SPRING 2025 The Central Maine Area Agency on Aging and Disability Resource Center

## WICKEDAging

spectrum generations

1.800.639.1553 spectrumgenerations.org

#### **TAKING STOCK OF 2024**

At Spectrum Generations, we work strategically throughout the year to help serve a community where older and disabled adults are valued, engaged, and living with dignity. It is our honor to do this work, and we are pleased to share the following achievements for fiscal year 2024.

(Services were delivered between 10/1/23 – 9/30/24)

#### SPECTRUM GENERATIONS SUPPORTED OVER 15,000 PEOPLE -

our friends, family members, and neighbors throughout central and Midcoast Maine communities, and in some cases state-wide! Our programs and services have an immediate, positive impact on the lives of these community members, and we are proud to support them, to age gracefully in the communities of their choice.



We prepared 291,992 Meals on Wheels (MOW) and delivered to 1,920 people. These nutritionally balanced meals, expertly crafted by our chefs, are delivered throughout the service area by incredible teams of

generous, committed volunteers!

Our **AniMeals** program began over a decade ago when we learned that some Meals on Wheels recipients did not have enough money to feed their pets and were sharing home delivered meals with their fury companions. Last year we provided **325 MOW recipients with 14,737 bags of pet food** as part of their MOW deliveries. Pet food donations and monetary gifts are accepted as part of this program.



We had **2,176 people attend social dining** at our Cohen Community Center (Hallowell) and Muskie Community Center (Waterville) where **38,068 meals were prepared and served**. Both centers are continually improved to better serve our communities, including **the new** 

**Cohen Pack Room** (read more about this inside). In addition, **1,208 people received 8,251 USDA Supplemental Food Boxes** to further combat food insecurity.

Through our certified direct care staff, Bridges Home and



Community Based Services provided 116,968 hours of invaluable personal support including, but not limited to: daily tasks, gentle guidance, transportation, bed-bound patient care, and overnight care. Bridges Adult Day and Community Support Services provided

**52,750** hours of support to **250** adults with memory diagnoses or intellectually and/or developmentally disabled adults through programs located at our community centers, in the community, or in the person's home. Spectrum Generations also provided

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Targeted Case Management services to 278 people in need!

We provided **473 people and their families** with caregiver support services such as respite, education, training, and counseling. An impressive **\$1,024,602** was reimbursed to caregivers through the Maine Respite Program.



The Healthy Living for ME (HL4ME) Evidence-Based
Program Network Partners completed 200 workshops,
reaching 2,238 participants (not including Social Care
Coordination services). Spectrum Generations provided
30 workshops, reaching 222 participants in five
counties across 16 implementation sites. Workshops

include A Matter of Balance, Enhance®Fitness, Living Well for Better Health, Tai Chi for Health and Balance, and many other classes to support positive health outcomes for Mainers.

Volunteers who guide others through Medicare are extremely valuable to the community. Our Medicare volunteers provide nonbiased Medicare information to a vulnerable population who may not otherwise receive it. Our Medicare volunteers logged 4,008 calls providing 370 hours of outreach. Additionally, five new

In all, a total of 330 volunteers generously provided a total of 34,315 hours, teaching classes, working as receptionists at our centers, serving on the Board of Directors or the Advisory Council, helping with fundraising events, and many other important roles. We could not do our work without you!

Medicare volunteers were recruited.

We are so grateful to the many volunteers, advocates, and donors who help us fulfill our mission. **THANK YOU FOR TRUSTING US TO PROVIDE THE CARE YOU NEED!** 

## spectrum generalions

#### **OUR MISSION:**

to promote and advance
the well-being and
independence of older
and disabled adults,
with the support of their care
partners, to live in their
community of choice.

#### **BOARD OF DIRECTORS FY24**

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#### COMMUNITY CENTERS:

**Cohen Community Center** 

22 Town Farm Road Hallowell

**Muskie Community Center** 

38 Gold Street Waterville

#### **Somerset Community Center**

30 Leavitt Street Skowhegan

#### **Waldo Community Center**

18 Merriam Road Belfast

## AGING AND DISABILITY RESOURCE CENTER:

**Midcoast Regional Center** 

(co-located with People Plus)
35 Union Street
Brunswick



"I think of the

individuals

who are all

family, no one

them. No one

who cares....

—CARMEN BEDARD

except us."

to check on

alone; no

Long-time Meals on Wheels volunteer, Carmen Bedard, recently concluded her role as a driver after 14 years of service with the program. Carmen, who was based out of the Muskie Community Center, had served on the Spectrum Generations' Board of Directors for six years and facilitated Healthy Living and Matter of Balance classes for the agency.

Starting her career at Spectrum Generations in 2000 and retiring from the workforce in 2011, she said working at the agency will always have a special place in her heart, and

was an answer to her prayers.

At that time, she had become a full-time caregiver to her mother with dementia, and quickly learned answers to what would lie ahead for her. "I was where I belonged and Spectrum won my heart," she said.

When asked who she thinks of when recalling her days delivering Meals on Wheels, Carmen described several individuals who she became more than just a volunteer driver to.

"I think of the 95-year-old lady who I found standing in her basement, with shining bright blue eyes, apologizing to me finding her down there and saying to me, 'Yesterday I put clothes in my washer — today I remembered them."

Carmen said the woman was always home and always unlocked the door for her.

"Often, I would find her asleep in front of the TV. I'd place a banana on her lap, and she would know I had been there," she said.

One day she did not answer, and a police safety check discovered she had passed away.

Another individual, a vulnerable 60-year-old man with serious health issues also occupied her thoughts. "I wondered if he would be in the hospital or home each delivery day." Too often he was not home.

She thought of a 95-year-old woman

from France who was all alone in her house that she and her husband built. "I put her as my last stop on the route so that I could sit at her kitchen table and listen to stories of her youth and coming to America.

"I think of the caregiving spouses who are discouraged and bewildered by the dementia of their loved one. To these I would deliver a copy of 'The 36-Hour Day' and information about Spectrum's programs for Adult Day Care and Caregiver help and offer what

I could about my own experiences as a caregiver.

"I think of the individuals who are all alone; no family, no one to check on them. No one who cares.... except us.

"Someday, I may be one of those receiving Meals on Wheels and I pray that there will be volunteers to pack and deliver these meals to me."

## WHAT OUR VOLUNTEERS ARE SAYING...

"I have volunteered at several places before I came to Spectrum Generations. This place is very different than any of the others. From the first day I started volunteering I felt very comfortable. Everybody at the Muskie Center made me feel very welcomed. I have only been here for a little over a year. I feel that the people here are family. The staff is always letting us know how they appreciate us. I enjoy working here and I enjoy knowing that I am contributing to the community. I guess the reason I am here is because this is family and family helps each other."

-Judy, Muskie Volunteer

Bob reported injuring his hip and has been limping during deliveries. His consumers noticed him limping and are now meeting Bob outside their homes so that he doesn't have to walk as far or take the stairs. So, while Bob is volunteering to help his consumers, they are also helping him and it means a lot to him.

-Bob, Volunteer Driver (Midcoast)

"My life changed five years ago. My husband passed away and I was left by myself in Baltimore. Lonely and not sure what to do next, our daughter asked me to move to Waterville and live with her and her husband.

"I needed to find myself again, and wanted to give back, so I started volunteering at the Muskie Center in Waterville for Meals on Wheels. I have been there since. I've met wonderful people and made friends that will last my lifetime. Knowing what we do is helping individuals in need is very fulfilling.

"The work I do is not hard and only takes a few hours on the days I'm scheduled to work. The Muskie Center has been very good for me personally and I'm very happy about that."

-Linda, Muskie Volunteer



HERB NIXON IS 90-YEARS-OLD. He, along with his loyal sidekick and wife, Judy, have been driving for Spectrum Generations Meals on Wheels for 15 years. When asked why he continues his weekly route, Herb chuckles and says, "Some of my consumers tell me that I should be receiving Meals on Wheels myself, I'm so old!" But Herb's age has never been a barrier — rather, it's a source of wisdom and connection.

Herb's passion for his work is clear. "I think it's something good, and it tickles me," he says with a smile. "You are helping people who need food and are in distress." But it's not just the act of delivering meals that brings Herb joy; it's the opportunity to make a difference in the lives of those he serves — to offer them not just nourishment, but also companionship.

Judy, a renowned watercolor artist whose work hangs in galleries all over the Coastal Area, accompanies him each week as they deliver meals to homebound people in Lincoln County.

Herb recalls one moment that particularly stood out to him: "I had a consumer who was always away due to medical appointments. I had to leave the meals with her neighbor. When I stopped by, the neighbor said, 'Does that mean I'm not going to see you anymore?' I had been delivering to her for five years. And like a lot of the people we deliver to, they enjoyed the visits." Herb paused for a moment, reflecting on the deeper impact of his work. "As we age, we all need companionship. And I think that is one of the things we also provide to the people we serve."

Herb and Judy's service is a testament to the belief that you're never too old to make a difference. Age, rather than limiting their capacity to help, has enriched their ability to connect and offer support in our communities.



## Life's most persistent and urgent question is, 'What are you doing for others?'"

-Martin Luther King Jr.

#### A MESSAGE FROM THE CHIEF FINANCIAL OFFICER

#### A Passion to Make a Difference

It takes a dedicated individual to call Spectrum Generations their home — whether through employment, volunteering, donating resources, or all of the above. The testimonials from our staff and volunteers reflect the passion that drives and inspires us — the passion to make a difference. This passion transcends initiatives, departments, and challanges. At our core, we are all united in our mission to serve those in need.

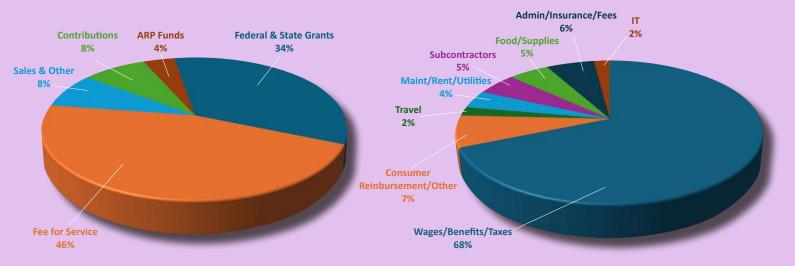
From a financial perspective, this dedication is evident in the countless volunteers — including staff who donate their time — who have contributed their energy and resources. Their efforts translate into a substantial fiscal impact. In FY24, we recorded over 34,000 hours of volunteer service, valued at over \$1M, an amount we would have otherwise needed to allocate to service delivery.

This passion is also demonstrated through the many generous donations and financial support we receive thoughout the year. Given the past year's funding challenges, without this generosity we would be unable to meet the growing needs of our community.

To our volunteers, employees, donors, and supporters — THANK YOU!

It is a shared commitment that unites us, and it is that passion that drives our mission forward.

Sharon Cleveland
Chief Financial Officer and Board Treasurer
Vice President of Administration



**FY24 FUNDING SOURCES** 

**FY24 EXPENSES** 

I'm so thankful for the Meals on Wheels program and the volunteers who make the deliveries. They are always friendly and won't take a dime for helping. Thank you! -Larry, MOW recipient



Federal Meals on Wheels funding is currently not matched, with significant community need. We rely on donors like you to help us serve homebound and/or disabled older adults. Please consider a gift today.

SPECTRUM GENERATIONS
One Weston Court, Augusta, ME 04330
(Make checks payable to Spectrum Generations)
donatenow.networkforgood.org/spectrumgenerations



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Page Collier, has been with Spectrum Generations for eight years and is the Sous Chef at the Cohen Center. The kitchen team feeds anywhere between 50 and 200 people daily depending on the meal, she said. Pot Roast and Baked Stuffed Haddock are two of the most popular dishes at the Cohen Center. Besides congregate/social dining, the kitchen staff also make provisions for the Meals on Wheels program. The kitchen, she said, has five staff. Additionally, there are approximately 10 volunteers that help everyday with packing meals for Meals on Wheels. There are also volunteer dining servers. There's a lot going on, she said, "It's crazy."

Paige said she enjoys being a part of the inner workings and playing a key role in providing nutrition to people that will benefit.

## "It's nice to know you're actually making a difference in your job." -Paige Collier

Gary Hurtubise, Executive Chef for Spectrum Generations, has been with the agency 20 years this May. He says the most popular dish at the Muskie Center is by far the turkey dinner. "It's always a favorite," but adds that the baked stuffed haddock is "coming on strong." On average, Muskie attracts between 65 and 90 people daily to congregate dining. Additionally, Gary notes the Meals on Wheels numbers range around 490 people per day. So cumulatively, the Muskie team produces approximately 600-700 meals per day, five days a week. "We are looking at 3,000-3,500 meals per week with Cohen Center doing about the same number as well," he added.

The part of his role he enjoys the most is interacting with the congregate diners and volunteers. The extensive menu, he said, is a collaboration between Rob Stone (Muskie Sous Chef), Paige Collier, and himself. Together they come up with a seven-week cycle menu which becomes what is served with Meals on Wheels. They consider nutrition, how labor-intensive a meal may be, pricing, and the likelihood that everyone will enjoy the meal. From there, Gary works with Ann Boe, a volunteer Registered Dietician, to make sure the food measures up to state requirements. From that menu Gary derives the congregate meal



offerings, adding different meals to the lineup which will attract diners to the centers, like turkey day, baked stuffed haddock, or BBQ ribs which he says draws "a nice crowd of 100 people or more."

## Spotlight on the Meals on Wheels PACK ROOM:

A Key Component of Our Program's Success

**AT THE HEART OF THE MEALS ON WHEELS PROGRAM IS THE PACK ROOM**, where the crucial work of preparing meals for delivery to our community's older adults takes place. This is where the magic happens—where dedicated volunteers and staff come together to ensure that thousands of nutritious meals are delivered every week to those in need. Thanks to the generosity of foundations and community donors, the Pack Room recently underwent much-needed upgrades, enhancing its efficiency and capacity.

These updates included the installation of a new freezer unit, the addition of stainless steel tables, flooring with anti-fatigue mats, a three-bay sink, and metal racks to organize the cooler bags used for transporting frozen meals. These improvements allow for a smoother, more streamlined process, ensuring that each meal is carefully prepared and efficiently packed for delivery, while also supporting volunteers in their role.

Every Tuesday and Thursday afternoon, a team of dedicated volunteers and nutrition staff gather to pack approximately five frozen meals per person into takeout bags, ready for distribution. These meals are delivered to an average of 530 people across three counties each week, totaling approximately 2,650 meals weekly or 10,600 meals every month!

The process continues every Wednesday and Friday morning, when volunteers pack beverage bags. These bags include essentials like lowfat milk, frozen juice, sliced bread, butter, fresh fruit, and a variety of snacks. These beverage bags accompany the frozen meals, ensuring recipients have a complete and nutritious package.

The Cohen Community Center serves as one of two hub sites for the Meals on Wheels program. It is here where meals are cooked,



Southern Region Nutrition Supervisor Donna Schwab, center, helps pack meals along with volunteers Cheryl Clukey (purple hat), and Nancy Zurbach on January 24, at the Cohen Center.

packaged, and frozen before being carefully selected and assembled in the Pack Room. The process is almost entirely run by volunteers, under the oversight of the nutrition team, who ensure all components meet our high standards of quality and care.

Once packed, meals are shipped from this hub to two satellite locations in Damariscotta and Brunswick, serving the residents of Southern Kennebec, Lincoln, and Sagadahoc Counties, and the towns of Brunswick and Harpswell. These efforts would not be possible without the invaluable support of our volunteers, donors, and community partners, all of whom play a vital role in ensuring that Meals on Wheels continues to make a difference in the lives of our neighbors.

The Pack Room update has not only improved the efficiency of meal production, but it has also contributed to the overall success of the Meals on Wheels program, allowing us to better serve our community and provide nutritious meals to those who need it most.

MOW Assistant Coordinator Wil Galbraith (right) and volunteer Dave Ellis (left) prepare meals for transport on Friday, January 24 at the Cohen Center.





Tyra is a dynamic, high-energy professional with over 20 years working with for profit and non-profit companies. Fifteen years specifically providing leadership and operational management to nonprofit organizations including everything from starting and directing the operations of day, emergency, transitional and permanent housing programs to working one-on-one with people in need living on the streets.

#### INTRODUCING...

#### TYRA PARKER

#### **VICE PRESIDENT OF AGING AND DISABILITY SERVICES**

Before coming to Maine, she lived in the Washington DC/Baltimore metropolitan area. There she served as the Director of the Weinberg Housing and Resource Center (a massive low barrier homeless shelter in Baltimore City serving over 500 men and women per day) with Associated Catholic Charities; and the Director of Homeless Services (overseeing Baltimore Counties three largest homeless programs serving men, women and families) with the Community Assistance Network. Tyra also served as Vice President of Program Operations at Volunteers of America Northern New England starting in 2017.

Prior to entering the nonprofit sector,

Tyra worked in the defense industry supporting mostly Navy defense programs. One of the highlights of her career was working directly under retired RADM Wayne E. Meyer, also known as the Father of the Aegis Class Cruiser, for eight years providing short term and strategic planning.

Tyra graduated with honors from Marymount University with an International Business Degree. She loves the outdoors including hiking, biking, kayaking and now snowshoeing. She lives with her small dog Peanut that has a very large personality.

#### **NEW FACES AT**

#### **Maine Pine Catering**



## MELYSA CASSIDY MPC EVENTS DIRECTOR

Melysa began at Spectrum Generations in December 2024 and has over 30-years of experience in the food and beverage industry. She is hoping to lend her catering know-how to help grow Maine Pine Catering (MPC) through new and fun special events, as well as through traditional gatherings and weddings. As a former sommelier, Melysa has her eye on the bar and cocktail menu at MPC and is planning future tasting events in 2025. Check out the evolving MPC website to see what's happening! In her spare time Melysa tends her small farm in Mount Vernon.



## EMILY WILLETT BUSINESS MANAGER

Emily has been serving MPC as Catering Assistant over the last year. A graduate of University of Maine at Augusta, Emily has recently accepted the position of Business Manager for MPC. In her new role, she will be providing new and existing customers with help in planning their special events. Emily is a detail-oriented person who can take events from dream phase to reality while minding your budget. When she's not behind her desk at MPC you may find her on a local stage acting in community theatre.



## BARBARA BONDESON CATERING CHEF

Barbara first joined Spectrum Generations as part of the nutrition team before being recruited to help with MPC events. Her unique talents and culinary creativity has led her to accept the position of Catering Chef. In Spring of 2025, she will help launch an updated catering menu in preparation for more specialized and hand-crafted options for fall and winter. Barbara cares deeply about the Spectrum Generations community and it shows in her food. Every bite is infused with love. Outside of MPC Barbara keeps busy crafting, spending time with family, and cooking with her husband.

Dear Central Maine Community,

There are three bills of critical importance to older adults in Maine before the 132<sup>nd</sup> Legislature this session.

The first two are interrelated: LD 709 -An Act to Establish the Respite for ME Program, and LD 815 - An Act to Provide Funding for Respite Care and Supplemental Services Provided by the Family Caregiver Support Program. The first appears innocuous in that it brands all state funded respite for older adults and their caregivers with the popular name "Respite for ME;" a successful COVID-19 funded program that distributed over \$2 million per year between 2023-2024. However, LD 709 does not come with funding and the current state respite funding is approximately \$760,000 per year and restricted to people with Alzheimer's/dementia diagnosis. That is where LD 815 comes in, funding state respite for older adults and their caregivers at \$2.25 million per year. Without the funding in LD 815, LD 709 is a hollow bill.

The third bill is LD 814 - An Act to Provide Funding to Area Agencies on Aging for Community-based Services and Programs to Support Older Adults; also known as the Older Mainer's Act. If funded, it would provide \$9.75 million to improve the service delivery of federal Older American Act programs. Spectrum Generations' share of that funding would be approximately \$2.5 million. If funded, Spectrum Generations is committed to the following:

- Not having a Meals on Wheels waitlist for the near future.
- Fully fund a Community Connections Liaison.
- Hire one full-time employee to broker In-Home Services (homemaker, chore, transportation, Personal Support Services, and Adult Day Services).
- Fund In-Home Services at the community-demand level of \$750,000.
- Keep our Help-line open until 8 p.m. on weekdays and 10 a.m. to 2 p.m. on Saturdays.
- Conduct six additional Family Caregiver support groups, serving at least 60 caregivers.
- Serve two hundred additional Mainers with evidence-based health promotion and disease prevention classes.



Gerard Queally, Spectrum Generations President and CEO, lends a hand with Meals on Wheels preparations at the Muskie Community Center in Waterville.

- Serve 250 more people via complex case management/ social care coordination.
- Provide social dining at 2-3 more sites within central Maine, serving an additional 1,000 people.
- One employee fully dedicated to year-round Medicare counseling/education.
- Commit to using artificial intelligence (AI) to improve consumer experience and service delivery decision making.
- Expand our public education/ outreach to underserved communities.

LD 814 brings our services into the 21st century; we can no longer allow Maine's older adults to languish using last century's methods of service delivery. If you believe Maine's older adults deserve maximum opportunity to live in their community of choice with the support of their caregivers, then please contact your state Representative and Senator; ask them to both pass and fund all three legislative bills. Thank you.

Sincerely.

Gerard Queally President & CEO

## SPOTLIGHT ON Community Services Specialist



Shirley Kershner on left, and Anna Keeley, Spectrum Generations' Community Services Specialists.

Spectrum Generations has restructured the role of the Community Services Specialists to promote efficiency and faster response time to assist more individuals throughout the counties of Somerset, Waldo, Kennebec, Knox, Lincoln, Sagadahoc, and the towns of Brunswick and Harpswell.

Community Services Specialists enhance local outreach services and resources for individuals aged 60 years and older through telephonic assistance or scheduled in-person meetings.

Responsibilities of the Community Services Specialist include: assisting individuals to navigate available resources and programs, conducting outreach and educational activities to raise awareness of available services, facilitating and coordinating support groups for caregivers, and helping people understand and complete applications for programs regarding food stamps, housing, Medicare Savings Program, fuel assistance, and home repair, along with many others.

If you or someone you know are in need of resources or assistance, please call

1-800-639-1553

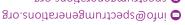
to speak with one of Spectrum Generations Community Services Specialists.

£221.659.008.1 **9** 

## **MICKED YCINC**

Spring 2025





⊗ spectrumgenerations.org



Saturdays 9 a.m. to 5 p.m. Thursdays 7:30 a.m. to 6 p.m.

Both options include a nutritious meal and snacks

capable and caring hands. We are in this with you.

and well-being while ensuring that their loved one in Family caregivers need a break to focus on their health

2126-878-008-1 Call to learn more

Bridges Adult Day Care Services | Connecting Care to Community

Spectrum Generations One Weston Court Augusta, ME 04330 spectrumgenerations.org