

AMI Data Analytics for Smarter Utility Operations



Unlock the Power of Your AMI Data

Turn meter data into actionable intelligence to make informed decisions, optimize performance, and deliver exceptional customer experiences. Purpose-built for utilities and backed by proven industry use cases, our flexible approach meets you wherever you are on your data journey.

Three Pathways to Data-Driven Success

No two utilities are at the same stage of their data journey, and that's why we offer flexible solutions to meet you where you are.

1 Jumpstart Your Data Program



Ready to explore what's possible with data? We help you define your vision, align your organization, and set your data program in motion.

2 Bring Your Data Strategy to Life



Have a strategy but need help executing? We partner with your team to deliver a modern data stack and high-value use cases that deliver measurable results.

3 Unlock Insights Without Overhead



Want insights without managing the infrastructure? Our managed cloud analytics platform gives you access to ready-to-use proven use cases.

Powerful Analytics Use Cases for Utilities

We partner with utilities to uncover pain points, prioritize the most valuable opportunities, and build use cases that deliver measurable results. These aren't just concepts; below are some real-world examples we have already implemented to help utilities improve reliability, strengthen customer engagement, and optimize grid operations.



Outage and Reliability Insights

- ✓ **Customer Minutes Interrupted**
Track and minimize customer impact from outages
- ✓ **Phase Angle Service Notifications**
Detect potential service quality issues
- ✓ **DCC ADMS Operational Report**
Outage incident response and restoration analysis



Customer Engagement and Support

- ✓ **Customer Service Professional View**
Single-source provider for customer data, billing, and usage trends
- ✓ **High Bill Reconciliation**
Interactive tool for customer billing quantity comparisons
- ✓ **Suspense Usage**
Detect and minimize vacancy consumption anomalies



Business Intelligence and Planning

- ✓ **Daily Operations Dashboard**
Provide leadership and teams with a single view of utility operations
- ✓ **Generating Availability System Data**
Automate NERC reporting, optimize generation asset data and performance
- ✓ **Alarm & Event Trending**
Track peak usage for capacity planning and demand management

Your Data. Our Utility Expertise. Real Impact.

Unlike generic analytics tools, our offering is designed specifically for utilities by a team that understands utility operations, business processes, and AMI data. Through our [Util-Assist Developer Hub](#), we draw on a curated network of **best-in-breed data partners**, assembling the right expertise for every project. Together, we deliver tailored analytics solutions that turn AMI data into measurable value across your entire organization.

