



# QUALITY EVENTS

ADELAIDE ZOO

## EVENT BROCHURE



In the heart of Adelaide Zoo  
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**QUALITY EVENTS**  
ADELAIDE ZOO





# QUALITY EVENTS ADELAIDE ZOO

## Welcome to Quality Events

Nestled in the heart of Adelaide Zoo, Quality Events delivers unforgettable moments in one of South Australia's most iconic and immersive natural settings. From elegant weddings to seamless corporate functions and vibrant celebrations, we turn your vision into reality – with nature as your backdrop.

## Our Promise

We don't just host events – we craft experiences that stay with you

## Our Values

### Excellence

Impeccable service  
and attention to  
detail in every touch

### Creativity

Innovative styling  
that reflects your  
unique story

### Sustainability

Conscious choices to  
care for the world we  
share

### Personalisation

Tailored experiences  
that feel truly yours

*The Quality Events*

# TABLE OF CONTENT

ABOUT US	2
CATERING PACKAGE	4
CONFERENCE PACKAGE	5
BREAKFAST MENU	11
BBQ MENU	13
SIT DOWN MENU	15
COCKTAIL PACKAGE	19
BEVERAGE PACKAGE	23
BEVERAGE LIST	28
ANIMAL EXPERIENCES	29
TIGER EXPERIENCE	30
WILD WALK	31
CHILDREN WILD SHOW	32
FREE FLIGHT	32
TERMS & CONDITIONS	34

QUALITY  
EVENTS  
ADELAIDE ZOO

CATERING  
PACKAGE





# CONFERENCE PACKAGE



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Our conference packages have been carefully curated to include all essential elements for a seamless and productive event. Each package includes Adelaide Zoo entry, along with continuous cold water and mints for guests' comfort.

*Please note: venue hire is an additional cost*

Optional enhancements such as post-conference drinks or tailored zoo experiences are available to further enrich your event





# CONFERENCE PACKAGE

## PACKAGE 1 – HALF DAY CATERING

(Min 30 People) (Max 5hr hire)

**\$60PP**

Half day tea and coffee station

Half day fresh fruit juice and soft drink

Morning or Afternoon Tea Break - Select 1 menu item

Lunch Break - Select 3 cold menu items

Fresh fruit platters with lunch

Zoo entry

## PACKAGE 2 – FULL DAY CATERING

(Min 30 People)

**\$80PP**

Continuous tea and coffee station

Continuous fresh fruit juice and soft drink

Morning Break - Select 1 menu item

Lunch Break - Select 2 cold items and 1 hot dish

Fresh fruit platters with lunch

Afternoon Tea Break - Select 1 menu item

Zoo entry

\*Vegetarian, vegan, gluten free & dairy free options available



# CONFERENCE MENU

## CONFERENCE LUNCH

### SALADS

**\$8PP PER ITEM**

Broccoli & almond salad with a sour cream mustard dressing (V/GF)

Panzanella salad with tomato, cos leaves, olives, cucumber & mozzarella (V)

Fresh Garden Leaves Salad (VG/GF/DF)

Chickpeas with roasted pumpkin, sweet potato, capsicum, and quinoa (VG/GF/DF)

Potato, smoked ham, green mustard, roasted basil

Penne pasta, olives, cucumber, tangy tomato, red onion

## CONFERENCE LUNCH

### SERVED COLD

**\$10PP PER ITEM**

Fresh baguettes with assorted fillings

Assorted sandwich triangles

Wraps with assorted fillings

Potato & roast pumpkin frittata (V/GF)

### SERVED HOT

**\$15PP PER ITEM**

Butter chicken served with pilaf rice (GF)

Smoked baked salmon with fettuccini & white wine dill cream sauce

Lamb shoulder tajine with spiced cous cous

Creamy mustard chicken with seasonal greens & Jasmine rice

Vegetarian fried rice (V)

Roast Pumpkin & porcini risotto (V)

Stir fry vegetables & tofu with hokkien noodles (V/DF)

Spiced chickpea curry with basmati rice (V/GF/DF)



# CONFERENCE MENU

## BEVERAGES

**\$16PP HALF DAY | \$21PP FULL DAY**

*Available in Fig Tree Function Room only.*

*(Minimum of 20 guests.)*

Self-serve tea and coffee station

Orange and apple juice

Assorted soft drinks

## OTHER OPTION

**\$90 PER PLATTER**

Seasonal fresh fruit platter

South Australian cheese platter with lavosh, nuts & fruit (V)

Antipasto selection with dips, olives, pickled vegetables, local cured meats & assorted breads

## MORNING TEA & AFTERNOON TEA

**\$7.50PP PER ITEM**

*Assorted Slices*

*Assorted Cookies (V)*

*Mixed Sweet Muffins (V)*

*Banana Bread (V)*

*Brownies (V)*

*Orange & Almond Cake (V)*

*Carrot and Walnut Cake (V)*

*Selection of Freshly Baked Danish Pastries (V)*

**\$8.50PP PER ITEM**

*Ham & Cheese Quiche*

*Brie Leek Quiche*

*Salmon Chill Quiche*

*Croissants with Ham & Cheese*

*Croissants with Tomato & Cheese*

*Mini Pies, Pastries, Sausage Rolls*

*Scones with Jam & Double Cream (V)*

*Crispy Bacon & Scrambled Egg English Muffin*







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# BREAKFAST MENU

*Minimum 30 adults – Breakfast menus*

## **STAND UP BUFFET BREAKFAST** **\$40PP**

**(7. 30AM-9. 30AM)**

Brewed coffee and tea

Fresh fruit juice

Selection of freshly baked Danish pastries (V)

Seasonal fruit salad cups with yoghurt & granola (V)

Crispy bacon and scrambled egg English muffins

## **PLATED HOT BREAKFAST** **\$45 PP**

**(7. 30AM-9. 30AM)**

Brewed coffee & tea

Fresh fruit juice seasonal fresh fruit platter (VG)

Selection of freshly baked Danish pastries (V)

Scrambled eggs, crispy bacon, Swiss brown mushrooms,  
roasted tomato on toasted sourdough bread

### **OPTIONAL EXTRAS**

Croissants with ham and cheese **\$8.00**

Toast with preserves & Beerenberg marmalade (V) **\$6.50**

Smoked salmon bagels with chive sour cream **\$8.50**

Individual chia, maple and coconut pudding (V) **\$7.00**

V = vegetarian VG = vegan DF = dairy free GF = gluten free



# BBQ MENU

Minimum 30 adults – BBQ menus

## STANDARD BBQ

**\$50 PER ADULT**

**\$30 PER CHILD (Under 10yrs)**

BBQ beef sausages (GF/DF)

Indian spice rubbed grilled chicken thigh (GF/DF)

Mixed vegetable crumbed patties (V/GF)

Grilled caramelised onion (VG/GF/DF)

Crusty bread, butter & condiments (GF options available)

Fresh green leaf salad (VG/GF/DF)

Coleslaw salad (V/GF/DF)

+ add on

**\$5.00PP**

locally sourced beef patties (GF/DF)

## GOURMET BBQ

**\$65 PER ADULT**

**\$40 PER CHILD (Under 10yrs)**

Italian herb gourmet sausages (GF/DF)

Indian spice rubbed grilled chicken thigh (GF/DF)

Worcestershire & Dijon marinated minute steak (GF/DF)

Vegetable crumbed patties (V/DF)

Thyme & garlic roasted potatoes (VG/GF/DF)

Grilled caramelised onions (VG/GF/DF)

Crusty bread, butter & condiments (GF options available)

Broccoli & almond salad with a sour cream mustard dressing (V/GF)

Panzanella salad with tomato, cos leaves & mozzarella (V)

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# SIT DOWN MENU

## ENTREE

Tuna tartare, avocado wasabi mirin puree, pickled enoki, daikon, fried wild rice (GF/DF)

Grilled Spencer Gulf prawn tails, aged chorizo, romesco sauce, shaved fennel citrus salad (GF/DF)

Pork belly, red cabbage, nam jim slaw, Korean chilli mayonnaise (GF/DF)

Shaved prosciutto, rosemary confit tomato, truffled mozzarella, wild rocket, sourdough croutons, balsamic glaze.

Roasted duck breast, brandy fig puree, roasted walnut pear salad, honey mustard lavender dressing (GF/DF)

Pumpkin carpaccio, sage oil, pickled onion, rocket, pepitas, tahani honey dressing (VG/DF/GF)





# SIT DOWN MENU

## MAIN

Panfried barramundi fillet, yellow curry, coconut jasmine rice, steamed Asian greens, fried shallots (GF/DF)

Brie stuffed roasted free range chicken breast, soft polenta, smoked tomato, roast capsicum chutney, kalamatta olives (GF)

Baked salmon, braised fennel, saffron new potatoes, white wine parsley veloute

Chermoula roasted lamb rump, chickpea hummus, honey roasted sesame carrots, pomegranate molasses (GF/DF)

MSA beef fillet, roasted pumpkin puree, thyme roasted new potatoes, charred broccolini, Shiraz jus (GF) **(Plus \$5.00pp)**

Turmeric roasted cauliflower, curried spinach sauce, mint, coriander and red onion salad, fried shallots (VG/GF/DF)





## DESSERT

Chocolate & fig brownie, Frangelico

chocolate sauce & vanilla bean ice cream (GF)

Pavlova, cointreau drunken strawberries, double cream (GF)

Rose & cardamom panna cotta, glazed orange pistachio praline

King Island smoked cheddar, quince paste, muscatels & lavosh

Strawberries & cream in brandy snap basket,

vanilla bean ice cream, berry coulis (GF)

Poached seasonal fruit, lemon sorbet (VG/GF/DF)

## CHILDREN'S MENU

**\$40PP**

*(Under 10yrs)*

Chicken nuggets with chips and salad

Fish fingers with chips and salad

Penne napolitana pasta

All meals served with vanilla bean  
ice cream, soft drink and juice

## SUPPLIER'S MENU

**\$45PP**

Hot main meal as per function menu

Soft drinks and juice

V = vegetarian VG = vegan DF = dairy free GF = gluten free



# PRICING & NOTES

**Minimum 30 adults**

## 2 COURSE MENU

SET MENU \$75PP

ALTERNATE MENU \$85PP

CHOICE MENU \$95PP

## 3 COURSE MENU

SET MENU \$90PP

ALTERNATE MENU \$105PP

CHOICE MENU \$120PP

## ADDITIONALS

**\$20PP | 30mins** | Pre-dinner canapes | Select 2 cold & 1 hot canapé

**\$5PP** | Additional when choosing beef main course

**\$20 per table (10pax)** | To add seasonal vegetables to share

**\$5PP** | cakeage | Plated with cream and raspberry coulis.

## DIETARY REQUIREMENTS

All **dietary requirements** will be individually accommodated, with menu alternatives thoughtfully **crafted by our Head Chef** using ingredients aligned with your selected menu.

A fee of **\$10 per dietary** request may apply, depending on the nature of the requirement or allergy.

If dietary needs exceed **20%** of the total guest list (e.g. 21 out of 100 guests), a \$10 per guest fee will apply.

Alternatively, clients may opt to select a tailored menu that caters to the group's dietary preferences.

Note: Please speak with our friendly event manager to tailor a menu to suit your needs.



# COCKTAIL PACKAGE

Cocktail events with roaming canapés offer the perfect setting for an evening of effortless mingling and conversation. Our professional service team will circulate throughout the event, presenting your guests with a curated selection of beautifully crafted canapés

## COLD CANAPÉS

Caramelised onion and thyme tartlets with feta (V)

Tuna tartare tacos (DF)

Confit tomato and basil bruschetta with extra virgin olive oil (VG/DF)

Grilled Spencer Gulf prawns with Korean chilli mayonnaise (GF)

Prosciutto, bocconcini with balsamic molasses (GF)

Roast beef en crouete with cornishons and horseradish cream

## HOT CANAPÉS

Mini margherita pizza (V)

Eggplant and avocado chips with guacamole (VG)

Vegetable spring rolls with sweet chilli dipping sauce (VG)

Balinese chicken satay with peanut sauce (GF)

Harrissa spiced lamb kofta with honey yoghurt sauce (GF)

Roasted pumpkin porcini arancini with tomato chutney (V)

Fried cauliflower and broccoli pakoras (GF/DF/VG)







# COCKTAIL PRICING

## CANAPÉS PRICING

Minimum numbers for cocktail catering is 30 adults.

Serves approx. 6pc | per person | per hour.

<b>Option One</b>	<b>\$55PP</b>
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*2 hour service*

Select 3 cold and 3 hot canapés

<b>Option Two</b>	<b>\$85PP</b>
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*3 hour service*

Select 4 cold and 4 hot canapés

Select 2 substantial menu items

*Additional cold or hot canapés \_\_\_\_\_ \$7.50pp. per item*

*Additional dessert canapés \_\_\_\_\_ \$7.00pp. per item*

## SOMETHING MORE?

Choose from our selection of substantial canapés, sliders, platters and desserts for something a little more.

# COCKTAIL MENU

## **SUBSTANTIAL CANAPÉS** **\$10PP PER ITEM**

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Roasted pork sliders with Asian slaw and Korean chilli mayo

Cheeseburger sliders with tomato chutney

Butter chicken with fragrant basmati rice (GF)

Chickpea masala with saffron rice (VG/GF)

Crumbed fish and chips with dill and lemon aioli

## **PLATTERS** **\$90 PER PLATTER**

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South Australian cheese platter with lavosh, nuts and fruit

Antipasto selection with dips, olives, pickled vegetables, local cured meats and assorted breads

Seasonal fresh fruit platter

## **DESSERTS (SELECT 2)** **\$15PP**

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Chocolate mousse with Cointreau marinated strawberries

Cardamom and rose panna cotta

Passionfruit cheese cake

Chocolate and fig brownie with walnuts (GF)

Macaroon (GF)

Hot cinnamon churros (GF)

## **KIDS PLATTERS** **\$50 PER PLATTER**

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Nuggets and chips

Pies, pasties and sausage rolls







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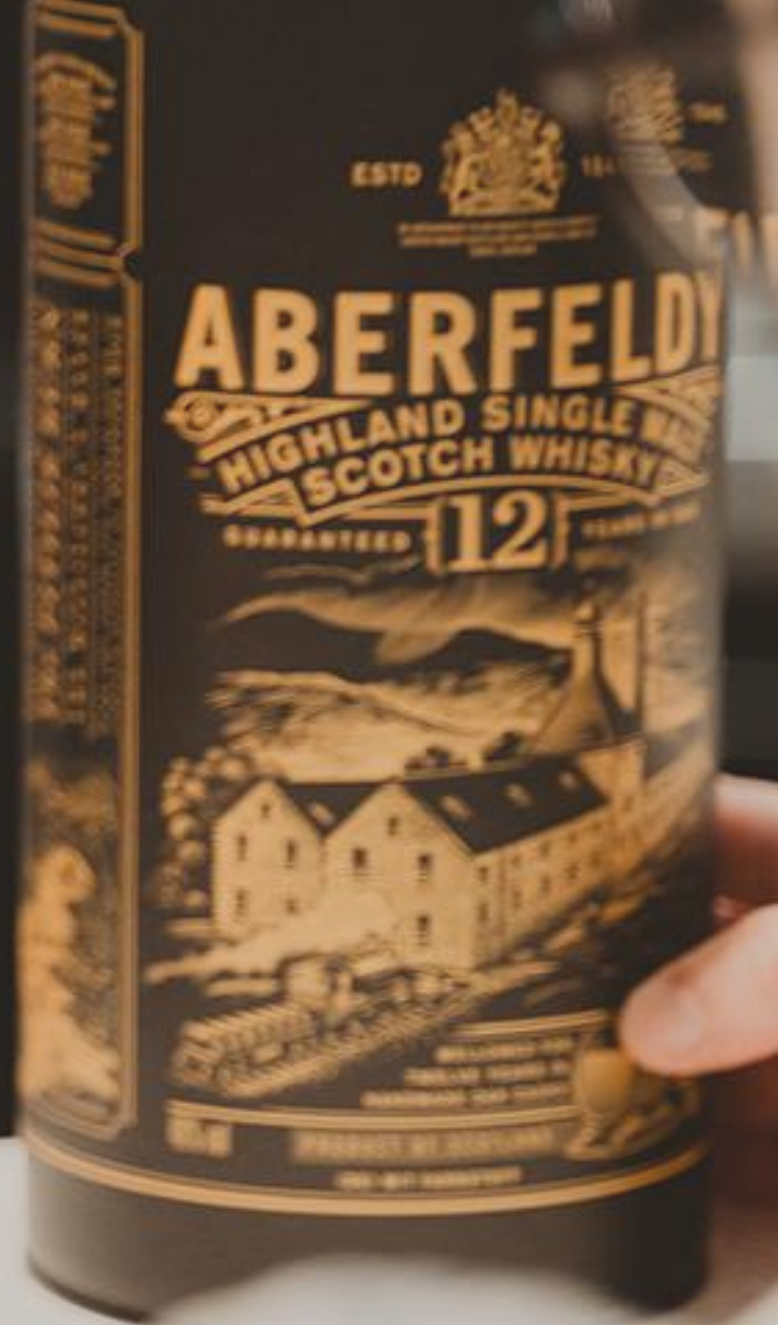
**QUALITY EVENTS**  
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# QUALITY EVENTS

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## BEVERAGE PACKAGE



CHOOSE FROM OUR THOUGHTFULLY CURATED BEVERAGE PACKAGES, EACH INCLUSIVE  
OF SOFT DRINKS AND JUICE. PRICING IS BASED ON A PER PERSON, PER HOUR RATE



### **BRONZE PACKAGE**

Winery Road Brut Cuvee

Tomich Sauvignon Blanc

Tomich Shiraz

Hahn Super Dry, Corona, Peroni 0%

Assorted Soft drink / Juice

### **SILVER PACKAGE**

Schild Estate Sparkling Pinot Noir Chardonnay

Barristers Block Sauvignon Blanc

Gipsie Jack Dolcetto Rose

Vineyard Road Shiraz

Hahn Super Dry, Corona, Peroni 0%

Assorted Soft drink / Juice

### **GRAPES FOR GOOD PACKAGE**

Bremerton Dulcie Sparkling Chardonnay Pinot Noir

Bremerton Mollie & Merle Verdelho

Kimbolton Fiano

Gipsie Jack Dolcetto Rose

Bleasdale Mulberry Tree Cabernet Sauvignon

Lake Breeze Bernoota Shiraz Cabernet

Vineyard Road Shiraz

Hahn Super Dry, Corona, Peroni 0%

Assorted Soft drink / Juice





	2 HRS	3 HRS	4 HRS	5 HRS
BRONZE	\$38.00	\$45.00	\$52.00	\$59.00
SILVER	\$45.00	\$54.00	\$62.00	\$69.00
GRAPES FOR GOOD	\$57.00	\$67.00	\$77.00	\$85.00
SOFT DRINK / JUICE PACKAGES	\$22.00	\$27.00	\$32.00	\$37.00

**ADDITIONAL PACKAGE EXTRAS each \$3.00pp.**

Heineken | Coopers Pale Ale | Hills Apple Cider | Chalk Hill Moscato | Pike & Joyce 'Rapide' Noir







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ADELAIDE ZOO



# BEVERAGE LIST

	Region	Glass	Bottle		Region	Glass	Bottle
<b>Sparkling</b>				<b>Red Wine</b>			
Winery Road Brut Cuvee	Currency Greek	\$10.00	\$39.00	Pike & Joyce 'Rapide' Pinot Noir	Adelaide Hills	\$13.00	\$51.00
Schild Estate Chardonnay Pinot Noir	Barossa	\$13.00	\$51.00	Bleasdale Mulberry Tree Carbernet Sauvignon	Langhourne Creek	-	\$61.00
Dulcie Sparkling Chardonnay Pinot	Langhourne Creek	-	\$71.00	Lake Breeze Bernoota Shiraz Cabenet	Langhourne Creek	-	\$65.00
<b>White Wine</b>				Tomich Hill Barrel Reserve Shiraz	Adelaide Hills	\$10.00	\$39.00
Chalk Hill Moscato	McLaren vale	\$11.00	\$45.00	Vineyard Road Shiraz	Langhourne Creek	\$13.00	\$53.00
Jeanneret Fine Girl Riesling	Clare Valley	\$12.00	\$48.00	<b>Beer &amp; Cider</b>			
Tomich Hill Red Lebel Sauvignon Blanc	Adelaide Hills	\$10.00	\$39.00	Corona, Heineken, Hahn Super Dry, Coopers Pale Ale, Hill Apple Cider, Hahn Premium Light, Peroni 0%	-	-	\$11.00
Barristers Block Sauvignon Blanc	Adelaide Hills	-	\$50.00	<b>Spirits with mixer</b>			
Beremerton Mollie & Merie Verdelho	Langhourne Creek	-	\$61.00		-	From \$12.00	-
Kimbolton Fiano	Langhourne Creek	-	\$68.00	<b>Soft drinks &amp; juices</b>			
<b>Rose Wine</b>				Assorted Soft Drinks, Soda Water, Orange and Apple Juice	-	\$4.50	-

# ANIMAL EXPERIENCES





## **Tiger Experience**

**\$2050**

***Includes Immersion Longhouse venue hire | Staff to cater  
Food and beverages additional cost***

Few moments are as thrilling as witnessing a tiger up close. The Tiger experience offers your guests the unforgettable opportunity to see one of our Sumatran tigers — Delilah, Kembali, and their cub Mani — during an exclusive feeding experience at Immersion Longhouse.

A dedicated zoo keeper will share fascinating stories and insights about these magnificent animals. This unique encounter adds excitement, atmosphere, and a powerful connection to nature that elevates any evening event

**ALLOW 20 MINUTES**

### **AVAILABILITY**

7 days a week, after **5pm**. Last start time available is **7:00pm** (ACDT only).





## Wild Walk

**\$10PP**

*Plus admission if applicable*

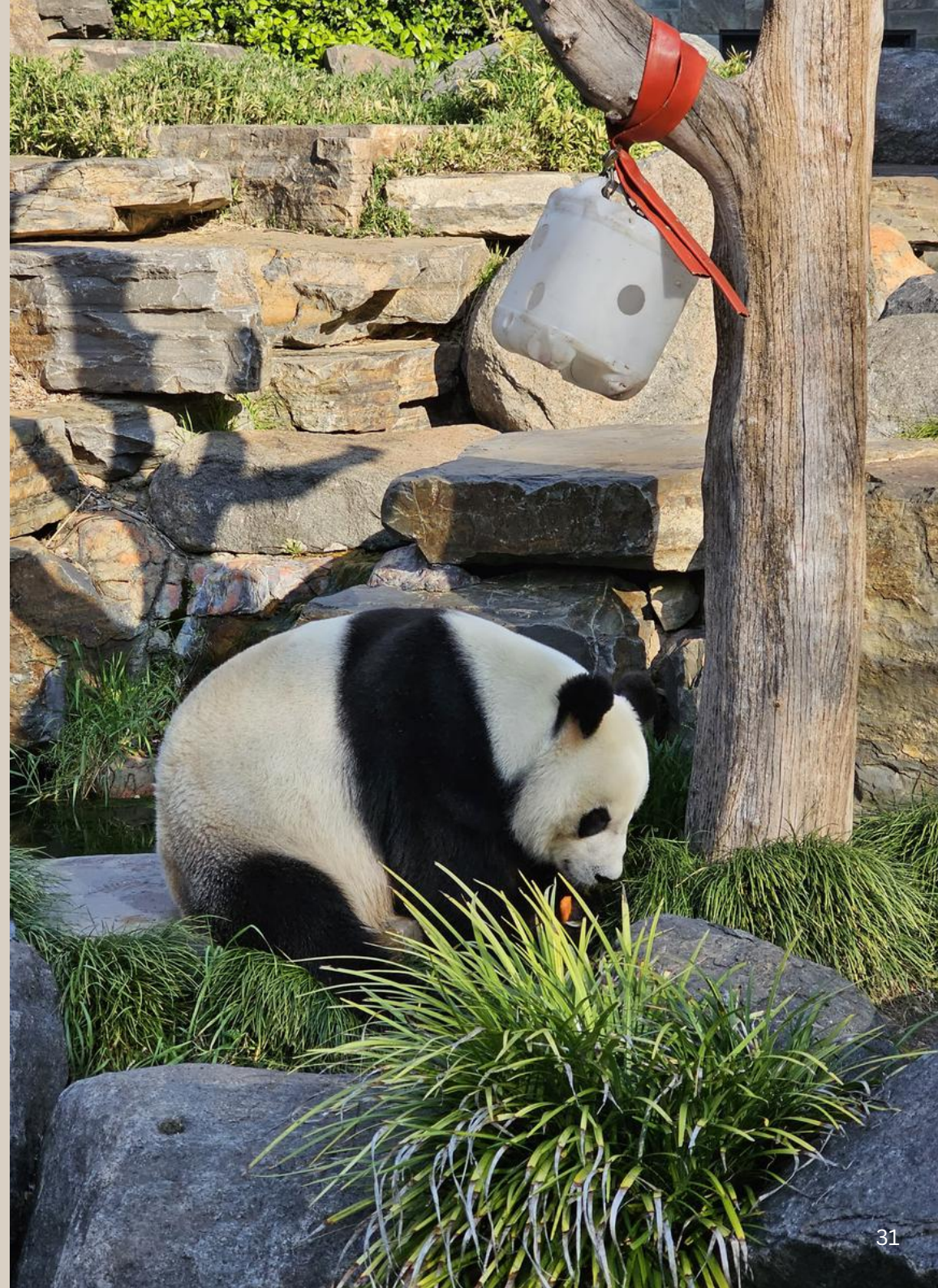
Invite your guests to take a step into the wild with a guided twilight tour through Adelaide Zoo. Led by one of our passionate volunteer guides, the Wild Walk offers an hour-long journey through the zoo's beautifully maintained grounds, complete with animal encounters and insightful commentary.

This relaxed experience is ideal for winding down after formalities or adding an educational element to your evening event. Guests will enjoy the serenity of the zoo at dusk while learning about the diverse wildlife and conservation efforts in place

**ALLOW 1 HOUR**

### AVAILABILITY

7 days a week, after **5pm**. Last start time available is **7:00pm** (ACDT only).







## Children's Wild Show

**\$500 (Daytime) | \$650 (After hours)**

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Come face to face with some of our wonderful hand raised animals! Our keepers and animals will delight you and your guests for around 20 minutes during your function. A great way to bring the zoo to you.

**ALLOW 20 MINUTES**

### AVAILABILITY

*Last start time available is 7:00pm (ACDT only).*

**FREE FLIGHT \$500**

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Learn about the skills and traits of our amazing birds during the Flying Colours Free Flight Experience. Discover more about the amazing birds living at Adelaide Zoo.

### AVAILABILITY

*7 days per week. Bookings required a minimum of two weeks in advance.*

*Start time no later than 7.00pm*









# TERMS & CONDITIONS

Quality Events takes pride in preparing a professional, high quality functions to suit your needs and ensure a successful event. To achieve this we have several terms and conditions in place to ensure the smooth preparation and running of your event.

#### **Admission to Adelaide Zoo**

Admission prices for day time functions (between 9.30am - 5pm) apply to all guests attending the function, discounted rates may apply. Zoo tickets must be pre purchased for the entire group. Anticipated guest numbers are to be advised at time of booking confirmation. You must confirm the final number of guests for the event no later than 14 days prior to the function. A full guest list of everyone attending the event will be required 14 days prior. ZoosSA and Quality Events will provide you with zoo entry tickets for everyone attending the event, which must be presented by each guest to ticket staff upon arrival to Adelaide Zoo. Alternatively wrist bands can be provided for guests or the client can set a registration desk at the main gates. For more details please speak with Quality Events.

#### **Tentative Bookings**

All tentative bookings are held for 14 days. After 14 days the tentative booking will be automatically cancelled and re-released for sale. Quality Events will take no responsibility if confirmations or deposits are late and the space has been reallocated.

#### **Confirmation of Booking**

To confirm a tentative booking, a Quality Events Confirmation Booking Form and Terms and Conditions must be completed, signed and returned. In addition, to secure the booking a non refundable deposit is payable equivalent to 15% of the estimated value of the event is payable, or \$1000 whichever is higher. Bookings are only confirmed once the booking form and deposit is received and approved. Payments can be made via cash, credit card or cheque to Quality Events or direct debit. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

#### **Change of Date / Cancellations**

Should the hirer need to change the date of their function, Quality Events will use reasonable endeavours to accommodate such a change, pending availability. Changes need to be requested in writing to the Function Sales Manager. Any moneys paid will be transferred to the new date. In the regrettable situation that the client needs to cancel their function, this must be received in writing to the Quality Events Function Manager. In the event of a cancellation, deposits paid will be forfeited. If the event is cancelled within 7 days of the event, 100% of cost are payable.

In the instance of unforeseen circumstances, a force majeure event where a function is unable to be held on the originally planned date, an alternate date can be arranged. Alternatively, moneys paid can be used as a credit towards a future event, occurring within 12 months of the originally scheduled date of the cancelled function. No deposit refunds will be issued. Quality Events and ZoosSA will not be liable for any loss or damage experienced by the hirer as a result of the unavailability of the venue.

#### **Covid 19 Clause**

If the booking is cancelled by either party, at any time due to the event not being permitted in the form originally planned under any State or Federal Government law, regulation or direction in force at the time of the event relating to the COVID-19 pandemic, Quality Events will retain the deposit to use towards a new event date. If a new event date is not achievable then Quality Events will retain the deposit yet return any other payments that may have been made to the client.

#### **Arrival Time for Guests and Organisers**

Due to zoo policy and security, it is not possible to open gates early for guests before the agreed arrival time. Organisers needing to arrive early must arrange a time with the Function Manager. Please take this into consideration.

#### **Final Numbers / Final Event Details**

Final numbers are required 14 days prior to your event at which stage an invoice will be created representing the minimum cost of your event. Minimum numbers may be set for your event which will need to be adhered to, unless otherwise discussed with the Quality Events Function Manager. Refunds for a drop in guest numbers will not be provided once this invoice has been issued. All other event details including dietary requirements, floor plan, seating arrangements, menu selection, run sheet and supplier information is due 14 days prior to your event. In the event you are late in providing this information, a late fee may be charged.





### **Menu Selection / Dietary Requirements**

Menu selections and a list of dietary requirements are required 14 days prior to the event. Quality Events reserves the right to change or withdraw items from the menu and replace with a suitable alternative if required. While Quality Events make best efforts to cater for dietary requirements and food allergies, Quality Events cannot guarantee that meals provided are to exact specifications. If dietary requirements and food allergies are of a serious nature, we recommend guests provide their own meals. A \$10 per diet fee may be charged based on the nature of the diet/allergy. If the list of dietary requirements exceeds 20% of the total guest list, a \$10 per diet fee will apply (eg. 21 pax out of 100 pax). Alternatively the client can select a menu to suit dietary needs.

### **Payment**

Your full invoice will be issued 14 days prior to the event once final details and final numbers have been received. Full payment is required 7 days prior to the event; this will represent the minimum cost for the event. Additional charges incurred during the event must be paid in full at the conclusion of the event or 7 days after an invoice is issued. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

### **Noise**

Any function held at Adelaide Zoo must abide by the requirements of the Environmental Protection (noise) Policy, 2007 (SA) as well as those limits set out by Zoos SA. The client is not permitted to use any audio equipment or musical instrument at a volume, or behave in a manner that is likely to disturb any animals or cause offence or disruption to other guests. Each venue has varying restrictions with a maximum volume in any one area set at 90dB. Variance in restrictions are set with special regard to the animals within the direct vicinity of the function area. Speakers and acoustic music are permitted in most areas, with some exceptions. DJ's and bands are only permitted within the Rotunda and Conference Centres. Details of planned entertainment must be coordinated with and approved by Zoos SA's and Quality Events prior to confirming with the entertainment supplier. Cultural drumming is not permitted on the grounds of Adelaide Zoo.

### **Responsible Service of Alcohol**

Under the liquor licensing laws, our staff is under an obligation to ensure your guests do not become intoxicated. Quality Events reserve the right to refuse service of alcohol to intoxicated persons or disorderly patrons.

### **Payment**

Your full invoice will be issued 14 days prior to the event once final details and final numbers have been received. Full payment is required 7 days prior to the event; this will represent the minimum cost for the event. Additional charges incurred during the event must be paid in full at the conclusion of the event or 7 days after an invoice is issued. All credit card payments are subject to surcharges of 3% for Amex and 1% for all other Credit Cards.

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Under the liquor licensing laws, our staff is under an obligation to ensure your guests do not become intoxicated. Quality Events reserve the right to refuse service of alcohol to intoxicated persons or disorderly patrons. These patrons may be asked to leave the premises. Quality Events is not permitted to serve alcohol to minors and therefore request the right to request suitable identification where necessary. Quality Events have a duty of care to staff and patrons and will act accordingly. BYO alcohol is not permitted on Zoo grounds unless by prior arrangement with Quality Events. For all events, the bar must close 30 mins prior to event conclusion.

### **Installation and Dismantling of Infrastructure, Decorations and Hire Equipment**

All infrastructure, decorations and hire equipment are the responsibility of the client and are to be set up and dismantled in accordance with all health and safety codes of the Adelaide Zoo and Safe Work Australia. Any person or external supplier working with function infrastructure, decorations or other equipment may need to supply proof of Indemnity Insurance. Quality Events and Adelaide Zoo will take no responsibility for any injury sustained during these activities. It is the responsibility of the client and associates to conform to all related sections of the South Australian Occupational Health, Safety and Welfare Act, 1986. The Quality Events Function Coordinator must approve all activities, decorations, equipment and timing of installation prior to the event as some restrictions apply. Please note, there is no loan equipment available on premises to be used for hanging decorations, your own equipment is to be provided.

### **Decorations**

Zoos SA does not allow the use of disposable decorative items or confetti such as balloons, glitter, scatters, paper confetti, party poppers, straws, plastic plates, plastic cutlery and plastic cups within the Zoo due to the potential risk to animals. Rose petals and bubbles are permitted for wedding confetti on the Central Lawns. All decorations are to be approved by Quality Events and ZoosSA.



Smoke machines, fire/pyrotechnics and other special effects are not permitted within Zoo grounds. If metropolitan or country fire services respond to an alarm which has been set off by the unauthorised use of any of the aforementioned items, or by the wilful misconduct of a person relating to the function, the hirer will be liable for any associated charges

#### **Deliveries and Storage**

Quality Events will discuss all deliveries, bump in's and bump out's with the suppliers directly on the week of the event. Adelaide Zoo access times are strict and suppliers may need to be flexible to fit within ZoosSA and Quality Events timings. Preferred times will be taken into consideration but cannot be guaranteed. Vehicle access is not permitted within Adelaide Zoo during operating hours (9.30am – 5pm).

Deliveries which require vehicle access onsite must only occur outside these times with prior arrangement with Quality Events. Quality Events does not have storage facilities therefore all goods must be collected at the conclusion of the event.

Quality Events is not responsible for the loss or damage of any goods. Please note if supplier bump in and bump out times fall on weekends and out of office hours, this may incur a increased delivery fee. Any hire and delivery fees are payable by the client.

#### **Responsibility and Damages**

The client indemnifies Quality Events and the Zoo in respect of any injury, damage or loss suffered by it in connection with: (a) any negligence of the client or the client's invitees, agents or persons associated with the event; or (b) any willful misconduct of the client or the client's invitees, agents or persons associated with the event. The client's liability under this clause will be reduced by the extent to which any loss, claim, demand, action, suit, proceeding or expense is caused by the negligent act or omission of Quality Events or the Zoo. All costs will be covered by the hirer should alarms be set off during hire hours, inclusive of set up/pack down

#### **Weather Protection**

Quality Events will not guarantee alternative locations to events booked in outside venues. Should the hirer be concerned about the impact of inclement weather, booking a back-up venue or possibly marquee hire is recommended.

#### **Marquee hire**

The hirer is responsible for hiring and paying for any marquee that may be required for the event. All marquee hire must be discussed in detail with ZoosSA and Quality Events before confirming. Adelaide Zoo has strict bump in/bump out times which hire companies must adhere to. Pegging into the grass is not permitted. Putting a marquee on the Central Lawns will incur additional costs.

#### **Security**

It is a requirement of Zoos SA, Zoo security guards be present at any after hours events. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. Zoo Security may be required for day time events where alcohol is being served. For such functions it is a requirement that security guards are present at the cost of the hirer and half hour after the completion of the event. Prices vary depending on location time frame and size of function. Security is required to start half hour before the event, and conclude half hour after the completion of the event. Unless otherwise arranged, access to anywhere other than the agreed venue is not permitted, therefore admission charges are not applicable. If the event runs past the agreed finish time, additional security charge will apply. Minimum call out is 3 hours. Security charges are \$55 per guard per hour, higher rates will apply for public holidays.

#### **Prices**

Prices listed in Quality Events brochures are correct upon publication, however they are subject to change without notice to cover unforeseen variations in cost or market fluctuations. We will do our utmost to ensure that prices are consistent with information provided. Prices quoted include GST. All events require a minimum spend on food and beverages, which will be indicated within your quote and upon booking. These minimum spends will need to be adhered too unless otherwise discussed with the Quality Events Function Manager.

#### **Zoo Access / Vehicle Access**

Unless alternative arrangements are made, access to the function/event will be via the Adelaide Zoo main entrance located on Plane Tree Drive, off Hackney Road. If it is an after-hours function, this gate will be opened by Zoo security at the agreed time of arrival and departure of your guests. These scheduled times can only be altered with prior arrangement with Quality Events.

#### **Zoo Operating Hours**

In hours functions are defined as functions being held during normal operating hours of The Adelaide Zoo being 9.30am to 5.00pm seven days a week. All daytime functions must be finished by 4.45pm and guests exited the Zoo by 5.00pm due to zoo policy. After hours functions are defined as functions not held during the hours that The Adelaide Zoo is open. For such functions it is a requirement that security guards are present at the cost of the hirer.

#### **Smoking**

Smoking is not permitted within the grounds of the Adelaide Zoo. For functions held during zoo operating hours, guests can obtain a pass-out from gates staff to access cigarette bins which are available near the roadside. An exemption may be provided upon request for after-hours functions, where smoking may be permitted in designated areas only. These policies need to be adhered to at all times and guests who refuse to comply may be escorted out from Adelaide Zoo grounds.





### **Animal Management/Experiences**

There is an Animal Management/Experiences Protocol set for each animal within Adelaide Zoo, therefore certain restrictions may be placed on functions and such restrictions may depend on the timing and location of a function. Quality Events and Zoos SA hold the right to cancel a pre-booked venue hire, function or animal experience, at times with minimal notice, should the health or wellbeing of the animal(s) be at risk. Adelaide Zoo is a unique function setting where the wellbeing of the animals is of highest priority. Restrictions on decorations, noise, etc are in place to ensure the safety and wellbeing of our animals is maintained. The Zoo is a quarantine area. No persons are permitted to bring animals into the Zoo or associated venues. Zoos SA is unfortunately unable to allow assistance/service animals on site due to federal quarantine restrictions. Temporary accommodation for assistance dogs can be provided; however, it is recommend leaving service animals at home. Zoos SA recommends guests visit with others who can assist them during their visit.

### **Cleaning**

General cleaning is included in the cost of the function. Additional charges will occur if excess cleaning is deemed necessary. All hired equipment must be returned clean or a fee will be charged. Any loss, damage or theft to hired equipment will be subject to full replacement cost.

### **Advertising, Signage and Sponsorship**

The Hirer must obtain prior written approval for any advertising of the event/function or signage or other promotional material. Zoos SA may withhold such approval if it is deemed to conflict with the interests of or causes detriment to Zoos SA or any associated sponsor. Zoos SA reserves the right to remove signage or other promotion which is not in accordance with this clause without notice to the Hirer. No signage is to be nailed or screwed into any existing infrastructure, or cause damage to any property of Zoos SA.

### **Car Parking**

Adelaide Zoo does not provide for any onsite parking. Parking is available along Plane Tree Drive, off Hackney Road, which is managed by The Botanic Gardens. Fees are incurred from Monday to Saturday 8.00am – 6.00pm. After 6.00pm Monday to Saturday and all day Sunday is free. It is the responsibility of all guests that they bring sufficient money (coins or credit card) to ensure that the appropriate fees are paid and that the purchased parking tickets are displayed. Quality Events and Adelaide Zoo take no responsibility for any fines incurred. Additional parking is available on War Memorial Drive, Victoria Drive and Hackney Road.

### **Public Holidays**

Quality Events charge a surcharge for events held on a public holiday, please request a quotation of your event. A minimum spend will apply for public holidays. Surcharge is raised based on final numbers provided before the event. The surcharge is in addition to all other charges.

### **Proper Conduct**

The client, and their guests, must conduct themselves in a safe and orderly manner and in accordance with applicable laws and industry standards. The hirer agrees to pay the cost of any necessary repairs to property and replacement of stolen or damaged goods (at full replacement cost) caused by any guest in attendance, within 14 days of demand. We reserve the right to restrict entry to either Zoos SA property and to remove any person from the Venue where we are of the reasonable opinion their behaviour is objectionable, dangerous, improper or unlawful.

### **Emergency Evacuation**

Any authorized representative of Zoos SA has the authority to evacuate all patrons from the Zoo grounds and catering areas should it be deemed that an emergency situation exists or the safety of patrons is at risk.

### **Overtime**

Evening events that extend beyond the agreed finish time will be charged a fee of \$5 per person per hour or part thereof based on the final number of the event. No extension beyond 12.00am. To assist with agreed finish time alcohol service will cease a 30mins before the conclusion of the event.

### **Fire Ban and Zoo Closure**

In the instance that Adelaide Zoo must be closed due to catastrophic weather conditions, private functions may not be hosted on site. In this instance, the hirer will be refunded the full amount of their function or offered to an alternate date to hold their function with any moneys paid transferred over to the new date

### **Laws and Liability**

Quality Events and Zoos SA hold the right to give any direction to the Hirer or its Associates (which shall be complied with) which in reasonable opinion is necessary to protect the safety, security or reputation of Quality Events and Zoos SA, its staff and animals. If the Hirer does not comply, Quality Events hold the right to cancel an event without liability. At no time will Quality Events or its staff commit any act that is illegal or offensive, nor can any such act breach any statutes, by laws, orders, regulations or other provisions having the force of the law including but not limited to Zoos SA's and Quality Events' liquor license obligations.

### **Photography**

Zoos SA and Quality Events has the right to use any images taken or acquired, plus reference any event within Adelaide Zoo in any manner, for promotional or sales activity. This can occur without the consent of the client or representatives. Please advise the Quality Events team if you would not permit images of your function to be used for this purpose.

### **Media and VIP guests**

Please advise us if VIPs or the media will be attending your function. It is policy of the Zoos SA that media is hosted by a zoo representative and this needs to be arrange prior to the day of the event.



### **Recovery Costs**

In the event that Zoos SA or Quality Events incurs any further costs (including legal costs), expenses or disbursements in recovering any debt due by you to Zoos SA or Quality Events, then you agree to reimburse such costs, expenses and disbursements to Zoos SA or Quality Events

### **Public Areas**

The Adelaide Zoo has many common areas. Exclusive use of these areas is not guaranteed unless otherwise confirmed in writing. Booking an event does not guarantee automatic access to all areas of the zoo. Set areas will be determined within the booking and zoo animal experiences can also be organised as part of the booking.

### **Emergency Evacuation**

At Adelaide Zoo we endeavour to provide exhibits that complement the animals and vegetation in our collection. Please be aware that there are a number of water filled areas. Children must be supervised by an adult at all times, particularly in the contact areas. Please do not seat your children on or allow them to climb barriers.

Visitors enter the Zoo at their own risk and choose to do so under these conditions. No liability for loss, injury or damage will be accepted. A visitor must enter via a public entrance and pay the entrance fee applicable.

There will be no refunds due to inclement weather, animals resting, animals sleeping or exhibits closed. If the Zoo is closed to the public because of an act of war or terrorism or the forces of nature or by any event outside of the control of the Zoo then refunds shall be at the Zoo's absolute discretion. The service charge is not refundable. If a refund is available it will only be made if the ticket holder surrenders the ticket to RZSSA within 28 days.

No tickets will be exchanged or substituted after purchase.

The Zoo is a quarantine area. A guest is not permitted to bring into the Zoo any animal, animal costumes, plastic straws, balls, balloons, bicycles, scooters, skateboards, roller blades or similar apparatus, alcohol or illegal substance. Visitors must be prepared to allow their bags to be checked on request by Zoo/security staff.

A visitor is not permitted to use any audio equipment or musical instrument at a volume likely to disturb any animal, or behave in a manner that is likely to cause offence or disruption to other guests

A visitor is not permitted to touch or interfere with any animal or vegetation, rocks, stones, sand or similar, feed any animal other than those specified and only with the animal food sold at the Zoo, throw any object, climb on, damage or deface any structure or signage, or litter. Do not allow any objects to fall into or enter enclosures

While visitors are welcome to take photographs or film for personal use they are not permitted to use it in a commercial capacity, without the written consent of the Adelaide Zoo.

Visitors may have their photograph taken on entry or by a roving photographer. Visitors must clearly indicate if they do not wish to be photographed.

A visitor is not permitted to enter or remain outside public hours or enter any non-public area or exhibit.

All visitors must abide with any other conditions displayed in Zoo grounds or communicated by Zoo staff. The Zoo retains the right to deny access and/or eject visitors who are being a public nuisance, acting recklessly or failing to observe directions from Zoo/security staff, or any Zoo signage. The decision to deny access and/or eject any visitor is made at the absolute discretion of Adelaide Zoo.

Adelaide Zoo has the authority to close the Zoo or any part thereof, including any animal exhibit or show, at any time for reasons of adverse weather, equipment failure, maintenance and construction, or in the interest of safety and will not be liable for any loss or expense incurred by a guest as the result of such closures.

Adelaide Zoo is a Smoke Free site. Smoking is prohibited within the confines of all Zoo buildings and outdoor areas. Please ensure you obtain a pass out from the Visitor Centre if you wish to leave the Zoo for the purpose of smoking

Visitors are advised to wash their hands after feeding animals in the Farmyard Contact Area.

The right is reserved to remove animals from display for any reason, vary the advertised programs, seating arrangements and audience/visitor capacity.

The late arrival of any booking may result in non-admittance.

If you have already purchase your ticket and do not agree with any of these conditions, then please ask for an immediate refund and leave the Zoo entrance area prior to entering the Zoo

