



TARIFFS 2024



Rates 1st January – 31st December 2024

Room Type	Occ.	RACK RATES		ALL INCLUSIVE*: SUPPLEMENT: (Drinks + Laundry) Per night US\$
		Low season US\$	High season US\$	
Single Villa	1pax	275.00	415.00	65.00
Double/Twin Villa	2pax	420.00	715.00	130.00
Triple Villa	3pax	575.00	900.00	195.00
2 Bedroom Family Villa	4pax	890.00	1330.00	260.00
Rates:	All rates are in US Dollars and per room, per night, FB			
Check-in/Check-out: TDL	14h00/12h00 : Noon unless requested otherwise.			
(Tourist Development Levy):	This figure will be added to the invoice and is non-commissionable.			
CHILDREN:				
Under 3years old sharing with 1-2 adults:	Free of charge (FOC).			
3-15 year old sharing with 1 adult:	Adult: single rate; child: 50% of pp adult twin sharing rate.			
3-15 years old, sharing with 2 adults:	50% of pp adult twin sharing rate			
3-15 years old, in own Villa:	75% villa rate			
Extra meals:	B/fast: US\$15pp Lunch: \$30pp Dinner: \$35pp children:(3-12 yrs): 50% adult rate			
Hamper Meal instead of lunch box:	+ US\$10pp			
Bonafide Tour-Leader:	Accom in Local Tour/guide room & meals at Main Restaurant: US\$95 Accom in Guest room & meals at Main Rest: US\$200 (H); US\$120(L)			
ALL INCLUSIVE*:	Drinks included:	Selected wines, local beers, juices & soft drinks during meals & at Nest Bar. (Excludes premium wines, champagnes, spirits, imported beers etc.)		
	Laundry:	Limited number of items per stay as for details.		
	BBQ Dinner poolside:	+ US\$30pp (min 8pax)		
	Bottle of wine & fruit platter in room:	+ US\$60		
	Bush Dinner near lake/Amphitheatre:	+ US\$50pp (min 15pax)		
	Cake:	+ US\$35		
	Festive season supplement:	Dec 24,25,26,31 ; Jan1 2025: US\$35pp/ad US\$20pp/chd3-12 (compulsory)		
	Private Dinner Pool/Terrace:	+ US\$25pp		
	Private meal on villa Deck supplt:	+ US\$20pp/meal		
	Sundowner & Snacks ; Terrace	+ US\$20pp (min 8pax)		
DRIVER/GUIDES & TRANSLATOR/TRAINEES: (Twin share rooms:) 1 driver/guide per vehicle FULL BOARD				
	Driver/Guide Accommodation:	+Tshs 20,000/- per night, Meals at Guides Canteen (1 driver/guide per vehicle)		
	Translator/Trainee in Guides Accom:	+TShs 40.000/- per night, Meals at Guides canteen (MUST be pre-booked)		
	Meals: Driver/guide NOT staying @Retreat	Breakfast/Lunch/Dinner: Tshs 5000/- each meal, Meals at Guides Canteen		
TRANSFERS:				
	Manyara airstrip to Retreat/ VV:	US\$140 per car		
	Retreat to NCAA gate/VV:	US\$120 per car		
ACTIVITIES:				
	Coffee Tour + Iraqw Tribe Cultural tour:	US\$40pp/ad	US\$20pp/chd 3-12yrs	
	Cycling Safari (Karatu Village) 2-3hrs:	US\$65pp/2-4pax	US\$50pp/5pax+ child(7-12yrs): US\$35pp	
	Local Medicine Man visit:	US\$25pp/ad	US\$10pp/chd 3-12yrs	
	Tree planting:	US\$20pp	(cost of 2 tree saplings; gardening eqpt, disp. Gloves)	
	Walking Safari Endoro falls + Elephant Caves:	US\$45pp/ad	US\$25pp/chd 3-12yrs	
OUR CONTACT		Reservations email: res@theretreatatngorongoro.co.tz Telephone: +255 688 300 600 Address: P.O. Box 15171, Arusha, Tanzania Web: www.theretreatatngorongoro.co.tz		



Booking Procedure	All bookings must be made in writing. Please write to our reservations department on res@theretreatatngorongoro.co.tz
Provision of a booked service	The lodge will only provide service if a confirmed reservation along with agent/client booking voucher/email is presented at the time of checking in & prior payment made* (*unless other special arrangements are made).
Special request(s) & others: -	<p>Special Meals: This MUST be indicated in your booking voucher <u>in advance</u> of guest arriving at the lodge.</p> <p>Passport numbers and Nationality: We are required by law to update this information on MNRT portal. We, therefore require that you submit these details along with rooming list in advance.</p> <p>Interconnecting cottages: We have a total of 4 such villas. Advance booking needed for these in booking voucher.</p> <p>2 bedroom villa: Has 2 double rooms (1 king bed in each) ensuite, & shared living room & a deck</p> <p>1 family villa: Has 2 rooms (1 with 2x Queen beds & 1 with 2 single beds); 2 bathrooms; & Deck</p> <p>Arrival time: Please indicate clearly in your booking voucher if your guests are arriving for lunch or dinner. This will enable the lodge to cater to your guests' meal arrangements as required.</p>
Full board Rates	Full board rates will be used unless booking is for AI: (All inclusive) – FB + Laundry(Limit)+Drinks (Limit)
Provisional bookings:	These are held for the time frame provided in our PROVISIONAL BOOKING confirmation document with <u>date of release clearly stated</u> . If a booking is not confirmed and paid for by the stated date, the RESERVATIONS SYSTEM will auto cancel your booking. No further notice will be sent.
Payment procedure:	A 30% nonrefundable deposit is required at the time of confirmation of your reservations and balance payment to be made at 45 days before guest arrival at the lodge. All bookings under 45 days must be paid for in FULL at the time of confirmation.
Modes of Payment:	<p>i) Payment by credit card. Here is the link: https://theretreatatngorongoro.co.tz/onlinepayment/</p> <p>ii) Cash and cheque payments: <u>We do not accept these.</u></p>
Preferred method of payment:	<p>Bank transfer, please ensure that all charges including those charged by correspondent banks are covered from your end. Our bank details are :-</p> <p>Beneficiary account name and address: The Retreat at Ngorongoro Ltd. 2 Serengeti Road Arusha-Tanzania</p> <p>Beneficiary Account number: 40810095563(USD):</p> <p>Beneficiary Bank Name & Address: NMB Bank Plc. Clock Tower Branch Corner of Sokoine & Joel Maeda Street Arusha-Tanzania.</p> <p>Beneficiary Bank SWIFT code: NMIBTZTZ</p> <p>Please forward us the Bank payment slip indicating booking name and date of arrival</p>
SINGLE room policy	A maximum of 3 single rooms per booking shall be accepted at SINGLE room rate. All additional singles shall be charged at double/twin room rate.
Liability:	The Retreat at Ngorongoro Ltd and/or members of its team shall not be held responsible for any loss, damage, injury, or death howsoever caused.
Insurance:	It is our express condition that all guests booking at The Retreat at Ngorongoro Ltd whether directly or via an agent have necessary insurance cover against all emergencies that may arise.
Use of digital safe in the Villas:	Every villa has a safe for keeping valuables secure while at the lodge. We therefore recommend and request that use of safe is always made. The lodge shall not be held responsible for any losses howsoever caused
Cancellation Policy:	<p>All <u>confirmed reservations</u> that may be cancelled or amended will be subject to cancellation policy as described here under. Please note, cancellation/amendment request must be received in writing.</p> <p>Confirmation date - 31 days: 30% of booking value.</p> <p>30 days or less or no show: 100% of booking value.</p> <p>In all cases, a notification of cancellation voucher/e-mail must be sent in writing and acknowledged by our reservations team. The receiving date shall be treated as the actual date of cancellation, and therefore cancellation policy applied accordingly.</p> <p>EXTREMELY BUSY PERIOD (1st July and 31st Aug 2024): The following rule applies during this period</p> <ul style="list-style-type: none"> ✓ From the time of booking to 60 days before arrival: 10% of the booking value. ✓ Under 60 days: 100% of the booking value.





THE RETREAT AT NGORONGORO



FOR MORE INFO:

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