



# Utility Analytics

## The Analytics Journey

Util-Assist guides utilities through the entire analytics maturity journey, starting with building a strong foundation in data governance. We offer a deep understanding of how to combine AMI data with other enterprise sources to support data-driven decisions with measurable business case benefits.

## A Strong Foundation for Analytics

Building data on top of a shaky foundation? Like water seeping under the foundation of a house, data continuously flows from AMI meters and other sources. And if left unattended, data quality will erode over time.



## Data Foundation Assessment - Your "Home Inspection" Report

Similar to a home inspection, Util-Assist first inspects your data foundation before layering on analytics. Data experts conduct a thorough assessment of your current data program to develop a comprehensive strategy.



It's never too late to solidify your foundation. With expert resources in analytics, data modelling, integration, and visualization, Util-Assist gains control of your data with proper data governance and data integrity.

## Building a Better Tomorrow

Once a solid foundation is in place, Util-Assist introduces basic analytics to start leveraging the power of your data. Util-Assist will advise on ROI-driven use cases that streamline operations, enhance the customer experience, and increase revenues, achieving quick wins in as little as 90 days through an incremental, risk-mitigated methodology. Building on the next layer, Util-Assist helps you discover deeper insights with advanced analytics, incorporating AI and machine learning.



### Sample Use Cases



#### Billing

- Usage during power suspensions
- Unexpected high and low reads
- Unbilled revenue



#### Operations

- Load forecasting
- Stale meters
- Voltage anomalies
- SLA reporting



#### Customer Service

- Customer self-serve analytics
- Dashboard for customer service reps



Util-Assist is a recognized innovator in technology and data-driven solutions for utilities. Our solutions merge technology with strategy to streamline processes, boost productivity, enable data-driven business decisions, and deliver enhanced customer experiences, transforming how utilities operate and deliver value to their customers.

With professional and managed services for electric, water, and gas, utilities rely on us to help them drive digital innovation that reshapes the utility landscape.

## Contact Us



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