

OCTOBER 2025

THE HUB PLUS TRAINING

The Hub
DERBYSHIRE



NEWSLETTER

Find us on:       07883 328933  www.thehubplus.co.uk  ddlmc.thehubplus@nhs.net



Welcome to The Hub Plus Training Newsletter!

Your ultimate source for training and development! Stay in the loop with the latest learning opportunities, expert insights, and skill-building resources designed to help you grow, excel, and achieve your goals.

Let's level up together!



Inside this issue:

Page 2: [GP Study Day](#)

Page 3: [Derbyshire General Practice Long Service Awards](#)

Page 4: [Lunch and Learn GP Clinical Update Sessions](#)

Page 5: [Pharmacy First & Cultural Sensitivity in Patient Care](#)

Page 6 & 7: [Upcoming Training Sessions](#)

Pages 8: [E-Learning Training Modules](#)

TRICK
OR
TREAT



The Hub Plus - Supporting our General Practice family
on their Primary Care journey

Join us for The Hub Plus GP Study Day

This full-day event offers high-quality clinical and non-clinical learning at an heavily subsidised rate of **£45 for Derbyshire GPs** (or £85 for colleagues outside the county), **with lunch included!**

• What to expect:

- Expert-led clinical updates on respiratory medicine, gastroenterology, paediatrics, and neurology
- Practical workshops on AI in primary care and wellbeing/self-care strategies
- Direct engagement with local primary and secondary care clinicians, tailored to the Derbyshire context, with time built in for networking



**Tuesday 14th
October 2025**



09:15 to 16:00



**RTC Business Park,
London Road
Derby, DE24 8UP**

Guest Speakers:



Dr. Valeed Ghafoor

Dr. Ghafoor strategic healthcare leader and GP Partner with a proven track record in national-scale implementation across primary care, patient access, chronic disease pathways, and workforce development. Passionate about scalable change, data-informed strategy, and meaningful partnerships; including with industry partners, digital health, and integrated care systems.



Dr. Susie Bayley

With over 20 years of experience as a doctor in the NHS, including 10 years as an NHS leader, Susie brings a wealth of knowledge and expertise to her role as a coach and facilitator. Susie is known for her incredible warmth, humour, honesty, and exceptional problem-solving skills. This combination makes her an understanding, compassionate coach and a trusted guide and mentor.



Dr. Meenu Pandey

With over 17 years of paediatric experience across India and the UK, Dr Pandey. She is passionate about finding creative, practical solutions to complex problems in medicine, particularly through education, innovation, and research. Equity and wellbeing matter deeply to her— not just for patients, but for colleagues and the wider healthcare system.

Plus - Mr Ahmed El-Shawarky & Dr. Gillian Sare

[Click here](#) to book your place now

FINAL CALL:

Derbyshire General Practice Long Service Awards – Cohort 3!

Have you—or someone you know—dedicated **25 years or more** to the NHS? **The General Practice Long Service Awards** are your chance to be recognised and celebrated for a remarkable career of service.



The Derbyshire General Practice Long Service Awards honour the exceptional commitment of those who've devoted their careers to caring for patients and strengthening communities. It's our way of saying a heartfelt thank you to the professionals whose passion for primary care has truly made a difference.



So far, we've celebrated more than 150 outstanding recipients at beautiful venues across the county—and now it could be your turn to step into the spotlight.

Apply today or nominate a colleague who deserves this recognition. Click here to visit our website and download the application form before it's too late!





LUNCH AND LEARN GP CLINICAL UPDATE SESSIONS

Dr Sarah Morris is pleased to offer monthly clinical update sessions. These sessions are tailored to provide updates for Derbyshire based clinicians and open to all GPs and advanced practitioners at all stages of career.

Details for upcoming sessions can be found by clicking the links below:

- 22/10/25 - Lower Limb MSK
- 26/11/25 - Dermatology- 2ww, hair loss, fungal infections

In addition, don't miss our special one-off event exploring population health with Dr Laura French, Director of Population Health Management for the Derby and Derbyshire ICB.

👉 Places are first come first served Click here to find out more!

QUEST - PROTECTED LEARNING TIME

Why not join one of our upcoming focused learning sessions designed to support your Protected Learning Time on Wednesday afternoons. Whether you're clinical or non-clinical staff, there's something for everyone.

- Wed 8th October, 13:30-15:30: Cultural Sensitivity in Patient Care & Pharmacy First Training (All Staff)
- Wed 8th October, 13:30-15:30: Cardio-Renal Metabolic Session (Clinical Staff)
- Wed 15th October, 13:30-15:30: Cultural Sensitivity in Patient Care & Pharmacy First Training (All Staff)
- Wed 15th October, 13:30-15:30: Cardio-Renal Metabolic Session (Clinical Staff)



OLIVER MCGOWAN TRAINING

Tier 1, Part 2 Webinar training sessions for Oliver McGowan are available to book

NCORE - Florence Nightingale
Community Hospital.

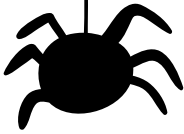


PLT QUEST TRAINING – PHARMACY FIRST & CULTURAL SENSITIVITY IN PATIENT CARE –

08/10/25 & 15/10/25



The Hub Plus are excited to offer a 2-part special for October Quest afternoon!



- 13:30 to 14:25 – Role of Cultural Sensitivity in Patient Care
- 14:35 to 15:30 – Pharmacy First

Both sessions are delivered live online and open to all roles in Primary Care.

AIMS OF THE CULTURAL SENSITIVITY SESSION:

- Enhance patient satisfaction and trust
- Improve communication with patients from diverse backgrounds
- Reduce misunderstandings and potential complaints
- Foster an inclusive and welcoming healthcare environment
- Strengthen professional confidence in handling cultural diversity

AIMS OF THE PHARMACY FIRST SESSION:

- Information on what services community pharmacy offer
- Understanding of who is appropriate for referral to a community pharmacy
- What a patient can expect once referred including the cost of any treatment
- How to complete an electronic referral to a community pharmacy

HEALTH CARE SUPPORT WORKER TRAINING PASSPORT

This comprehensive guide is designed to equip you with the essential knowledge and skills needed to excel in your role within the Primary Care setting. As a Health Care Support Worker, you play a crucial part in delivering high-quality care and support to patients, ensuring their well-being, and enhancing their overall experience within the healthcare system.

This training is designed to cover 12 months after signing up, by the end of this training, you will be well-prepared to support the primary care team and make a positive impact on the lives of the patients you serve.

[CLICK HERE TO FIND OUT MORE](#)




UPCOMING TRAINING SESSIONS

Population Health Approach to General Practice

Learning Objectives:

- Understand what is meant by the 'wider determinants of health' and how these affect health status
- Appreciate the breadth and scope of health inequalities and the extent to which they can affect health outcomes
- Think about some of the key elements of a population health approach, and how these can be used to tackle systemic challenges

 **Date: 22 October 2025**

 **Time: 14:00 – 15:00**

 **Location: Online**

 [Register now](#)

Basic Life Support Training

By the end of the session participants should be able to:

- Perform an ABCDE assessment inc Anaphylaxis recognition and management and Sepsis
- Use the emergency equipment and medication within the Practice appropriately
- Perform CPR as required on any age group eg adults, children and infants
- Use an Automated External Defibrillator safely and appropriately

 **Date: 21 October 2025**

 **Time: 14:00 – 15:00**

 **Location: RTC Business Park, London Rd, Derby DE24 8UP**

 [Register now](#)

Pharmacy Induction Training

 **Date: 09 October 2025**

 **Time: 13:00 – 13:55**

 **Location: Online**

 [Book your place](#)

The ICB Pharmacy Team is offering all PCN and Practice staff the opportunity to join us virtually for our next wave of System Induction Training.

This is an ideal opportunity for all staff members, new or established working in general practice to get an overview of the resources and prescribing information we continue to provide.

(This is an ideal opportunity for all staff members, new or established working in general practice to get an overview of the resources and prescribing information)

Your Pension and the Public Service


 **Date: 07 October 2025**


 **Time: 13:00 – 14:30**

 **Location: Online**

 [Register now](#)

Introduction to CQC

 **Date: 09 October 2025**


 **Time: 09:30 – 12:30**

 **Location: RTC Business Park,
London Rd, Derby DE24 8UP**

 [Register now](#)

Data Security

 **Date: 28 October 2025**


 **Time: 13:30 – 16:30**

 **Location: Online**

 [Register now](#)

Cervical screening: Tips and Troubleshooting

 **Date: 03 November 2025**


 **Time: 14:00 – 16:00**

 **Location: Online**

 [Register now](#)

Derby Drug & Alcohol Service Overview

 **Date: 04 November 2025**


 **Time: 12:30 – 14:30**


 **Location: Online**

 [Register now](#)

Performing spirometry in General Practice

 **Date: 26 November 2025**

 **Time: 09:30 – 12:30**

 **Location: Derby - Kelvin
House, RTC Business Park,
London Rd, Derby DE24 8UP**

 [Register now](#)

Did you know – spotlight on E-Learning



Suitable for all new and existing staff in GP practices within Derby and Derbyshire

- How General Practice works and where it fits in a health and social care system
- Introduction to the training hub
- Multi-Disciplinary Team
- Resources for primary care clinicians

Level 1 Infant Feeding Training

Training video series provides a foundation of knowledge suitable for all general practice staff including non-clinical staff.

Derbyshire Quality Improvement Portal

A comprehensive platform designed to be your go-to resource for all things related to Quality Improvement in Primary Care in Derbyshire.

Explore our full range by
signing up here