condition under which such means of transportation, accommodation or other services are offered or provided.

GO will not be held liable for, and travelers will release GO from, any injury, damage, loss, accident, delay or irregularity that may be caused by any such third party, person, firm, or corporation in carrying out, or failing to carry out, arrangements previously agreed upon, or for the misconduct, whether willful, criminal or otherwise, of any such third party, person, firm, or corporation in providing or failing to provide services.

GO might book hotels on the Galapagos Islands (check section 2.2 for details); however, due to quality control and restricted regulations, GO does not sell or provide land-based tours. GO might refer providers only.

## RESPONSIBILITIES AND LIMITATIONS OF LIABILITY

These General Conditions also apply to third parties buying services from agencies, wholesalers, and operators acting as intermediaries, via internet, or any other

instrument approved by GO. The customer accepts the general "Terms and Conditions" published and updated by GO at: [www.gogalapagos.com](http://www.gogalapagos.com) and declares that he/she has read, understood, and accepted them in their entirety without entitlement to claims and that he/she is fully responsible for transmitting them to end users so that they will be appraised by them.

GO refuses any and all liability from any and all claims that might be filed for loss or damage to baggage or property of the passenger, personal injuries, death, or delay as a result of the acts, omissions, or negligence of any independent contractor or supplier, such as, but not confined to, airlines, cruise ships, hotels, restaurants, transportation providers, and other services or facilities.

GO refuses any and every liability for any accident stemming from the practice of scuba diving, water sports, hikes on the islands or the mainland, or other activities outside our facilities. GO shall not be held liable for any loss, injury, death, or harm unless it was caused by GO's negligence when using GO's own facilities, in which case liability shall be subject to local laws and regulations.

GO may accept children as passengers for its Galapagos trips or on mainland Ecuador, but shall not be held liable for any accident that might occur to minors. Children are the sole responsibility of their parents and/or legal guardians.

The passenger is responsible for and pledges to compensate GO for all penalties, fines, losses of money, and/or expenses incurred or imposed by virtue of any act, omission, or violation of law by the passenger and for any damage to the ship caused by any willful or negligent act or omission on the part of the passenger.

GO reserves the right to take photographs, shoot films, and publish comment cards of any trip and its participants and may use any such material for promotional and/or commercial purposes. Videos or photos that might be used by the passenger for commercial purposes require prior specific authorization from National Park authorities.

Passengers must be in sound health and physical condition. Trip members are responsible for selecting a trip that is within their abilities and interests, and to decide if their participation on the tour is safe as they will have to get on and off the yacht or ship from a small dinghy, swim among wildlife, rocks and in open sea, dive in the ocean, climb up and down during hikes, walk over uneven terrain, travel by maritime transportation, car and bus, and engage in adventure activities. Nevertheless, IN NO CASE SHALL GO BE HELD LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. GO reserves the right to restrict the participation of passengers on hikes if they entail any kind of imminent hazard for the passenger or other group members, and the passenger who disembarked is fully liable for all related risks and costs.

No employee, attendant, agent, or associate of GO may change any of the previously listed booking conditions without the prior written consent of the Board of Directors.

### Operation Guarantee

GO will endeavor to guarantee tours as far in advance as possible. Some tours, however, cannot be guaranteed until 15 days prior to departure.

Should a passenger's program or service be canceled due to lack of enrollment, for commercial reasons, the customer will be contacted prior to the scheduled departure date. The program or service may be re-booked, or GO may refund the total payment made for the service not provided.

GO may make changes to the itinerary when deemed necessary or advisable, including substitutions for comparable hotels, yachts or vessels, attractions, sightseeing, or transportation units. Extra costs due to unexpected changes to the itinerary for reasons beyond our control are not included. (If an upgrade is required, higher rates may apply.)

Any major changes will be advertised as soon as possible before departure. The user may choose between: a) accepting the change, b) accepting any alternative tour offered, or c) a refund for the service not given. Refunds will be made as a credit note directly to the tour operator involved, or the paying party (check section 2.4 for details). If the customer decides to take the alternative offered, no further refunds or credit will

be allowed unless so specified in writing. GO will not be held liable for any further claims. To uphold the safety and security standards that are required and to improve services, maintenance of units and dry dock might be effected without prior notice.

If it is not possible for GO to operate the contracted cruise or tour for causes beyond its control, within 24 hours after the departure date, the cruise/tour may be canceled and the money paid will be refunded. In case of damage to the ship, which cannot be repaired within 24 consecutive hours, GO will refund the proportional amount paid from the time the ship was disabled or the tour operation canceled. In cases of force majeure or for commercial reasons, GO is entitled to provide a similar ship/yacht, price, or tour arrangement, if available, and reserves the right to substitute it for a similar one, with or without prior notice.

In force majeure situations, GO reserves the right to withdraw a tour either completely or any part of it, to make alterations as deemed necessary, and to pass on to tour members any outlays caused by delays or events beyond its control.

All airfares, taxes, schedules, ports of departure, time of arrival/departure and special programs are subject to change without prior notice. Local flights allow one piece of checked soft luggage weighing 20 kilograms.

The Galapagos cruise itineraries are subject to change without prior notice or can be operated in a different sequence. All Galapagos itineraries are under the direction of the Galapagos Park Administration or can be changed at the captain's discretion.

Mainland tour itineraries are also subject to change when there are bad weather conditions, strikes, natural events, or force of majeure events beyond GO's control, or if a minimum number of participants is not secured. GO reserves the right to change the itineraries and offer the best available alternative for passengers. On dates including, but not limited to, religious holidays and national celebrations, some churches, museums, monuments, and sites may be closed.

There is no guarantee that specific wildlife shall be observed during a particular mainland tour or cruise. All sightings and optional activities are subject to environmental, and operational conditions and passengers' physical conditions.

Any independent arrangements that the passenger may partake in locally, that are not included in the program contracted with GO, but are rather provided by an independent airline, operator, or local supplier, shall be the passenger's sole responsibility, who is fully liable for all related risks and costs that must be paid directly to the organizer. GO does not supervise or control this portion of the program and cannot be held liable for delays and expenses arising from any act or omission of the organizer, or any other party connected with it. Therefore, GO reserves the right to decline the provision of services in connection with the passenger's independent arrangements.

GO reserves the right to change transportation and guides during the operation of the tour in case of force majeure situations, guaranteeing GO's quality standards.

## JURISDICTION

This present agreement shall be governed by Ecuadorian Law and therefore interpreted within the framework of this law. In the event of a dispute between the parties as a result of the present agreement, if it has not been resolved amicably between the two parties, both GO and the customer shall be subject to the jurisdiction of the Arbitration Court of the Chamber of Commerce of Quito (CCQ), pursuant to the regulations of the Ecuadorian Arbitration Law. The rules for the arbitration process shall be as follows: the parties waive ordinary administration of justice and are bound to accept the rulings issued by the Arbitration Court. The Arbitration Court shall be comprised of three (3) members. The arbitration process shall be in Spanish and shall be conducted in the Arbitration Center of the CCQ and shall be confidential. All parties must cover corresponding fees and charges.

# BE PART OF THIS AMAZING JOURNEY

MORE INFORMATION



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