



# ANNUAL REPORT

PUBLISHED FEBRUARY 2026

 CITY OF  
**HURST**



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# Message from

**Clay Caruthers,  
City Manager**

The City of Hurst's fiscal year ended on September 30, 2025. Each year, this serves as an essential time to review how the City has managed its finances and the level of services provided to the community. An independent audit is completed, and City staff reviews the work accomplished through the "Hurst Way" lens—ensuring decisions made reflect a commitment to public service, responsible use of resources, and quality customer service.

This Annual Report cannot capture everything the City accomplished during 2025, but it does highlight several projects and efforts that made a meaningful impact. This year, the City launched a new phase of the Utility Box Art Project, bringing more color and creativity to neighborhoods across Hurst. We also reached about 90 percent completion of the Water Meter Replacement Project, an essential investment in the City's infrastructure that provides greater insight into water usage for our utility customers.

Staying connected to our community remained a top priority. Through City events, programs, and everyday services, staff worked to create opportunities for residents to stay engaged and informed. Whether through recreation programs, public safety outreach, or customer service interactions, these connections help strengthen our community.

City operations continue to be guided by the City Council's five strategic priorities. These priorities are reviewed each year and shaped by resident feedback, community conversations, and the Council's long-term vision. They help guide decision-making, planning, and the development of the annual budget.

In 2025, the City also took important steps toward long-term redevelopment by completing studies to help shape a future vision for several key areas of Hurst. These efforts focus on thoughtful planning and reinvestment to support the City's future economic vitality.

Like many organizations, the City faced ongoing challenges, including rising costs and workforce changes. Even so, Hurst remains committed to careful financial planning and responsible budgeting. Our dedicated employees continue to adapt, find solutions, and serve the community with care and professionalism. I hope this report helps you better understand how your tax dollars are used to support City services and improve our community. Thank you for taking the time to read the Annual Report. On behalf of the City Council and staff, it is an honor to serve you and the City of Hurst.

# City Staff

Clay Caruthers, City Manager

Clayton Fulton, Assistant City Manager

Malaika Farmer, Assistant City Manager

Rita Frick, City Secretary

Billy Keadle, Police Chief

Brent Craft, Fire Chief

Stephanie Jenkins, Executive Director of Human Resources

Robert Saucedo, Executive Director of Public Works

Chris Connolly, Executive Director of Economic Development & Tourism

Kyle Gordon, Executive Director of Community Services

Michelle Lazo, Executive Director of Community Development



# Hurst City Council



**Henry Wilson**  
Mayor



**Jon McKenzie**  
Mayor Pro Tem



**Jimmy Meeks**  
Councilmember



**John Miller**  
Councilmember



**Cathy Butler Brotherton**  
Councilmember



**Gary N. Waldron**  
Councilmember



**Trasa Cobern**  
Councilmember



# Vision

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The City of Hurst is a sustainable, safe, and dynamic place for all individuals to live, work, and play.

# Mission

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The mission of the City of Hurst is to provide responsive services and effective programs to ensure Hurst remains a vibrant community built on connection.

# Strategic Priorities

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Each spring, Hurst City Councilmembers and staff engage in an annual Strategic Planning session to reconfirm priorities and divisional goals. The following strategic priorities guide decision-making, planning, and the development of the annual budget:

Public Safety



# Financial Updates

## General Fund

The General Fund is the primary operating fund of the City. The General Fund is used to account for all revenues and expenditures not accounted for in other designated funds. It receives a greater variety and amount of revenues and finances a wider range of governmental activities than any other fund. The General Fund is primarily supported by the ad valorem tax, general sales tax, franchise taxes, licenses and permit fees, fines, and miscellaneous revenue sources.

### General Fund expenditures support these major functions:

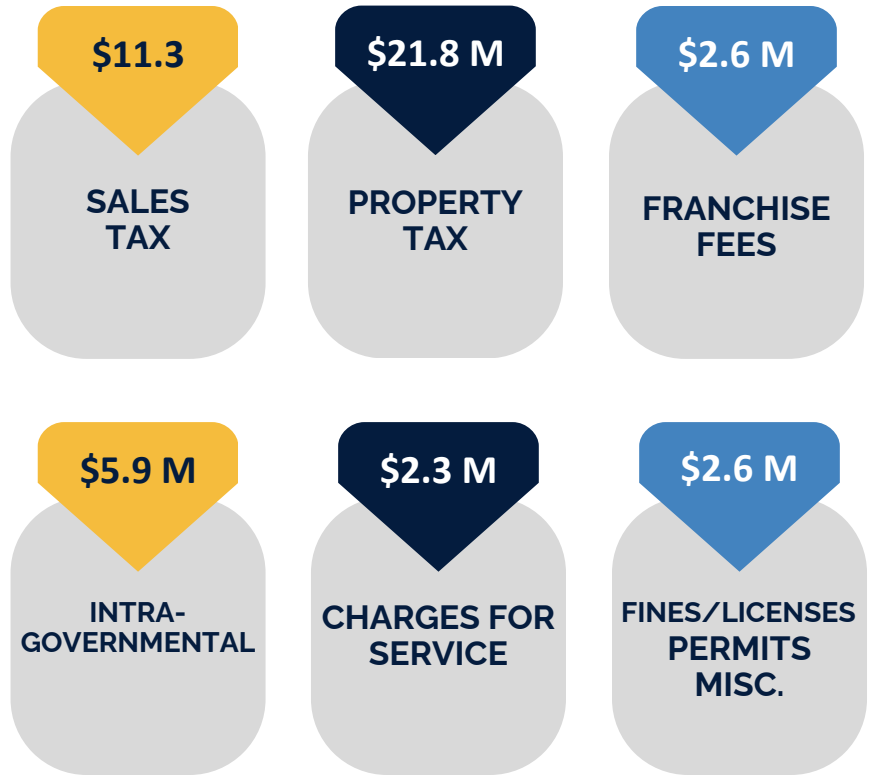
- Legislative and Judicial Services
- Administration
- General Services
- Human Resources
- Fiscal Services
- Police
- Fire
- Public Works
- Community Services

Learn more at [hursttx.gov/budget](http://hursttx.gov/budget).



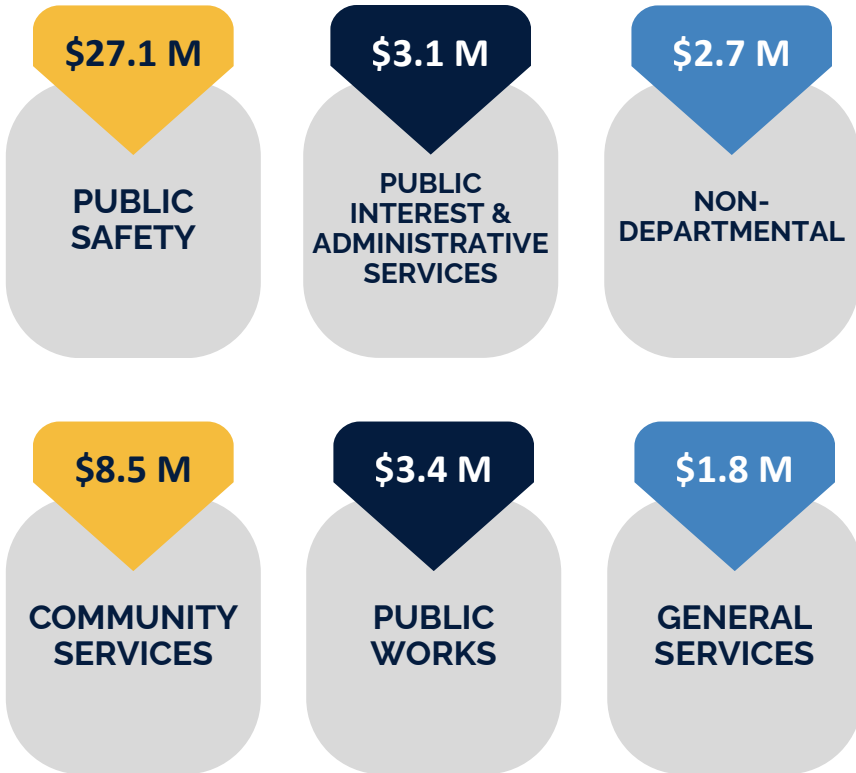
# WHERE THE MONEY COMES FROM

Approximately **71%** of the General Fund resources come from property and sales and use tax. The remaining resources include fines, licenses, and permits, intergovernmental, intragovernmental, and miscellaneous revenues.



# WHERE THE MONEY GOES

In 2025, Hurst property tax averaged **\$1,470, or \$4** per day, for a variety of services from the City. These services include public safety, street repair, water utility services, and parks and recreation services.



# Community & Economic Vitality



Committed to sustaining and improving the community through partnerships and strategies to address challenges including revitalization.



# Community & Economic Vitality

The Hurst Public Library hosted its annual Library Showcase event, where 950 people attended.



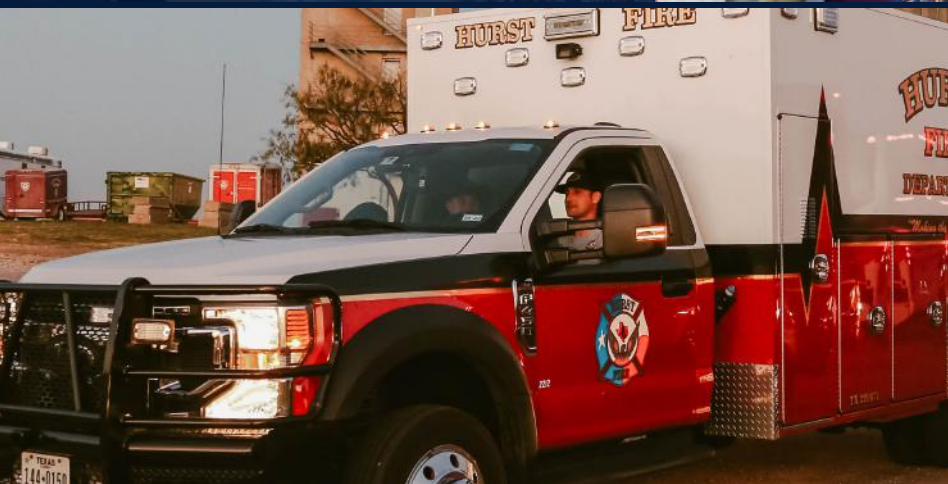
Around 20,000 community members attended the annual Hurst Stars and Stripes and Christmas Tree Lighting events.



The Hurst Senior Activities Center hosted its annual Business & Health Expo and Craft & Holiday Market events, providing space for over 90 vendors and welcomed around 1,100 guests.



Hurst Fire provided the Ambulance Subscription to residents. At \$75 a year per family, the program covers charges not paid by insurance and Medicaid.



# Community & Economic Vitality

Hurst joined the global Wings Across America mural initiative, led by artist Andrea Holmes. In early 2025, a vibrant landmark was unveiled at Cafe Medi.



Re-opened Brookside Center in May 2025. Hurst residents and businesses can rent this facility, and revenue is reinvested in Brookside to fund renovations.

Partnered with the North Central Texas County of Governments (NCTCOG) to conduct a study of the Hurst Boulevard Corridor. The study will turn into a vision to reimagine this corridor as a vibrant, connected destination.



City staff worked on 19 homes through 6 Stones' Community Powered Revitalization (CPR) program, helping Hurst residents in need with minor home repairs.

# Community & Economic Vitality



The Hurst Property Pride program recognizes residential homes that have improved or maintained their home and landscaping. Three homes in Hurst were recognized and awarded in 2025.

## Site Plans and Plats



Hurst Community Development staff processed six site plans, six zoning cases, and four plats, supporting the City Council's Community & Economic Vitality vision.

## Permits Issued



Hurst staff issued 175 Certificates of Occupancy, 596 commercial business permits, and 2,083 permits for residential building or improvements.

## Staff Development



The 11 Community Development department staff members receive ongoing training focused on customer service, handling difficult situations, and technical training licenses. Staff prioritizes cross-training so each department member can better serve customers.

## Compliance through Education



Code Compliance partners with several outside resources to assist homeowners when the need arises, from My Health My Resources (MHMR) to Adult Protective Services to shelters and assisted living facilities. We work together to better serve the community. The team has worked 2,444 cases. This program helps maintain the integrity of the neighborhoods and sustain property values. Staff also participate in outreach programs, including park clean-up events, National Night Out, and Town Hall Forum, to name a few.

## Property Inspections



Single-family rental inspections exceeded 500. All are required to register annually. Around 1,450 multi-family inspections were completed. Residential and commercial inspections combined exceeded 9,300.

# Public Safety

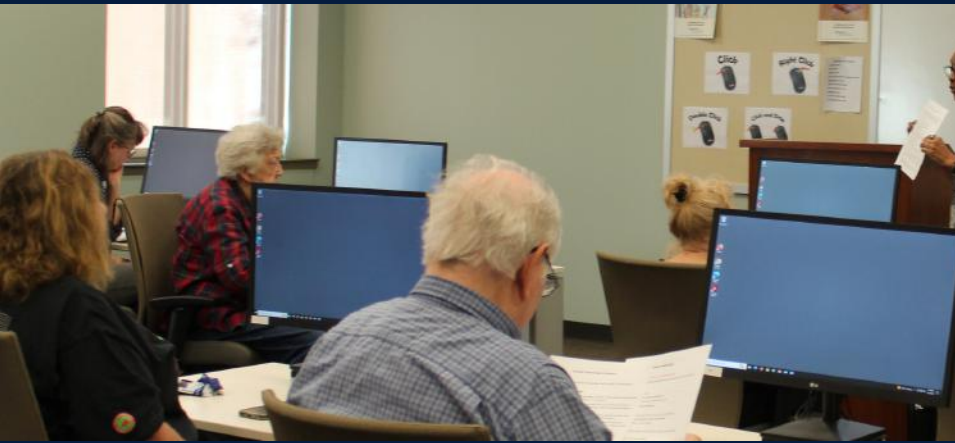


Continue to provide excellent and responsive services to ensure positive community awareness and well-being.



# Public Safety

Hurst Aquatics hosted the Play Safe Drowning Prevention event, featuring CPR demonstrations, life jacket fittings, and free educational materials. Aquatics staff received 'exceeds' designations on the Ellis & Associated Aquatics Operational safety audits.



The Hurst Senior Activities Center hosted its annual Business & Health Expo and Craft & Holiday Market events, providing space for over 90 vendors and welcomed around 1,100 guests.

Hurst Parks staff continue ongoing efforts to mitigate vandalism across all City parks.



Installed a station alerting system that dispatches units at each station through the Computer Automated Dispatch (CAD) system.

## Fire Incident Types

14 Structure Fires  
97 Fire Related  
3,733 EMS Total  
2,738 EMS Transports  
1,135 Assistance  
431 Other

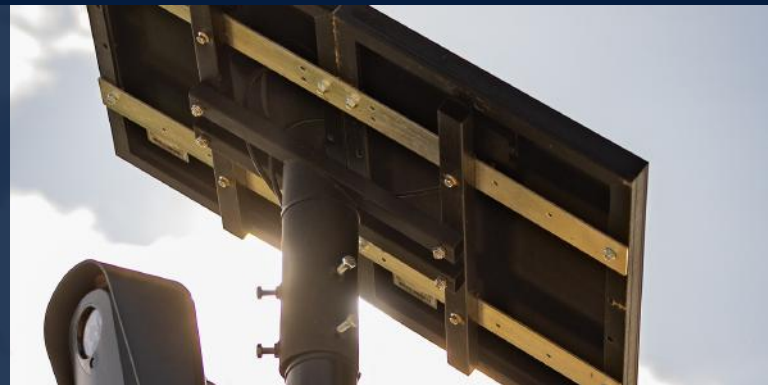
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**5,638 TOTAL CALLS**



Fleet Services focused on keeping the City running by making around 2,000 repairs to numerous pieces of equipment and replacing necessary vehicles to support City operations.

In 2025, the City's Flock License Plate Reader (LPR) system provided information on approximately 280 police cases, many of which resulted in arrests.



The City held the annual National Night Out which is an event designed to strengthen police-community partnerships and neighborhood camaraderie. There were 19 block parties held across Hurst in 2025.



The City of Hurst offers four Household Hazardous Waste Collection events annually to encourage environmentally safe disposal of household hazardous waste. These events are held each quarter in January, April, July, and October.

## 465

A total of 465 households in Hurst participated in the collection events in 2025.

## 34,052

A total of 34,052 pounds of hazardous waste was collected in 2025.

## 18,370

A total of 18,370 pounds of documents was shredded in 2025.

## 456

A total of 456 Hurst residents utilized the Fort Worth Environmental Collection Center in 2025.

# Infrastructure



**Monitor and include new methods to ensure quality infrastructure by improving strategic partnerships and continually investing in and revitalizing aging infrastructure.**



The Hurst Parks Department installed new outdoor fitness equipment at Chisholm and Redbud Parks.



The Hurst Senior Activities Center received a deep cleaning, new furniture, and refreshed paint in hallways and classrooms.

Hurst Recreation Center front entrance received new stucco paneling, and the front facade was repainted.



Added an elevated storage tank at Mary Dr. to ensure a consistent elevated storage water supply when other tanks are down for maintenance.

# Infrastructure

Installed a baseball-themed playground at Hurst Community Park Baseball Complex.



The Hurst Conference Center maintained the aesthetic of the facility by repairing numerous drywall cracks and repainting all meeting rooms and public spaces.



Our Streets division performed street overlay on 2.4 lane miles of road surface and crack sealed 6.9 lane miles of roadway surface.



Completed construction of West Pipeline Road, Phase 3 Improvements from Lorean Branch to Harrison Lane.



# Innovation



The City of Hurst will commit to a culture of innovation and efficiency by focusing on continuous process improvement and customer service programs.



The Volunteers in Action (VIA) program had nearly 200 volunteers donate over 16,200 hours across the Fire Department, Police Department, Hurst Public Library, Animal Services, Recreation events, and Senior Services.



Completed over 95% of our Water Meter Replacement Project, allowing greater efficiency in how staff collect data on water consumption. Once this project is complete, customers will have more insight into their usage.

Community Services Administration completed phase 3 of the Utility Box Wrap Art Project, adding 12 wraps to the 32 wraps already completed.



The City hosted its second Lemonade Day, where 40 young business owners coordinated lemonade stands across the City to gain more experience as entrepreneurs.

The City's Information Technology division upgraded five major internal systems to enhance efficiencies for City employees and increase cybersecurity.



The Hurst Recreation Center added several new events in 2025 that engage the community, provide a valuable service, and assist in keeping Hurst Recreation relevant.

The City partnered with Tarrant Regional Water District to host four events in 2025 for community members to learn more about water conservation and wildlife.



The Hurst Conference Center added new menu items to help maintain high profit margins amid rising food costs.

# Leadership



The City of Hurst will link all operations to the Strategic Plan and The Hurst Way.

In partnership with the Northeast Tarrant Tennis (NETT) association, the Hurst Tennis & Pickleball Center hosted an “Aces In Action” event. This free junior tennis program introduces the sport of tennis to thousands of youth across the DFW metroplex.



The Citizens Police Academy began in 2006 with the idea of educating citizens about police operations in Hurst. Over 500 people have attended, and 2025 marked the 44th graduating class.

Finance staff earned the City its 50<sup>th</sup> consecutive Certificate of Achievement for Excellence in Financial Reporting and the 37<sup>th</sup> Distinguished Budget Presentation Award.



Completed our 20th Citizens Fire Academy class. This provides residents the opportunity to interact with the Fire Department and learn more about their operations.

The Hurst Public Library received the Achievement of Library Excellence Awards from the Texas Municipal Library Directors Association (TMLDA) for the 20<sup>th</sup> consecutive year.



The City participated in the 2025 HEB Youth in Government program where 18 high school students gained a better understanding of the impact of local government. Four students were awarded college scholarships from Republic Services.



Held the 12th Hurst 101 program where residents and business owners in Hurst learn about City operations, tour facilities, and engage with council members.



The City held a variety of internal employee development and appreciation opportunities for staff members to grow in their leadership and promote a more connected organization.



# Citizen Survey Highlights

2025

**550** responses collected

**88%** of survey respondents are satisfied with living or working in Hurst!

## PUBLIC SAFETY AND INFRASTRUCTURE

were ranked the highest strategic priorities as most important.

## TOP-RATED COMMUNICATION CHANNELS

- City's e-newsletter
- City website
- Where We Live magazine

## TOP CONCERNS

- Condition of streets
- Properties needing repair
- Door-to-door solicitors

*What did respondents say they liked most about Hurst?*



I think it is a safe community to live in.

Small town feel, convenient to metro area.



It's a beautiful place, and the location is great!

Great place to live. Safe and friendly.

The helpfulness and good customer service of employees.



 **CITY OF  
HURST**  
Community built on connection