

In Their Own Words

a collection of our members' success stories



From the pages that follow, you will learn through several firsthand accounts how our members have utilized our products. You'll read how they saved themselves and their families time, money, and stress.

These stories illustrate the value of having legal advice a phone call away no matter how seemingly trivial the topic might be.

That's what we do and that's all we do – provide legal rights protection to middle income North Americans. We know the wealthiest 10 percent of the population keep their own legal teams on retainer.

Conversely, the bottom 10 percent are provided access to the public defender system. It is our goal to make sure the 80 percent in between have a legal voice and that "Equal Justice Under Law" is a reality for them also!



"I needed an estate sales agreement looked over; with LegalShield, it was a very easy process. My Provider Lawyer thoroughly explained the things I didn't understand, and overall, it was a pleasant experience. I recommend the service and the law firm."

- Dawn P. PA Member

"As soon as I contacted LegalShield, my Provider Lawyer called me back within minutes. He was able to understand the complicated situation I was in and advised me on how to correctly proceed with a solid plan."

- Nivaldo M. IL Member

"The entire process was extremely smooth. The LegalShield app is very easy to understand and navigate, and the help I've received has been fantastic. Thank you for everything!"

-Tyler K. NC Member



“Having LegalShield feels like a no-brainer to me. The cost is low, and if anything ever comes up, you have access to sound professional legal advice. I had an issue with a contractor that I hired, and thanks to this service, I was able to resolve things without spending any additional money.”

– Steven M. NJ Member



“My Provider Lawyer has been so helpful for my HOA issue. I really appreciate her (repeated) help and the service provided by LegalShield.”

–Talar T. CA Member

“I love having access to my Provider Law Firm. People take you more seriously when a letter is sent with a lawyer’s letterhead, and it is extremely helpful!”

– Heather S. SC Member

Helping protect our member's rights is what we do. Recently a member contacted us as she needed assistance getting a refund from a furniture store when her merchandise was damaged while it was being delivered. The company offered a small refund and wanted her to somehow rebox the large damaged cabinet and ship it back, which she couldn't do. After consulting with the member, her LegalShield Provider Lawyer advised her to start a credit dispute. As a result, she received a full refund for \$55.00 for the damaged merchandise.

– PA LegalShield Provider Law Firm



“My Provider Lawyer helped me with my claim with my homeowner's insurance. The insurance company refused to pay the claim. But with the help of my provider lawyer and LegalShield, the insurance company cut a check to pay for damages from the \$15,000 claim. LegalShield, best money I ever spent.”

– Thaddeus D. SC Member

“The LegalShield experience was a seamless experience. My Provider Lawyer was very professional and thorough, and made sure all of my questions were answered.”

– Steven H. RI Member

“It is so reassuring to know I can pick up the phone, call my LegalShield Provider Law Firm, and ask any question without having a huge legal expense.”

– BJ S. AK Member





Alistair Edwards

LegalShield Independent Associate and Member

Alistair was driving when the power went out in his car. The repair shop told him he needed a new engine. The cost would be about \$7,000 plus labor.

Alistair called his provider law firm for advice.

The law firm found out there was a recall on the engine so they wrote a letter on his behalf.

Listen as Alistair tells the story, in his own words.

We are proud to protect our member's rights. Recently a member contacted us for assistance with a construction company she paid \$14,000.00 to remodel her home. The salesperson collected the funds and never completed the work. After consulting with the member, her LegalShield Provider Lawyer contacted the construction company, provided additional documentation, and learned that the sales employee had stolen the funds and didn't report the new job to the construction company. With help from her Provider Law Firm the construction company is determined to make it right and the member recovered her \$14,000.00.

– GA LegalShield Provider Law Firm



“My Provider Lawyer was absolutely terrific. She was very clear and concise, especially when writing a letter to my septic tank company. She listed the laws being broken by their company in the state of California regarding my legal matter. I received a refund of \$2,300 from the company. I was absolutely delighted with my Provider Lawyer and with the outcome. Yay, LegalShield!”

– Patricia D. CA Member



“I absolutely appreciate the low monthly cost of my LegalShield Membership. It gives us such peace of mind and a sense of security!! Thank you, LegalShield!”

– Mark M. VA Member

“Love the many things you can do within the LegalShield App. It’s easy to use, and all my correspondence with my Provider Law Firm is in one place.”

– Jeffrey M. IL Member

“My Provider Firm made a difficult situation easy with quick responses and very helpful people to assist me and answer all questions. If I ever need a lawyer in the future, I will definitely be contacting them.”

– Sean S. TX Member

“My Provider Lawyer was very helpful in how to do heirship on property that was left in my mother’s name.”

– Zandra S. TX Member

“My Provider Lawyer was really helpful. My LegalShield Provider Law Firm has consistently been a great resource for savings and peace of mind. Adding everything up, we have now saved about \$21,000 in the last 4 years. It’s a great comfort!”

– Bryan J. MO Member



“LegalShield is so much easier than going through the hassle of finding a lawyer and paying standard hourly fees. It’s like I have my own personal Provider Law Firm. When I need help, I set up a call with my Provider Lawyer at my convenience, and I don’t miss work. The Law firm has been great to my family and me.”

- Efrain M. FL Member

“My Provided Lawyer was knowledgeable, professional and well-informed. He provided a wealth of information that assisted me with resolving my HOA issue.”

- Matthew L. CA Member

“My LegalShield experience is absolutely wonderful. Thank you so much I am truly grateful for the guidance from My Provider Lawyer and for knowing that I am not alone. Thank you so much for this amazing service.”

- Valerie G. CA Member



Every day, we help people protect their rights. Recently a member reached out needing assistance with long-standing issues they were having with their home builder.

Unfortunately, the member was unsuccessful in his attempt to resolve this on his own. After consulting with the member, his LegalShield Provider Lawyer contacted the home builder's corporate management to ensure that the correct people knew about the member's ongoing issues and would remedy them appropriately. After a year of roadblocks, the member received the resolution they sought from the home builder after involving his LegalShield Provider Law Firm.

– PA LegalShield Provider Law Firm



"LegalShield is so affordable for the service included in their memberships. They provide all the essentials I actually need as a business owner. If I have complex or advanced legal needs, I know my Provider Firm is a phone call away."

– Aidan Aeternum LLC AZ Member



"My Provider Law Firm is a valued part of my corporate team. Thank you for all you do!"

– Donna S. NV
Member

"My LegalShield Provider Lawyer has shown honesty and integrity and is one of the best lawyers I have ever worked with."

– Sp North America
Corp. ON Member

"I really love our Provider Law Firm, and I love the benefits that come with LegalShield. It's nice to have the peace of mind that I am covered and that I can open multiple intakes as well. I love how fast they respond and how diligently they work on my behalf. I will definitely be keeping this membership for the rest of my life, seeing how worth it, it is!"

– Jamelia M. AZ Member

"I think LegalShield is the best deal in town. Since I signed up years ago, I have never been disappointed with the advice given or the provider lawyers I have been assigned."

– Laurie J. CA Member





Tom Stucki, fuelAI

LegalShield Member

Tom was looking for a legal solution for contracts, terms of service and user agreements for his business. He saw the value of LegalShield and became a member.

Just a few months later, his company was sued. He reached out to his provider law firm for assistance.

Listen as Tom tells the story, in his own words.

“Even though there was a possibility my credit card was compromised, I felt assured that should someone try to steal my identity, IDShield had my back. Thank you for the service you provide.”

– Susan K. NY Member

“My IDShield Consultant was so helpful. She was determined to get to the bottom of my issue and offered a variety of tips to help protect my identity. She was a pleasure to speak with.”

–Emily M. MA Member

“While my identity theft concern was considered pre-existing, my IDShield Consultant was extremely helpful in navigating the steps to ensure I could rectify my situation.”

–Adonica D. MI Member



"IDShield has world Class employees and service. They were very creative in helping me fix some credit reporting issues I have been trying to fix for several years! Thank you!!!"

–Becky S. GA Member

"IDShield is a great & timely service. I appreciated the prompt response to protect our accounts and my wife's identity, which was recently stolen. It would have taken me days to do all the things I needed to do by myself."

– Ronald H. IA Member

"Very knowledgeable, professional, and helpful. IDShield is a great value, even though peace of mind has no price tag."

– David A. GA Member



“Grateful that I could take immediate action & IDShield was there for me on the same day I discovered I had fraud to deal with.”

– Geraldine W. AZ Member

“Thanks for the help with handling a bank account and debit card that was opened fraudulently in my name. The investigator was very helpful and went above and beyond calling the company and credit bureaus on my behalf.”

– Jacob M. ID Member

“Please keep up the good work. You are so much needed. There are so many different scams out there today that we need IDShield more than ever, so I say thank you.”

– Anthony C.
NY Member



“My IDShield investigator solved my problem with very little effort. Something I was not expecting. I am so very pleased with the quick and efficient way my inquiry was taken care of.”

– Allen B. SC Member

“Luke, my IDShield consultant, was very helpful and proactive. In the end, my concern turned out to be a non-issue and yet no one knew that in real-time. It is reassuring to have such a strong team in my corner. Thank you IDShield.”

– Stephen H. NC Member

“Let the IDShield pros work for you so that you may handle other important business.”

– Corey B. CA Member





Edmond Hunter

LegalShield Independent Associate and Member

When Edmond was pulled over, the officer told him there was a warrant out for his arrest in a different state.

Edmond spoke to an IDShield fraud investigator who was able to uncover the issue and restore his identity to pre-theft status.

Listen as Edmond tells the story, in his own words.



“Great experience. I set up my IDShield Membership, and within minutes there were alerts that required my attention. It helped give me a little peace of mind.”

– Shirley K. CA Member

“Shelly, my IDShield consultant, is absolutely amazing!! I sincerely do not know how I would be getting through this horrific experience without having IDShield and consultants like Shelly in my corner.”

– Lacey F. CA Member

“My IDShield consultant was very polite and made it very clear that we would get to the middle of what was going on with my issue, and together we did. She was there every step of the way and guided me through the whole experience.”

– Dawn O. TX Member



"I contacted you guys after losing my wallet. The IDShield consultant I spoke with was awesome. Helped us figure out what all needed to be done to make sure we had the extra protection we needed."

– Rhonda P. AZ Member



"I was extremely impressed by the service that I was provided in activating my IDShield Membership. My IDShield consultant, Wendy, was kind, compassionate, caring, knowledgeable, thorough, and patient. She answered every question and/or concern that I had and was probably the most helpful person I have ever worked with."

– Lee G. MI Member

"I tell everyone about IDShield and LegalShield. I appreciate knowing someone is monitoring things. Extra eyes always help."

– Heather R. VA Member

“This membership has been nothing but money well spent. Everyone I have talked to for whatever my need has been very courteous and helpful.”

– Daniel B. IL Member

“I felt at peace with the work IDShield was doing for me when my identity was compromised.”

– Don E. TX Member

“This service gives me a great peace of mind just knowing there are great people at IDShield who are willing to give a helping hand to their members.”

– Frederick Y. CA Member





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