

GET SMART

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SMART DOOR LOCK
USER MANUAL

Welcome to the Smart Door Lock User Manual. Your easy, step-by-step guide to install, set up, and connect your Deadbolt Smart Pad Door Lock. The device is designed to be easy-to-use and to replace all modern door knobs—be it on the main door, bedroom door knobs, and so on—for the new, modern geek smart fingerprint door lock.



SUMMARY

I. Device Installation



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II. Initialization



2. Initial State of your Smart Lock
 - a) Access door lock settings
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 - d) Add User
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 - g) Volume Adjustment

III. Mobile App Connection



3. Registering on the Mobile App
 - a) Downloading the Mobile App
 - b) Logging In & Registering
 - c) Resetting your Password
 - d) Adding Devices
 - e) Adding Members

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- b) One-time Password
- c) Time-limited Password
- d) Remote Unlock

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5. Other Notes

PACKAGING DETAILS

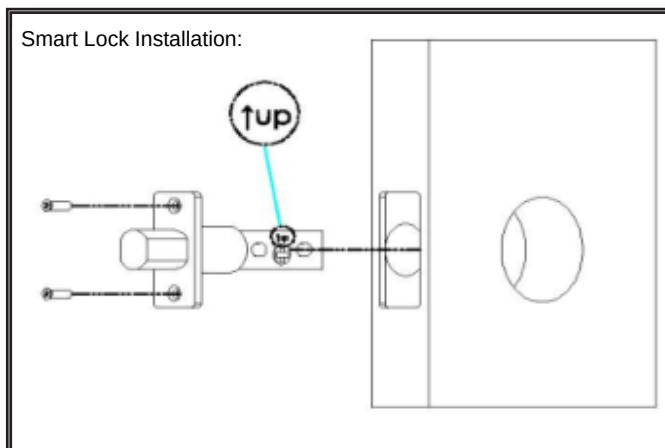


1	Front Smart Lock Handle	5	Back Smart Lock Handle
2	Deadbolt Latch and Screws	6	Lock Body Screws
3	Strike Plate and Box	7	Mechanical Keys
4	Back-up USB Charging Cable	8	Key Fobs/Cards

STEP BY STEP SMART LOCK INSTALLATION GUIDE



1. INSTALLATION

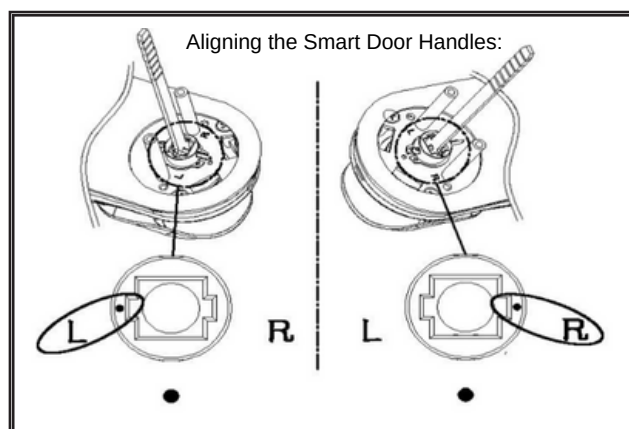


- a. Start by removing your current lock. This is generally done by unscrewing the bolts and pulling out your current door knob.
- b. Insert your new (2) Latch and (3) Strike Plate into the door frame. Tighten the (2) Latch Screws on the top and bottom sides. Making sure the latch bolt is on the top side of the lock.

c. Affix the (1) Front Door Handle unto the door. Insert the (6) Lock Body Screws into the holes behind the handles. Install the handle by passing the screws through the door.

NOTE: Before installing the smart door locks, please ensure to ADJUST THE CLUTCH DIRECTION accordingly. The clutch is found at the back of the front/outside lock panel where the keypad is located.

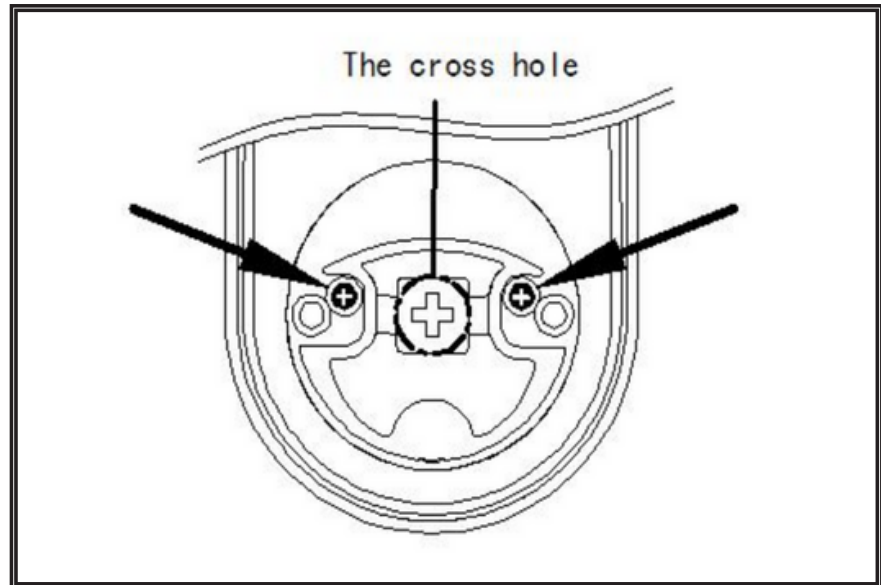
This is to make sure that the smart lock will lock properly. It should be in accordance with the direction of their front/outside door handle. If they have the door handle to the Left, then the **dot on the clutch** should point to 'L', and vice versa.



1. INSTALLATION



d. Insert the power cord of the Front Handle through the door to connect it to the (5) Back Door Handle, while ensuring that the screws are fixed like in the diagram.



e. After both handles are tightened with the screws, insert 4 AA batteries in the compartment. Place the cover on top and close it with a screw.

2. INITIAL STATE OF YOUR SMART LOCK



Legend:

✱ = to go back or return.

= to enter or confirm everytime you input a code

123456 = the default administrator information.

Note:

Under the initial state, any fingerprint, keycard, and password can unlock or open the smart lock.

2. INITIAL STATE OF YOUR SMART LOCK



Resetting the Smart Door Lock

To reset, go near the back/inside lock panel and locate a small hole on the battery compartment cover. Then, using a pin, press and hold the reset button for 5-10 seconds or until a voice prompts that "Initialization's Successful".

This is to ensure that you will start programming the lock in the initial state.

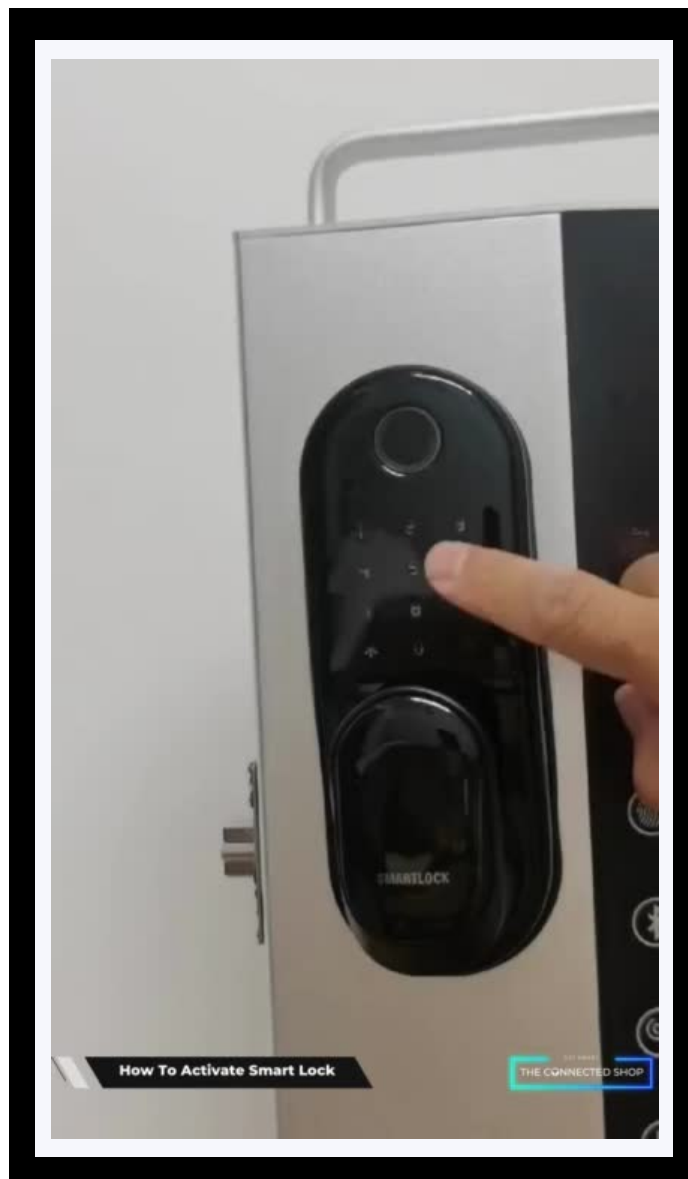


2. INITIAL STATE OF YOUR SMART LOCK



a) Access Door Lock Settings (Step 1)

- Activate your Smart Lock (Press '*' and '#') and enter the initial Administrator Password (123456#)
- After the successful operation, you will hear the following voice command:
 - "Press 1 - Create New User"
 - "Press 2 - Delete User"
 - "Press 3 - System Settings"
 - "Press 4 - Factory Reset"

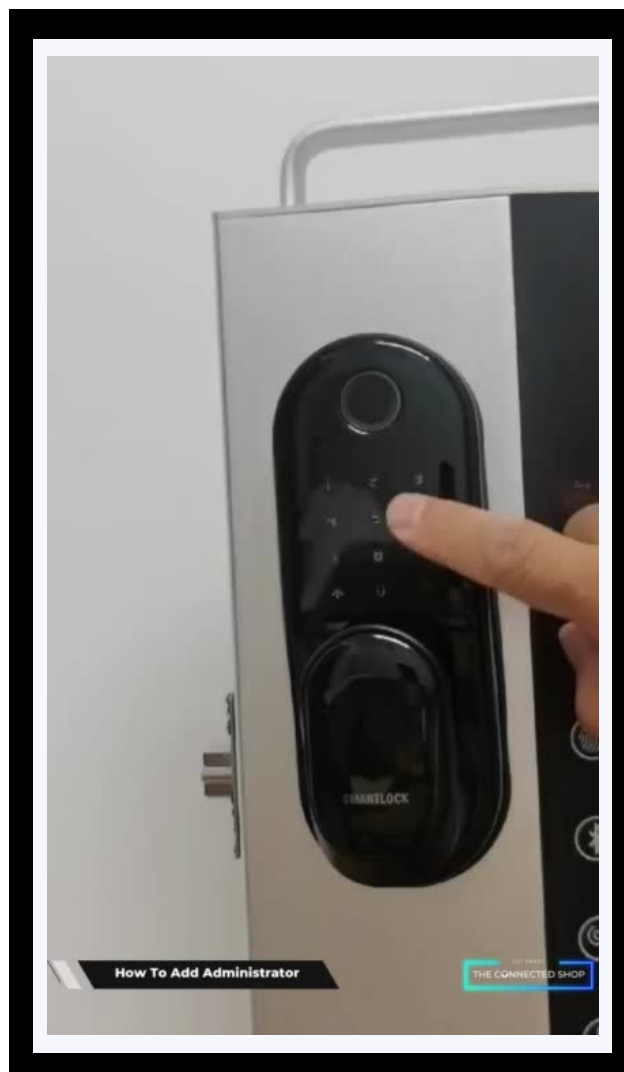


2. INITIAL STATE OF YOUR SMART LOCK



b) Add Administrator

- Activate your Smart Lock (Press '*' and '#') and enter the initial Administrator Password (123456#)
- Follow the voice command upon successful access to the lock
 - Input a 6-digit password 2 times
 - Input the intended fingerprint 4 times
 - Input a keycard/key fob 1 time
- After the successful operation, press '*' to continue to add another administrator or delete an administrator



2. INITIAL STATE OF YOUR SMART LOCK



c) Delete Administrator

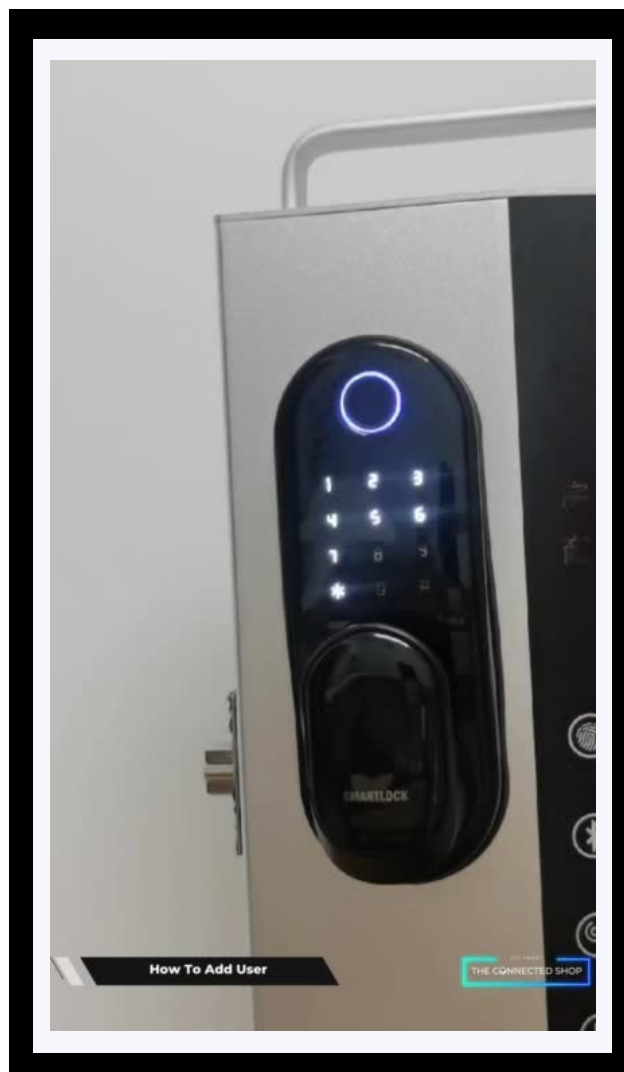
- Activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 2 to delete an administrator
- Enter the number of the Administrator you intend to delete on the keypad
- Press '#' to confirm (e.g., 011 #)
- After the successful operation, press '*' to continue to add or delete another administrator

2. INITIAL STATE OF YOUR SMART LOCK



d) Add User

- Activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 2 for User Settings. Press 1 to add a user
 - Input the intended fingerprint 4 times
 - Input a 6-8 digit password 2 times
 - Input an Keycard 1 time
- After the successful operation, press '*' to continue to add another user or delete a user



2. INITIAL STATE OF YOUR SMART LOCK



e) Delete User

- Activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 2 to delete a user
- Enter the number of the User you intend to delete on the keypad
- Press '#' to confirm (e.g., 011 #)
- After the successful operation, press '*' to continue to add a user or delete another user



2. INITIAL STATE OF YOUR SMART LOCK



f) Time and Date Settings

- Activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and Press 5 for Time Settings
- Follow the voice command to enter the Time and Date of the Smart Lock
- Modify based on the following format:
 - year / month / day / time (for example, today is December 04, 2022 11:03 so it should be: 2212041103)
- Press '#' to confirm

2. INITIAL STATE OF YOUR SMART LOCK



g) Volume Adjustment

- Activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 4 to enable/disable silent mode



3. MOBILE APP CONNECTION



a) Downloading the App

Download the application on the Google Play Store or Apple AppStore by searching “Tuya Smart” or by scanning the QR code below

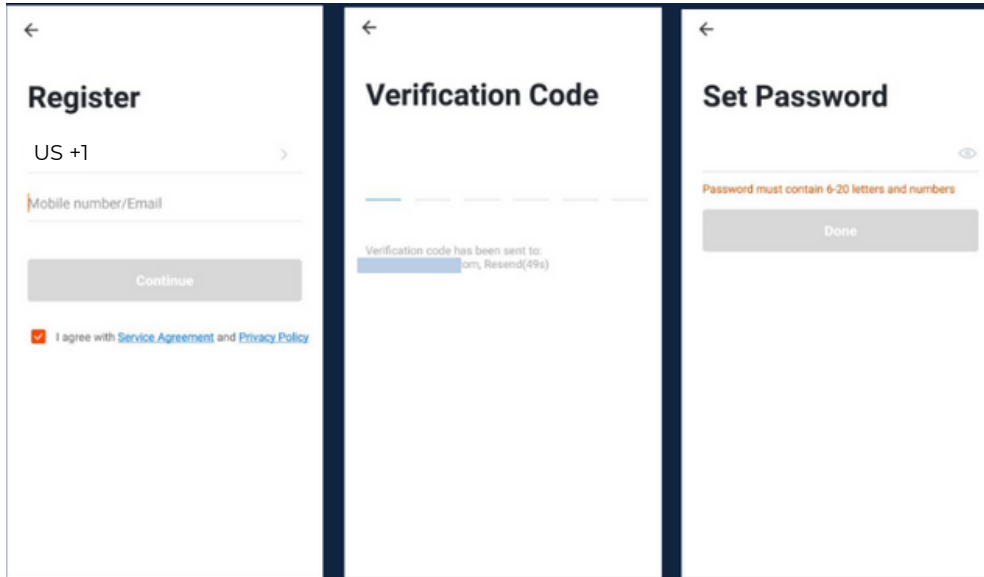


b) Logging in and Registering

After Downloading the App

- Select the country from which you will be using the device, usually the app will prompt it automatically
- You will be redirected to register via email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your password
- You will then have full access to the Tuya Smart Platform

3. MOBILE APP CONNECTION

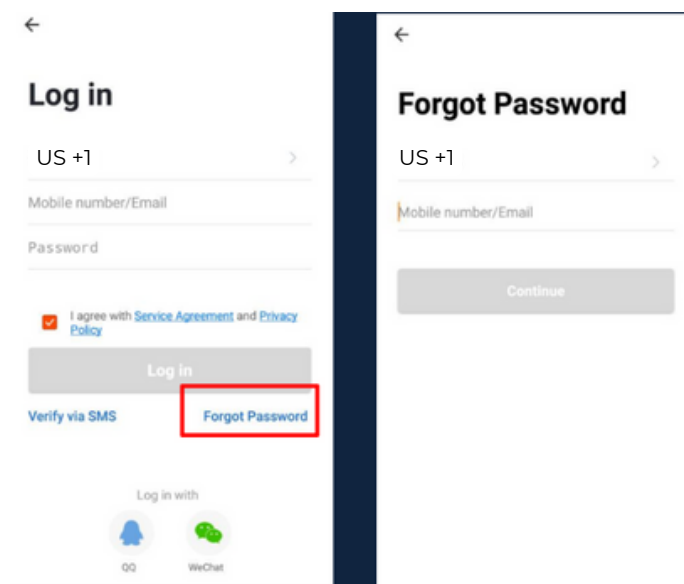


Should you be an existing user to the Tuya Smart Platform, log in using your email and password from the login page.

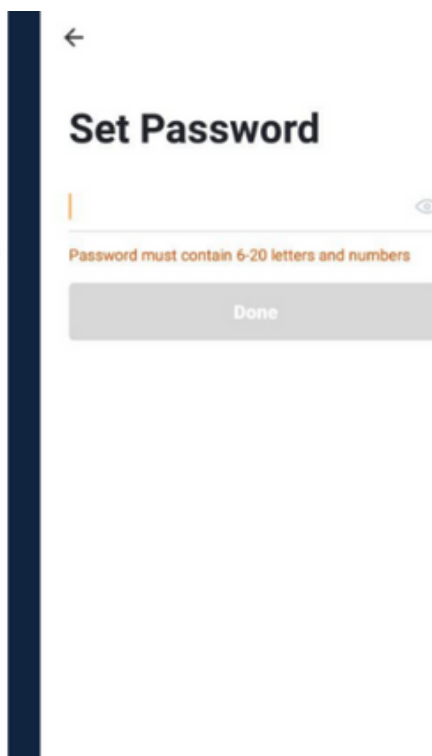
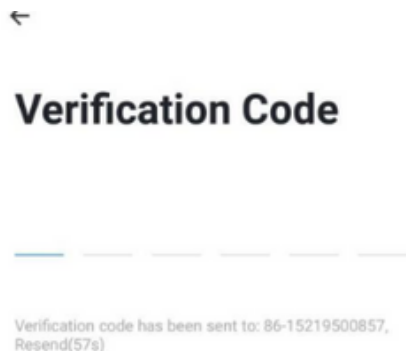
c) Resetting your Password

In case you have forgotten your password and need to reset it, please follow the steps below:

- On the Login Page, when prompted for your email & password, click “Forgot Password” button located below the “Login” button
- Select the country from which you will be using the device, usually the app will prompt it automatically



3. MOBILE APP CONNECTION



- You will be prompted to enter the email where a verification code will be sent and proceed to enter it on the app in the allotted time limit
- Once the verification code has been entered into the app, you will be asked to set your new password
- You will then have full access to the Tuya Smart Platform

In the case that you would like to change your password from the app, please follow the steps below:

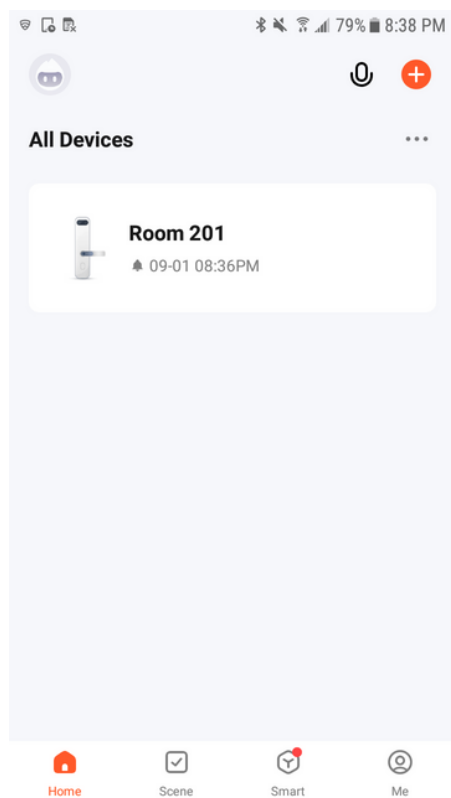
- Tap the 'Me' tab on the bottom right hand corner of your screen
- Click 'Change Login Password'
- You will be taken to the 'Account Verification' page and then tap 'Get Verification Code' button
- This will send a verification to your registered email
- Enter the code in the app
- Proceed to enter the new password

3. MOBILE APP CONNECTION



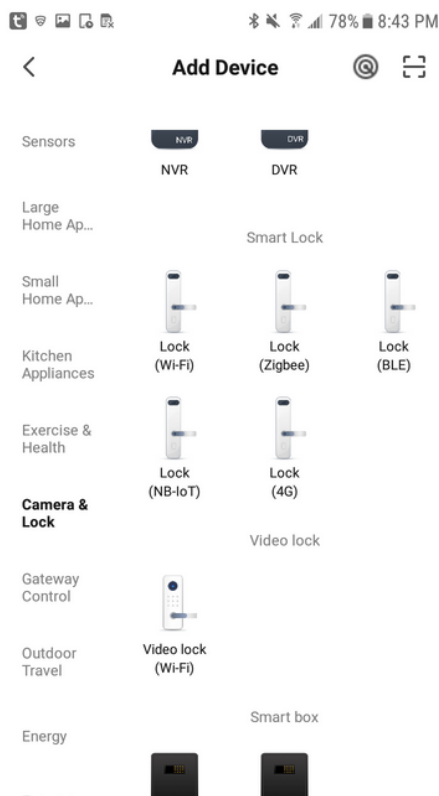
d) Adding Devices

To add devices on the app, please follow the instructions below. Your devices and phone must be connected to the same 2.4GHz Wi-Fi network in order for this to work.



- To add a device, activate your Smart Lock (Press '*' and '#') and enter your Administrator Password
- Follow the voice command and press 6
- Then, press 2 to continued adding a network
- On the mobile app, click the 'Add Device' or tap the 'Plus' button on the top-right corner of your screen and select 'Add Device'

- This will bring up a list of devices. Go to 'Camera & Lock' from the left side and then click 'Lock (Wi-Fi)' to select your Smart Lock device



3. MOBILE APP CONNECTION

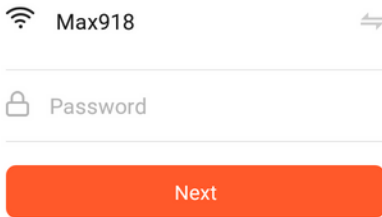
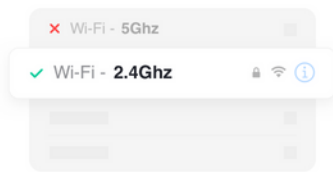


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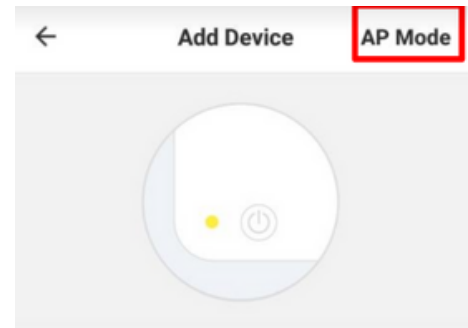
Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz.
[Common router setting method](#)



- Make sure to connect your phone to a 2.4 GHz Wi-Fi network (not 5G) and follow the onscreen instructions

- Check if the light indicator is blinking.
- Once you've tapped the 'Confirmation' button, you will be asked to select the current status of the light indicator. Options are AP Mode ("Access Point mode" or by default, uses access points like a Wi-Fi Hotspot) or EZ Mode ("Easy-connect mode" which is most compatible if you will directly connect your phone to the Wi-Fi router)
 - Should you select the AP mode, you will have to connect your phone to the device's hotspot before moving onto the next step



Power on the device and confirm that indicator light rapidly blinks

[How to make indicator rapidly blink](#)

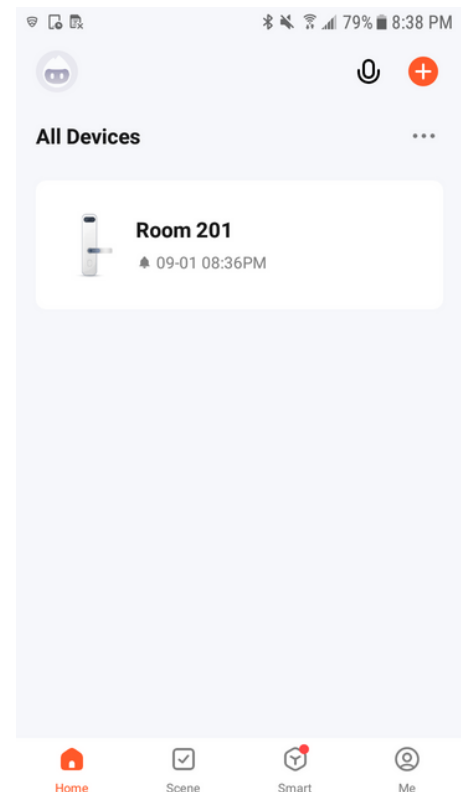


3. MOBILE APP CONNECTION



- Once you've completed these steps, make sure your phone and device are as close as possible. There will be a prompt from the lock and on the screen that pairing was a success

- Finish adding your device. Once this has been done successfully, you can go on to change the name of your device and control its functions

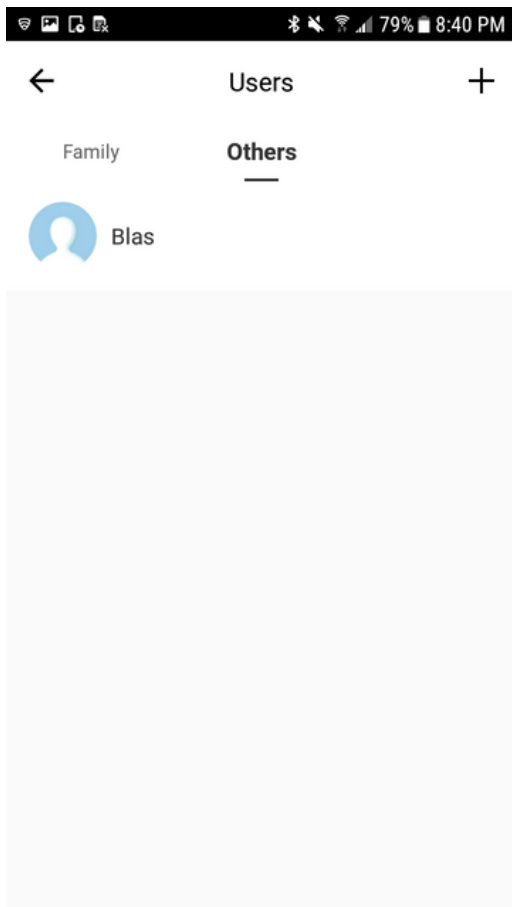


3. MOBILE APP CONNECTION



e) Adding Members

In order for others to gain access to a device, they will have to be added as members to the location/room.



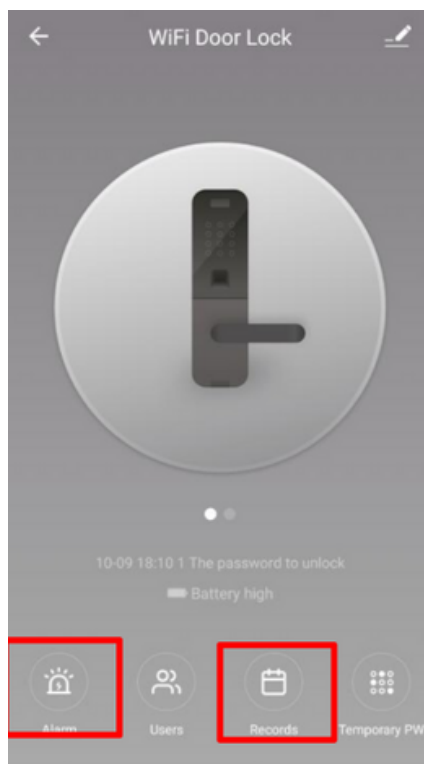
To add a member to the location, please follow the following steps:

- Open the mobile app and select the intended lock
- Tap 'Member Management' and select how you would like for that specific user to gain access

4. DEVICE FUNCTIONS

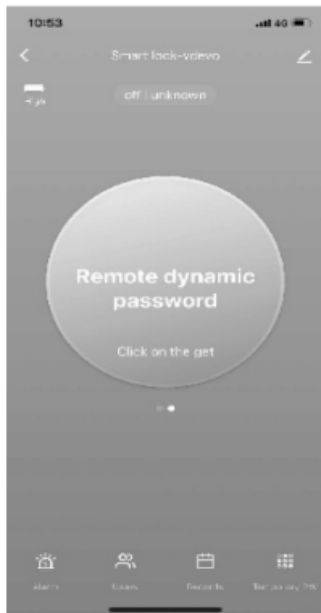


a) Remote Functions via The Mobile App



- Select the Smart Lock you would like to use from the Home Page
- Check the historical data or logs of the lock

4. DEVICE FUNCTIONS

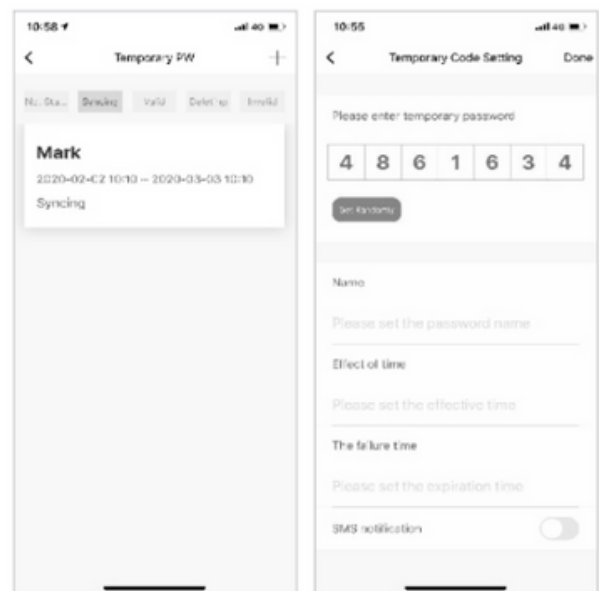


b) One-time Password (optional)

- On the home page of the mobile app, select the intended lock
- Click 'Temporary Password' and then select 'One-time Password'.
- Set your own Temporary Password by generating one and share to a user in order to have one-time access to the lock.

c) Time-limited Password (optional)

- On the mobile app, select the intended lock
- Click 'Temporary Password' and select 'Time-limited Password'.
- Set your own Temporary Password by adding a 7-digit code, and setting the name, along with the start and end of validity. Make sure that the time on your mobile app and lock are synchronized



4. DEVICE FUNCTIONS



d) Remote Unlock

- To grant access to someone when you are away, instruct them to press '9' and '#' on the Lock Pad. This will prompt a message or request on your mobile app to confirm remote unlocking.



5. OTHER NOTES

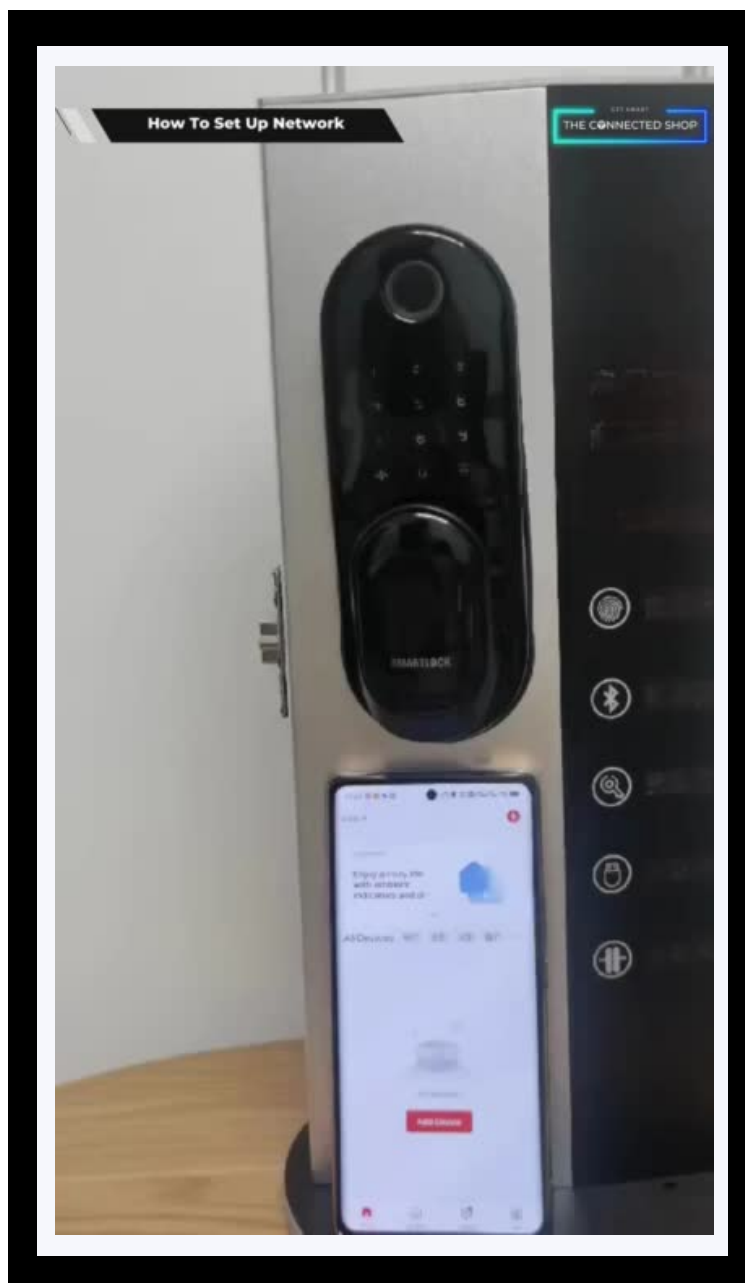
Created by Design Circle

- If you Input the wrong password more than 5 times in a row, the keypad locks for 30 seconds. It does not respond to any operating system within the said time frame.
- If there is no operation for more than 10 seconds , the system will automatically exit.
- Password peeping prevention function: Input passcode as follows when opening the door: XXX password XXX. Simply add some extraneous numbers (XXX) before and after the right passcode, and then press # to confirm.
- Once the battery is low, the lock will automatically notify you every time it is opened. After the alarm goes off, the lock can only be opened 200 times more. Afterwards, each attempt to unlock it, it will be delayed for 5 seconds. New batteries must be placed before the number of 200 unlocks is reached.
- To enable/disable passage mode (a function wherein you can keep your lock unlocked for a certain period of time even if the door is closed), press 5 and # on the keypad.

5. OTHER NOTES



- **To set up network:** Activate your Smart Lock & enter your Administrator Passcode. Follow the voice command and press 6 for network settings and then, press 2 to add nearby network. The device will then automatically search for a network connection upon doing all the necessary steps on the mobile app. Keep the mobile app open and near the lock to ensure successful pairing. Wait for the loading screen on your phone to finish before closing the app.



Congratulations!

You have successfully installed your very own Deadbolt Smart Pad Door Lock.

Thank you for being a valued customer of The Connected Shop.

www.theconnectedshop.com





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