

Letsbuyhealthcare Privacy Statement

Effective Date: 3rd October 2025

This Privacy Statement is incorporated into and forms part of our Terms and Conditions of Website Use.

1. Who We Are and Our Regulatory Compliance

Data Controller:

Letsbuyhealthcare Limited – Company no. 604764 is a "for profit" company registered in the Republic of Ireland. We operate a comparison website providing details of suppliers and related private healthcare services & treatments to consumers.

For the purposes of the General Data Protection Regulation (EU) 2016/679 (**GDPR**), we are the **Data Controller** of your personal information.

Our Commitment:

We are committed to handling and protecting your personal information in accordance with the standards of confidentiality and security set out in the Data Protection Act(s) of Ireland and the General Data Protection Regulation (GDPR).

2. Consent and Application of this Statement

By using our website, registering your interest, becoming or remaining a member of Letsbuyhealthcare, or contacting us, you **consent** to us collecting and using your personal information in accordance with this Statement.

If you do not agree to the terms of this Privacy Statement, you should not use this website or provide us with any personal information.

This Statement applies to personal information we collect from or about you when you:

- use our website;
- register your interest with Letsbuyhealthcare;
- become or remain a member of Letsbuyhealthcare;
- contact Letsbuyhealthcare;
- upload any information about yourself on our website;
- apply for employment with us; or
- provide your personal information to us in any other way.

3. Definitions

- **"We," "Our," or "Us"** means Letsbuyhealthcare Limited.
 - **"Personal Information"** means any information or opinion about you from which your identity is apparent, or can reasonably be ascertained, regardless of whether the information or opinion is true or recorded in a material form. This includes any photographs or information you upload on our website.
 - **"Third-Party Provider"** means a provider or supplier (or potential provider or supplier) of a healthcare service which is (or potentially will be) providing the healthcare to consumers and those who use and access the Letsbuyhealthcare website. Third-party healthcare providers include, but are not limited to, private hospitals, their employees, representatives, and agents.
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4. How We Collect and Use Your Personal Information

We will collect personal information directly from you unless it is not reasonable or practicable to do so, you consent to us collecting it from other sources, or collection is otherwise permitted under Privacy Legislation.

Data Type Collected	Purpose of Processing	GDPR Legal Basis
Identifying & Contact Information (Name, phone number, email address)	To register your interest or membership, communicate with you, and manage your account.	Contract (for membership/use of service); Legitimate Interest (for general enquiries).
Uploaded Information (e.g., photos, medical notes, treatment searches)	To facilitate the offer and arrangement of private healthcare services via Third-Party Providers.	Explicit Consent (as this may include <i>Special Categories of Personal Data</i> , i.e., health data).
Employment Application Data	To assess your suitability for employment.	Legitimate Interest (recruitment); Contract (pre-contractual steps).

5. Disclosure and Sharing of Personal Information

When you provide us, or a Third-Party Healthcare Provider, with personal information, you expressly consent to Letsbuyhealthcare handling and processing your information for the purposes outlined in this Privacy Statement.

We will disclose your personal information:

1. **To Third-Party Providers:** To facilitate the offer and arrangement of your requested healthcare services.
2. **To Service Providers:** To contractors, agents, or third-party service providers (e.g., IT hosting, payment processors) who assist us in operating the website and delivering services. They are bound by contract to protect your data.
3. **For Legal Reasons:** Where required by law, court order, or governmental regulation.

You specifically consent to receiving electronic communications from us or a Third-Party Healthcare Provider regarding the offer and arrangement of your healthcare. Should you not wish to receive such notifications, please contact us via the details at the end of this Statement.

6. Your GDPR Data Subject Rights

As a data subject under GDPR, you have the following rights regarding your personal information:

- **Right of Access:** To request a copy of the personal data we hold about you.
- **Right to Rectification:** To have inaccurate data corrected.
- **Right to Erasure ('Right to be Forgotten'):** To request that we delete your data where there is no longer a legal basis for holding it.
- **Right to Restriction of Processing:** To block or suppress the processing of your data.
- **Right to Data Portability:** To receive your personal data in a structured, commonly used, and machine-readable format.
- **Right to Object:** To object to processing based on legitimate interests or for direct marketing.
- **Right to Withdraw Consent:** To withdraw your consent at any time, where consent is the legal basis for processing.

7. Data Security and Retention

Security: We are committed to maintaining appropriate physical, technical, and administrative security measures to protect your personal information against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access. The information you supply will be held by us on a computer database or may be held by us in any other way.

Retention: We will retain your personal information only for as long as is necessary to fulfill the purposes for which it was collected, including for satisfying any legal, accounting, or reporting requirements.

8. Contact Details and Complaints

Should you require a copy of this Privacy Statement in another form or have any questions or complaints regarding our handling of your personal information, please contact us:

Data Protection Officer (DPO) / Contact: Mr David Allen CEO

Email: contact@letsbuyhealthcare.ie

Address: Letsbuyhealthcare Limited, 5th Floor, Connaught House, 1 Burlington Road, Dublin 4, D04 C5Y6 Ireland

If you are not satisfied with our response or believe we are processing your personal data unlawfully, you have the right to lodge a complaint with the Data Protection Commission (DPC) in Ireland.