



ANNUAL IMPACT REPORT 2024/25

**20 YEARS OF IMPACT
CELEBRATING THE POWER OF COMMUNITY**

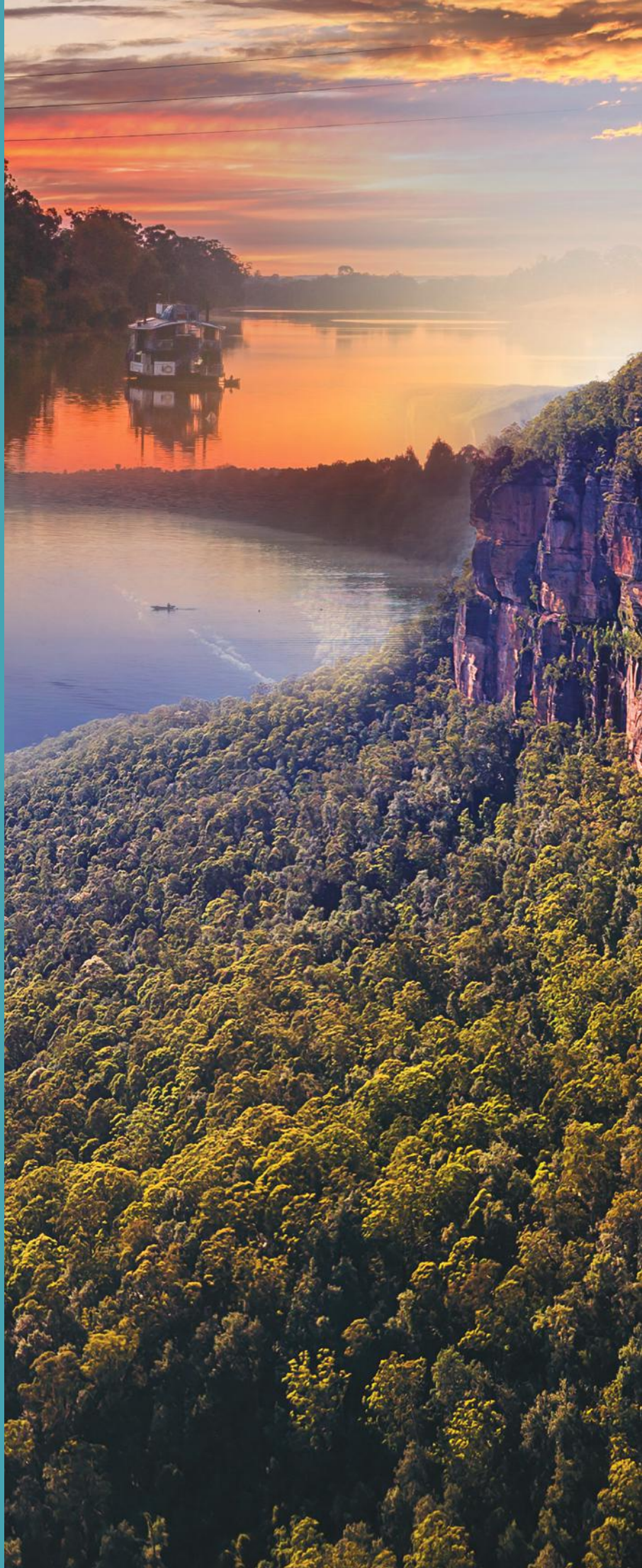
We respectfully acknowledge the traditional custodians of the land on which we operate in the Blue Mountains, Penrith and Hawkesbury regions, the Dharug and Gundungurra Peoples.

This land has long been a place of healing, held by deep cultural wisdom, connection to nature, and care for one another.

As we mark 20 years of Cancer Wellness Support and look ahead to the future, we do so with deep gratitude for the Country that sustains and inspires us.

We believe in the power of community, of showing up for each other, and of building a legacy grounded in compassion and connection. These values are deeply aligned with the enduring care First Nations peoples have shown to this land and their communities for generations.

May this milestone year inspire us all to walk gently, to be present, and to continue looking after each other - just as this land has always done.





Robyn Yates OAM

What began in the Blue Mountains 20 years ago has grown into a deeply trusted service that continues to support local people and families living with cancer across the Blue Mountains, Penrith and Hawkesbury regions.

Since 2005, we are proud to have evolved alongside the needs of our growing and diverse community.

We honour our founder, Robyn Yates OAM, whose vision and values remain the guiding light of our work. Her legacy is carried forward through the Robyn Yates Centre in Leura and in the spirit of every therapist, volunteer, board member, staff member, and supporter who has shaped our journey over the past 20 years.

Our purpose-driven organisation is grounded in values of care, compassion, collaboration, innovation, confidentiality, respect and community.

Our logo, inspired by the native Australian flannel flower, is a symbol of resilience, hope and survival. Like the flannel flower, which thrives after fire and hardship, Cancer Wellness Support stands as a source of strength, healing and renewal.

With two wellness centres in Leura and Penrith and two Op Shops in Katoomba and Penrith, our reach and impact continue to grow. Without the support of our community - received through our highly qualified therapists, purpose-driven volunteers, and our team and board, both past and present - this would never be possible.

As we celebrate this milestone, whether you have joined our community recently or have been part of our journey from the very beginning, know that you are part of our story, and our future.



MAY
2005

**BLUE MOUNTAINS
CANCER HELP**



JUNE
2005

**FIRST BYGONE BEAUTYS
FUNDRAISING EVENT**



JULY
2005

**KATOOMBA OP SHOP
OPENS**

AUGUST 2005 – FIRST CLIENT INTAKE WITH SUPPORT GROUP ESTABLISHED



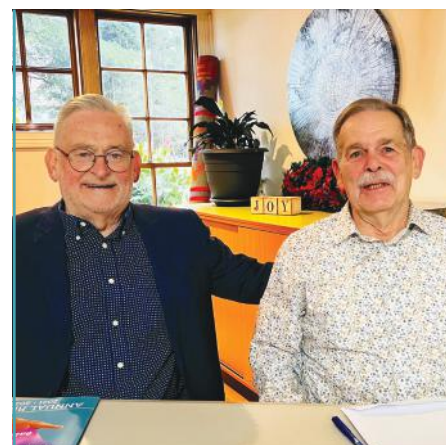
JANUARY
2018

**CLIENT SERVICES MANAGER
RESHAPES OFFERING**



JANUARY
2020

**FOUNDER, ROBYN
YATES PASSES AWAY**



JULY
2022

**FAREWELL TO OUR
FOUNDING BOARD.
A NEW SKILL-BASED
BOARD COMMENCES**



NOVEMBER
2012

FIRST CELEBRATION
OF DANCE



JUNE
2013

PENRITH OP SHOP
OPENS



JANUARY
2016

PENRITH WELLNESS
CENTRE OPENS

DECEMBER 2016 - REGISTERED AS CANCER WELLNESS SUPPORT INC.



NOVEMBER
2022

NEW CEO APPOINTED,
DEBORAH SHEPHERD



MARCH
2024

REORGANISED TEAM,
BUILT FOUNDATIONS FOR
GROWTH AND BRAND
REFRESH



JANUARY
2025

CELEBRATE OUR 20 YEARS

2025



934 Members



134
Volunteers

47,735
Volunteer Hours



607
Clients

117
Carers

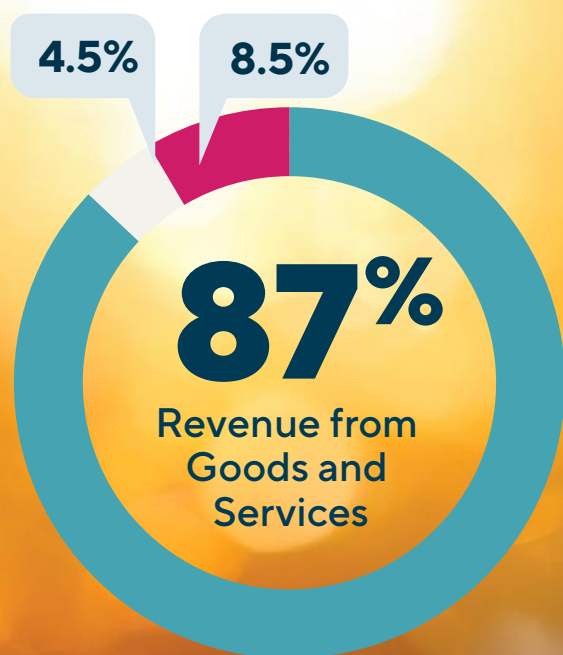


27
Therapies &
Workshops

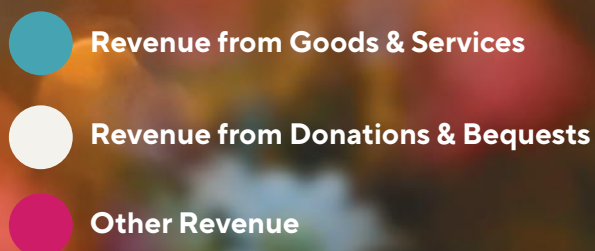
39
Therapists

8,546
Therapy Sessions

SNAPSHOT



\$2,343,872
Total Revenue



Our Charitable Status

Cancer Wellness Support is a registered charity with the Australian Tax Office (ATO).

Our deductible gift recipient (DGR) endorsement from the ATO means your generous donations are eligible for tax deductions.

While we're a medium-sized organisation with an annual turnover of under \$3 million, we maintain audited financial reports for transparency and accountability.



WWA 2024 Winner - Charity Champion Award



The Charity Champion Award acknowledges charitable organisations who have made remarkable contributions to society. This award honours the dedication, impactful initiatives, and exceptional efforts in philanthropy and charitable work.



WWA 2024 Team of the Year Finalist

WWA 2024 Impact Award - Social and Community Finalist

WWA 2024 - Pioneering Achievement - Deborah Shepherd Finalist

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About Us

Cancer Wellness Support is a testament to the power of community which began with the power of one – one person, one idea, one group, and one community.

This year, we mark a milestone: 20 years of affordable, person-centred cancer care.

In 2005, Robyn Yates OAM recognised the need for locally based support so that people living with cancer – both those with a diagnosis and their loved ones – would not have to face the journey alone. She gathered a group of like-minded people, and together they built the foundations of what was originally known as Blue Mountains Cancer Help, now Cancer Wellness Support.

Twenty years later, as a locally based not-for-profit serving the Blue Mountains, Penrith, and Hawkesbury regions, we proudly operate our head office and wellness centre in Leura, a wellness centre in Penrith, and op shops in both Katoomba and Penrith. Thanks to the extraordinary power of community, and in honour of Robyn's enduring legacy, our purpose continues to grow.

In the past year alone, we delivered 8,546 subsidised complementary therapy sessions, including counselling, massage, meditation, acupuncture, yoga, Qigong, reflexology, reiki, lymphoedema management, expressive arts therapy, and Bowen therapy. With accessibility and affordability at our core, we also offer a comprehensive program of 27 therapies, workshops, counselling, events, and retreats at substantially discounted rates.

Theory of Change





Our Purpose

Cancer Wellness Support is an innovative, compassionate, community-driven organisation that provides holistic, person-centred complementary care.

We support people living with cancer and their families in retaining their sense of control and balance whilst at all times giving hope to those in challenging circumstances.

Our Values

We are a values-based community organisation. Everything we do is based on:



Care

Creating the time to actively listen, hear and act with kindness



Compassion

By being present - no judgement, no advice



Collaboration

We nurture relationships to achieve a shared purpose



Innovation

We create an environment to explore, share ideas, problem solve and embrace change



Confidentiality

Providing a safe space that honours people's right for privacy



Respect

Acceptance through shared values



Community

Working together on something bigger than ourselves



Looking ahead, our priorities are to continue fostering innovation in care, supporting our dedicated therapists, staff and volunteers in the outstanding work they do.

Chair Message

Judith Field | Chair



As we celebrate Cancer Wellness Support's 20th anniversary, it is a moment to reflect on what has been built over the last two decades.

I had the privilege of knowing our founder, the late Robyn Yates OAM, for more than 40 years. We were close friends and our children grew up together, so I wasn't surprised when Robyn shared her vision. She had a rare combination of compassion, courage, and a talent for solving problems, always with people and community at the heart of everything she did.

Robyn built Cancer Wellness Support on a community-driven commercial model, and it worked. Over the last 20 years, we have supported individuals and their families living with cancer providing complementary therapies, comfort and a sense of belonging for all who walk through the doors of our Wellness Centres. Robyn would be proud to see her legacy alive and thriving, with long-term staff, therapists and volunteers working alongside new passionate advocates, all embodying the purpose and values she set in motion.

I joined the Board in 2020 during one of the most challenging periods in our history. We were navigating COVID-19 restrictions to keep services running while mourning Robyn's passing. I've been continually inspired by how Cancer Wellness Support has grown stronger, even in adversity.

As I now take on the role of Chair, I remain deeply committed, alongside our hardworking and collaborative

Board, to rigorous governance, transparent decision-making, and a clear strategic focus. Our priority is to ensure Cancer Wellness Support continues to grow sustainably, always keeping care and compassion at the forefront.

Using Robyn's financial service delivery model as our foundation, we are tailoring it to meet today's needs while maintaining a sound financial base. I am particularly proud of our Op Shops, which create a true circular economy: reducing landfill and providing quality affordable options in a tough economic climate, all while funding our purpose.

This year we farewelled our former chair, Dr Ilse Blignault, acknowledging her valuable contribution and welcomed new Board Members Pat Atkinson and Martin Gardiner. Their skills and insights have already enriched our discussions as we plan for the future. Each decision we make is guided by our purpose and values, ensuring that every step enhances our service delivery and strengthens the impact we have on our community.

Looking ahead, our focus is on fostering innovation in care, supporting our dedicated therapists, staff, and volunteers, and building a resilient organisation that will thrive for the next 20 years. Our community continues to inspire us with their eyes and minds open, bringing incredible energy and commitment to supporting Cancer Wellness Support now and into the years ahead.

On behalf of the Board, I extend heartfelt thanks to our staff, therapists, volunteers, supporters, and the wider community. Together, we have created a remarkable legacy. Together, we will continue to make a difference.



As we celebrate this significant milestone, I am filled with gratitude and optimism.

CEO Message

Deborah Shepherd | Chief Executive Officer



As Cancer Wellness Support enters its 20th year, I am deeply moved by the power of community and the generosity at its heart that has guided us from the very beginning.

Over the past two decades, our organisation has grown from a grassroots vision of care and compassion into a trusted, holistic service for people living with cancer and their families across the Blue Mountains, Penrith, and Hawkesbury.

Reflecting on my third year as CEO, I continue to be inspired by how our purpose has evolved while honouring its original vision, as has the community around us. While our services have expanded and adapted to meet changing needs, our focus on affordable, accessible, and person-centred care has remained constant, shaping everything we do.

Our 20-year celebrations honour our history and highlight the ongoing strength of our Board, therapists, volunteers, staff, and the generosity of our partners and community. Together, we have delivered more than 100,000 subsidised

therapies and stood alongside over 7,000 people and their families – proof of what collective generosity and compassion can achieve.

Looking forward, my focus is on ensuring that this legacy endures and grows by strengthening our income streams, creating a sustainable platform for expansion, and advancing strategic projects tailored to community needs. Central to this is the launch of our Capacity Building Fund, designed to power the future growth of Cancer Wellness Support. Through this, we are laying the foundations for the next chapter, ensuring our affordable, community-powered model remains strong and sustainable for decades to come.

As we celebrate this significant milestone, I am filled with gratitude and optimism. The next 20 years bring exciting opportunities to deepen our impact and respond with care and creativity for local people and families living with cancer.

Why We Exist



**OVER
1 MILLION
AUSTRALIANS**

are living with, or have
lived with cancer

**EVERY 6 MINUTES, SOMEONE IN AUSTRALIA
RECEIVES A CANCER DIAGNOSIS**

165,000

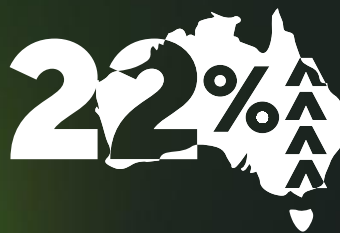
Australians were
diagnosed with
cancer in 2023¹

THAT IS 452 AUSTRALIANS PER DAY

2,300

local people are
diagnosed annually

With Australia's growing population, cases of cancer are expected to increase by **22% by 2031²**



LIVING WITH CANCER BRINGS SIGNIFICANT CHALLENGES FOR REGIONAL AUSTRALIANS

Every six minutes, someone in Australia receives a cancer diagnosis - more than 165,000 people each year. In our own communities of the Blue Mountains, Penrith, Lithgow, and Hawkesbury, around 2,300 people are diagnosed annually, with cases projected to increase by 22% nationally by 2031.

Living with cancer means navigating emotional, physical, and financial challenges. Both the person with the diagnosis and their loved ones share this journey, experiencing trauma, grief, and the demands of caregiving, which is often compounded in regional areas by fewer local services and longer travel times.

Evidence shows that complementary therapies such as counselling, massage, movement, art therapy, and meditation can ease symptoms, reduce distress, and improve wellbeing. Yet recent research shows that more than 80% of people living with cancer cite financial constraints as the greatest barrier to accessing this vital support.

This is why Cancer Wellness Support exists. For 20 years, we have provided affordable, accessible, and person-centred therapies through the generosity of our community. Our purpose remains resolute: to remove financial and geographical barriers, to nurture wellbeing, and to ensure that no one has to face cancer alone.

**OUR PURPOSE IS SIMPLE: TO SUPPORT INDIVIDUALS AND THEIR FAMILIES
LIVING WITH CANCER BY REMOVING FINANCIAL AND ACCESSIBILITY
BARRIERS TO SUPPORT AND WELLBEING.**

¹ <https://www.cancer.org.au/assets/pdf/australians-living-with-and-beyond-cancer-in-2040>

² <https://www.australiancancerplan.gov.au/current-state-of-cancer>



“

I would like to sincerely thank the Cancer Wellness Support Op Shops for their support in providing clothing for the children at the Jacaranda Cottages, as well as assisting the women with suitable clothing for medical appointments, school drop-offs, job interviews, and other essential engagements.

Your generous contribution is making a significant impact on families with minimal resources - offering not just clothing, but confidence, dignity, and hope.

- DANIELLE ROBINSON
EMU PLAINS CORRECTIONAL CENTRE, DEPARTMENT OF COMMUNITIES & JUSTICE

**CAPACITY. CARE.
CONNECTION.**

STRATEGIC PROJECTS





A Lead Local Agency for Lymphoedema Management

2024-2025 ACHIEVEMENTS

This year, Cancer Wellness Support advanced its goal of becoming a lead local agency for lymphoedema management by:

- Securing a \$23,000 Tour de Cure grant for specialised equipment.
- Receiving a \$15,000 James N. Kirby Foundation grant to establish our Supervision & Mentoring Program with training organisations and grow our specialist therapist pool.
- Partnering with Mt Wilga Private Hospital using an additional \$10,000 Tour de Cure grant for specialist services.
- Strengthening referral pathways with the Breast Care Institute, McGrath Nurses, and Nepean Cancer Centre.
- A portion of our Dry July funds supported essential bandaging and gels, ensuring practical resources remain available for individuals living with cancer.

CLIENT STORY – REMOVING BARRIERS TO CARE

One client was referred to a major public hospital for compression garment support but experienced more than a year of delays and cancellations. During this time, her swelling worsened by over 11 cm, causing pain, reduced mobility, and emotional distress.

Through our collaboration with Mt Wilga Rehabilitation Hospital and Ramsay Health Plus, supported by Tour de Cure funding, she was finally able to access timely, specialist treatment.

With coordinated therapy and transport arranged, her swelling reduced, mobility improved, and emotional wellbeing was restored – outcomes that would not have been possible without subsidised, community-powered care.

CAPACITY. CARE. CONNECTION.

WHY IT MATTERS

At least 1 in 5 people living with breast, gynaecological, melanoma, or prostate cancer will develop secondary lymphoedema. This lifelong, incurable condition can be debilitating – yet access to treatment is often limited, and high costs put support out of reach.

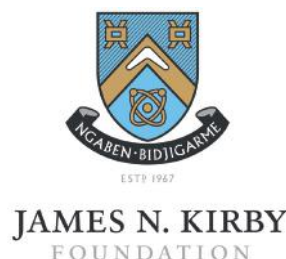
In our region alone, more than 2,300 people are diagnosed with cancer each year, with many requiring specialised lymphoedema therapy. This currently represents approximately 25% of our annual budget allocation to therapies. Unfortunately, general physiotherapists and massage therapists often cannot provide the specialised care required, leaving people facing long waitlists, debilitating pain, and unaffordable costs.

LOOKING AHEAD: 2025–2026

In the coming year, Cancer Wellness Support will:

- Establish our Supervision & Mentoring Program, and continue to expand our therapy delivery and therapist pool.
- Scale our Mt Wilga partnership to deliver more specialist treatments locally.
- Enhance our Lymphoedema Program through fine-tuned service delivery and additional specialist equipment.
- Embed Cancer Wellness Support as a trusted referral pathway across the Nepean Blue Mountains LHD.
- Advocate for greater recognition of lymphoedema as a critical survivorship issue.

THANK YOU TO:





Supporting Our Growing Membership of Carers

2024-2025 ACHIEVEMENTS

In 2024-2025, with a 35% increase in carers within our membership, Cancer Wellness Support responded to this growing need by:

- Securing a \$5,000 grant from Katoomba RSL for our carers program.
- Providing additional counselling tailored to carers, both during active caring and following the loss of a loved one.
- Increasing massage treatments and group therapies to support self-care and resilience.
- Continuing with support groups to enable conversation, connection, and healing.
- A portion of our Dry July funds was directed towards subsidised sessions for carers, responding to the increase in carer memberships and ensuring their needs were met.

CASE STUDY:

A CARER'S JOURNEY AFTER LOSS

After caring for their partner through palliative care at home, one carer was left navigating both grief and the sudden absence of the support networks that had surrounded them during the illness.

When they came to Cancer Wellness Support, they found counselling and the Metastatic Support Group. For the first time, they realised that support was not only for those living with cancer but also for carers.

"Listening and sharing in the group brought up things we had never spoken about, and it helped me heal. I would walk out feeling both sombre and joyful — because I was finally able to talk about what we had gone through."

For this carer, Cancer Wellness Support has been a lifeline — a place where their role is recognised and their wellbeing supported.

CAPACITY. CARE. CONNECTION.

WHY IT MATTERS

In Australia, approximately one third of carers provide 40 hours or more of care each week, contributing to an estimated 1.9 billion hours of unpaid care. This immense contribution often comes at a cost to their physical and psychological wellbeing, financial stability, and social relationships.

Despite this, carers remain under-recognised and underfunded within the health system. There is no dedicated funding for grief or bereavement support, and once a loved one passes, external services often withdraw — leaving carers isolated and invisible at the very moment they most need support.

LOOKING AHEAD: 2025–2026

In the coming year, Cancer Wellness Support will:

- Continue to recognise the vital role of carers and family members by providing affordable cancer support to both clients and carers
- Build on referral pathways with other health agencies to reach more carers in need
- Strengthen community awareness by raising the profile of carers within the cancer journey through storytelling, education, and advocacy

THANK YOU TO:





Capacity Building Fund – Powering the Future Growth of Cancer Wellness Support

2024-2025 ACHIEVEMENTS

- Received a \$15,000 grant from Penrith Panthers to expand mental health support for people living with cancer.
- Launched the Capacity Building Fund at the Emerald Dinner and raised \$45,000 on the night – an early show of confidence in this initiative and belief in our future.
- Started community awareness of the Fund’s role in sustaining affordable, person-centred cancer support.
- A Community Grant from the Commonwealth Bank assisted us in meeting the growing demand for therapy delivery in our community.

OUR COMMITMENT

Because Cancer Wellness Support is entirely community-powered, every dollar raised contributes directly to sustaining our affordable, person-centred model. The Capacity Building Fund is both a safeguard for today and an investment in tomorrow – ensuring that no individual or family living with cancer has to face it alone.

CAPACITY. CARE. CONNECTION.

WHY IT MATTERS

As part of our 20-year anniversary celebrations, Cancer Wellness Support launched the Capacity Building Fund at the Emerald Dinner on 20 June 2025.

The Fund has been established to strengthen long-term sustainability, increase service capacity, and improve revenue resilience. This comes at a time of significant growth in both membership and therapy delivery, with demand expected to continue rising.

The establishment of the fund reflects our commitment to meeting this growth while laying the foundations to remain agile and ready for future opportunities.

LOOKING AHEAD: 2025-2026

In the year ahead, we will continue to deliver on our affordable, model of care by:

- Fundraising to continue providing a sound financial base for a staged approach to our identified projects, including expanding therapy capacity at the Penrith Wellness Centre
- Building community awareness of our Capacity Building Fund objectives and how it will support the growing needs of the community
- Growing our specialist therapist pool to meet demand
- Diversifying sustainable income streams to reduce risk and increase resilience

THANK YOU TO:





“

Cancer Wellness Support felt like a soft place to land - it felt like home. I'll never forget what Viv Maitland did for me. It's amazing to know everyone is still there if I ever need them again.

The team and therapists all treat you with the humanity you expect, and if they can lighten the load of a new diagnosis, even a little, by making you feel cared for and supported, that's invaluable.

- SARAH, CLIENT

“

I love the incredible team I work with and the joy of seeing our clients and carers receive the care, treatment and support they need.

- ALYSHIA DENTEN
WELLNESS CENTRE COORDINATOR - PENRITH



Each day I feel grateful to be with our clients and carers, offering support, connection and compassion. Our Wellness Centres, together with our large suite of complementary therapies, are made possible by the dedication of our therapists who also volunteer their time and resources - we simply couldn't do this without them. It is a privilege to work alongside our therapists and our whole team at Cancer Wellness, supporting people as they navigate the challenges of cancer.

- SAMANTHA ALSTON
CLIENT SERVICES COORDINATOR



It is a great privilege to welcome new clients and carers as an Intake Therapist in Penrith, and to support those at the Robyn Yates Centre Leura as they come to a place of calm, connection and care.

- CAROLYN WILKINSON
WELLNESS CENTRE COORDINATOR - LEURA



Client Services seeks to provide person-centred care to those with cancer and the persons in their life who journey with them. It is an honour to witness the difference that our range of therapies and support can make in their lives.

Organisational Structure



Client Services

Delivering Person-Centred Support Across Generations

As we reflect on two decades of Cancer Wellness Support, we are proud to have pioneered the role of complementary therapies as an integral part of cancer care. From the very beginning, the Blue Mountains community – already recognised as a hub of health and wellbeing – embraced our services and helped shape the path we continue to walk today.

Our ethos has always been to work alongside the medical profession, supporting clients who combine conventional treatments with complementary therapies, as well as those who choose a solely complementary approach. Over time, community confidence in these services has grown, reinforced by the formalisation of training pathways, the strengthening of professional associations, and the evolution of certificate-level courses into recognised degrees.

When I joined Cancer Wellness Support in 2018, we offered 11 therapies, including lymphoedema and oncology massage, acupuncture, counselling, and the 12-week Gawler lifestyle program. Today, in 2025, that number has expanded to 27 therapies, offered through individual sessions, group programs, and workshops. We have developed “specialities within specialities” – from tailored yoga programs addressing trauma and grief, to counselling, mindfulness meditation, and expressive arts therapy – ensuring each service reflects the unique needs of those we support.



Vivienne Maitland
Client Services Manager



Responding to Growing Demand



As more clients and carers turn to us for therapies, programs, and guidance, the need to strengthen our capacity has never been greater. Our Capacity Building Fund has been established to ensure we can meet this rising demand, expand our reach, and continue delivering affordable and accessible care to everyone who needs us, now and into the future.



Supporting People Living with Cancer at Every Age

Our client data highlights important demographic shifts. Recent trends show that more older people are living with cancer and seeking our care, with those in their 70s now representing 27% of our clients and those in their 80s accounting for 5%.

This reflects the growing importance of affordable, accessible therapies later in life. At the same time, younger people are increasingly represented, with those in their 30s and 40s now comprising 17% of clients — aligning with national reports of rising cancer diagnoses among younger demographics.

We continue to respond to the full spectrum of cancers, with notable increases in skin, respiratory, and blood cancers. These changes highlight not only the growing demand for our services but also the breadth of our impact — delivering person-centred care that supports individuals and families living with cancer across generations and diagnoses

Building Team Skills and Broadening our Impact

One team member has trained in sound therapy, enriching our Living and Thriving Mindfully program; another has stepped into the intake therapist role several days each week; and another now leads our relationship with Mt Wilga Rehabilitation Hospital to better support lymphoedema clients. This shift has also enabled our Client Services Manager to build external partnerships, expand supervision and mentoring, and collaborate with Western Sydney doctors seeking experience in complementary cancer therapies.

Over the past year, we have reshaped our Client Services team to foster growth and strengthen service delivery. By cross-training staff across roles, we have ensured seamless coverage while empowering team members to pursue projects that align with their skills and passions.

What has remained constant throughout our 20-year journey is our unwavering commitment to professional and ethical care. Our therapists continue to 'donate' time by accepting subsidised rates, and above all, they maintain a deep understanding of Cancer Wellness Support's purpose: to ensure every person and family living with cancer can access affordable, compassionate, and holistic care

Retail Management

Sustaining Affordable Cancer Care

Since day one, Cancer Wellness Support's Op Shops have been the backbone of our fundraising, ensuring affordable and accessible cancer care at a local level.

In 2024/25, our retail operations continued to contribute significantly to raising funds, to support individuals and their families living with cancer.



Gail Searle
Retail Manager



\$2.01M

raised



127,013

customers



60%

of sales come from women's
clothing and bric-a-brac



A YEAR OF GROWTH AND COMMUNITY IMPACT

Our two stores in Katoomba and Penrith continue to thrive as vibrant community hubs. Together, they welcomed more than 127,000 customers, offering affordable, high-quality items at a time when cost-of-living pressures are being felt across our communities.

From one-of-a-kind fashion finds to everyday essentials, our stores are known for their variety, quality, and accessibility. Women's clothing and bric-a-brac remain the most popular categories, accounting for around 60% of total sales, while demand for vintage pieces continues to attract new audiences, including more young people and families.

Both stores significantly outperformed state benchmarks for charity retail, generating more than double the average monthly income of NSW op shops and exceeding the statewide average spend per customer.

These results all reflect the strength of community-powered retail and the dedication of our staff and volunteers who make it possible.



85%

of items are sold



10%

are repurposed



5%

ends up in landfill

Op Shops Drive Dry July Success

Our Op Shops played a standout role in Dry July, combining creativity and community spirit through raffles, cake stalls and plant sales.

Their efforts helped secure 6th place nationally as a fundraising team. Together with our wider organisation, this achievement reflects generosity, dedication and commitment of our volunteers to our purpose of affordable cancer care within the local community.



Dress for Success Penrith

Dress for Success recently opened in Penrith, providing women with professional clothing and support to help them enter or re-enter the workforce with confidence.

Our Op Shops have been able to supply larger-sized corporate clothing, often in high demand, while Dress for Success returns items donated to them that they cannot use. This two-way exchange strengthens both organisations, ensuring donations are put to best use and supporting women in our community.



Strengthening Our Team and Deepening Our Connections

Restructuring our Retail team and introducing the new Retail Supervisor role in both stores has strengthened team stability, improved day-to-day efficiencies, and delivered a positive impact for staff, volunteers and overall store operations.

This has also enabled our Retail Manager, Gail Searle, to actively build relationships with more community partners, including supporting the Our Community Cares High Tea as boutique partner, providing wool from our Op Shops to the Commonwealth Bank for blanket making, and collaborating with Women With Altitude on our Shop and Swap events. Through these partnerships, we're strengthening local connections to champion sustainable fashion and shared community impact.

“

Martin Luther King Jr. once said, 'If I cannot do great things, I can do small things in a great way.' At Cancer Wellness Support, it's easy to see how those small acts quickly add up — because before long, you realise they've made a truly meaningful impact.

- JENNI COOPER, VOLUNTEER - PENRITH OP SHOP



Volunteering with Cancer Wellness Support has been both a privilege and a great source of satisfaction. Robyn Yates created an exceptional concept to support the community through the challenges of cancer, and it is an honour to play a small part in that vision by volunteering at the Katoomba Op Shop alongside such a dedicated team. Together, we share a common goal — to provide our community with care, kindness, and, of course, the joy of finding a great bargain.

Since my own diagnosis with myeloma, I have come to fully appreciate the wonderful facilities and support available through the centre. I now know, and fully appreciate, the centre's place within the community — providing care, compassion, and love.

- JOHN EVA, VOLUNTEER - KATOOMBA OP SHOP



What I love most about this workplace is the team's energy and their belief in what's possible. It creates such a positive environment where everyone is inspired to dream bigger, grow together, and make a difference for our community.

- CAROL BLACK, RETAIL ASSISTANT



Retail is the engine room of Cancer Wellness Support. Our volunteers give their time and talents, supported by dedicated staff who bring passion and care. More than just shops, our Op Shops are places of connection and purpose — ensuring every effort contributes to affordable, person-centred cancer support for those who need it most.

Operations

Empowering Our People and Purpose

This year, our Operations team focused on strengthening the foundations that keep Cancer Wellness Support running smoothly.

We simplified internal systems, reducing duplication and freeing up time for staff and volunteers to do what they do best - supporting local people and families living with cancer.

Reporting and compliance frameworks were enhanced to ensure greater accountability, while targeted investments in IT and infrastructure have laid the groundwork for long-term stability and growth.



Candace Cougлан
Operations Manager



47,735
volunteer hours



134
volunteers

Looking ahead to 2025–2026, our focus is on further streamlining systems and processes to build an even stronger platform for sustainable growth and operational efficiency.

By continuing to invest behind the scenes, we ensure every dollar, every hour, and every effort goes further in delivering affordable, person-centred cancer care to our community.



A Moment of Gratitude & Celebration: 20 Years of Volunteer Support

During National Volunteer Week, Cancer Wellness Support hosted a special event at the Conservation Hut in Wentworth Falls to honour the extraordinary people who give their time, energy, and heart to our purpose.

Set against the stunning Blue Mountains escarpment, the afternoon was filled with gratitude, laughter, and heartfelt connection. As we mark 20 years, it was the perfect moment to reflect on the impact of our volunteers. Each year, more than 35,000 volunteer hours are dedicated to Cancer Wellness Support. This remarkable contribution sustains our affordable, community-based model of care and ensures we can continue delivering our services to individuals and families living with cancer across the Blue Mountains, Penrith, and Hawkesbury regions.

Over lunch, heartfelt speeches highlighted their vital roles across Op Shops, client services, events, fundraising, and governance. Their generosity and selfless spirit embody our purpose and make everything we do possible.



Streamlining How We Work with our CiviCRM Project

The rollout and refinement of our new Customer Relationship Management system, CiviCRM, continued to transform how we manage our membership database, coordinate volunteers, and integrate fundraising activity.

By reducing administrative workload and improving data accuracy, we've created a system that supports efficiency and better decision-making at every level.



Safeguarding People and Information with Enhanced Security

Ongoing upgrades across both our wellness centres and retail stores have strengthened data protection, online security, and network safeguards.

These measures ensure compliance and provide peace of mind for staff, therapists, volunteers, clients and carers who rely on our services.



Investing in Safer and More Accessible Spaces with Grant Support

This year, we secured several grants to support essential maintenance of our Robyn Yates Centre.

These works included:

- Repairing and refreshing of our fence and front gate
- Resurfacing the disability ramp and front deck
- Repainting of client facing areas, with an additional grant secured enabling a full refurbishment in 2025/26.

These improvements ensure our heritage-listed building remains warm, welcoming, and fit for purpose — preserving funds for subsidised therapies while safeguarding the quality of care for people living with cancer.



“

Being part of Cancer Wellness Support is both fulfilling and energising. There is joy in working alongside such a dedicated team, sharing laughter and encouragement, and seeing the very real impact our efforts have in the lives of people living with cancer. Together, we embody what it means to create a community of care, resilience, and hope.

- SUZY BAKER, OPERATIONS COORDINATOR



Technology underpins everything we do as a modern organisation, but for me, it's about more than just systems.

As IT Manager, my goal has been to build tools and processes that not only meet our current needs but also prepare Cancer Wellness Support for the decade ahead.

It's immensely rewarding to know that the work I do behind the scenes — from creating more reliable systems to making everyday tasks easier — directly benefits our staff and volunteers, and ultimately the people living with cancer who rely on our services. Every upgrade is not just a technical improvement, but a step toward strengthening the way our community experiences care and connection.

- KERRY DENTEN, IT MANAGER



Caring for this house and helping to create a space that truly supports others is deeply meaningful. The role allows flexibility to step in wherever needed for the good of the whole. Working alongside such a wonderful team of staff, volunteers, and therapists makes the work even more rewarding, and the appreciation shown reminds us that the energy we put in is valued — and makes a real difference.

- CONNIE RAY, OPERATIONS SUPPORT



Operations is the behind-the-scenes foundation of Cancer Wellness Support, quietly ensuring the organisation runs seamlessly each day. By keeping everything connected and supported, this team makes it possible for our staff, volunteers, and therapists to focus on what matters most: delivering affordable, person-centred care for people living with cancer.

Fundraising & Events

Cultivating Community Support & Growing Impact Together

This year, we celebrated the strength of our community by inviting them to step up - and they did, with remarkable generosity, commitment, and spirit. Together, we've shown once again that it is the power of community that keeps our purpose thriving.



Mary Donnelly
Fundraising and Events Manager

Our 20th year was marked by a significant uplift in support through fundraising, peer-to-peer campaigns, donations and bequests.

This is a powerful reflection of the generosity that has sustained Cancer Wellness Support since 2005. These funds help ensure that people living with cancer continue to access affordable, person-centred therapies and programs when they need them most.



Events in 2024

SWAP & SHOP

1 November, 2024

Robyn Yates Centre, Leura

8 November, 2024

Penrith Op Shop





CELEBRATION OF DANCE
29 November, 2024



TREES OF HOPE
14 Nov to 15 Dec, 2024



**HAWKESBURY CHAMBER
OF COMMERCE CHRISTMAS
PARTY 2024**



Complementary Therapies
Community Generosity



SUPPORTING THOSE LIVING WITH CANCER

20 Year Celebrations



EMERALD DINNER
20 June 2025



BYGONE BEAUTYS ANNUAL FUNDRAISING DINNER
5 June 2025



SHOP AND SWAP KATOOMBA OP SHOP
23 May 2025

Across the year, every fundraiser has carried a sense of celebration and legacy. Whether through community-led events, creative fundraising challenges, or long-standing traditions, each contribution reflected the joy, connection, and the shared purpose that defines Cancer Wellness Support.

Looking ahead, fundraising will remain at the heart of our purpose, inspiring generosity, connecting people with our story, and building the foundations for the next 20 years.

Marketing & Communications

Celebrating the Power of Community

This year, rather than focusing on a single event, we embraced every opportunity to acknowledge our milestone — recognising moments big and small as part of our shared story.

Our year-long celebration was intentionally inclusive and accessible, enabling every member of our community to take part — whether by attending an event, hosting a grassroots activity, or supporting our Op Shops.

Building on the foundations of previous years, we also widened our communication channels, which led to a significant uplift in engagement and community support.



Deborah Shepherd
Chief Executive Officer



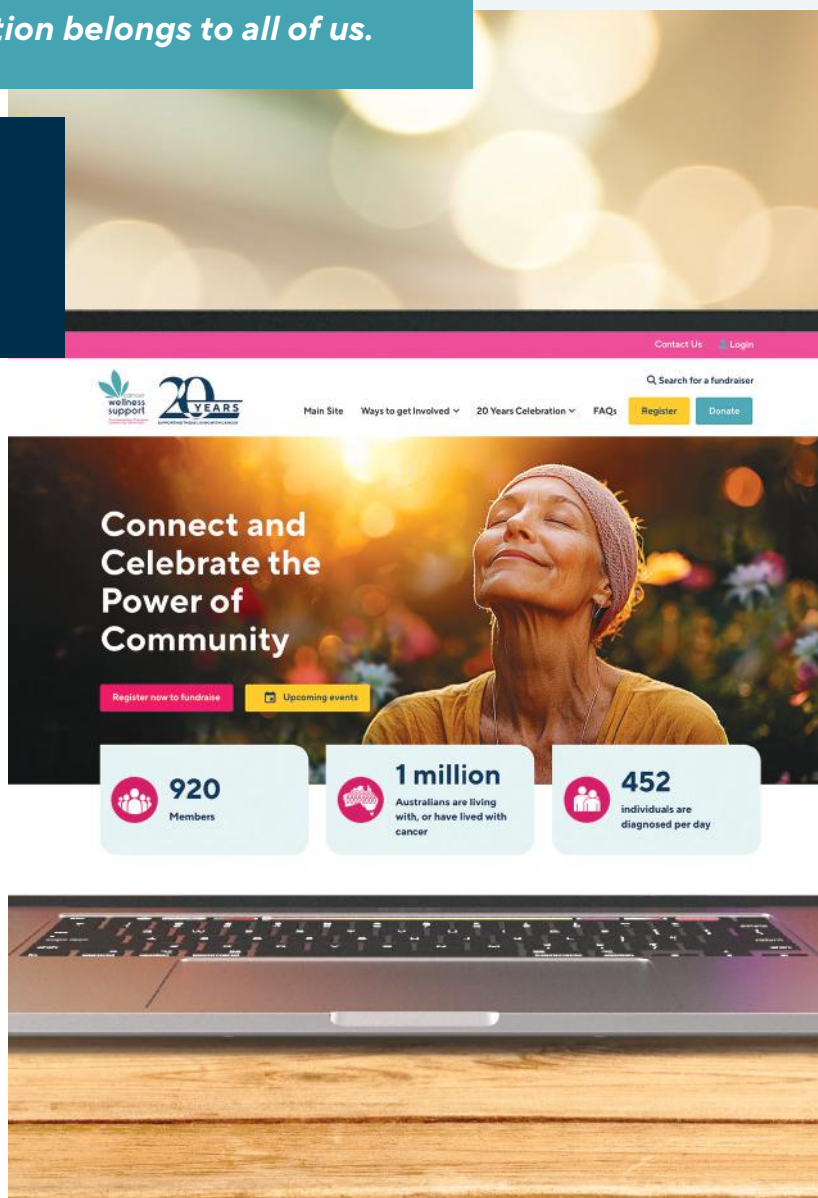
Our message was clear: we do not exist without our community, and this celebration belongs to all of us.

Investing in Smarter Digital Fundraising

To maintain momentum, we invested in the Funraisin platform to deliver additional functionality within a secure environment — a foundational step in building a donor journey that is consistent, personal, and scalable.

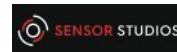
This investment will help us engage supporters in the way that suits them best, while maximising our digital capacity and strengthening future fundraising efforts.

At the same time, we recognise that technology is only one part of the picture. Our commitment to personal connection remains at the heart of everything we do. For us, innovation is not about replacing human touch, but enhancing it — ensuring that every supporter feels seen, valued, and part of our community.



Showcasing Community Connection

Our campaign was guided by our CEO and Fundraising and Events Manager, supported by a team of dedicated volunteers and external partners including Hive Media Group, Lime Pixel Design, Around The Campfire, and Sensor Studios.

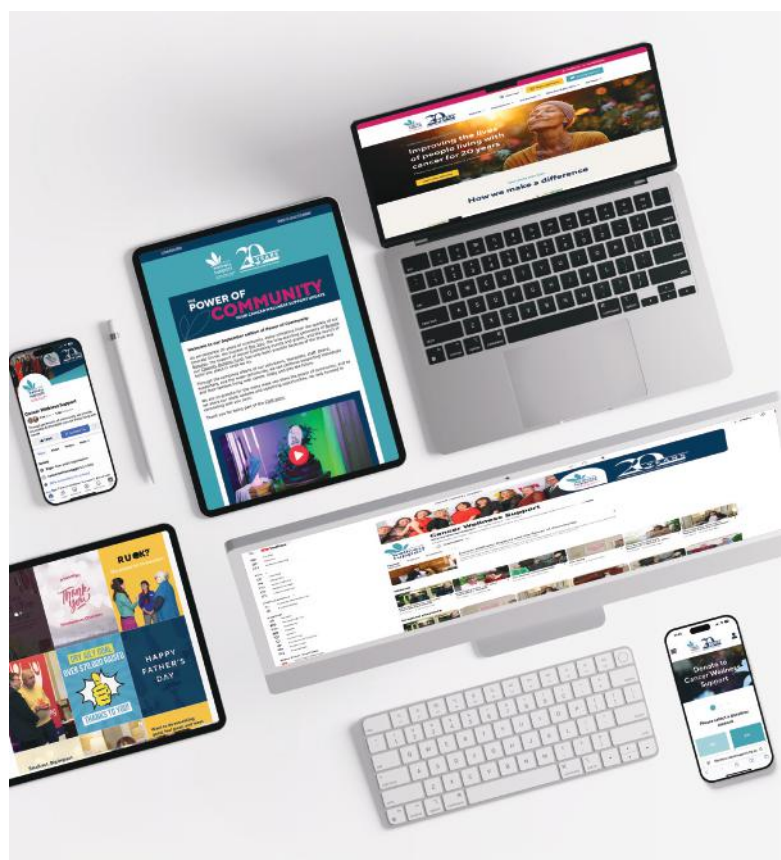


We strengthened our brand through stories, videos, and a growing social media presence — reaching both our existing community and new audiences. Our regular Power of Community newsletter kept people connected and informed, while grant submissions were consistently supported by organisations who believe in our purpose.

We also saw significant growth across our social media platforms, with more people than ever engaging with our stories, events, and campaigns. This uplift in visibility has strengthened awareness of our purpose, expanded our reach to new audiences, and created stronger opportunities to engage supporters, attract volunteers, and build partnerships.

Consistency in our marketing collateral also played an important role this year. By presenting a unified and professional brand presence across events, social media, newsletters, and community campaigns, we not only deepened trust with our supporters but also strengthened our ability to engage with strategic partners. This consistency demonstrates our reliability, makes collaboration easier, and ensures our message — that no one should face cancer alone — remains clear and compelling.

This collaborative approach ensured our story was told authentically and creatively, maximised community involvement, and helped us continue expanding our membership and supporter base.



This year, our marketing efforts and our 20-year campaign has been shaped by:

- Honouring our past, engaging our community, and setting the narrative for the future
- Communicating to our community in a consistent and engaging way
- Prioritising fundraising capacity through investment in the Funraisin platform
- Building ways to maintain our legacy and the power of community
- Maximising volunteer involvement and engaging in-kind support for our purpose

It was a celebration of an important milestone — honouring the past, acknowledging all who share our vision, and continuing to build a strong foundation for scaling our impact and future growth.

Governance

Our Board Members

Our Board contributes diverse skills, backgrounds, and motivations to their roles at Cancer Wellness Support. They are not only dedicated financial members, but also generous donors to our cause.



Dr Ilse Blignault (Chair from 1 July 2024 to 21 April 2025)

Experience: Senior health sector manager; Associate Professor specialising in mental health and wellbeing, public health, health promotion, and consumer and community engagement; Registered Psychologist.

Skills: Health and allied health; senior management-public sector and not-for-profit (NFP); grant writing; governance; policy/politics; strategic planning; research and evaluation.



Ms Judith Field MAICD (Chair from 21 April 2025 to 30 June 2025)

Experience: Executive Manager in private and higher education sectors; Non-Executive Director in NFP and charity organisations; Chair of Human Resources (HR) and Succession, Risk and Audit and various business policy committees.

Skills: Senior management/ leadership; governance; advocacy/ policy; strategic planning and marketing; policy/politics.

Deputy Chair from 1 July 2024 to 20 April 2025



Ms Merrilyn Tinsley (Deputy Chair from 21 April 2025 to 30 June 2025)

Experience: Senior Executive in public and private sectors; governance experience in community organisations and NFPs.

Skills: Workplace health and safety; strategic planning; governance.



Mr Chris Bryett

Experience: Principal Solicitor in private legal practice; Vice President and Executive Committee Member in community legal centre; World War I Historian; Editor

Skills: Legal and compliance; historical research and preservation; editorial and publishing; community engagement.



Mr Paul Harris

Experience: Chief Executive in public sector; HR; learning and development; corporate services and planning; work health and safety.

Skills: HR, change management and effective workforce management; financial management; corporate governance



Mr Jared Pichler

Experience: Senior roles in Operations in commercial, public sector and NFP; risk and compliance, business resilience, fundraising compliance.

Skills: Risk and compliance; clinical governance, aged, disability and care services; business improvement.



Mr Martin Gardiner

Experience: Senior leadership and management roles across finance, retail, aged care, disability, community and commercial operations.

Skills: Accounting; financial management; strategic planning, governance and risk management



Ms Pat Atkinson

Experience: General manager for NFPs and in corporate sector; strategic plan development and implementation; training; events management.

Skills: Fundraising/ grant writing; senior management in NFP and corporate; strategic planning/ marketing; WHS & risk management

To support the work of the organisation, the Board has established four committees:

Financial, Audit and Risk Management Subcommittee Members have included Paul Harris (Chair), Martin Gardiner, Jared Pichler and Deborah Shepherd

Client Services and Clinical Governance Advisory Committee Members have included Ilse Blignault (Chair until 21 April 2025), Hannah Clinton, John Bragg, Richard King, Michelle Barlow, Dr Nirzari Pandit, Lais Bertelli Dubber, Robyn Hunter, Cindy Mead, Linda Croyston, Pat Atkinson, Deborah Shepherd and Vivienne Maitland

Facilities and Assets Advisory Committee Members have included Marilyn Tinsley (Chair), Chris Bryett, Deborah Shepherd and Candace Coughlan

Fundraising and Sponsorship Advisory Committee Members have included Judith Field (Chair), Jared Pichler, Pat Atkinson, Deborah Shepherd and Mary Donnelly.



STRATEGIC PARTNERSHIPS

At a time when people are craving connection, Cancer Wellness Support is partnering with our local community to be part of something bigger than ourselves and create a greater impact together.

Celebrating 20 Years Together - Josophan's Fine Chocolates



As Cancer Wellness Support celebrates 20 years, we are delighted to share this milestone with another local business: Josophan's Fine Chocolates.

Founder and owner Jodie Van Der Velden has long been a generous supporter of Cancer Wellness Support. This year, she created her exquisite cakes for both our Emerald Dinner and Bygone Beautys Dinner – two special fundraising events honouring our 20-year journey. Her Mexican Chocolate Cake, crafted from fair trade Belgian chocolate and finished with a rich dark ganache, was a highlight of the celebrations.

Reflecting on her connection with CWS, Jodie shared: *"I love hearing from clients and carers about how these services have changed their*

lives, and seeing how both Wellness Centres provide warmth and peace during some of life's hardest moments. The fact that CWS has been self-funded all this time, and has remained agile and responsive to the needs of the local community is just incredible."

Stories like this highlight the Power of Community. Just as Josophan's has enriched the Blue Mountains for two decades, Jodie's generosity continues to support Cancer Wellness Support in ensuring that people living with cancer are surrounded by care, compassion, and connection.



Long-Term Supporter - Bygone Beautys

Few partnerships reflect the spirit of community more strongly than our long-standing relationship with Bygone Beautys. Led by Maurice G Cooper OAM and Kerry McKenzie, their generosity has shaped our journey from the very beginning. In 2025, their much-loved fundraising dinner once again brought supporters together – this time to honour 20 years of Cancer Wellness Support.

Bygone Beautys has stood beside us since the start, helping our founder Robyn Yates OAM bring her vision to life and ensuring local people living with cancer could access affordable, person-centred care close to home.

Maurice and Kerry's continued commitment embodies what we mean by the Power of Community. Their support is woven into our story and legacy, that Cancer Wellness Support has always been built on care, driven by community, and sustained by generosity.



Bygone Beautys
TREASURED TEAPOT MUSEUM
& TEAROOMS





Rising Together for a Greater Cause - Women With Altitude

Our partnership with Women With Altitude reflects the strength of like-minded organisations uniting for a greater cause. Through 'The Love Project', they have helped raise awareness of Cancer Wellness Support, ensuring that more people in our region can access care and connection when it matters most.

As their 2024 Charity Recipient at the Women With Altitude Awards, we were honoured to receive generous funds that will directly benefit our programs. Beyond fundraising, Women With Altitude have been incredible partners, standing beside us at events throughout the year, from Dry July to our Swap and Shop events.

This collaboration demonstrates the Power of Community in action: organisations rising together, lifting each other's stories, and creating lasting impact for individuals and families living with cancer.



Community Kindness in Action

- Commonwealth Bank

Our partnership with the Commonwealth Bank this year has been a true example of community kindness in action. When Bronwyn Shacallis, Area Manager, learned about our tradition of gifting new members a handmade blanket, she brought her team and customers on board. Together, they collected wool, knitted and crocheted blankets, and hand-delivered them to our Wellness Centres, which has brought immense comfort and care to many of our members.

Bronwyn also encouraged her branches to support our Swap and Shop nights, inviting people to donate clothing and get involved. The response was generous and heartfelt, with strong community participation and donations helping to make these events a success.

We are deeply grateful to Bronwyn, her team, and the wider Commonwealth Bank community for standing with us. Their support reflects what has always been at the heart of Cancer Wellness Support – people coming together to care for one another in meaningful and practical ways. In our 20th year, gestures like this demonstrate the strength that has come from the generosity of local people and organisations working together.



**Commonwealth Bank
of Australia**





Trees of Hope: The Season of Giving at Penrith Panthers



At Christmas, Penrith Panthers invited eight local charities, including Cancer Wellness Support, to take part in their Trees of Hope initiative. Each decorated tree stood as a symbol of the vital work being done across our community and offered an opportunity to raise awareness during the festive season.

For Cancer Wellness Support, it was a chance to share our purpose and connect with supporters in a spirit of generosity and hope. This visibility strengthened our connection with current members and increased community awareness, extending our reach to those who may one day require support.

Alongside this, Penrith Panthers extended their generosity with direct program support, helping us to continue delivering affordable, person-centred cancer care.

We are grateful to Penrith Panthers for their commitment to local organisations and for recognising the importance of community connection, care, and support.

It Takes a Village: Our Community Cares and Cancer Wellness Support



For Kris Gauci, Co-Founder and Chair of Our Community Cares, the connection with Cancer Wellness Support became deeply personal when her daughter was diagnosed with triple negative breast cancer at just 35. At Cancer Wellness Support, their family found personalised care and a community that understood. Later, when her granddaughter faced her own cancer journey, the support continued, giving Kris and her family strength through some of their hardest moments.

That sense of belonging has grown into a strong bond between Cancer Wellness Support and Our Community Cares. Together, we support one another and our community by taking part in the annual High Tea, joining in at Shop n Swap events, and attending the Emerald Dinner. Beyond fundraising, Retail Manager Gail Searle and Kris Gauci have built practical initiatives like creating a formal wear hub to help local students find affordable outfits for their school formals.

For Kris, it's the people at Cancer Wellness Support who make the difference: *"The pure joy of finding like-minded people who go above and beyond, and who make you feel special, is priceless."*

We are deeply grateful for the incredible power

of community that Kris and Our Community Cares exemplify, not only to Cancer Wellness Support, but to the wider Penrith community.



“

Throughout my daughter and granddaughter’s cancer journey, Cancer Wellness Support has been there to catch us, knowing exactly what we need, when we need it. They have given me, my family, and Our Community Cares a supportive village with a personal touch and provided us with a true sense of belonging.

The pure joy of finding like-minded people who go above and beyond, and who make you feel special, is priceless

- KRIS GAUCI
CHAIR AND CO-FOUNDER OF OUR COMMUNITY CARES





Leading the Way in Local Lymphoedema Care with Tour de Cure

At Cancer Wellness Support, a key strategic goal is to become a lead local agency for lymphoedema management.

This is why the support of Tour de Cure has been truly life-changing. Dedicated to curing cancer and saving lives, Tour de Cure not only funds groundbreaking research but also invests in practical, community-based support.

Over the years, Tour de Cure has contributed \$60,000 towards strengthening our services, this included targeted funding in 2024/25 for:

- \$23,000 for the specialised equipment, LymphaTouch improving care and outcomes.
- \$10,000 to expand services in partnership with Mt Wilga Rehabilitation Hospital, giving more clients—especially those without private cover—access to vital therapy.

As Grants Coordinator Joscelyn (Jos) Kevan explains: “For our local grants, it has to hit the community and have impact on the ground. It’s not just about research, but about providing meaningful support, care and compassion. We want to fund and support as many people living with cancer as possible.”

Thanks to Tour de Cure, we have been able to expand affordable and accessible lymphoedema care for our community.





Shared Values, Lasting Impact – Complete Recruitment Solutions



From the friendship Linda Kemp shared with our founder, Robyn Yates OAM, to becoming a steadfast supporter in all we do — our partnership with Complete Recruitment Solutions reflects both the power of lived experience and a generosity of heart.

Founded by Linda and now led by her daughter Liz, the company's commitment has been shaped by personal experience and a shared belief in the importance of affordable cancer care.

Their professional expertise has also helped us build a purpose-driven team grounded in shared values, with many of our staff recruited through their guidance and support.

Complete Recruitment Solutions has stood beside us for many years, with Linda openly sharing her journey and championing our services. Their support has ensured that individuals and families living with cancer continue to access therapies, care, and connection close to home.

Linda and Liz's ongoing commitment embodies what we mean by the Power of Community. Their generosity and advocacy are woven into our story, reminding us that Cancer Wellness Support has always been built on compassion, strengthened by community, and sustained by enduring partnerships.





“

The decision to donate to Cancer Wellness Support's Op Shops wasn't just about giving away items – it was about making a positive impact in my community. Knowing that every dollar raised would go directly toward affordable and accessible cancer care made this even more meaningful.

In my experience, larger donation centres may take items without much fanfare, but Gail Searle went the extra mile to ensure my stories were heard, my donations are appreciated, and I know my contributions have directly supported a vital cause.

- TANIA SLOAN, STAFF MEMBER AND CLIENT

“

My time with Cancer Wellness Support has been deeply rewarding, both professionally and personally. I am truly grateful for the chance to work alongside such a dedicated, compassionate, and inspiring team, and to contribute to the invaluable support offered to clients navigating their cancer journey.

The collaborative spirit and client-centred philosophy of this organisation have shaped me as a clinician and left a lasting impression. The support, opportunities, and exceptional team culture here make Cancer Wellness Support a truly special place to work. It is a genuine privilege to be part of this organisation.

- NATASHA TROTTER, THERAPIST



Treasurer's Statement

Paul Harris—Treasurer



Cancer Wellness Support ended the 2024/25 financial year in a strong position, with total retained earnings of \$2.775 million. This represents a modest reduction from the previous year's total of \$2.823 million.

Income for the year was \$2.34 million, an increase of 1.8% (or \$42,000) on the previous year's total of \$2.30 million. Expenses totalled \$2.39 million, an increase of 5.4% (or \$121,000) on the previous year's amount of \$2.27 million. This increase reflected higher costs in wages and superannuation, depreciation, and the delivery of client therapies. The year concluded with a deficit of \$47,600.

Our Op Shops remained the primary source of funds, generating \$2.017 million, which represented 87% of total income. While this was a decrease of 4.9% compared to the previous year, we experienced significant growth in other areas.

Donations and grants reached \$299,000, an 83% increase on the prior year. This growth was driven by a \$23,000 increase in donations (rising from \$80,000 to \$103,000) and a remarkable \$101,000 increase in fundraising activities (from \$14,000 to \$115,000).

These results highlight the strength and resilience of our community support base and the ongoing importance of diversifying income sources alongside our Op Shops.

Independent Auditor's Report to the Members

Report on the Audit of the Financial Report

Opinion

We have audited the financial report of Cancer Wellness Support Inc, which comprises the statement of financial position as at 30 June 2025, the statement of profit or loss and other comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policy information, and the responsible persons' declaration.

In our opinion the financial report of Cancer Wellness Support Inc has been prepared in accordance with Division 60 of the Australian Charities and Not-for-profits Commission Act 2012, including:

- (i) giving a true and fair view of the Registered Entity's financial position as at 30 June 2025 and of its financial performance for the year ended; and
- (ii) complying with Australian Accounting Standards - Simplified Disclosures and Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the Registered Entity in accordance with the auditor independence requirements of the Australian Charities and Not-for-profits Commission Act 2012 (ACNC Act) and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 Code of Ethics for Professional Accountants (including Independence Standards) (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Responsible Entities for the Financial Report

The responsible persons of the Registered Entity are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards - Simplified Disclosures and the ACNC Act, and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible persons are responsible for assessing the Registered Entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the responsible entities either intends to liquidate the Registered Entity or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Registered Entity's financial reporting process.

Independent Auditor's Report to the Members

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial report.

A further description of our responsibilities for the audit of the financial report is located at the Auditing and Assurance Standards Board website at: https://www.auasb.gov.au/auditors_responsibilities/ar4.pdf. This description forms part of our auditor's report.



A J Dewar
Registered Company Auditor

Penrith, NSW

Dated this 10th day of October 2025

Profit and Loss Account

	2025 (\$)	2024 (\$)
INCOME		
Op Shop Sales	2,017,108	2,121,312
Interest income	4,083	2,872
Member subscriptions	23,448	12,895
Grants	29,227	37,204
Donations	103,870	80,397
Other income	165,222	46,031
TOTAL INCOME	2,342,958	2,300,711

LESS EXPENSES		
Accounting fees	10,646	5,994
Advertising & promotion	45,971	55,898
Bank charges	15,672	22,071
Cleaning & rubbish removal	89,502	84,546
Computer expenses	20,146	25,967
Consulting and professional fees	2,870	2,132
Depreciation	271,165	237,354
Directors and Advisory Committees	15,486	-
Donations	-	8,083
Electricity, Gas and water	25,523	26,252
Interest expense on lease liability	64,666	31,789
Insurance	48,653	27,398
IT Expenses	1,403	-
Lease expenses	2,597	10,847
Leave pay	(1,723)	28,895
Long service leave	(32,456)	54,043
Motor vehicle expenses	26,923	39,748
Other employee costs	5,898	15,180
Office expenses	14,592	9,667
Office equipment	1,775	4,439

The above should be read in conjunction with the accompanying notes which can be found on our website in the full version of our audited Annual Financial Statements. The financials can also be viewed on the ACNC Financials and Documents page.

Profit and Loss Account

	2025 (\$)	2024 (\$)
Postage	1,082	1,509
Printing and stationery	12,837	25,187
Rates and taxes	7,140	6,878
Repairs and maintenance	31,319	28,916
Salaries	1,122,735	1,037,809
Security costs	5,002	6,448
Staff training	3,288	5,522
Subscriptions & memberships	2,750	8,236
Sundry expenses	9,457	46
Superannuation contributions	127,700	112,488
Telephone and fax	7,974	5,678
Uniforms	41	1,576
Workers compensation insurance	5,129	2,024
Client Services	21,243	16,015
Client Therapies	294,465	238,313
Staff amenities	28,090	23,451
Grant Expenditure	2,520	29,585
Meeting & Networking	2,349	2,504
Fundraising Costs	45,721	17,754
Volunteer costs	7,366	9,388
Event costs	23,973	-
TOTAL EXPENSES	2,391,490	2,269,630
	(48,532)	31,081
Other items:		
Gain on disposal of assets	914	-
PROFIT BEFORE INCOME TAX	(47,618)	31,081

Statement of Profit or Loss and Other Comprehensive Income

	Note	2025 (\$)	2024 (\$)
Revenue	4	2,040,556	2,134,207
Finance income	5	4,083	2,872
Other income	4	299,233	163,632
Employee benefits expense		(1,230,571)	(1,255,961)
Depreciation and amortisation expense		(271,165)	(237,354)
Client Services		(21,243)	(16,015)
Client Therapies		(294,465)	(238,313)
Event costs		(23,973)	-
Staff amenities		(28,090)	(23,451)
Grant Expenditure		(2,520)	(29,585)
Meeting & Networking		(2,349)	(2,504)
Fundraising Costs		(45,721)	(17,754)
Volunteer costs		(7,366)	(9,388)
Other expenses		(399,361)	(407,516)
Finance expenses	5	(64,666)	(31,789)
Profit before income tax		(47,618)	31,081
Income tax expense		-	-
Profit from continuing operations		(47,618)	31,081
Profit for the year		(47,618)	31,081
Other comprehensive income, net of income tax			
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		(47,618)	31,081

The above should be read in conjunction with the accompanying notes which can be found on our website in the full version of our audited Annual Financial Statements. The financials can also be viewed on the ACNC Financials and Documents page.

Statement of Financial Position

AS AT 30 JUNE 2025

	Note	2025 (\$)	2024 (\$)
CURRENT ASSETS			
Cash Assets			
Cash and cash equivalents	7	291,263	303,848
Trade and other receivables	8	33,240	36,498
Other assets	10	15,503	10,040
TOTAL CURRENT ASSETS		340,006	350,386
NON-CURRENT ASSETS			
Property, plant and equipment	9	2,763,373	2,750,048
Right-of-use assets	11	758,399	825,365
TOTAL NON-CURRENT ASSETS		3,521,772	3,575,413
TOTAL ASSETS		3,861,778	3,925,799

Statement of Financial Position

AS AT 30 JUNE 2025

	Note	2025 (\$)	2024 (\$)
CURRENT LIABILITIES			
Trade and other payables	12	95,856	71,759
Lease liabilities	11	226,449	190,415
Employee benefits	14	128,232	146,074
Other financial liabilities	13	39,000	-
TOTAL CURRENT LIABILITIES		489,537	408,248
NON-CURRENT LIABILITIES			
Lease liabilities	11	571,500	652,856
Employee benefits	14	25,057	41,393
TOTAL NON-CURRENT LIABILITIES		596,557	694,249
TOTAL LIABILITIES		1,086,094	1,102,497
NET ASSETS			
		2,775,684	2,823,302
EQUITY			
Retained earnings		2,775,684	2,823,302
		2,775,684	2,823,302
TOTAL EQUITY		2,775,684	2,823,302

The above should be read in conjunction with the accompanying notes which can be found on our website in the full version of our audited Annual Financial Statements. The financials can also be viewed on the ACNC Financials and Documents page.







Complementary Therapies
Community Generosity

20 YEARS

SUPPORTING THOSE LIVING WITH CANCER

TH



THANK YOU

**FOR 20 YEARS, CANCER WELLNESS SUPPORT HAS
BEEN BUILT ON THE GENEROSITY OF OUR MEMBERS,
VOLUNTEERS, STAFF, THERAPISTS, DONORS,
SPONSORS, SUPPLIERS, AND PARTNERS.**

TO EACH OF YOU – THANK YOU.

**Robyn Yates Centre
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