AUG & SEPT 2021 | ISSUE 14



# **GRIN AND SHARE IT**

#### Monthly newsletter of Cassio Road Dental Practice



#### Welcome to the August/September edition of our newsletter

We hope that all of you have been making the most of your so-called newfound freedoms since the relaxation of the rules. For those that have been abroad, we hope that you had a memorable time away, and for those of you who opted for a staycation, again, we trust that the time away from home was revitalising and refreshing.

We've had a lot going on behind the scenes and have lots to inform you all about Hence this month's newsletter is amalgamated for August and September.



# AUG/SEPT 2021

19th July 2021 saw the mandatory requirements for social distancing and mask wearing come to a close.

However, in healthcare settings, masks are still a requirement. We have also adopted this view, both as a courtesy to staff and fellow patients, but also for the protection of all those who enter our practice daily.

5th July 2021 was also a memorable date as the nation marked the 73rd birthday of the NHS. We would like to thank all NHS workers in whatever capacity for their tireless service, and also a special mention to our very own dental team who have always worked to serve you all - our local community.

#### **Practice News**

If you have a dental emergency, our emergency appointments and triaging system is working well, with most patients being seen within 24-48 hours.

We are thrilled to be announcing that we are now able to provide 3D scanning for patients to assist with treatments. The 3Shape TRIOS 3 intraoral scanner combines award-winning wireless TRIOS scan technology with next-level patient communication tools and a broad range of in-house production possibilities. The introduction of these scans can replace the traditional impressions, reduce chair time and provide you with the possibility of new treatment opportunities.

We aim to provide those patients embarking on aesthetic and cosmetic treatments the opportunity to view before and after images of what their smile could look like! So, if you're interested in Invisalign or other similar procedures, please contact the practice for further information.

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# AUG/SEPT 2021

#### Practice News Continued..

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We are also delighted to welcome to the practice Dr Hamish Joshi.

Hamish qualified as a dental surgeon from Bart's and the London in 2017 and has worked in general practice across Essex, Suffolk and Hertfordshire. In 2019, Hamish undertook a Post Graduate Diploma in Aesthetic and Restorative Dentistry. He has also undertaken a Level 7 Qualification in Facial Aesthetics and Cosmetic Dermatology with The Harley Academy.

Hamish enjoys cosmetic dentistry, with a keen interest in smile makeovers and short-term orthodontics. A perfectionist, he has helped improved the smile and confidence of many patients and has worked very closely with nervous patients helping to alleviate their dental phobia. He brings with him a vast array of experience and he is very much looking forward to joining our team.

Hamish will be working 2-3 days a week from September 2021 and will be available on Mondays, Tuesdays, and Thursdays.





### AUG/SEPT 2021

One final reminder to all our patients – please complete your medical history forms online when you receive your confirmation emails. As far as possible we are moving away from the paper copies but also completing them in advance saves you time when you attend. It is so important that we have your most updated medical history records on our system and our staff are doing their utmost to ensure that the dentists have all the accurate information to hand.

**Review Message** – Have you had a recent message from us asking for feedback? Please take a minute or two to leave us a brief message about your visit to us. Patient feedback is very important to us and helps us continually strive to provide you with the best possible service we can. We'd love to hear from you! **Scan the code with your phone to leave a review >>** 







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Here is one the latest patient reviews on Google.....



Yasmin Rose 4 reviews

★★★★★ a week ago NEW

Siddhi and her assistant (apologies I didn't catch her name) were second to none. They were attentive, caring and explained the process every step of the way - not to mention the assistant noticing that my jaw was getting tired from my mouth being open so long (deep filling) so began so massage my cheeks/jaw! Super impressed and will not hesitate to go to Siddhi again should I need another procedure! Many thanks again.

💼 Like

